

*Dermalife*<sup>®</sup>

PREMIUM HYDROSPA CAPSULES

Spa Feng Shui<sup>™</sup><sub>2G</sub>



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Congratulations!



To the New Owner of a Dermalife® Spa Feng Shui™ 2G System:

**Congratulations!** We at Sybaritic, Inc. welcome you as a new owner of a Dermalife Spa Feng Shui 2G System. Enclosed you'll find your Dermalife Spa Feng Shui 2G System Owner's, Installation and Service Manual. In it, you'll find set-up and operating instructions, as well as service and troubleshooting tips. If you have questions, please feel free to contact your Sybaritic Sales Representative or our Customer Service Department.

We look forward to the opportunity of offering additional products and services to you. Please forward all inquiries to the address listed or visit us at [www.sybaritic.com](http://www.sybaritic.com).

In order to offer the highest quality products and services to our customers, we welcome your feedback regarding your new Dermalife Spa Feng Shui 2G System.

Thank you for your business!

Very truly yours,

A handwritten signature in black ink, reading "Steven Daffer".

Steven Daffer  
Founder, Sybaritic, Inc.

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### 1.1 | PURPOSE OF THE MANUAL

This manual explains how to correctly install, operate and get the best performance from your Dermalife® Spa Feng Shui™ 2G System. It may be used as a guide, suitable for all levels of technical expertise, in determining and servicing mechanical and electrical difficulties. This owner's manual is organized as a quick reference guide. Any additional updated or supplemental information for this reference guide may be distributed to you as needed. Please read this owner's manual carefully before installing your machine. Keep your manual near your machine for quick reference.

### 1.2 | CUSTOMER SERVICE

We welcome and appreciate your comments, questions and suggestions in order to continually offer the highest quality products, accessories and services to our customers. Our qualified professional teams are ready to assist you with a prompt response to any question you may have.

### 1.3 | DISCLAIMER

While every attempt is made to ensure the accuracy and completeness of the information in this document, some errors may exist. Sybaritic, Inc. does not accept responsibility of any kind for customer loss due to use of or reliance upon this document.

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## 1.4 | COPYRIGHT

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## 1.5 | WARRANTY

Sybaritic, Inc. warrants to the original retail purchaser of the Dermalife Spa Feng Shui 2G System that said machine is free of defects in materials and workmanship under normal and intended use for the period specified in the Sybaritic, Inc. Standard Warranty for the Dermalife Spa Feng Shui 2G System as shown in the Appendix of this reference guide. Sybaritic, Inc. may, at its option, repair or replace any parts found to be defective during said warranty period.

Sybaritic, Inc. has designed a Warranty Parts Replacement Policy to keep service as simple and timely as possible. Only the major component parts of the Dermalife Spa Feng Shui 2G System should be replaced on site with defective components to be returned to Sybaritic, Inc. for failure analysis. This policy will allow Sybaritic, Inc. to engineer even higher quality products in the future. Repairs required for major components will be rendered upon receipt of defective parts with an accompanying copy of an original purchase receipt at Sybaritic's factory location listed on the first page of this manual.

**SYBARITIC NEITHER CONDONES NOR AUTHORIZES TECHNICAL WORK INSIDE CERTAIN COMPONENTS, INCLUDING, BUT NOT LIMITED TO, THE MAIN POWER BOX, CONTROL PANEL AND MAIN HEATER ASSEMBLY WITHOUT WRITTEN AUTHORIZATION FROM SYBARITIC'S ENGINEERING DEPARTMENT. SUCH UNAUTHORIZED ACTIVITIES MAY VOID UNIT WARRANTY AND ACCESS TO WARRANTY PARTS.**

**NOTE:** Manufacturer reserves the right to change technical aspects of this product without prior notice.

**WARRANTY NOTICE:** Addendum to the Spa Feng Shui 2G Product Warranty by Sybaritic, Inc.

### AMENDED | SECTION 6:

**CUSTOMER'S RESPONSIBILITIES:** The Customer is responsible to: Use **ONLY** the SYB approved Accel TB Cleaning Solution. Use of any and all other cleaning products for cleaning and disinfecting your unit will immediately void your product warranty covering the Polycarbonate material on the machine.

### LIMITED MANUFACTURER'S WARRANTY

- Limited Manufacturer's Warranty only applies if all shipping, storing, installation, operation and maintenance cleaning conditions have been followed. The warranty only applies to defects in the materials and workmanship. Limited Manufacturer's Warranty does not apply to normal wear of the unit or to any damage of the unit or its subparts in result of blatant misuse of the unit.
- Limited Manufacturer's Warranty period length is twelve (12) months.
- Limited Manufacturer's Warranty for steam generators does not apply for defects and/or malfunctions arising from water hardness.
- Limited Manufacturer's Warranty does not cover any indirect losses and/or loss of profits, nor does it cover any indirect or related costs arising from the defect or malfunction of the unit.



### 2.1 | PREINSTALLATION TECHNICAL SAFETY TIPS

### 2.2 | GENERAL AND USER SAFETY

ATTENTION: WHEN RECEIVING A PACKED DERMALIFE® SPA FENG SHUI™ 2G SHIPMENT TRANSPORTED IN WINTER CONDITIONS (transportation temperature below 32° F [0° C]), THE UNIT MUST BE STORED AT A ROOM TEMPERATURE (conditions +59 to +86°F [ +15 to +30° C ], relative humidity max. 95%) FOR TWENTY-FOUR HOURS TO BE WARMED UP BEFORE INSTALLATION AND OPERATION. INSTALLING THE UNIT AND STARTING THE UNIT PREMATURELY (WITHOUT PRIOR SLOW WARMING PERIOD) MAY RESULT IN SERIOUS DAMAGE TO THE ELECTRONICS AND LCD PANEL OF THE UNIT.

ONLY A QUALIFIED/CERTIFIED/LICENSED ELECTRICIAN IS AUTHORIZED TO MAKE THE ELECTRICAL CONNECTIONS STRICTLY ACCORDING TO ALL LOCAL ELECTRICAL INSTALLATION REQUIREMENTS. ANY UNAUTHORIZED AND/OR IMPROPER ELECTRICAL INSTALLATION IS STRICTLY FORBIDDEN. IN CASE OF UNAUTHORIZED AND/OR IMPROPER INSTALLATION THIS UNIT MUST NOT BE USED, AND IT WILL RESULT IN WAIVE OF ANY TYPE OF MANUFACTURER'S WARRANTY.

THE USE AND OPERATION OF THE UNIT MUST BE CEASED IMMEDIATELY IF, AFTER INSTALLATION, THE UNIT DOES NOT OPERATE PROPERLY.

BEFORE EVERY USE OF THE UNIT, THE OPERATOR MUST BE SURE THAT THE UNIT IS COMPLETE AND ALL PANELS AND/OR OTHER SUBPARTS ARE IN PLACE.

IN ORDER TO GUARANTEE FULL USER SAFETY THIS UNIT MUST BE INSTALLED ACCORDING TO THE REQUIREMENTS OF THIS INSTALLATION MANUAL AND IN COMPLIANCE WITH ALL LOCAL ELECTRICAL REQUIREMENTS AND WITH OTHER APPLICABLE STANDARDS. (See the Electrical Installation Requirements in Section 4.)

IN ORDER TO GUARANTEE FULL USER SAFETY AND REDUCE ANY TYPE OF RISK FOR INJURY, THIS UNIT MUST AT ALL TIMES BE OPERATED UNDER THE FULL SUPERVISION AND ASSISTANCE OF A TRAINED QUALIFIED ASSISTANT; CHILDREN ARE PROHIBITED TO USE THIS UNIT WITHOUT A TRAINED, QUALIFIED ASSISTANT.

PREGNANT WOMEN AND/OR PERSON HAVING A MEDICAL CONDITION AND/OR USING MEDICATION, AND/OR HAVING ADVERSE MEDICAL HISTORY SHOULD NOT USE THIS UNIT UNLESS RECOMMENDED BY A PHYSICIAN.

IN ORDER TO GUARANTEE USER SAFETY AND COMFORT, THIS UNIT MUST BE TECHNICALLY INSPECTED DAILY AND THOROUGHLY CLEANED AND DISINFECTED BEFORE EVERY USE. ALL UNIT OPERATIONS, TECHNICAL INSPECTION AND CLEANING MUST BE DONE BY TRAINED, QUALIFIED PERSONNEL.



**2.3 | SAFETY PRECAUTIONS**

- Check the unit's operating voltage before operation. It must be identical with that of your local power supply.
- When using any setting of Radiant Heat with the Dermalife® Spa Feng Shui™ 2G System, be sure to refrain from touching the upper portion of the inside of the cabinet. The radiant emitters are located in this area and become very hot when the Radiant Heat feature is in use.
- Do not disassemble or modify the unit.
- Prevent flammables and metallic objects from entering the unit.
- Do not use the unit when there is lightning in the vicinity.
- Disconnect the power cable of connected equipment.

**Avoid using the unit under the following conditions:**

- Places subject to excessive shock or vibration.
- Extremely hot places.
- Use carefully. May cause burns.
- Do not sit on top of the cover.
- Do not sit on the unit when cover is only half open or closed.

**Read this manual carefully before using the Dermalife Spa Feng Shui 2G System.**

**NOTE:** The rating plate (serial number plate) and safety caution of the main unit are located at the base of the machine on the lower right leg.

**2.4 | IMPORTANT SAFETY INSTRUCTIONS****READ AND FOLLOW ALL INSTRUCTIONS**

**WARNING** — To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.

**DANGER** — Risk of injury.

- A. Replace damaged cord immediately;
- B. Do not bury cord;
- C. Connect to a grounded, grounding type receptacle only.

**WARNING** — For indoor use only. This unit is not intended for outdoor use.

**WARNING** — This product is provided with a ground-fault circuit-interrupter. The GFCI must be tested before each use. With the product operating, open the service door. Next, push the reset button and close the service door. The product should not operate. Now open the service door, push the reset button on the GFCI and close the service door. The product should now operate normally. When the product fails to operate in this manner, there is a ground current flowing indicating the possibility of an electric shock. Disconnect the power until the fault has been identified and corrected.





**DANGER** — Risk of electric shock. Install at least 1.5 m (5 feet) from all metal surfaces. As an alternative, a capsule may be installed within 1.5 m of metal surfaces if each metal surface is permanently connected by a minimum 8.4 mm 2 (8 AWG) solid copper conductor to the wire connector on the terminal box that is provided for this purpose.

**DANGER** — Risk of electric shock. Do not permit any electric appliance, such as a light, telephone, radio or television within 1.5 m (5 feet) of capsule.

**CAUTION** — Test the ground fault circuit interrupter before each use of the spa.

**CAUTION** — Adequate drainage must be provided if the equipment is to be installed in a pit.

**CAUTION** — Connect only to a circuit protected by a class A ground fault circuit interrupter.

**WARNING** — People with infectious diseases should not use a capsule.

**WARNING** — Do avoid injury, exercise care when entering or exiting the capsule.

**WARNING** — To not use a capsule immediately following strenuous exercise.

**WARNING** — Prolonged immersion in a capsule may be injurious to your health.

**WARNING** — **To reduce the risk of injury:**

- A. The use of alcohol, drugs or medication before or during capsule use may lead to unconsciousness.
- B. Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the capsule.
- C. Persons using medication should consult a physician before using capsule since some medication may induce drowsiness while other medication may affect heart rate, blood pressure and circulation.

**CAUTION** — Risk of electric shock. Replace audio/video components only with identical components.

Do not operate the audio/video controls while inside the capsule.

**WARNING** — Prevent electrocution. Do not connect any auxiliary components (for example cable, additional speakers, headphones, additional audio/video components, etc.) to the system.

These units are not provided with an outdoor antenna; when provided, it should be installed in accordance with Article 810 of the National Electrical Code, ANSI/NFPA 70.

Do not service this product yourself as opening or removing covers may expose you to dangerous voltage risk of injury. Refer all servicing to qualified service personnel.

When the power supply connections or power supply cord are damaged; if water is entering the audio/video compartments or any electrical equipment component area; if the protective shields of barriers are showing signs of deterioration; or if there are signs of other potential damage to the unit, turn off the unit and refer servicing to a qualified service personnel.

**SAVE THESE INSTRUCTIONS**

**3.1 | SHIPPING, STORING & INSTALLATION CONDITIONS**

- This unit is designed for permanent indoor installation with the following conditions:
  - A. Temperature of the room: + 59 to + 86° F (+15 to +30° C). Relative humidity max. 85%.
  - B. Shipping conditions: temperature -4 to 104° F (-20 to + 40° C).
  - C. Storing conditions: temperature -4 to 104° F (-20 to +40° C). Relative humidity max. 95%.

