

Training Manual for commercial use

Before using your Clean + Easy Waxing Spa please read carefully and keep safely for future use.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR WAXER.

SAVE THESE INSTRUCTIONS

Basic safety precautions should always be followed when you're using any electrical appliance— especially if children are present. For use by qualified salon personnel only.

KEEP AWAY FROM WATER.

DANGER- To reduce the risk of electrocution:

- Do not store or place your waxer where it can fall or be pulled into a tub or sink.
- · Do not put your waxer into water or any liquid.
- Do not reach for an appliance that has fallen into water. Unplug immediately.

△WARNING △ To reduce the risk of burns, electrocution, fire or injury to persons:

- An appliance should never be left unattended when plugged in. Unplug immediately after using.
- Close supervision is necessary when the appliance is used by, on or near children or invalids.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 4. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped into water. Return the appliance to a service center for examination and repair.

- 5. Keep the cord away from heated surfaces.
- 6. Never block the air openings of the appliance or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.
- 7. Never drop or insert any object into any opening.
- Do not use outdoors or operate where aerosol (spray) products are being used.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- 10. This appliance has an automatically reset thermal limiter that shuts off the entire appliance. If the appliance does not heat up with the lighted switch on, turn the appliance off and allow to cool. If the unit does not heat up, return to an authorized service representative. There are no serviceable parts in this appliance.
- Do not wrap the cord around the appliance. Do not twist the cord.

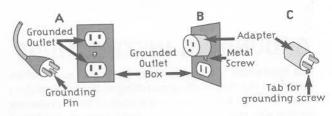
GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short-circuit, grounding reduces the risk of electrical shock by providing a path of low resistance for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded in compliance with all local codes and ordinances.

DANGER—Improper use of the grounding plug can result in a risk of electric shock. Check with a qualified electrician or service personnel if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the appliance, if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

This appliance is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated in sketch A. A temporary adapter, which looks like the adapter illustrated in sketches B and C may be used to connect this plug to a 2-pole receptacle as shown in sketch B if a properly grounded outlet is not available. The temporary adapter should only be used until a properly grounded outlet (sketch A) can be installed by a qualified electrician. The green rigid ear, lug, or the like extending form the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by the screw.



For extension cords:

If it is necessary to use an extension cord, use only a three-wire extension cord that has a three-blade grounding plug and a three-slot receptacle that will accept the plug on the appliance. Replace or repair a damaged cord.

Usage/Maintenance Instructions

- If wax applicator feels too warm to handle, slide it into the Thermo Sleeve for comfort or let stand on counter top for 30 seconds.
- While wax may be warm to the touch, it will not burn skin when applied in a thin layer with Clean + Easy roller heads.

To Clean Roller Heads

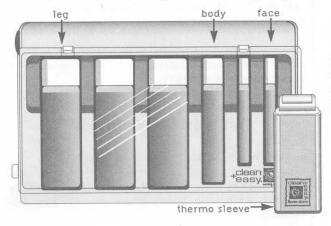
Cleaning Warm Roller Heads

 Clean roller heads by wiping with Clean+Easy Remove after wax cleanser, then use Clean+Easy Cleanse antiseptic cleanser to remove any oily residue.

Cleaning Cold Roller Heads

 Remove roller heads and soak in Clean+Easy Remove after wax cleanser. Wipe with a clean cloth, then use Clean+Easy Cleanse antiseptic cleanser to remove oil. Dry thoroughly and re-attach to wax bottles.

OPERATING INSTRUCTIONS The Clean+Easy Waxing Spa



The ultimate roll on waxing system, that allows you to comfortably wax a set of 1/2 legs (fronts, backs and knees) in only 5-6 minutes!

Time is money! And this unit has been specifically designed with that in mind.

The heater unit accommodates 3-Leg, 1-Body, 2-Face applicators—no time wasted waiting for new refills to heat. The compartment at the back of the unit allows two extra applicators to heat up to 110°F (43°c), allowing a quicker heat up time, when placed into the heater unit.

The five sided heater plates allow even heating. Cleanliness and economy are increased by the curved heater plates over the top of the roller heads, so that the door may be left open during treatments.

The innovative roller heads face the heater plate and contain a metal core which maintains the heat, providing maximum economy and cleanliness and extended waxing time.

