

# **USER MANUAL**

### Pro Salon™ Table Collection



Pro Salon™ Designer Cabinetry Series



Pro Salon™ Kensington



Pro Salon™ Kensington +Studio

\*all tables shown with optional accessories and/or finishes

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# Introduction

Congratulations on your purchase of the famously versatile Pro Salon™ treatment table. The Pro Salon<sup>™</sup> is the choice of five-star resorts and spas worldwide because it easily accommodates a wide range of treatments for massage therapists and spa professionals. With whisper silent Quietech™ hydraulic actuators, fully articulating electric salon top, and luxurious memory foam cushioning, all tables in the Pro Salon<sup>™</sup> Collection provide truly discerning clientele with the ultimate spa experience.

Pro Salon<sup>™</sup> tables are designed for licensed therapists and are intended to be used in a professional spa, massage studio, or similar commercial environment. While no special training is needed to operate the table, for safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use. This manual should be read in its entirety by each professional who will be operating the table to ensure the safety of both operator and client. This manual should be saved for future reference.

The Pro Salon<sup>™</sup> table should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the warming drawer for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

# Detailed instructions for use and maintenance can be found in this user manual. If you have

# **SECTION 1: SAFETY INFORMATION**

#### **Safety Symbols**

Familiarize yourself with the following Safety & Warning symbols. They are designed to prevent damage and injury to you, your clients, and your new Living Earth Crafts product.

#### DANGER



Indicates an imminently hazardous situation which will result in serious or fatal injury - used in extreme conditions.

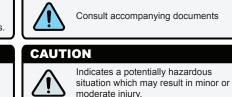
#### WARNING



Indicates a potentially hazardous situation which could result in serious iniurv.

# ATTENTION

ALERT



Indicates a potentially hazardous

equipment damage and/or injury.

situation which could result in

#### **Important Information About Safety Instructions**

The important safety instructions and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, operating, or maintaining this appliance.



#### DANGER: RISK OF ELECTRIC SHOCK

Always unplug this furnishing from the electrical outlet before cleaning.

#### WARNING - MOVABLE PARTS, RISK OF INJURY:

Keep children away from extended Table Lift, Back Support, or Leg Support.

**WARNING** - To reduce the risk of burns, fire, electric shock, or injury to persons:

- Unplug from outlet before putting on or taking off parts.
- Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons. DO NOT leave children alone or allow them to operate the controls. Keep controls out of reach of children. DO NOT allow children to crawl into cabinet or under the table.
- Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
- Keep the cord away from heated surfaces.
- Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet.

#### CAUTION

- To reduce the risk of electrical shock, this furnishing has a polarized plug (one blade wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outelt, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
- Make certain that the cord and plug are maintained in good condition and are not allowed to become damaged while in use. Avoid positioning the cord in the traffic lane and it is always kept out of the way. Take this furnishing out of service immediately if the cord or plug becomes damaged in any way.
- If this furnishing is not in use, the cord needs to be rolled up and stored out of the way to avoid damage
- Do not attempt to repair this furnishing. All repairs must be performed by an authorized service representative.

# **SECTION 1: SAFETY INFORMATION**



#### CAUTION

- When lowering any section of the table, make sure that no supplies or any part of yours or your client's body is between the top of your table and its base. This could result in injury, or could damage your table as well as the item. It is recommended that you always return your table top to the lowest flat position to avoid leaving the base exposed. By doing so, you will minimize the possibility of damage to your table by unequal weight distribution such as sitting on the leg section while raised.
- When lowering the table height, ensure there are no foreign obstacles underneath your table that could obstruct it from lowering completely. This could damage your table.
- Maximum weight lifting capacity of 650 lbs, maximum load limit for the back and leg section 100 lbs each.
- Never set anything under the table frame.
- Never operate your table on an uneven surface. Adjust the leveling feet so that your table is stable.
- Never operate your table with unequally distributed weight such as sitting on the foot or head section while raising or lowering it.
- Never raise the head or foot section with a client in the prone (face down) position.
- Never use or store your table in a wet or very humid environment. Water and excessive moisture can damage the wood cabinet and electrical components. Evidence of exposure to water or moisture will void your warranty.
- If you have purchased the Flexible Armrest Option, never use the armrests as handholds or body support mechanisms, especially when setting clients on or off the table.
- Never attempt to use the foot lift section to support concentrated weight such as sitting or standing.