- **ATTENTION: WHEN RECEIVING A SHIPMENT TRANSPORTED IN WINTER CONDITIONS**

(transportation temperature below 32° F [0° C]), **THE UNIT MUST BE STORED AT A ROOM TEMPERATURE** (conditions + 59 to + 86° F [+ 15 to + 30° C] relative humidity max. 95 %),

**FOR TWENTY-FOUR HOURS TO BE WARMED UP BEFORE INSTALLATION AND OPERATION. INSTALLING THE UNIT AND STARTING UP THE UNIT PREMATURELY (WITHOUT PRIOR SLOW WARMING PERIOD) MAY RESULT IN SERIOUS DAMAGE TO THE ELECTRONICS AND LCD PANEL OF THE UNIT.**

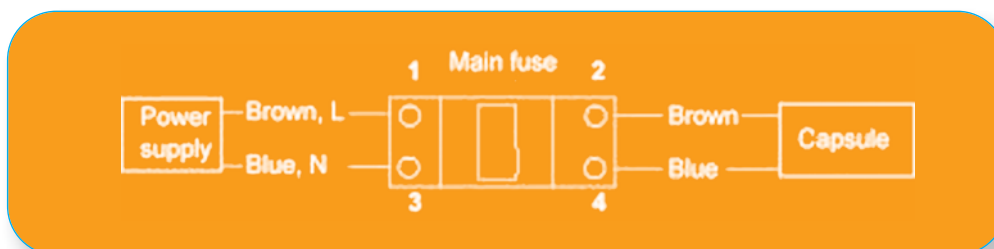
- The unit must be installed on an even, dry, solid floor surface and levelled.
- The floor must have a central floor drain for the drainage connection and emergency draining in order to avoid flooding (in case of plumbing failure).
- It is best if the room has a separate ventilation system guaranteeing sufficient fresh air supply to the room.



### 4.1 | ELECTRICAL INSTALLATION REQUIREMENTS

**NOTE:** Only a qualified/certified/licensed electrician is authorized to make the electrical connections/installation of this unit strictly according to all local electrical installation requirements. All local electrical installation requirements and loading value for one phase must be observed when carrying out electrical installation or connections.

- The unit's power supply must be shut off prior to installation and/or any work on the unit.
- The Dermalife® Spa Feng Shui™ 2G System should be used with AC 220, 50/60 Hz.
- **CAUTION:** To prevent electric shocks and fire hazards, do **NOT** use any other power source.
- Because of the special nature of this device, an entire circuit needs to be dedicated to the operation of the Dermalife Spa Feng Shui 2G System. Each individual Dermalife Spa Feng Shui 2G System should have its own dedicated circuit breaker. The current draw depends on the voltage and is rated at 13.41 amps for 220 volts when Radiant Heat and Steam are running.
- The unit is designed for use in current circuits where either a neutral conductor or a stationary protective conductor with equivalent potential is available — system TN-S. It is strictly prohibited to use the unit in alternating current circuits TT and IT.
- Unit electrical specifications: 13A, 220V, 50/60Hz.
- For electrical installation, the right hand side panel of the unit must be removed.
- Place the unit on a level surface.
- Make sure the cover can be opened without hitting the ceiling. Check the SPECIFICATIONS SECTION for more details of the dimensions.
- Do not install the unit near heat sources such as radiators, or in places subject to excessive dust, mechanical vibration, shock or heat.
- Do not block the air inlet of the face fan located on top of the unit (hood).
- If the unit is located in a cold location, the supporting hood strut may decrease pressure in the strut chambers, which may cause the hood to drop sharply. The operating temperature range for the struts is from 50 to 180°F (15 to 80°C).
- The unit must be connected to the electricity system stationary according to the following:



## 4.2 | STEAM GENERATOR INSTALLATION REQUIREMENTS

**NOTE:** Only a qualified/certified/licensed plumber is authorized to make the steam generator connections/installation of this unit strictly according to all local installation.

- The unit's power supply must be shut off prior to installation and/or any work on the unit.
- For steam generator installation, the right hand side panel of the unit must be carefully removed. After installation, the side panel must be reinstalled before operating the unit.
- Only **DISTILLED WATER** should be used in this unit.



### 5.1 | TECHNICAL SPECIFICATIONS

#### DIMENSIONS

**Length** 220 cm (see also page 10)      **Width** 90 cm

**Height** 105 cm (220 cm when hood is opened)      **Weight** 160 kg



#### MATERIALS

<b>Body</b>	Sanitary cast acrylic
<b>Vibratory Bed</b>	Polyurethane (green)
<b>Pillow</b>	Polyurethane (green)

#### ELECTRICAL APPLIANCES

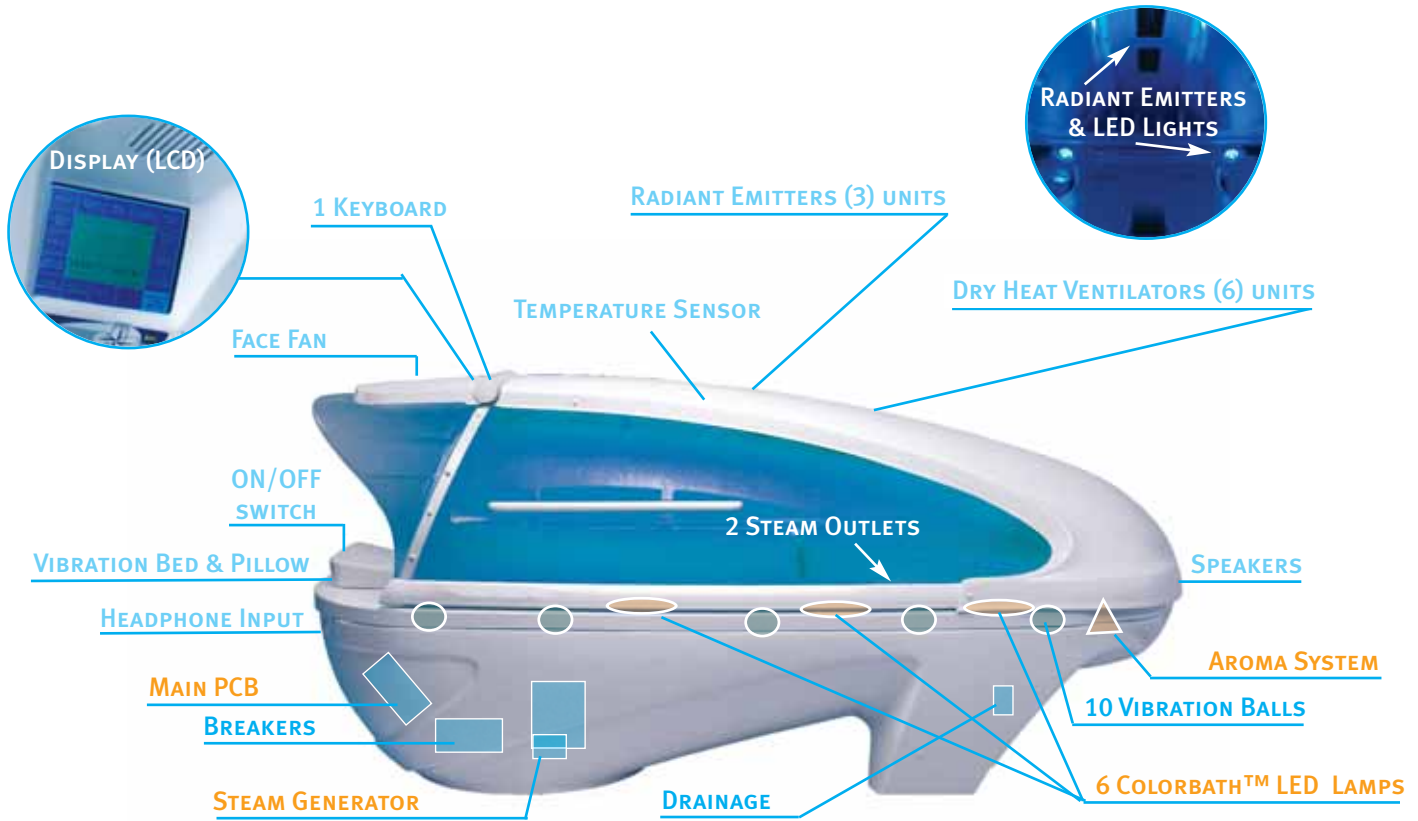
**Voltage** 230 V | **Amperage** 13 A | **Frequency** 50/60 Hz

#### ADDITIONAL APPLIANCES

Massage/Shower Programs	10 Preset + 1 Custom Program
Steam Generator	1
Radiant Heater	3
Infrared Heater Ventilators	6
6" LCD Display	1
LED Lamps	6
Control Panel	1

**CAPACITY** | Steam Generator | **3.5 Liters**

5.2 | DERMALIFE® SPA FENG SHUI™ 2G SYSTEM AND ITS COMPONENTS



5.3 | DERMALIFE® SPA FENG SHUI™ 2G SYSTEM DIMENSIONS





### 5.4 | SUPPLIED ACCESSORIES

<b>Spa Feng Shui 2G System Owner's Manual</b>	1 Owner's Manual
<b>Client Brochures</b>	1 package of 100
<b>Promotional Poster</b>	1 poster
<b>Water Pitcher &amp; Drain Pan</b>	2 items
<b>Oxygen Science™ Vitamin Concentrate</b>	1 (16.9 oz. bottle)
<b>Oxygen Science Mineral Concentrate</b>	1 (16.9 oz. bottle)
<b>Oxygen Science Wellness Concentrate</b>	1 (16.9 oz. bottle)
<b>Accel TB, Disinfectant</b>	1 (32 oz.)
<b>Accel TB, Sprayer</b>	1 item
<b>Neck drapes</b>	1 box (50 disposable)
<b>Face Mask reuseable</b>	1 item
<b>Disposable Bed Sheets</b>	1 box (10 disposable)

**NOTE:** Supplied accessories are subject to change. Contact your supplier with questions.

**6.1 | REMOVING PANELS**

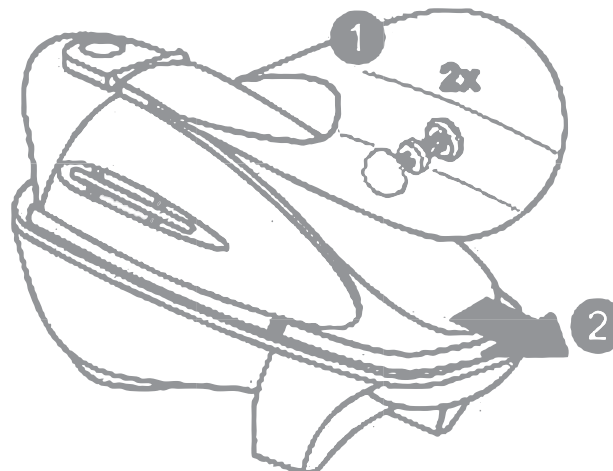
**BEFORE ANY REPAIR AND/OR INSPECTION OF THE UNIT, THE ELECTRICAL SUPPLY MUST BE SHUT OFF. BEFORE REMOVING THE SIDE PANEL OF THE UNIT, SHUT OFF THE ELECTRICAL SUPPLY TO THE UNIT.**

To remove the right side panel, remove screws S1, S2, S3, S5, S6, S7, S8 and S4 (S3 and S4 have two [2] screws on the opposite side panel).

6.2  
Ren

**6.2 | REMOVING THE HOOD COVER**

- Remove two (2) screws and pull the cover in the direction of the arrow.