The hinged door for the heater is made from unbreakable, easy to clean Lexan. The new Waxing Spa is so easy to use and easy to clean!

Once the wax is heated to the correct working temperature, the large applicator may be easily removed from the heater and placed into the Thermo Sleeve.

The combination of the heated roller heads and the Thermo Sleeve allows you to wax a set of 1/2 legs without returning the applicator to the machine. The temperature control is adjustable to allow for varying climates.

This ergonomically designed waxing spa takes up very little counter space, but can earn you so much profit!

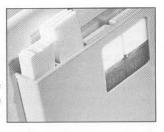
Directions For Use

A WARNING A

Do not wax if you are using Retin-A, Accutane, Glycolic Acid or Alpha Hydroxide Treatments.

For the best results, be sure to read all instructions thoroughly before waxing.

- Step 1. Insert plug of waxer into receptacle.
- **Step 2.** Raise front door on waxer to allow applicators to be inserted.
- **Step 3.** Remove caps from wax applicators and place rollers on, turning roller heads until they stop. Do not overturn the rollers.
- **Step 4.** Insert wax applicators into the waxer with the roller facing the heat plate. This allows the roller to remain warm and allows for easier, cleaner application.



Place cloth strips into the pockets located on the back of the unit.

Step 5. Lower the waxer door. This permits faster heating. Note: Two additional large wax bottles may be inserted into the pocket on the rear of the waxer. This will keep the wax warm and will heat up faster when placed into the unit.

Step 6. Energize the heater by moving the lighted switch toggle, located on the left side of the housing, to the "on" position. Set the variable thermostat located on the left side to the warmest position (full clockwise). Allow 30 minutes for the wax bottles to come to working temperature. Turn the control knob to the center position indicated by the button below the thermostat knob. Please note that the optimum comfortable temperature setting for the wax can be adjusted by the salon beautician to compensate for room temperature, voltage differences or for personal preferences.

Step 7. Remove large wax bottle from the waxer and insert into the Thermo Sleeve. This holder will keep the wax by holding sides of hotter for an extended period and allow for faster application.

Step 8. Roll the wax onto the customer in a strip. Place the holder down and apply the cloth strip onto the waxed surface, quickly pulling the cloth parallel to the skin in the opposite direction of hair growth. Continue waxing application until completed.

Step 9. Remove the wax bottle from the Thermo Sleeve and place the bottle back into the waxer. This

allows the residual film of wax on the roller to flow back into the bottle without having to clean the roller.

Step 10. The door on the waxer may be left in the up position to allow faster access to the wax bottles.

NOTE: For facial and body wax, which may be used less frequently, store outside of heater until ready for use, as repeated heating of wax may cause it to thicken.

Procedure

- Remove caps from wax applicators and place roller heads on to bottles, turning until the roller stops. Do not overturn roller.
- Insert applicators into waxer with roller facing the heat plate.
- 3. Lower door to permit faster heating.
- Switch on waxing spa heater by pressing the on/off switch. This will now light up.
- 5. Set the variable thermostat by positioning it to the central position. Allow 35-40 minutes for wax to reach working temperature. Heat up time can be shortened by setting the variable



thermostat to maximum (full clockwise) and

clockwise) and
heating for 30 minutes on maximum before adjusting the thermostat to the central position. The temperature can be adjusted to compensate for room temperature and voltage differences.

High

Temperature

Settings

Optimum

Low

- 6. When using the large applicator, remove from the heater and insert into the Thermo Sleeve.
- 7. When the wax application is complete, remove the applicator from the Thermo Sleeve and place back into the waxing spa heater, with the roller facing the heating plate.
- 8. The Lexan door may be left in the "up" position to allow faster access to the applicators.

Between customers, the thermostat should be turned to the lowest setting- "stand-by". Overnight, the heater should be shut off.

To reassure your Client and maintain a clean and efficient system, clean the roller heads after each treatment. Using a remover cloth, first wipe over with Clean+Easy Remove after wax cleanser and then wipe again using Clean+Easy Cleanse antiseptic cleanser, to remove any residue or oil.

Waxing Procedure

Check client contra-indications and complete client record card before commencing treatment.

1. Clean skin with
Clean + Easy Cleanse or
Ease antiseptic towelettes
Purpose: To remove all traces of oils, dead skin cells, perspiration and bacteria. Available in 16 oz. economy bottle and moistured towelettes. This antiseptic may be used prior to waxing, ear piercing, and electrolysis.