#### Servicing a Double Insulated Product

- This is a double-insulated product, with two systems of insulation instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product.
- Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only be qualified service personnel. Replacement parts for a doubleinsulated product must be identical to the parts they replace.

# **SECTION 2: PRODUCT OVERVIEW**

|                                | Pro Salon Designer<br>Cabinetry                    | Pro Salon<br>Kensington                            | Pro Salon<br>Kensington +Studio                    |
|--------------------------------|--|--|--|
| Product<br>Image*              |  |  |  |
| Available Tops                 | Electric Salon                                     | Electric Salon                                     | Electric Salon                                     |
| Top Length                     | 73″  | 73″  | 73″  |
| Top Width                      | 28", 30", or 32"                                   | 28", 30", or 32"                                   | 28", 30", or 32"                                   |
| Top Cushioning                 | Strata 4" Memory Foam                              | Strata 6" Memory Foam<br>(+ 1" embedded warmer)    | Strata 6" Memory Foam<br>(+ 1" embedded warmer)    |
| Top Corner Style               | Varies (see opposite page)                         | Square   | Square   |
| Degree of Tilt                 | Back TIlt: 0° - 70°<br>Leg Tilt: 0° - 43°          | Back TIlt: 0° - 70°<br>Leg Tilt: 0° - 43°          | Back TIlt: 0° - 70°<br>Leg Tilt: 0° - 43°          |
| Height Range                   | Standard: 25" - 37"<br>Low: 22.75" - 31.75"        | 26.25″ - 37.5″                                     | 26.25" - 37.5"                                     |
| Cord Exit<br>Location          | Head end of table                                  | Head end of table                                  | Head end of table                                  |
| Base                           | 6 Cabinetry Options                                | Craftsman Cabinet                                  | Craftsman Cabinet                                  |
| Base<br>Construction           | Cross braced steel frame<br>Hardwood Maple cabinet | Cross braced steel frame<br>Hardwood Maple cabinet | Cross braced steel frame<br>Hardwood Maple cabinet |
| Included<br>Accessories        |  |  |  |
| Ergonomic<br>Hand Control      | х  | х  | х  |
| Hands-Free<br>Foot Control     | Х  | х  | х  |
| PowerPort<br>Outlets           | х  | x  | х  |
| Salon Style<br>Neck Roll       | х  | x  | х  |
| Embedded Table<br>Warmer       |  | х  | х  |
| Chromatherapy<br>Lighting      |  |  | х  |
| Warming<br>Drawer <sup>1</sup> |  |  | Х  |

# **SECTION 2: PRODUCT OVERVIEW**

# **Designer Cabinetry Styles**

| Traditional    | Contemporary |
|----------------|--------------|
|                |              |
| Deluxe Classic | Cuvee        |
|                |              |
| Modern         | Craftsman    |
|                |              |

\*all tables shown with optional accessories and/or finishes.

\*all tables shown with optional accessories and/or finishes. Measurements may vary due to natural material variations. 1 - see Warming Drawer User Manual for instructions for use.

# **SECTION 3: INSTALLATION**

# **SECTION 3: INSTALLATION**

Your Pro Salon<sup>™</sup> table comes completely assembled and ready to use.

Ensure you read and follow the unpacking instructions included with your shipment. If you did not receive unpacking instructions, please contact LEC customer service before unpacking your table.

Once the table is unpacked, follow the "Moving Your Table" instructions below.

# **Moving Your Table**

# 

Your Pro Salon<sup>™</sup> table is very heavy - extreme caution should be used to avoid injury to yourself, others around you, and your table. DO NOT lift or move without using proper safety procedures/equipment. DO NOT turn the table on its side for any reason.