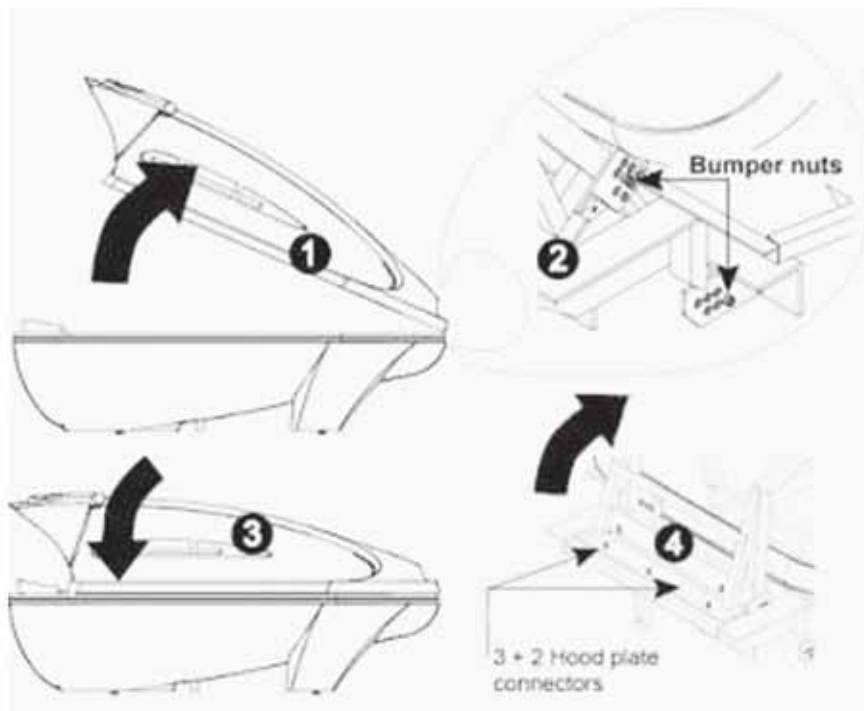




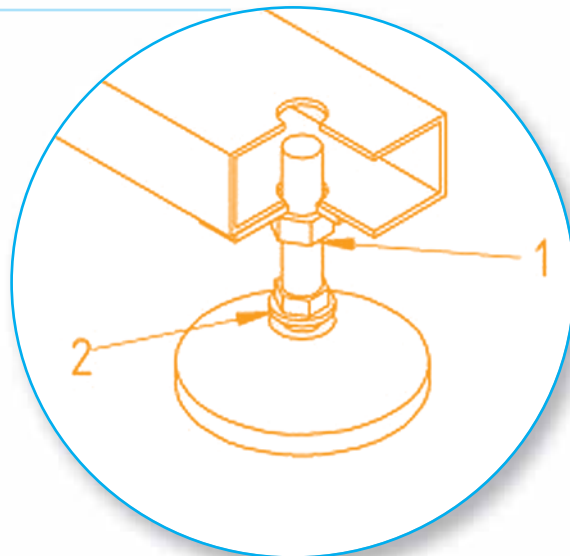
### 6.3 | REMOVING THE HOOD

#### DISCONNECT ALL OTHER CABLES & WIRES

- Then open the hood and unscrew strut nuts while keeping the capsule opened.  
(Figure 1 below)
- Remove strut nuts and close the capsule.  
(Figure 2 and 3 below)
- Let the 5 connecting nuts loose and remove the hood by pulling it to the showed direction.  
(Figure 4 below)



## 6.4 | ADJUSTING THE LEGS



- This unit must be installed on an even, dry surface and levelled by adjusting the unit's legs.
- Loosen nut 1.
- Regulate height by adjusting nut 2.
- If the position is correct, tighten nut 1.

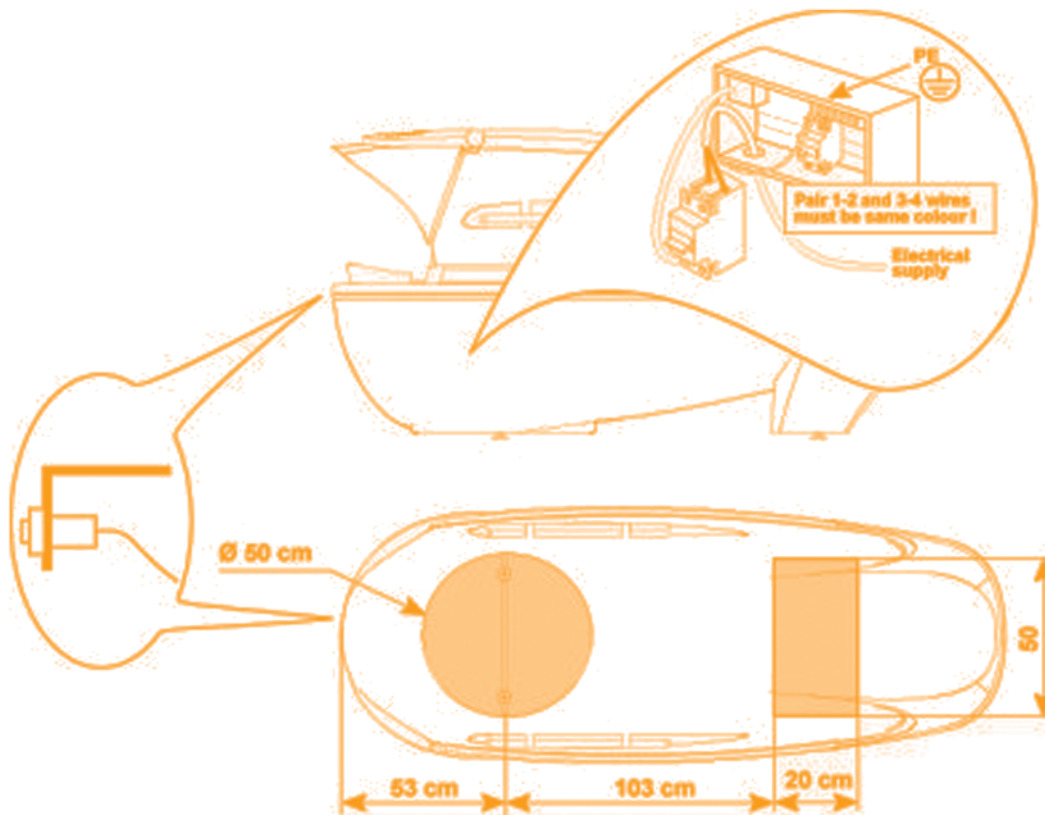
## 6.5 | ELECTRICAL, DVD, &amp; AUDIO CONNECTION DRAWINGS

- **DISCONNECT CAPSULE FROM ELECTRIC SUPPLY BEFORE SERVICING!**
- **BE CAREFUL WITH HEADPHONES PLUG!**
- Electrical cables must be inserted into the lower part of the unit through the lower open areas (shaded area on the drawing).
- Please see additional information on electrical installation at "Electrical Installation Requirements" in Section 4.
- Audio connection plug (3.5 mm) with black cable (0.5 m) is located beside the circuit breaker box.
- 2G machines are equipped with video and audio inputs: 3 male RCA connectors. The input cables are located on the right side of the machine under the side cover.
- Color code for connecting the external audio-video device:
  - Yellow – composite video input
  - Red – right audio channel input
  - White/Black – left audio channel input
- To use the Dermalife® Spa Feng Shui™ 2G System with an external video source (DVD-player, VHS player, portable DVD-player or any other equipment that has a composite video output) it is needed to use the video cable (yellow) to connect it with an external video source. The external video source has to have a video-out female RCA-jack. Connect the video cable (yellow) of the spa system to the yellow video output jack/plug of the external video source. Video can be activated as described in the user manual.



- To use the Dermalife Spa Feng Shui 2G System with an external audio source (DVD-player, VHS player, general audio system, portable multimedia-player or any other equipment that has a LINE-OUT or EARPHONES output) it is needed to use the red and white/black audio cables to connect it with an external audio source. The external audio source has to have two audio-out (stereo) female RCA-jacks. Connect the audio cables (red and white/black) of the spa system to the red and white/black audio output jack/plug of the external audio source. Audio can be activated and adjusted as described in the user manual.

**NOTE: DISCONNECT CAPSULE FROM ELECTRIC SUPPLY BEFORE SERVICING**





# Spa Feng Shui™ 2G

Premium Hydrospa Technology

## 7.1 | SPA FENG SHUI™ 2G SYSTEM

The Spa Feng Shui 2G System will greatly enhance your ability to gain additional customers and increase revenue. The following is a list of the features of the innovative Spa Feng Shui 2G System.

### **The Machine Concept**

The Spa Feng Shui 2G System's features are adjustable at the touch of your fingertips. You can easily set and readjust any of the settings from inside the unit. The controls are effortlessly monitored by means of a digital control panel.

### 7.2 | SPA FENG SHUI 2G SYSTEM UNIQUE FEATURES:

The features of your Spa Feng Shui 2G are listed below. We have created pre-set programs for ease-of-use and maximum efficiency; each program has a different blend of Spa Feng Shui 2G features. To maximize versatility and creativity for spa owners, a custom program is also available for you and/or your clients to create unique combinations of the Spa Feng Shui 2G features.

- Radiant Dry Heat Fusion (for the whole body)
- Radiant Heat (for the whole body)
- Steam System (for the whole body)
- Aroma System (for the whole body)
- LED Lights (6 Colorsbath™ stations)
- Vibration Bed (for the whole body) with unique ergonomic comfortable shape as well as optional “pulsation” feature
- Translucent Shell
- Face Air (cooling breeze for the face)
- Stereo-Ready with DVD Capabilities

**Other standard features/accessories of the Spa Feng Shui 2G System:**

#### DIGITAL CONTROL PANEL

Sophisticated electronics are combined with a simple mechanical design to produce a technologically advanced machine. All of the Spa Feng Shui 2G System's features are controllable at the touch of your fingertips. You can easily set and readjust any of the settings from inside the unit via the control panel. The controls are effortlessly monitored by means of a convenient LCD display.

#### 1. DIGITAL CONTROL PANEL ERGONOMICALLY-DESIGNED CUSTOM CONTOUR BED

The vibratory bed is contoured to the most comfortable fit for the body. No pressure points exist and cushioned support produces the feeling of relaxed flotation and air suspension. Vibration is adjustable and offers both continuous and pulsation modes.



**7.3 | SPA FENG SHUI 2G**

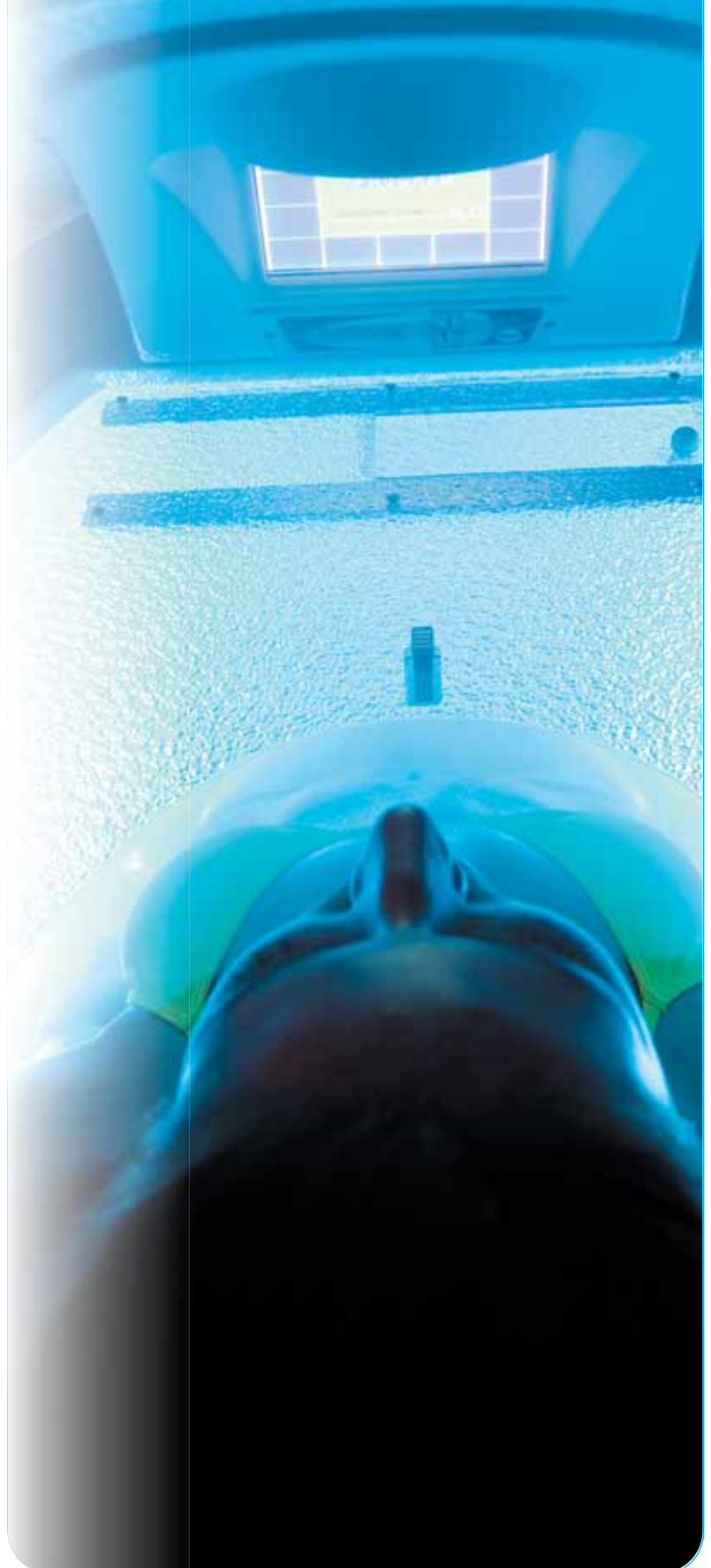
Knowledge of your client's contraindications requires a thorough client analysis. Being unaware of their medical history may cause problems.

- Heart/respiratory problems
- High blood pressure
- Kidney disorders
- Nervous conditions (e.g. epilepsy)
- Pregnancy
- Open lesions, pustules or cysts

The above conditions do not necessarily mean the client cannot receive the Spa Feng Shui 2G System sessions; however, it is recommended that they receive medical endorsement prior to seeking sessions.

**7.4 | WATER INTAKE**

Drinking lots of water is integral to our health and well being. It is estimated that the body will lose from 64-80 ounces (1.8-2.3 liters) per day through perspiration, breathing and elimination. To replace this outflow, the average person should consume six to eight 8-ounce glasses of water per day.