2. Apply talc

Fragrance free or baby talc is recommended.

Purpose: To absorb moisture and to lift the hair. It is essential that talc is applied

prior to every waxing treatment. This ensures minimum client discomfort and maximum efficiency of hair removal.

3. Apply wax

Apply very lightly (ensuring a thin layer of wax) in the direction of the hair growth. A thin application of wax ensures ease of removal and economy.





4. Apply Remover Cloth

Cloths must be applied using a firm stroke in the direction of the hair growth. This ensures that both the wax and hair may be removed efficiently. No residue is left on the skin.

5. Removal of Cloth

Cloth must be removed against the hair growth and parallel to the skin in one smooth motion. This ensures that the hair will be removed effectively. Incorrect removal



causes skin irritation and bruising. It causes the hair to break rather than be removed by the root, thus causing ingrown hairs.

Aftercare

Option 1

Remove after wax cleanser

Purpose: This light oil removes any wax residue remaining after epilation. Enriched with wheat germ oil, it also moisturizes as it cleans. Apply with slow massaging movements and tissue off excess. Should also be used to clean roller heads after each treatment.





Soothe aloe vera gel

Purpose: This light gel is cooling and refreshing. Aloe Vera and Allantoin provide natural soothing and antiseptic properties, which help to reduce redness and irritation. Apply with slow massaging movements continuing the relaxation process for the client. Ideal aftercare product for waxing, electrolysis, after sun, sauna, bath, shower, etc.

Nourish skin conditioner

Purpose: To complete professional waxing service— anti-inflammatory components continue to eliminate any redness and the light sunscreen protects the newly waxed skin from harsh rays. Apply with slow massaging movements. Leaves skin feeling silky and smooth and client totally relaxed. Ideal retail homecare product i.e. light face and body lotion, hand lotion.



Note: May cause a reaction in people allergic to Paba.

Option 2

The Hair Growth Inhibitor

Inhibits hair growth and GROWS PROFITS!

- Q. What is it?
- A. A natural product based on plant extracts. Active ingredients are papaya and pineapple.
- Q. What does it do?
- A. The enzyme action created by the Papaya and Pineapple extracts gradually diminishes the germination of the hair.
- Q. When and how do I apply it?
- A. Apply immediately after the wax removal is completed. Do not use any products before or after application. (Follow instructions for application). The solution emulsifies when applied to the skin and the Geranium Oil contained in this product soothes and heals, providing a very pleasant fragrance. Massage into the skin until absorbed. May be used after waxing and electrolysis treatments.
- Q. When will I see the results?
- A. Normally after 2-3 treatments, however this may vary with each Client. Coarse hair responds much quicker than fine hair. For best results the treatments should be booked as close together as possible.
- Q. Will it reduce my business?
- A. No, quite the contrary! The product is applied instead of treatment products, therefore treatment time is the same. You charge for this service, therefore you will increase your charges and profitability accordingly. Remember, time is money! This product helps you to make more money in the same amount of time! You cannot afford not to offer your Client this service.

- Q. If I kill off the hair have I lost my client?
- A. No! This treatment is progressive— therefore the regrowth becomes slower and finer after each treatment. This means that the Operator has a much easier task, the Client has a much more comfortable treatment, sees results and TELLS HER FRIENDS. Rather than losing clients, it gains them! Every woman wants help with her regrowth problem.

For the professional therapist/business woman this is the only product that she would consider finishing her treatment with. She is in business to offer a quality service in return for quality profits.

Because the Hair Growth Inhibitor is 100% natural, it loses its effectiveness after 24 hours. It is recommended that for optimum results that the Client reapplies any excess mixture to the treated area on the same evening.

Problem Solving

Skin was left temporarily red, swollen, discolored or irritated.

Applying Clean + Easy Soothe and/or Nourish will help soothe redness. Slight irritation from waxing is normal and will disappear shortly. More than slight irritation may mean that:

- · Hair was too short to wax.
- Strip was pulled off too slowly, rather than removed in one quick motion parallel (not vertical) to skin.
- Strip was not put on immediately after rolling on wax and rubbed firmly for 3-4 seconds in direction of hair growth.
- Wax was not applied in direction of hair growth or strip was not pulled off in opposite direction.
- Too much wax was rolled on. This is caused by pressing the applicator or rolling over the same area, rather than applying one single stroke.