- To avoid damage to your Pro Salon<sup>™</sup> table, it is very important that it only be lifted from certain positions on the table (marked with **BLUE** circles below)
- You may need to plug in your table and raise the table, the back section, and/or the leg section for easier access to the base for lifting purposes.
- Lift your table by grasping firmly from the bottom of the frame. Do not try to lift from the fins on the Cuvee cabinet or the cabinet doors.



# **Basic Setup Instructions**

Once your Pro Salon<sup>™</sup> table is positioned for use, follow these steps:

- Plug the power cord into a grounded outlet that is properly rated for the table.
- Arrange and secure the power cord so it will not create a tripping hazard.
- Place the hand and foot controls in locations where they are safe and accessible.
- Ensure the controls are not in danger of being crushed by the lift or tilt mechanisms.
- Follow the "Leveling Your Table" instructions on the next page.

# **Leveling Your Table**

Leveling, or balancing, your table is very important during initial setup and routine maintenance. Your Pro Salon™ table is equipped with leveling feet that can adjust to uneven floors.

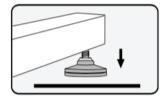
To adjust the leveler feet:

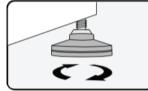
1. Place the table in the position you plan to use it.

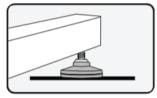
2. To determine which foot needs adjusting, attempt to "rock" your table. If there is any movement, the leg that is lifting is the one that will need adjusting.

3. Raise table height approximately 6 inches.

4. Using your hand, or a wrench if necessary, turn the leveling foot in the needed direction. (Counterclockwise will lower the overall height, clockwise will raise the overall height)







# **Rolling Casters/Wheels**

If you ordered the optional rolling caster wheels, it is important that you read this section.

- 1. To engage the wheels, lower table to its lowest position. Your table is ready to be moved.
- 2. To disengage the wheels, raise table 1 or more inches. Your table is now ready to use.



#### WARNING

Failure to disengage the wheels when client is getting on or off the table could result in injury. Keep wheels disengaged at all times when a client is entering or exiting the table, as well as while a client is on the table.

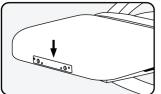
Wheels are intended for smooth surfaces only. Tables with wheels are not intended to roll over thresholds, cords, or other obstacles. Tables with wheels are not inteded for use on stairs. Rolling your table over obstacles can damage your table as well as the obstacle. Rolling your table over cords can damage the cord insulation. Use caution when rolling your table near walls or doors as damage can occur to the wall

or door, as well as the table.

Living Earth Crafts will not be responsible for damage to your table or other objects damaged by misuse of wheels. Failure to use the wheels in any other manner than described above could damage your table and void your warranty. Damage to table frame caused by misuse will not be covered under warranty.

# **Table Accessories**

All Pro Salon™ tables come with outlets at both ends, specifically designed for providing a fixed location for FacePillow platforms, salon pillows, and other accessories.



For all available accessories, please visit the Living Earth Crafts website at www.livingearthcrafts.com, or contact Living Earth Crafts customer service to request a catalog.

#### **Hand Control Operation**

Your Pro Salon<sup>™</sup> hand control is already connected and ready for use. See below for a description of each button's functionality.

# Raise Back Section Raise Entire Table Lower Entire Table Lower Leg Section Living EARTH C R A FT S. VARNING Always use extreme caution when making any position adjustments to your table. Ensure all body parts and

# Foot Control Operation

Your Pro Salon<sup>™</sup> foot control is already connected and ready for use. The foot control allows you to simply raise and lower the table, allowing convenient hands-free adjustments.

objects are clear from all

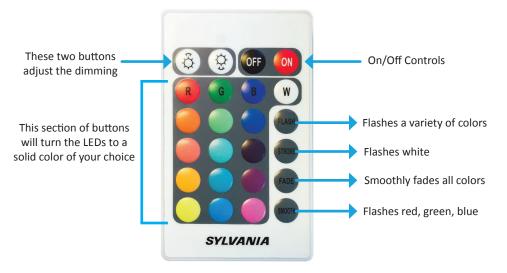
moving parts.