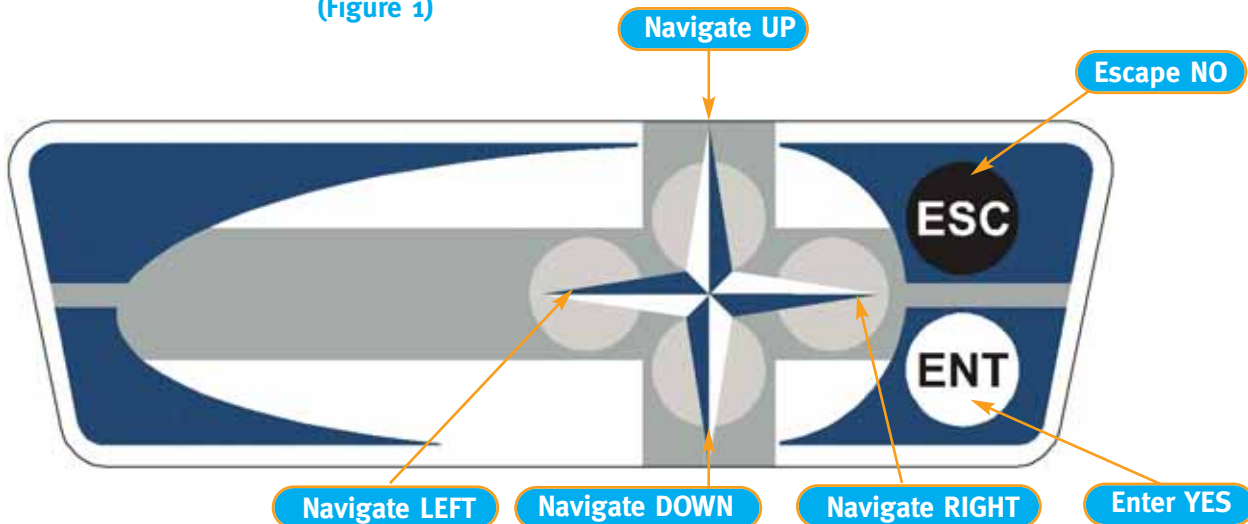




### 8.1 | THE CONTROL PANEL

The control panel, which is mounted on the console, is used to operate the Spa Feng Shui™ 2G System. Pressing a membrane keypad on the panel enters commands. The LCD Display shows the status of the operations being performed. Navigate: Up, Down, Right or Left, Escape (NO) and Enter for (YES).

(Figure 1)



8.2 | SPA FENG SHUI OPERATION

- 1 Check that the power is connected.
- 2 Turn on the unit using the ON/OFF switch and activate it by following the instructions on the LCD display.
- 3 Ensure that a container is located under the drain hose at the foot end of the unit to catch excess condensation.

**IMPORTANT:** Everyday, before putting your first user in the machine, we recommend that you run a Warm-Up session with the Spa Feng Shui 2G System (10 minutes with Steam and Radiant Heat—already preprogrammed) in order to prepare the capsule and to clear any residue that might be remaining in the water ducts.

8.3 | HOW TO RUN YOUR FIRST WARM-UP SESSION

Main Menu ( Figure 2)



Select the “Warm-Up” Option:

- Select the Warm-Up program with the motion buttons (UP, DOWN, LEFT, RIGHT) until Warm-Up (blue box) is highlighted. Confirm your selection by pressing ENTER (see Figure 1).
- The Spa Feng Shui 2G System automatically warms up the unit within 7 minutes. The timer will count down until the Warm-Up session is finished. Once the Warm-Up session is finished, “READY” will be displayed on the LCD screen and the Spa Feng Shui 2G System will inform you with two beeps.
- Once “READY” is displayed press the ENTER button to go to the main menu screen.
- To cancel the Warm-Up program at any time press the ESCAPE button (see Figure 1) and follow the instructions from LCD screen.

8.4 | WORKING WITH THE OPTIONS

Set the “Settings”

Move with the motion buttons until the Settings box is highlighted and confirm your selection with the ENTER button (see Figure 2). From the Settings submenu, verify that all settings are correct and make any necessary corrections. The submenu will allow you to verify/change the following setting parameters:

- Version of program V XXXX\*
- Version of program V XXXX\*
- Machine type Spa-FENG SHUI
- Temperature Celsius
- Temperature (Celsius/Fahrenheit)
- Control Local
- Control (Local / Ethernet)
- Control Display Control
- Control Volume

\*XXXX represents the version of your specific machine.

To move up/down in the submenu, use the UP or DOWN buttons (see Figure 1). To select different settings use the LEFT or RIGHT buttons.

Verify that all settings are correct and set your selections with the ENTER button. The Spa Feng Shui 2G System will automatically save all of your settings into the memory.

“Service” Sub-Menu

Move with the motion buttons until the Service box is highlighted and confirm your selection with the ENTER button (see Figure 1). From the Settings submenu, verify that all settings are correct and make any necessary corrections. The submenu will allow you to verify/change the following setting parameters:

- Vibratory bed OFF (ON / OFF)
- Drainage OFF (ON / OFF)
- Open aroma tank OFF (ON / OFF)
- Total time 000,00

Move with up/down in the submenu, use the UP or DOWN buttons (see Figure 1). To select different settings, use the LEFT or RIGHT buttons. To go back to the previous menu, press the ESCAPE button.

**VIBRATORY BED** — The vibratory bed can be activated without any preset programs.

**DRAINAGE** — To maintain your Spa Feng Shui 2G System and ensure maximum productivity from the steam generator and heating element, it is necessary to flush the steam generator system at least once a week.



**OPEN AROMA TANK** — Will empty out all contents from the aroma tank.

**TOTAL TIME** — Keeps track of how many hours the Spa Feng Shui 2G System has been used (tracks in hours and minutes).

### Set the “Language”

Highlight the Language box with the motion buttons and confirm your selection by pressing **ENTER** (see Figure 1).

From the Language submenu, select your language and set it as the default by pressing the **ENTER** button. The Spa Feng Shui 2G System will automatically save it for you.

Available languages:

- English
- Chinese
- Russian
- Spanish
- German
- French
- Polish
- Estonian
- Portuguese
- Italian
- Turkish

### To Install the New “Software”

Software updates will ensure that you have the most up-to-date equipment in terms of programming and technology. Follow these instructions upon receiving software upgrades.

- Move **UP** or **DOWN** buttons until the **INSTALL** box is highlighted and confirm your selection with the **ENTER** button (see Figure 1).
- Install new software, please follow the Software Installation Manual instructions.
- Cancel the installation process, press the **ESCAPE** button.

**NOTE:** Software update products, installation kits and hardware requirements may be available through your dealer or distributor. Please contact your representative for pricing and details.

## 8.5 | WORKING WITH THE SPA FENG SHUI 2G SYSTEM

- In the main menu, move with the motion buttons until Programs (blue box) is highlighted and confirm your selection by pressing **ENTER** (see Figure 1).
- Spa Feng Shui 2G has 10 pre-set programs plus 1 custom program.

### PROGRAMS

- 01 — High Heat Workout
- 02 — Natural Cleansing
- 03 — Stress Release
- 04 — Rejuvenation
- 05 — Relief
- 06 — Smoothing
- 07 — Revive
- 08 — Meditation/Body Wrap
- 09 — Steam Body Wrap
- 10 — Awakening
- 11 — Custom



Esc. Ent.

( Figure 3 )

- To move up/down in the submenu use the **UP** or **DOWN** buttons (see Figure 1). Press **ESCAPE** to go back to the previous menu. To select the program press the **ENTER** button.
- Press **ENTER** to start the selected Spa Feng Shui 2G program.

### PROGRAM MENU

AUDIO	DISPLAY CONTROL	FACE AIR	COLOR LIGHTS	VIBR. BED
RADIANT DRYHEAT FUSION	Program - 02			TEMP 25° C
STEAM				
		Ent.	Esc.	SESSION TIME 30: 00

( Figure 4 )

You can change and adjust all available (visible) functions with the touch of a finger on the control panel. Programs 1 - 10 are pre-set programs and have selected default settings for easy use. Program 11 (customized) has no default settings and no preprogrammed activities—all functions are to be selected by the user or technician.

- **AUDIO (speaker ON/OFF)**
- **DISPLAY CONTROL (DVD Option)**
- **FACE AIR (10 levels)**
- **COLOR LIGHTS (red, blue, green, turquoise, violet, orange)**
  - **Fading control (12-60 sec)**
  - **Manual control**
- **VIBRATION INTENSITY & MODE (pulsation or regular)**
- **STEAM (ON/OFF)**
- **TEMPERATURE (between 770 F [250 C] and 1180 F [480 C])**
- **AROMA (ON/OFF)**
- **RADIANT HEAT INTENSITY (3 levels)**

#### A. Audio

- Insert music or instructional CD into DVD player.
- Press 'play' on DVD player. The audio signal will immediately be sent to the spa unit.
- Activate the Audio function on the LCD display by pressing the motion buttons (**UP, DOWN, LEFT, RIGHT**) and make your selection by pressing the **ENTER** button (see Figure 1).
- To Increase or Decrease volume, select the volume control prompt and use the arrows on Control Panel to increase, decrease or shut volume off completely. Then press **ENTER** to confirm choice and return to program activity screen.
- Audio can also be shut completely **OFF** by by entering the "speaker" prompt of the audio screen and, using the Control Panel buttons, turn the speaker **OFF**.

**NOTE:** Your selections must be confirmed by pressing **ENTER**. If you press **ESCAPE** only, the default settings will be restored.

#### B. Display Control

- Insert DVD into player.
- Press 'play' button on DVD player. The audio and video signal will immediately be sent to the spa unit. Though the audio will be heard, the video must be activated through the Display Control prompt.
- Activate the Display Control function on the LCD display by pressing the motion buttons (**UP, DOWN, LEFT, RIGHT**) and make your selection by pressing the **ENTER** button (see control panel in Figure 1)
- After pressing **ENTER**, select the 'DVD Monitor ON' prompt and press **ENTER** to activate the video screen.
- To Increase or Decrease volume, select the volume control prompt and use the arrows on Control Panel to increase, decrease or shut volume off completely. Then press **ENTER** to confirm choice and return to program activity screen.
- Audio can also be shut completely **OFF** by by entering the "speaker" prompt of the audio screen and, using the Control Panel buttons, turning the speaker **OFF**.
- Should the client wish to discontinue viewing of the DVD during the session, the monitor must be turned **OFF** using the Display Control prompt and the sound must be turned **OFF** using the Audio activity prompts.

**NOTE:** The model 2G spa does not offer direct control over the DVD player itself. It must be activated by an operator (assistant) or by the client prior to entering the spa for a session.

#### C. Steam

- To activate the Steam function, select the **ON** position in the Steam menu and confirm your selection by pressing **ENTER**. To shut off Steam, select the **OFF** position from the Steam menu.
- To get back to the Program Menu, press **ESCAPE**.
- The ideal range for Steam is from 110° to 118°F (43° to 47° C).

#### D. Temperature:

- To select the desirable steam sauna temperature, activate the Temperature field and press **ENTER**. Press the **LEFT** button to reduce the set temperature and press the **RIGHT** button to increase the set temperature.
- Press **ESCAPE** to get back to the Program Menu.

### E. Radiant DryHeat Fusion:

- To turn Radiant DryHeat Fusion on, simply highlight the Radiant function area using the motion buttons on the control panel (see Figure 1).
- To turn Radiant Heat on/off or to regulate the intensity, press **ENTER** and make your selections. Confirm your selections by pressing **ENTER**.
- Press **ESCAPE** to get back to the Program Menu.

**CAUTION:** When using any setting of Radiant DryHeat Fusion, be sure to refrain from touching the upper portion of the inside of the cabinet. The radiant emitters are located in this area and become very hot when the Radiant DryHeat Fusion feature is in use.

### F. Vibratory Bed:

- There are different Vibratory Bed options available: **SPEED** or **PULSATING**.
- The default vibration mode is **PULSATING**. To turn on vibration, simply activate the vibration function field and press **ENTER**.
- To control intensity in this mode, choose the **SPEED** control from the Vibratory Bed submenu and simply press the **LEFT** or **RIGHT** buttons until your desired level is reached. Confirm your selections by pressing **ENTER**.
- To get to the **PULSATING** mode, choose **PULSATION** from the Vibratory Bed submenu and adjust the pulsation interval by pressing the **LEFT** or **RIGHT** buttons until your desired interval is reached.
- To turn OFF vibration in either mode, choose OFF from the Vibratory Bed submenu. Confirm your selection by pressing **ENTER**.

### G. Face Air:

- To turn on the fan, highlight the Face Air function field and press **ENTER**.
- To control intensity in this mode, press **LEFT** or **RIGHT** buttons in the Face Air submenu until your desired level is reached. Confirm your selections by pressing **ENTER**.

**NOTE:** Your selections must be confirmed by pressing **ENTER**. If you press **ESCAPE** only, the default settings will be restored.

### H. Color Lights:

To choose different colors from the preprogrammed Color Light section, activate the Color Lights field and press **ENTER**.

