

TouchAmerica manufactures a wide range of products and warranties vary. All warranties apply to the original owner only for the time period specified for each product (outlined below). Instructions for Preventive Maintenance are sent with each product, and any needed inspections and maintenance must be performed on a twice-yearly basis by someone with general mechanical ability. Failure to perform regular inspections and maintenance may void the warranty on the equipment.

TouchAmerica will, at its own option, replace or repair any defective products within the warranty period. This warranty does not cover wear and tear, abuse, damage, improper installation, and/or failure to properly maintain equipment. It also does not include any materials provided by the customer or any modification made after receipt by the customer.

Note that wood and veneer are natural products with variations in grain and color, even when all products are produced at the same time. Also, exposure to sunlight may cause color and finish to change over time.

This warranty includes repair or replacement of defective work, and TouchAmerica shall not be liable for damages or injury to persons or property that may result from warranty claims. After repairing a defective product, any customer modification or failure to properly install or maintain the equipment will void any warranty for the repair work.

The warranty described in this agreement is in lieu of all other warranties. Any implied warranties of merchantability and fitness for a particular purpose and all other warranties, expressed or implied, are excluded from this agreement. The warranty described in this agreement shall be the sole and exclusive remedy for any and all losses or damages resulting from non-conforming goods or from any other cause. TouchAmerica disclaims and shall not be liable for incidental or consequential damage of any sort.

Warranties for our products are as follows:

Professional Treatment Tables (except Olympus and Wet Tables)

Ten years on frame (excludes foam and fabric). Original manufacturer's warranty on mechanical/electrical parts, as well as batteries and electronic components. Woodwork/veneer are warranted for appearance and freedom from defects for one year. Foot tubs on Golden Touch and Artesian tables are warranted for one year.

Portable Massage Tables, QuickLite Massage Chairs and Olympus Tables

Five years on structure (excludes foam and fabric). Original manufacturer's warranty on mechanical and electrical parts and components (typically one year).

Wet Tables and Vichy Showers

Neptune/Aphrodite tables and Vichy/Handheld Showers – two years on structure (excludes foam and fabric). Original manufacturer's warranty on mechanical/electrical parts, as well as batteries and electronic components (typically one year).

Loafah and Breath Lounge

One year on structure (excludes foam and fabric). Original manufacturer's warranty on mechanical and electrical parts and components.

Accessories, Furniture and Miscellaneous

All accessories made by TouchAmerica carry a one-year warranty. Accessories and components not manufactured by TouchAmerica carry the original manufacturer's warranty, which varies from product to product. Woodwork/veneer on tables or furniture are warranted for appearance and freedom from defects for one year. Hot Towel Cabs and ProStools carry a one-year warranty. Fabric and foam are not warranted on any tables or other equipment, but are guaranteed to arrive in good condition.