# **SECTION 4: OPERATING INSTRUCTIONS**

# LED Chroma Lighting Hand Control Operation (Kensington+Studio Only)

Your +Studio table is equipped with color-changing LED accent lighting, allowing you to match any decor or client preference. With the remote, the user can change the color to any one of 16 colors, or use the preset color changing patterns. See below for instructions on how to use the included remote control:



# Embedded Table Warmer (Kensington & Kensington+Studio Only)

Your +Studio table is equipped with an embedded table warmer, that can be operated by the below control panel. The control panel will be mounted to your table cabinet.



# **SECTION 4: OPERATING INSTRUCTIONS**

# **SECTION 5: CARE & MAINTENANCE**

### Weight & Lift Capacities

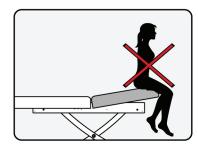


The Pro Salon<sup>™</sup> is powered by a heavy-duty Quietech hydraulic lift actuators. The recommended lift capacity for the Pro Salon Collection tables is 650 lbs.

100 lbs.

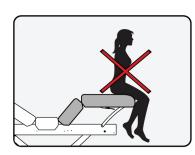
The back section and leg section has a maximum weight capacity of 100 lbs. These sections are not meant to hold full body weight.

#### **Important Safety Notes**





Do not sit or put unnecessary amounts of pressure on the back section of the table when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the table top. Damage caused in this manner may void the warranty.



CAUTION

#### WARNING

Do not sit or put unnecessary amounts of pressure on the leg section of the table when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the table top. Damage caused in this manner may void the warranty.

DO NOT store or place anything under the backrest - this can damage the top and/or tilting mechanism. This area is not designed for storage or as an area to hold accessories and/or masage supplies while performing any type of service. Placing anything in this area can cause damage to the table and/or object and ""will void your warranty.



#### DANGER: RISK OF ELECTRIC SHOCK

**Cleaning & Ongoing Maintenance** 

Always unplug this furnishing from the electrical outlet before cleaning.

# CAUTION

DO NOT USE acetone, paint thinner, bleach, "Armor All" type cleaners, or industrial cleaners. These will damage the vinyl's protective coating.

With proper maintenance, your Pro Salon<sup>™</sup> is designed to give you gears of trouble-free operation. To ensure your table will continue to function properly and keep its appearance, we recommend the following.

| Category                    | Care Recommendation   |
|-----------------------------|---|
| Upholstery                  | Remove day-to-day dirt and smudges with a mild soap and water solution.<br>For tough stains and to disinfect, use a (100 to 1) water to bleach solution.<br>Spray a damp cloth with the solution to clean.<br>After each cleaning, gently wipe the upholstery with a damp cloth and clean<br>water, then allow upholstery to air dry before using or storing.<br>For more difficult stains, please contact your dealer or please call us directly<br>for guidance. For best results, use only the products suggested above.   |
| Wood                        | To maintain the wood finish and retouch scratches, use a high quality furniture wax.  |
| Electronics                 | Anti-static electronic aerosol dusters can be used to keep the surfaces of electronic components, power cables, and plugs free of dust.   |
| Lubrication &<br>Mechanical | The stainless steel legs should be cleaned and lubricated often to maintain smooth raising and lowering of your table.<br>To clean, raise the table to its highest position. Spray WD-40 on the exposed legs, then wipe with a lint-free cloth from top to bottom several times.<br>Ensure no foreign material is stuck to the surface. (WD-40 applied thick and left for 1 minute will help loosen most common materials.)<br>To lubricate, raise table to its highest position. Lubricate the exposed legs using lithium grease, and raise/lower the table 2-3 times to distribute the lubricant. Wipe off excess at bottom of each leg.<br><b>DO NOT USE soap and water for cleaning the legs.</b> |
| Leveling Feet               | Regularly check to ensure the table is level and stable.<br>See page 7 for leveling instructions.   |

# **SECTION 5: CARE & MAINTENANCE**

#### Troubleshooting

This helpful troubleshooting guide will provide you with information about how to recognize a problem with your table, determine possible causes, and find a solution.