- By choosing the Manual control you can select the desired color and confirm the selection by pressing **ENTER**.
- With fading control, you can adjust the alternating interval time from one color to the next. If you are in program 11 (customized), you can adjust fading control of the 6 colors at intervals between 12-60 seconds. Selections are confirmed by pressing **ENTER**.

### I. Aroma:

The aroma liquid diffusion system is located on the left side of the bed near the steam outlet. Aroma system dispenses aroma liquid into the steam. If Steam function is OFF, aroma system will not dispense aroma liquid. Usually 1-2 oz. is used per session, but usage depends on the selected program. To fill the aroma system, open aroma cap and add up to 200 ml into the aroma tank.

- Aroma tank volume is 12oz (350ml).
- Select the Aroma function from the Program Menu by pressing **ENTER**. Select **ON** from the submenu and confirm your selection by pressing **ENTER**.
- To turn off the Aromas, select OFF from the submenu.
- To go back to the Program screen press **ESCAPE**.
- To enjoy the benefits of aromas, fill the Aroma tank with recommended Oxygen Science™ concentrates. Oxygen Science concentrates are water-based concentrates.

**NOTE:** Do not close the aroma cap with force – to avoid cap damage and allowing air flow to the aroma tank.

**CAUTION NOTE:** Essential oils must NOT be used in the aroma system. Use **ONLY** the recommended concentrates. Use of pure essential oils **WILL CAUSE DAMAGE** to the Aroma system (aroma tank, aroma valve, etc.) as well as to the entire unit.

### 8.6 | SAFETY SHUT OFF

If the Spa Feng Shui™ 2G system's cover is opened during the session, the Steam and Radiant Heat will switch off automatically.

### 8.7 | STOPPING YOUR SESSION

You can stop and reset a session at any time by pressing the **CANCEL** button and following the instructions on LCD display.

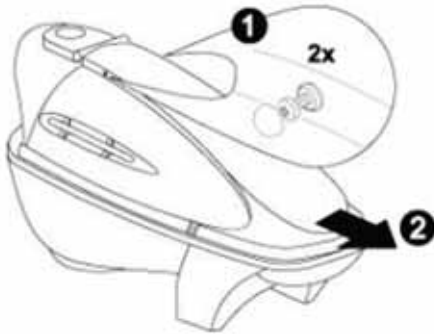
### 8.7 | TURNING OFF YOUR SPA FENG SHUI 2G SYSTEM

It is not necessary to turn off your Spa Feng Shui 2G system unless you will not be using it for several days. In the latter case, turn off the unit using the **ON/OFF** switch.



### 9.1 | REMOVING THE HOOD COVER

- Required tools: crosshead screwdriver
- Remove 2 screws and pull the cover in the direction of the arrow.



### 9.2 | REMOVING THE HOOD AND CHANGING THE STRUT NUT

- **Required tools:** wrench 10mm, 13 mm and two people

#### Removal:

- Remove panels and hood cover.
- Disconnect electrical wires.
- Open capsule and unscrew strut nuts.
- If you are changing the struts, install new instead of old.
- For hood removal, loosen the 5 connecting nuts and remove the hood by pulling it in the shown direction (Figure 4).

#### Installation:

- Connect the hood.
- Open capsule and connect struts.
- Close hood and connect electrical wires.

Name	Part Number
Strut	E4000-28
Hinge	

### 9.3 | RADIANT HEAT EMITTER

- **Required tools:** crosshead screwdriver.

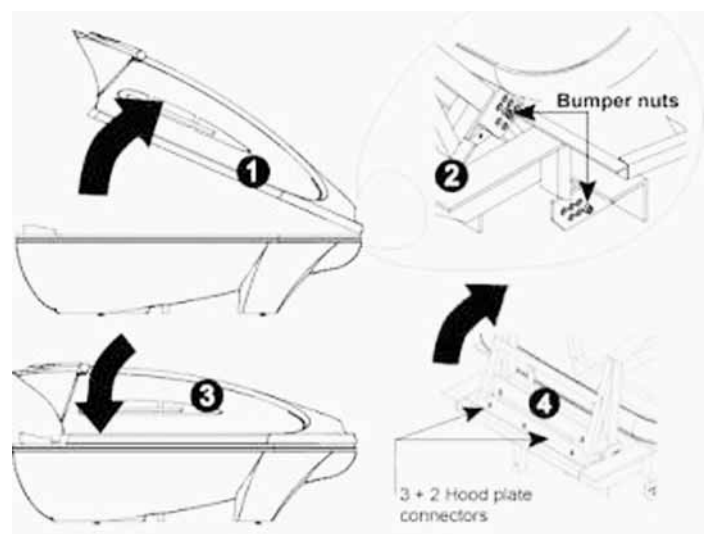
#### Removal:

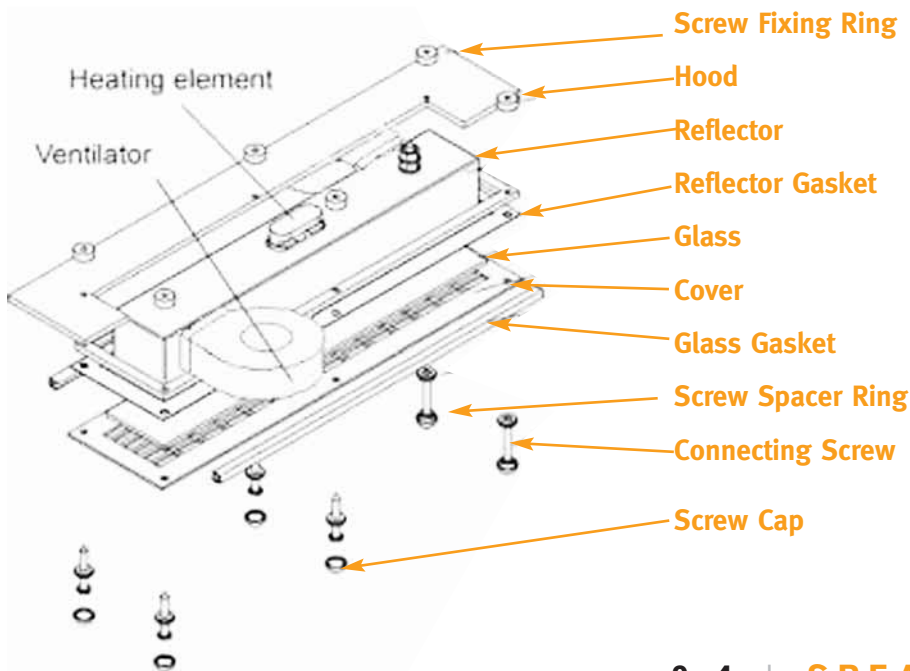
- Disconnect wires.
- Remove screws and remove parts as shown in the figures in below.

#### Installation:

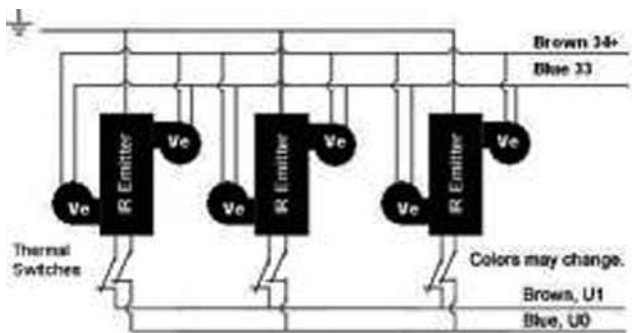
- Install parts as shown in the figure below.
- Connect wires.

**NOTE:** When replacing screws, use stainless screw





( Figure A. Heat Elements & Ventilators)



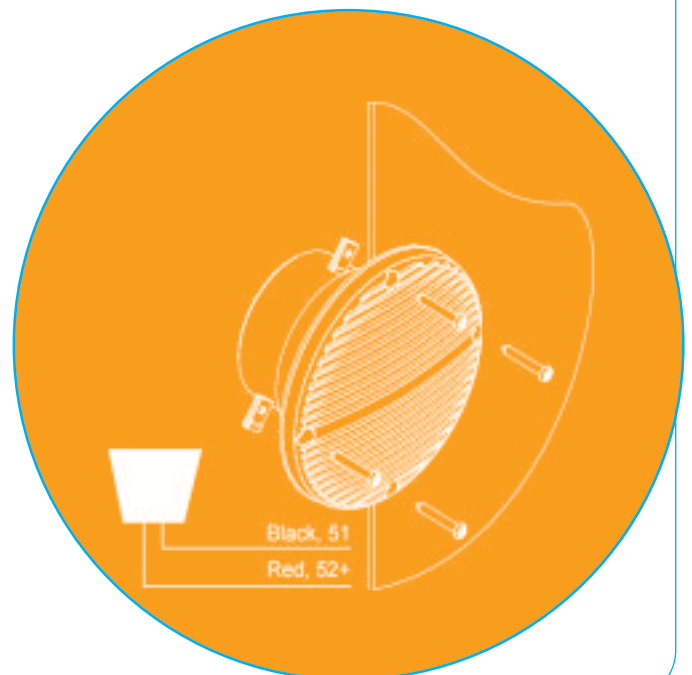
( Figure B. Thermal Switches)

Name	Part Number
IR Emitter	E4000-19
Reflector 2G	E4000-20A
Reflector Gasket	E4000-21
Glass	E4000-22
Glass Gasket	E4000-23
IR Flocked Cover	E4000-24
Screw Fixing Ring	E4000-25
Screw Cap	E4000-26

9.4 | SPEAKER

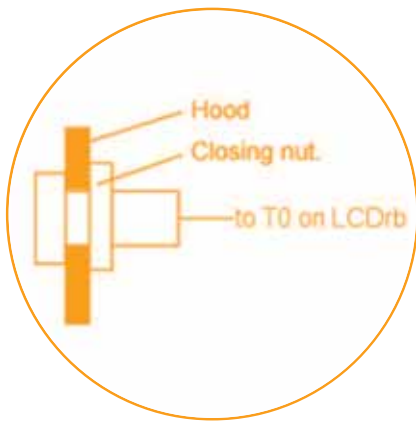
- **Required tools:** crosshead screwdriver
- For speaker removal, remove four (4) screws and retain nut clips.
- For speaker installation tighten screws into nut clips.

Name	Part Number
Speaker	E4000-31



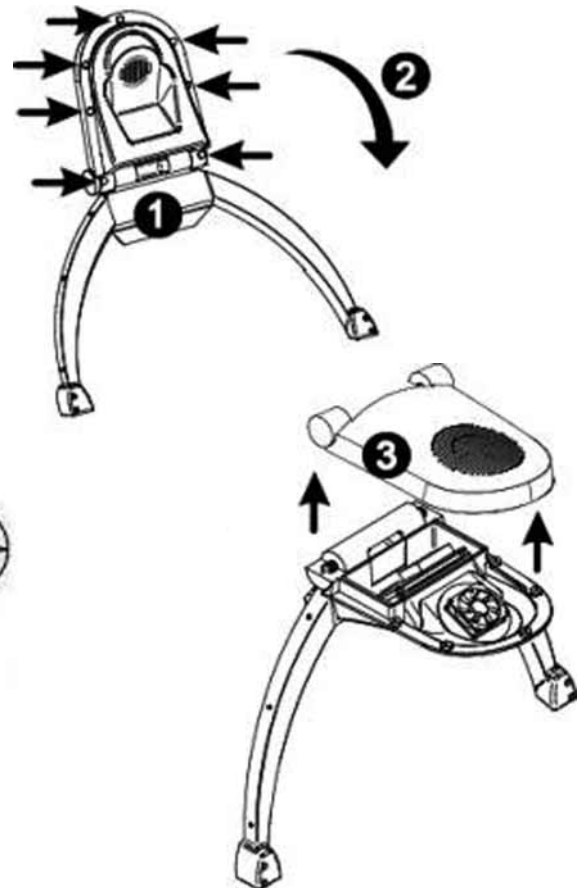
### 9.5 | TEMPERATURE SENSOR

- **Required tools:** large pliers
- The temperature sensor is inserted through the hood and secured with a nut. The nut is round and pliers are required for its removal.
- The sensor is connected to "LCDrb" in LCD housing. See "Opening the LCD Housing" and "Replacing Parts in the LCD Housing" on the following pages for information on disconnecting wiring.

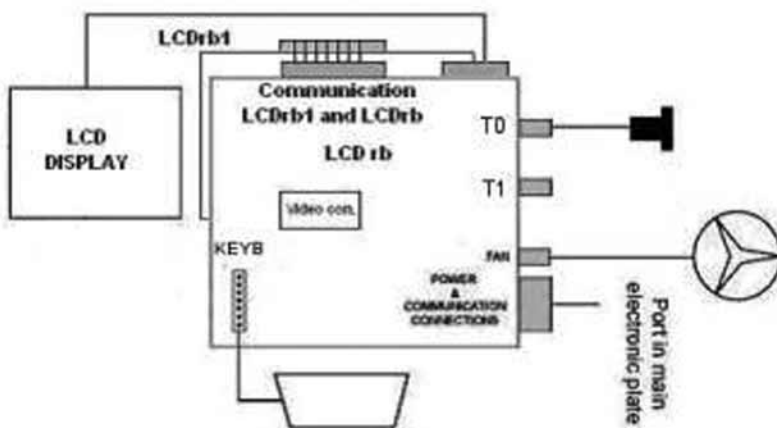


Name	Part Number
Temperature sensor	E4000-32

- Required tools: crosshead screwdriver
- Move LCD housing position as shown in the figure below.
- Remove nine (9) screws.
- Keep two (2) housing parts together and turn it to the horizontal position, then lift the upper part.
- To tighten LCD housing, turn two (2) nuts located on the left and right side of the housing clockwise.