WAIT 24 HOURS BEFORE RE-WAXING THE SAME AREA, ESPECIALLY ON THE FACE.

Wax did not roll out smoothly and evenly.

- Wax was not warm enough.
- Applicator was not placed in Thermo Sleeve designed to keep wax at correct temperature.
- · Applicator was not rolled in proper direction.

For Best Results

- Hair should be at least 1/4" on legs and body to ensure complete removal.
- Facial skin tends to be far more sensitive than other parts of the body. This sensitivity could result in reddening, irritation and blotchiness. Apply Clean + Easy Soothe aloe vera gel and Nourish skin conditioner after waxing to help avoid such reactions. Clean + Easy Sensitive Skin Wax with Chamomile and Azulene is perfect for facial areas.
- Soaps, perfumes or make-up should not be applied for at least 12 hours after waxing. Use only Clean + Easy Soothe and Nourish spa treatments.
- In winter, allow your client to "warm-up" before waxing. In summer, let the client "cool-down" and remove all perspiration with Clean + Easy Ease antiseptic towelettes or Cleanse pre-wax cleanser.
- Clean + Easy Azulene & Chamomile Wax is recommended for sensitive skin. It is ideal for facial areas.
- Waxing immediately after a client has bathed or showered can cause skin irritation. In the future, advise your clients not to bathe or shower before their appointment.
- Make sure clients are warned not to expose newly waxed skin to direct sun for at least 24 hours after waxing without using Clean + Easy Nourish skin conditioner enriched with protective moisturizer and sunscreen.
- DO NOT WAX these sensitive areas, inside nose or ears, on nipple, eyelashes, irritated skin, cuts,

warts, moles, sunburned skin, recent scar tissue areas or too near the genital area.

 DO NOT WAX if the client is pregnant, has varicose veins, diabetes, phlebitis, or any skin disorders.
 When in doubt, suggest the client consult a doctor.

YOU ARE WASTING WAX if you are:

- · Double layering wax applications.
- Overlapping new wax areas that have just been waxed.
- Using pressure when applying the wax i.e. goes on thickly.
- Using wax at incorrect temperature.

If you are doing any of the above, not only are you wasting wax, but you are running the risk of irritation and/or an unsatisfactory waxing treatment.

Wasting wax is wasting money!

Before Waxing

- Always check your Client for skin sensitivity. Using your thumb, apply pressure to the side of her jaw bone, holding it firmly, moving your thumb in a circular motion. If redness appears, use Clean + Easy Azulene & Camomile wax.
- Anyone using the prescription drug Accutane or Retin-A is not recommended for waxing since a possible side effect of these drugs is extreme skin sensitivity, irritation or susceptibility to bruising. Other conditions which may cause possible side effects include the use of Alpha Hydroxy and/or Glycolic Acid based products, pregnancy, diabetes, heart problems, sunbathing within 24 hours, varicose veins, poor circulation, epilepsy, cuts and abrasions, skin disease and rashes, warts and moles, edema, recent scar tissue (3 months), undiagnosed bumps, hypersensitive skin, adolescents without permission, breast tissue. A discreet inquiry of your Client is all that is needed to set your mind at ease.

- Make certain that the hair to be removed is long enough to work with—a quarter of an inch or more—before you attempt to wax, otherwise you may run into difficulty and obtain unsatisfactory results.
- Always apply talc to the area before waxing.
- Always complete treatment with either the three Spa Treatment Products or Hair Growth Inhibitor.

Waxing Individual Areas

Facial Waxing

· Have Client remove their contact lenses.

With your Client reclining, check the direction of hair growth and apply wax in that direction. Be sure to hold the skin very taut when removing.

Eyebrows

(Use Fine or Small applicator)
For perfect eyebrows, draw an imaginary line straight up from the outside nostril to the brow.
A line from the nostril to the corner of the eye will give you



the correct length. A similar line from the nostril to the center of the eye will mark the highest point on the arch.

Make certain that you have some small wax remover strips at your fingertips, since this is the size strip that you will be using.