In the event your specific situation is not covered in this guide, please contact Living Earth Crafts so our technical support department can assist you. Beyond the troubleshooting guide below, do not attempt to repair the table yourself. This can void your warranty.

Unauthorized service will not be covered. Please be sure to contact Living Earth Crafts Customer Service first at (800) 358-8292, (760) 597-2155 Int'l.

| Issue  | Solution  |  |  |
|--|---|--|--|
| Table does not<br>raise or lower                           | <ol> <li>Ensure the table is plugged in.</li> <li>If using a dimmer switch, ensure it is turned to full power.</li> <li>Ensure the outlet in your room is receiving power. This can be done<br/>by plugging in a small appliance and turning it on.</li> <li>Ensure the switch on the attached power strip is turn on.</li> <li>Check the fuse or circuit breaker for blown fuse or tripped breaker.</li> <li>Ensure the controls are securely plugged into the junction box.</li> </ol>                                      |  |  |
| Table does not<br>raise or lower<br>evenly                 | The hydraulic system may need repair. Do not attempt to repair it.<br>Call Living Earth Crafts Customer Service.  |  |  |
| Table does not<br>operate in<br>accordance with<br>handset | <ol> <li>Ensure the handset is plugged into the receptacle nearest the power cord in the junction box, located under the table in the cabinet area. (Note: the foot pedal can be plugged into either of the next two sockets.)</li> <li>Ensure the handset is securely plugged into the junction box.</li> <li>If only one or two of the functions work, even though the controls are plugged in properly, the junction box may be faulty. Do not attempt to repair it. Call Living Earth Crafts Customer Service.</li> </ol> |  |  |

# **SECTION 5: CARE & MAINTENANCE**

#### **Electrical Specifications**

| PLUG DESCRIPTION |             |         |  |
|------------------|-------------|---------|--|
| North America    | Europe / UK | Asia    |  |
| 120V AC          | 220V AC     | 220V AC |  |

\*Other plugs also availabe for various countries

| Spec                  | North America       | Europe/Asia         |
|-----------------------|---------------------|---------------------|
| Input Voltage         | 120 VAC             | 220 VAC             |
| Input Frequency 60 Hz |                     | 50 Hz               |
| Consumption           | 2.7 Amps, 324 Watts | 1.5 Amps, 345 Watts |
| Output 12-24 VDC      |                     | 12-24 VDC           |
| Duty Cycle            | 10%, 2 min/18 min   | 10%, 2 min/18 min   |
| Power Strip Rating    | 12 Amp Max          | 15 Amp Max          |

#### **Warranty Information**

Living Earth Crafts (LEC) offers an industry best warranty against defects in materials, design, and workmanship, to the original owner, as follows:

- Frame limited lifetime warranty\*
- Foam and upholstery covering warranted for three (3) years
- Motors, controls, electronics warranted for two (2) years, including parts and labor
- Accessories and options warranted for one (1) year, unless otherwise noted

LEC may repair or replace defective components at our discretion. LEC will return the warranted product, standard shipping pre-paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes, as well as all shipping charges inbound and outbound. Normal wear and tear, and costs associated with maintenance procedures, and damage caused by accident, misuse, improper maintenance, harsh operating environments or neglect (which includes tears in the upholstery and damage caused by harsh chemical-based cleaners) are not covered under this warranty. All warranties are limited to repair or replacement, at LEC's discretion, unless otherwise stated.

\*Lifetime warranty applies to the original owner, as long as you own your table for 5 years after the model is discontinued, or 5 years for private label tables.



# **Contact Us**

Living Earth Crafts 3210 Executive Ridge Vista, CA. 92081 (800) 358-8292 (760) 597-2155 Int'l (866) 449-8872 fax info@livingearthcrafts.com Hours of operation:

Monday - Friday 8:00 a.m. to 5 p.m. PST

Saturday - Sunday Closed

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