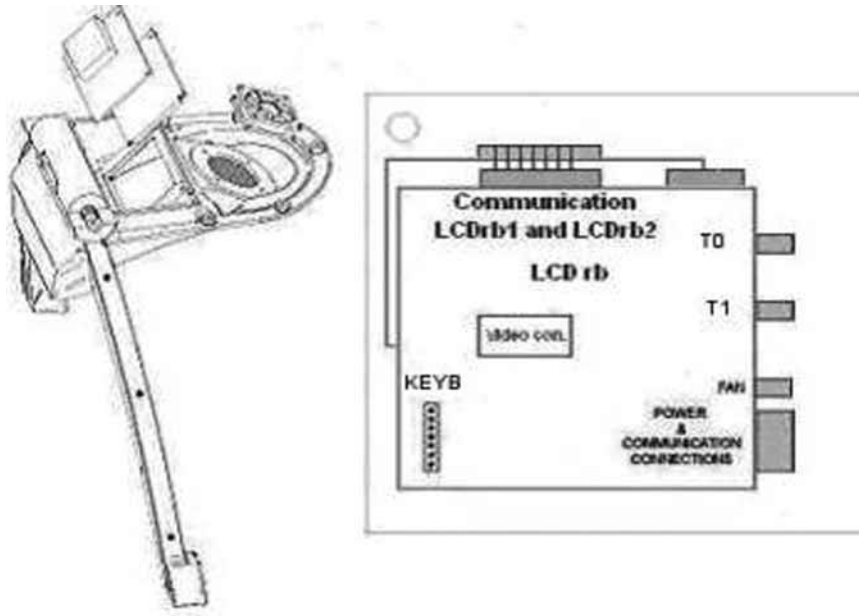


### 9.6 | OPENING THE LCD HOUSING



( Figure C. Principal Scheme Devices in Hood )

### 9.7 | REPLACING PARTS IN THE LCD HOUSING



#### Face Fan

- **Required tools:** crosshead screwdriver
- Remove the connector “FAN” from the “LCDrb” PCB.
- Remove four (4) screws that hold the fan in position.

#### LCD Panel

- **Required tools:** crosshead screwdriver, knife, silicon glue

#### Removal:

- Remove all connectors from the “LCDrb” PCB.
- Remove four screws from the “LCDrb” PCB and take off “LCDrx” PCB.
- Place glue in edges of LCD panel.
- Remove four screws from LCD mounting bracket and carefully remove LCD display from housing.

#### Installation:

- Put LCD panel into position and put some glue drops at the bottom corners.
- Install the four (4) screws into the LCD mounting bracket.
- Put “LCDrb” PCB into position and install four (4) screws.
- Install all connections.



### Upper Control Panel

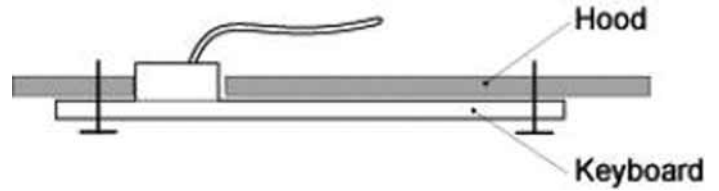
- **Required tools:** crosshead screwdriver.

### Removal

- Remove the connector "KEYB" from the "LCDrb" PCB.
- Remove 2 screws from the control panel.

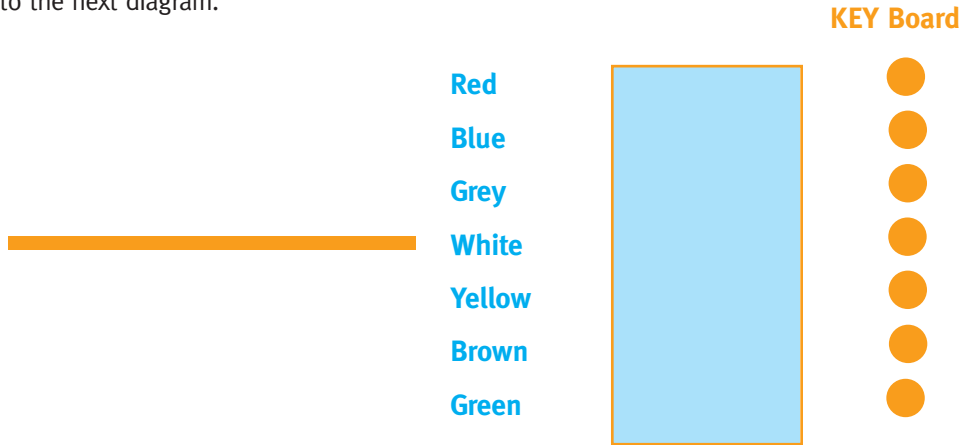
### Installation

- Install two (2) screws in the control panel.
- Install the connector to the "KEYB" on the "LCDrb" PCB.



Replacement control panels are sent with the connector not installed.

- Install the control panel and route the connection cable to "LCDrb" PCB.
- Insert wires into the supplied plug according to the next diagram.



Name	Part Number
LCD housing upper part 2G	E4000-33A
LCD Housing Lower Part 2G	E4000-34A
Polyurethane Arch 2G	E4000-35A
LCD Display 2G	E4000-02A
PCB LCDrb 2G	E4000-03A
PCB Rabbit 2G	E4000-04A
Electronic Box for Main PCB	E4000-06
IR Fan – Model 2G	E4000-144
Control Panel	E4000-01

## 10.1 | REMOVING PANELS

- BEFORE ANY REPAIR AND/OR INSPECTION OF THE UNIT, THE ELECTRICAL SUPPLY MUST BE SHUT OFF.
  - BEFORE REMOVING THE SIDE PANEL OF THE UNIT, SHUT OFF THE ELECTRICAL SUPPLY TO THE UNIT.
- To remove the right side panel, remove screws S1, S2, S3, S5, S6, S7, S8 and S4 (S3 and S4 have two [2] screws on the opposite side panel).



## 10.2 | DRAINAGE

Drainage is connected to bottom floor.  
Smell lock has 40 mm tube. All tubes are usually 40 mm.

For cleaning, remove cover and take away smell lock.

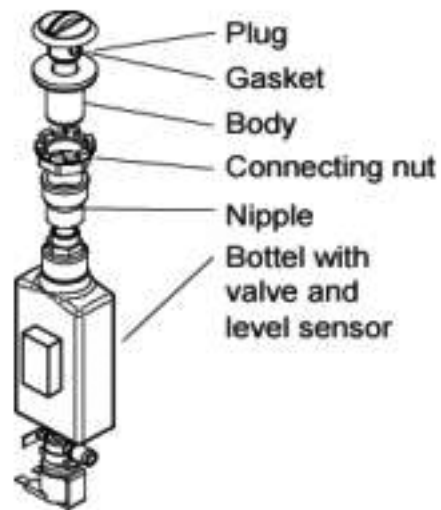
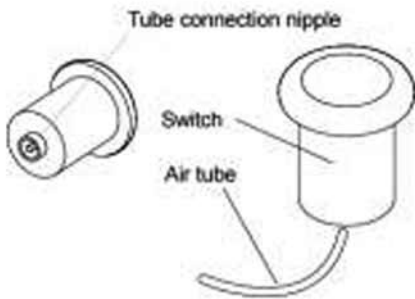
Name	Part Number
Drain	E4000-172



## 10.3 | ON-OFF SWITCH

The on-off switch breaks electric input when you press it. A temperature increase could cause the unit to automatically shut off. To resolve this problem, remove the right side skirt and disconnect the air tube from the tube connection nipple on the switch.

Name	Part Number
Power Switch (in electric box)	E4000-39
Air Tube	E4000-38
Air Switch	E4000-37



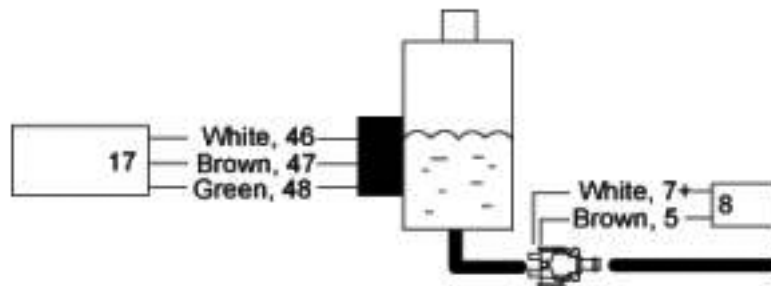
## 10.4 | AROMA SYSTEM

### Required Tools: Large Pliers

- The aroma system is shown in the following figures.
- Valve is connected with tube to steam system.

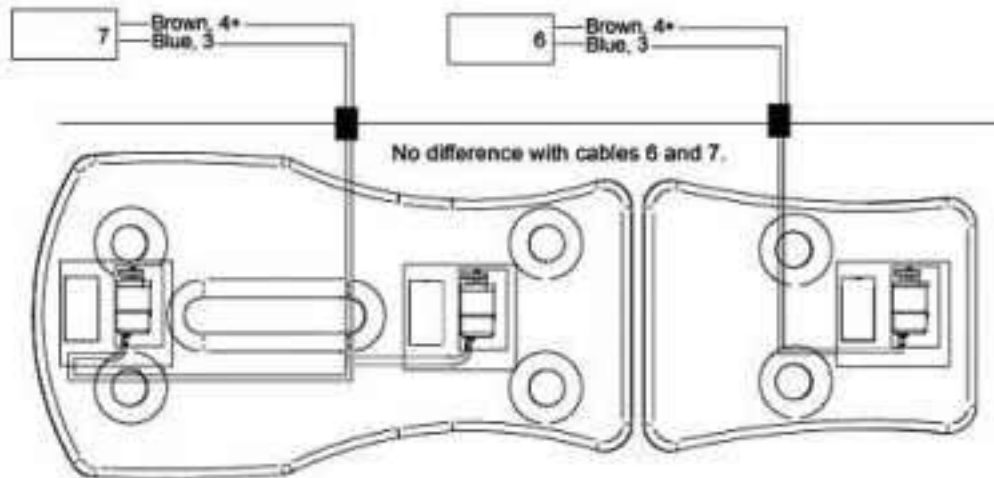
Name	Part Number
Aroma System TS Kit	E4000-173
Level Sensor	E4000-93

Aroma system electrical diagram:



## 10.5 | VIBRATORY BED

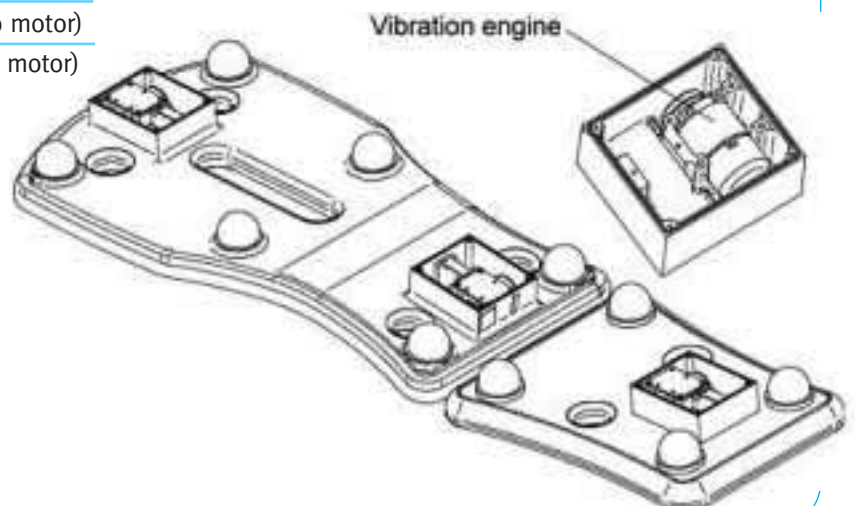
**Required tools:** Crosshead screwdriver, knife, wire cutters, wire strippers, wire crimper, silicone.



The vibration system has three (3) electrical motors. The motors are connected to special nests on the back of the beds. Two (2) motors are located on the upper bed, and one (1) motor is located on the lower bed.

- Two (2) electrical connections for the beds are located on the capsule bottom floor.
- To remove motors from bed for replacement, follow steps below:
  - Remove the four (4) crosshead screws from the cover on the nest.
  - Use a knife to cut around the seam between the cover and the nest to remove the silicone.
  - Remove the cover from the nest.
  - Use wire cutters to cut all wires from the splices.
  - Remove four (4) screws from the motor brackets. Remove the brackets to remove the motor.
  - If replacing bed, remove cable from the nest to use in new bed.
  - Install motor in reverse order of removal procedure.
  - When installing cover, make sure to apply silicone around the edge of the cover to ensure watertight seal to the nest.