For best waxing results, place your fingers above the main eyebrow line and brow and pull it upward and outward above the brow bone. Now you can see clearly what you are going to remove. Roll a thin film of wax, slowly and gently, using the fineline or small applicator. Make sure you hold the applicator at a 45° angle for proper dispensing of wax. Roll under-

neath the brow line in the direction of hair growth and avoid pressing in the eye area.

You may use tweezers to remove any stray hairs that might remain and to help with the shaping of the eyebrows. Never re-apply wax to a freshly epilated area.



Upper Lip (Use Fineline and Small applicator) Most hair grows from the nostril area down towards the lip; however, each individual's hair

growth direction must be taken into consideration. Apply wax with the small applicator, then use the fineline applicator along the lip edge. Avoid getting wax on the lips. To remove the wax remover strip, it is important to hold the skin at the corner of the mouth as firmly as possible. Hold the strip at the bottom edge and remove in opposite direction of hair growth.

Chin

(Use Medium applicator)
Have your Client tilt her head back to pull the skin taut and proceed as usual.

Bikini Line

(Use Fineline and Medium applicator)

If possible, have Client wear her bathing suit or panties. Protect edges of suit or panties with tissues, ask the client to place



them. If hair is particularly long or curly, scissor trim it to about 1/2" before waxing. Wax bikini line in sections, always following direction of hair growth. A tiny amount of blood at pore openings is normal after waxing. For the first area to be waxed, have your Client bend her leg and point her knee out. Use the

Underarms

(Use Medium and Large applicators)

The underarm area is a snap to wax with the Clean+Easy system! Have your Client bend her arm at the elbow and place her hand



behind her head. Have her place her free hand on the side of her breast and pull away from the underarm. This pulls the skin taut and makes for easier removal.

You should note that very often hair in this area grows in two or more directions. Always apply the wax in the direction of hair growth. If the hair is excessively long, trim with scissors to 1/2". Be sure underarms are absolutely dry and free of perspiration. Hold skin taut. Remove strip as quickly as possible, parallel to skin.

Instruct your Client not to wear deodorant for at least 12 hours afterwards. A tiny amount of blood at pore openings is normal after waxing in this area.

Name of the Neck

(Use Medium applicator)

Try waxing the nape of the neck instead of using a razor! You can give your Client a fresh, clean look from haircut to haircut and it's a great way to introduce your Customers to waxing. The results of waxing last longer and today's short hairstyles can offer increased opportunity for you.

Before proceeding, comb or arrange for all hair to be secured out of the way of the intended waxing area. Be sure that the hair to be removed is no longer than 1/2" before applying. It is best to wax the side of the nape first; then the other side. Always remember to apply wax in the direction of the hair growth and to pull the wax remover strip in the opposite direction.

fineline applicator along the suit edge to give a clean line. Then use the medium applicator. For the next areas have your Client bend her knee and pull it towards her chest. This pulls the skin taut and allows for a more comfortable waxing session. Use the fineline then medium applicator as before.

Lower Legs

(Use Large applicator)
Front: Starting below the knees, apply wax thinly to right side of both legs and then remove. Turn the legs slightly, apply wax to



left side of both legs and remove. (This prevents getting wax on the beauty couch and is a much quicker and cleaner method of application). Apply wax to both knees (slightly bent) and remove.

Back: Ask the Client to flex her feet so that the skin becomes taut. Apply wax to both legs in direction of hair growth. Remove from leg nearest to Operator first.

Upper Legs/Thighs

(Use Large applicator)

Starting at upper thigh, apply wax in sections, checking direction of hair growth. Often the skin in this area is very pliable. Be sure to hold the skin as taut as possible when removing strip to prevent unnecessary discomfort to your Client. Ask the Client to help you by stretching the skin also.

Arms/Hands/Fingers

(Use Large, Medium and Small applicators)
First use the large applicator on the lower arm, waxing in the direction of hair growth. Then use the medium applicator on the hand. Finally, use the small applicator on the fingers. Remove wax starting at the fingers and working up.

Back

(Use Large applicator)

Waxing can open up new avenues of business for you. More and more men are having their backs waxed. Body builders, cyclists, swimmers



and dancers are removing the hair from their bodies in increasing numbers. Once you let it be known that waxing is not only for women, your business is sure to grow by leaps and bounds.

Back waxing uses the same technique. Apply the wax in the direction of hair growth and remove in opposite direction.