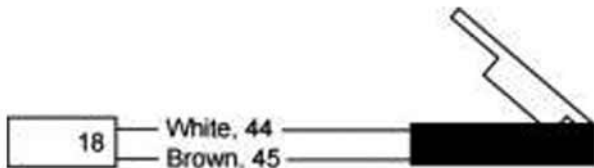
Name	Part Number
Motor	E4000-08
Vibration bed upper	E4000-89 (w/o motor)
Vibration bed lower	E4000-91 (w/o motor)



## 10.6 | HOOD SWITCH

**Required tools:** Wrench 7mm

- The hood switch is located between two (2) aluminum plates near right strut (same side as the mixer). Switch is connected with small bolt to lower plate.



Name	Part Number
Hood Switch	E4000-41

## 10.7 | SUPPLY TRANSFORMERS

### Small Transformer 220/11,5 V

The small transformer input is connected to 220V at the main circuit breaker. The output is connected to terminal 37 +11.5V. Terminal 39 is ground in the main power box. (See the 10.1 Electrical Connections table.)

### Power Supply

The power supply input is connected to 220V at the main circuit breaker. The output is connected to terminal 36 +15V. Terminal 38 +9V and terminal 39 are ground. (See the 10.1 Electrical Connections table.)

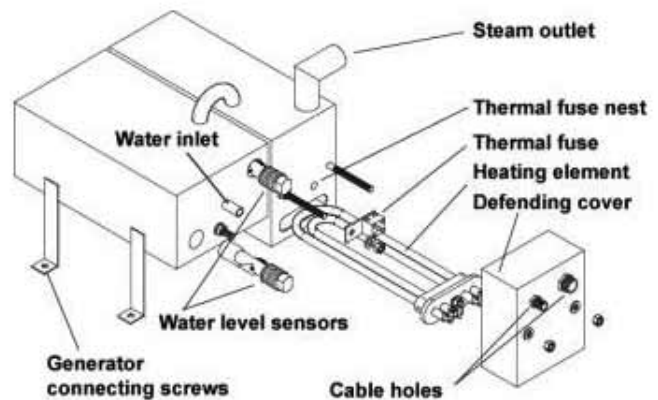
The small green LED is on when the Power Supply works correctly. If the LED is not on, reset the main circuit breaker. If the LED is still not on, change the fuse on the power supply.

Name	Part Number
Small Transformer 220/11.5 V	E4000-101
Power Supply 220/9.0/11.5/15V	E4000-102

## 10.8 | STEAM GENERATOR

**NOTE:** When you are working with the steam generator always disconnect capsule from power supply!

The generator is connected to the wooden platform with four (4) screws. Wires are not displayed in the figure. Nuts are in metric system.



Electrical Diagram of Steam Generator

**NOTE:** When you are working with the steam generator always disconnect capsule from power supply!

## 10.9 | REPLACING THE HEATING ELEMENT

**Required Tools:** flat screwdriver, 10 mm wrench

### Removal

- Remove protective cover nuts.
- Loosen cable grip nuts and pull cover away along cables.
- Disconnect wires in cable #3 from heating element.
- Loosen heating element turning nut three (3) turns to reduce the pressure on the rubber retainer, but do not remove the nut completely.
- Pull heating element out.

### Installation

- Loosen securing nut and push the heating element securely into the steam generator. Tighten the securing nut approximately three (3) turns.
- Install wires from cable #3 onto the heating element.
- Close protective cover.
- Install the two (2) nuts and tighten the cable grip nuts.

**10.10 | REPLACING THE THERMAL FUSE**

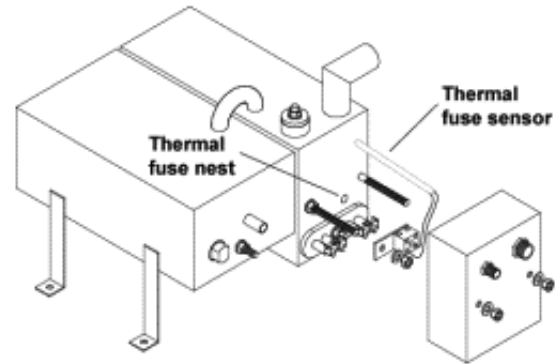
**Required Tools:** Small flat screwdriver, 10 mm wrench.

**Removal**

- Remove the two (2) protective cover nuts.
- Loosen the two (2) cable grip nuts and pull cover away along cables.
- Remove cable #4 wires from the white terminal strip.
- Remove nut securing white terminal strip to the steam generator.
- Remove thermal fuse.

**Installation**

- Push thermal fuse all the way into position.
- Secure white terminal strip to steam generator.
- Connect cable #4 wires to the white terminal strip.
- Install protective cover nuts and tighten cable grip nuts.

**10.11 | REPLACING THE WATER LEVEL SENSOR**

**Required Tools:** Large pliers and heat resistant silicone.

**Removal**

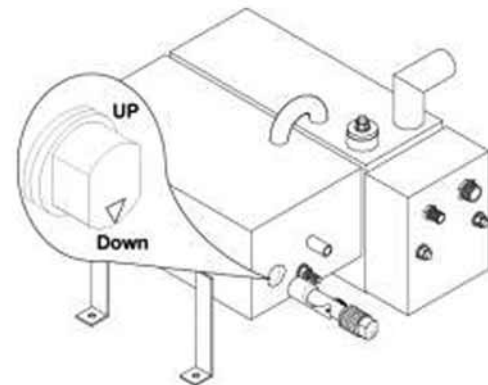
- Disconnect cable #17 wires from the level sensor.
- Unscrew water level sensor from the steam generator reservoir.

**Installation**

- Coat threads with heat resistant silicone and install into the steam generator reservoir.
- Connect cable #17 wires to the level sensor.

**NOTE:** Be sure that small triangle is directed down.

**NOTE:** If you change water level sensor, check that the thermal fuse and heating element are in proper working order.



Name	Part Number
Water level sensor	302240-08
Thermal Fuse	302240-07
Heating Element	302240-38

### 11.1 | ELECTRICAL CONNECTIONS

- All ports in PCB are numbered. Their cable number and description are in the following table.

Port No.	Color of Wire	Cabel Description	Cabel No.	Port No.	Color of Wire	Cabel Description	Cabel No.	
1	Brown	Transformer	5	36	Brown	+15 V	from Power Supply	
2	Blue	220/11,5 V		37	Red	+11, 5 V		
3	Brown	Vibro Bed		6	38	Blue		+9 V
4+	Blue		39		Black	GND		
GND	Green + Yellow							
3	Brown	Vibro Bed	7	40		Empty		
4+	Blue			41		Empty		
GND	Green + Yellow							
5	Brown	Aroma	8	42	White	Gen Water	17	
6	Empty			43	Brown	level		
7+	White							
8	Yellow	Main Water Hand Shower	9	44	White	Hood	18	
9	Brown + Green			45	Brown	Switch		
10	Gray			Hot/Cold				
11	Blue			Gen. Fill				
12+	White			46	White			
13	Brown	Drain	10	47	Brown	Aroma Level Sensor	19	
14	Green			48	Green			
15+	White							
16	Pink	Mist Valve Shower	11	49		Empty		
17	Blue			50		Empty		
18	Gray			51	Black	Speaker	20	
19	Green			52+	Red			
20	Brown			53	-	Audio Line IN		
21	Yellow			54	-	Head Phones		
22+	White			55	Blue	Generator Thermal	4	
23	Brown	Foot Jet	12	56	Brown	Melting Fuse		
24	Blue			U0	Blue	3 Parallel Connected	2	
25	Pink			U1	Brown	IR Emitters		
26	Green			GND	Green + Yellow			
27	Gray			U2	Blue			
28	Yellow			U3	Brown	Steam	3	
29+	White			GND	Green + Yellow			
35+	-	4 Color Light Lamps		N	Blue			
35+	-	No Difference Between Ports		L	Brown	Mains	1	
35+	-							
35+	-		GND	Green + Yellow				

## 11.2 | TROUBLESHOOTING

- Always try to restart the capsule before any troubleshooting.
- LCD Display Error Messages

MESSAGE	TRIGGER	PROBABLE CAUSE	CORRECTIVE ACTION
System damage!	Data communication between upper PC board (LCDrx) and lower PC board (Rabbit) is loose	Plug is loose Capsule is blocked	Check the plug connections between upper and lower PC boards Press ON/OFF switch
HOOD OPEN!		Hood opening Plug is loose	Check the plug between magnetic switch and PC board
		Faulty magnetic switch	See "Hood Switch"
READY	Warm-up program is finished	—	Press ENTER to selections
NOT READY	Warm-up program is currently running (7 min.)	System is warming up	Press ESCAPE to get back to MAIN MENU
			Restart the Spa-Feng Shui™ 2G using ON/OFF switch
NO INCOMING WATER!!!	Spa-Feng Shui 2G steam generator did not get the water during 15 sec. from injection valve opening	Wall faucet is closed	Open wall faucet
		Generator filling valve faulty	Check valve connections and power
		Water pressure loss	Check the water filter for proper operation
WATER TANK EMPTY!!!	Spa-Feng Shui™ 2G steam generator did not get the water during 25 sec. from injection valve opening	Wall faucet is closed	Open wall faucet
		Generator filling valve faulty	Check valve 29 connections and power
		Water pressure loss	Check the water filter for proper operation
HEATER COMBUSTION!!! (Heater fault)	The steam generator thermal fuse is blown	Thermal fuse is blown	See "Replacing the Thermal Fuse". Check the heating element - it may be damaged as well
ADD up to 300 ml AROMA LIQUID!	Aroma tank is empty	Aroma tank is empty Level sensor adjustment of sensitivity Level sensor plug is loose Level sensor wrong position Level sensor faulty	Add aroma liquid Adjust the sensitivity level sensor See "Aroma System" See "Aroma System" See "Aroma System" See "Aroma System"
FILL THE WATER TANK!	Spa-Feng Shui 2G steam generator does not have enough distilled water to start the steam session	System does not have enough water to run a session	Add distilled water
		Upper level sensor faulty plug is loose	Check the connection between sensor and PC board
		Upper level sensor faulty	See "Replacing the Water Level Sensor"



MESSAGE	TRIGGER	PROBABLE CAUSE	CORRECTIVE ACTION
<b>WATER TANK FULL!</b>	Spa Steam generator is full	Water tank is full	Do not add water Start the steam session
		Water level sensor(s) plug is loose	Check the connection between Sensor & PC board
<b>STEAM ACTIVATING ON MENU IS OK BUT NO STEAM IS EMMITTED</b>		Thermal fuse is blown	Check the heating element - it may be damaged. See "Replacing the Thermal Fuse" and "Replacing the Water Level Sensor"
		Hood is open	Close hood
		Water level sensor(s) plug is loose	Check the connection between Sensor & PC board
		Water level sensor(s) faulty	See "Replacing the Thermal Fuse" and "Replacing the Heating Element"
		Heating element is burned	See "Replacing the Heating Element"
<b>VIBRATORY BED DOESN'T FUNCTION</b>		Plug is loose	Check plug connection under the vibratory bed

### STEAM PROBLEMS

- You are using aromatics, or dirty water.
- Replace water in the steam generator tank see section 11.5
- The following are not signs of malfunction:

CONDITION	CAUSE
<b>Bubbling sound during use.</b>	This is caused by the water moving from the tank into the steam jets.
<b>Water spurting out from steam jets during use.</b>	This cause by using non-distilled, aromatic or dirty water.
<b>Takes long time for steam vapor to appear.</b>	It takes some time for steam to start after pressing the operation button. In depend on the temperature and humidity in side the treatment room.
<b>Water drops.</b>	Water drops may form from condensation inside the capsule as a result of temperature or humidity change. Make sure to wipe it dry inside before each use. Maintain out surfaces dry to avoid water stains.

**REMEDY****Eliminate conditions listed below.**

Refer to section 11.5 – Cleaning the steam generator.  
Repeat cleaning process 3 times if problem persists.  
Run any pre-set program to verify unit performance.  
Repeat cleaning process 3 times if problem persists.

**Contact technical services.**

If problem persists:

- There is a problem with water-level sensor.
- There is a problem with heating elements.
- There is a problem with electronics.

## 12.1 | GENERAL CLEANING & MANDATORY USE OF PRE-APPROVED SOLUTION

Pre-trained personnel must do all cleaning via Sybaritic's written instructions.

All plastics and polycarbonate surfaces including the inside and outside of system hood, underbed area and polycarbonate shell, as well as accessories in your Spa Feng Shui™ 2G System must be cleaned and disinfected using a pre-tested, pre-approved cleaning solution sold by Sybaritic called Accel TB .05% solution. Accel offers a new technology within this disinfectant, based on an active ingredient known as "Accelerated Hydrogen Peroxide (AHP)" or "Stabilized Hydrogen Peroxide (SHP)" for hard-surface antimicrobial applications. AHP is a cleaner and disinfectant designed for high risk areas such as health care facilities but is safe, effective and environmentally friendly.

### Facts about ACCEL TB:

- A. Effective cleaner
- C. Effective disinfectant
- D. Highly efficient (only requires soaking on the material for 1 minute as opposed to traditional cleansers whose warnings require up to 10 minutes for total disinfecting)
- E. Non-toxic
- F. Non-corrosive (this relates to the skin, eye, as well as surfaces)
- G. Biodegradable

### Certifications for the Product:

**Active Ingredient:** Accelerated Hydrogen Peroxide

**MSDS Specification:** See below

**EPA:** 74559-1

**OSHA:** The product meets the U.S. Occupational Health and Safety Administration (OSHA) blood-borne pathogen standards for cleaning blood and bodily fluids.

### Average Product Usage:

Each 32oz. bottle should provide a minimum of 30 full unit cleanings.

### Product Ordering Procedure:

The product is available in 32oz. bottle size and is sold in a case of 12 bottles. You will place all reorders with any Spa Feng Shui 2G Consultant at Sybaritic Inc. **Just call 1-800-445-8418 and ask for your Spa Feng Shui 2G Territory Manager to place your order.**



**Cleaning instructions** using Accel Solution are as follows: There is no product dilution with this solution.

1. Spray desired area/surface with Accel TB .05% disinfecting solution.
2. Let solution sit for 30 seconds.
3. Wipe surface dry and clean with a soft cloth or paper towel.

### Proper Cleaning Methods:

1. Wash with mild soap and lukewarm water.
2. Use soft sponge or soft cloth.
3. Rinse well with clear water.

**NOTE:** Rinsing is not allowed on the exterior hood or on the side panels of the Spa Feng Shui 2G.

**Note:** Abrasive detergents and scrubbing must not be used to clean the unit. This may result in serious damage to the plastic surfaces of the unit. In addition to abrasive detergents, it is strictly forbidden to use cleaning agents containing acetone, ammonia, petrol, benzene, window/glass cleaners or varnish removers.

**WARRANTY NOTICE:** Addendum to the Spa Feng Shui 2G Product Warranty by Sybaritic, Inc.

### AMENDED - SECTION 6:

**CUSTOMER'S RESPONSIBILITIES:** The Customer is responsible to: Use ONLY the SYB approved Accel TB Cleaning Solution. Use of any and all other cleaning products for cleaning and disinfecting your unit will immediately void your product warranty covering the Polycarbonate material on the machine.

## 1 2 . 2 | CLEANING THE SHELL

Your Spa Feng Shui 2G System is shipped to you wrapped carefully in clear plastic wrap. The plastic wrap will keep your Spa Feng Shui 2G System clean and safe during its journey, but the plastic causes one minor side effect—it leaves a slight film on the shell. We recommend that you wipe down your machine as soon as you uncrate it.

### To clean the inside and outside of the shell:

1. Spray on Accel TB .05% disinfecting solution.
2. Let solution sit for 30 seconds.
3. Wipe surface dry and clean with a soft cloth or paper towel.

**Note:** Do not use any type of abrasive pad or scouring powder as they may scratch the surface finish.

## 1 2 . 3 | CLEANING THE UNDERBED AREA

The following should be **done after every Spa Feng Shui 2G session:**

- A. Carefully remove bed sections from unit, unplug vibratory bed motor chords from the unit if necessary.
- B. Clean dirt, dust and perspiration from underbed surfaces following directions below.
- C. Spray desired surface/area with Accel .05% TB Disinfectant.
- D. Let solution sit for 30 seconds.
- E. Wipe surface dry and clean with a soft cloth or paper towel.

## 1 2 . 4 | CLEANING CONTACT SURFACES (BED, HEAD PILLOW, INTERIOR OF SHELL)

1. Use Accel TB .05% Disinfectant on all contact surfaces **AFTER EACH USE** to present a clean, sanitary appearance and feel for each new client.
2. Let solution sit for 30 seconds.
3. Wipe dry and clean with paper or soft cloth towel.
4. Bed and head pillow could stain over time. For light staining, we recommend using “Soft Scrub” cleaner and isopropyl alcohol.
5. Spread “Soft Scrub” and alcohol on the bed surface, let it sit for 5 minutes, then dampen a soft cloth with water and gently rub the area in circles.

**NOTE:** Cleaning after each use removes oils, perspiration and cosmetics. It will also prolong the material life of the accessories and bed.

## 1 2 . 5 | CLEANING THE STEAM GENERATOR

### Recommended to be completed once a week:

To maintain and ensure that your unit's steam generator and its elements retain a long lifetime, it is necessary to flush the steam generator at least once a week.

1. Turn the system **ON**.
2. Use arrow keys to move to and highlight **SERVICE** and press **ENT**.
3. Select **CLEAN HEATER**.
4. Press right arrow key to turn **CLEAN HEATER** function **ON**.
5. Wait. Cleaning process will take around 10 minutes, including water boiling and drainage.
6. Once it's done, turn **CLEAN HEATER** function **OFF**.

## 1 2 . 6 | THE AROMA SYSTEM

### Recommended to be completed nightly:

1. Turn the system on by pressing the **On/Off** button located at right side of head of system.
2. Press Enter on the LCD panel to continue.
3. Enter the service menu by using the directional arrows until **Service** feature is highlighted.
4. Scroll down to Aroma Cup feature until highlighted.
5. Press the right arrow key to open the Aroma Cup feature. You may hear a faint clicking sound as drainage opens.
6. All access aroma liquid from the tank will drain from the nipple at the foot end of the unit. Ensure that the excess aroma liquid is flowing from the nipple into drain pan before continuing to step 7.
7. Pour four (4) ounces hot water into the aroma tank reservoir to remove any extra aroma liquid. This water will immediately drain from blue nipple underneath the bed, check to ensure it is draining out appropriately into drainage pan.

**Note:** This process can be completed with tap water.

### 12.7 | CLEANING THE SYSTEM DRAIN (LOCATED UNDER THE UPPER VIBRATORY BED)



#### Recommended to be completed nightly:

1. Carefully unplug the upper and lower vibration beds. The plugs must be unlocked counterclockwise before removing male from female connectors.
2. Remove the bed section and set off to the side of the machine.
3. Use Accel TB disinfectant to wipe and clean the drain.
4. Remove chrome drain cover.
5. Clean the area and discard any waste particles into the garbage.
6. Wash down with warm mild soap water.
7. Put cover back on.



OWNER'S RECORD

The model and serial numbers are located on the leg of the right side panel. Record these numbers in the spaces provided below. Refer to these numbers whenever you call your dealer regarding this product.

Model No.: **DERMALIFE® SPA FENG SHUI™ 2G SYSTEM**

Serial No.: \_\_\_\_\_

Micro Controller Identification No.: \_\_\_\_\_

USA HEADQUARTERS:

**SYBARITIC, INC.**  
**9220 JAMES AVENUE SOUTH**  
**MINNEAPOLIS, MN 55431 USA**  
**Tel: (952) 888-8282**  
**Fax: (952) 888-8887**

DISTRIBUTED BY:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

WARNING

TO PREVENT FIRE OR SHOCK HAZARD:

1. DO NOT EXPOSE UNIT TO RAIN.
2. DO NOT PLACE THE UNIT IN A SHOWERING AREA OR STEAM ROOM.

CAUTION

TO REDUCE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER OF THE ELECTRICAL BOX INSIDE UNIT OR THE FACE PANEL. (NO USER-SERVICEABLE PARTS ARE INSIDE.) REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

CONTACT DEALER, DISTRIBUTOR OR:

**Sybaritic, Inc.**  
**9220 James Avenue South**  
**Minneapolis, MN 55431**



### SPA FENG SHUI™ 2G OWNER'S REGISTRATION FORM

Please FAX or SEND this Registration Form to Sybaritic.

Sybaritic, Inc.  
9220 James Avenue South  
Minneapolis, MN 55431 USA  
Tel: (952) 888-8282; (800) 445-8418  
Fax: (952) 888-8887

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Model Number: \_\_\_\_\_

Business Name: \_\_\_\_\_

Owner's Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Country: \_\_\_\_\_

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

**Purchased From:** \_\_\_\_\_

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Country: \_\_\_\_\_

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

Cut out along this line...

**SYBARITIC STANDARD WARRANTY  
FOR DERMALIFE® SPA FENG SHUI™ 2G SYSTEM****Product Warranty Term**

This One Year Product Warranty will expire 12 months from the Original Purchase Invoice Date.

**General Terms and Conditions**

Sybaritic, Inc. (hereinafter "SYB") agrees to provide warranty service according to the terms and conditions set forth in this document.

**1. ACTIVATION:** This Product Warranty shall become effective upon the original purchase date on the invoice.

**2. SERVICES INCLUDED IN THIS AGREEMENT ARE:**

- A.** Telephone support from SYB Technical Service Team between the hours of 7:30 A.M. through 5:30 P.M. CST Monday through Friday.
- B.** Labor, Parts and Travel with the exception of Consumables and Accessories.
- C.** Covered Parts: Steam Generator, Overload Current Circuit Breaker 16A, LED Light Assembly, Current Circuit Breaker, Electronic Box w/ Main PCB, PCB Rabbit, LCD Display, Control Panel, PCB LCDrb, IR Emitter, Thermostat Mixer w/ Shut Off Faucet, Water Valve Core-Hot/Cold Mixer, Water Valve Core-On/Off, Power Supply 12V/50W, Power Supply 9/11,5/15V, Temperature Sensor.
- D.** Product Warranty Owner must provide SYB with reasonable opportunity (as determined by a SYB Technical Representative) for verbal troubleshooting with Owner or Owner's Representative prior to assignment of an on-site Technician or shipment of parts.
- E.** Parts are provided on an Exchange Basis. Defective parts must be returned to SYB. Shipping costs reimbursement will be determined by SYB Technical Management. SYB Technical Service will provide Owner with a Return Goods Authorization Number **\*\*\* Return parts not received by Sybaritic, Inc. within 30 Days will constitute cause for invoicing of the replacement parts to the Product Warranty Owner at list price. Product Warranty Owner agrees to pay these costs, as assessed.**

**3. SERVICES NOT INCLUDED BUT NOT LIMITED TO IN THE PRODUCT WARRANTY ARE:**

- A.** Service resulting from operator misuse, negligence, error due to the customer's prior refusal to perform a recommended repair.
- B.** Items considered normal "Operator" functions.
- C.** Service due to modifications made by the customer that were not approved by SYB.
- D.** Service resulting from facility caused malfunctions including environmental conditions.
- E.** Service resulting from any acts of war, terrorism, natural disaster or other force majeure.
- F.** This Product Warranty does not cover consumable items, including Strut and Mg Anode.
- G.** If a product is not covered by warranty, customer will sign an Authorization Repair Work Order of the evaluated findings and estimation of required work to bring the equipment up to manufacturer specifications.

**4. COVERAGE HOURS:** The service hours covered under this agreement are 7:30 A.M. to 5:30 P.M. Monday through Friday local time, excluding holidays and weekends. Any service that is performed outside of the normal service hours will be billable at the SYB published Time and Materials Rates when the service is rendered.

**5. RESPONSIBILITY:** SYB is not responsible for acts of war, terrorism, natural disaster or other force majeure or failure of services supplied by third party contracted or other sources. SYB agrees to respond in a timely manner, but cannot be held responsible for transportation delays. Furthermore, SYB cannot be held responsible for interruption of business of either party due to any other causes beyond SYB's control or revenue lost due to downtime of equipment.



**6. CUSTOMER'S RESPONSIBILITIES:** The Customer is responsible to:

- A. Maintain the equipment in an environment suitable for the operation of the equipment as instructed in the applicable Operator's Manual.
- B. Maintain the proper electrical power requirements as recommended by SYB.
- C. Follow all operating instructions as indicated in the applicable Operator's Manual supplied by SYB.
- D. Make the equipment available for service within 1 hour after the arrival of the SYB Technical Service Representative.
- E. Pay all charges incurred by SYB due to delays in equipment access or refusal of service after a Technical Service Representative has been dispatched and is either in-transit or on-site.
- F. Maintain a safe and accessible environment for the Service Personnel to service the equipment.
- G. Allow SYB to implement any recommended engineering change deemed necessary by SYB.
- H. Not make any modifications to the equipment that are not approved by SYB.
- I. Customer agrees not to employ or engage a direct or 3rd party service technician or organization that is not certified to service SYB Equipment. Customer further agrees that any needed SYB service resulting from the unauthorized repairs performed by a direct or 3rd party technician or organization not certified by SYB, will be billed to Customer at the current SYB published Time and Materials Rates and will not be covered under this Product Warranty.

**7. USE OF SUB-CONTRACTORS:** Service provided under this Product Warranty may at SYB's option, be performed by either SYB or its authorized Technical Representatives or Sub-Contractors at the direction of SYB.

**8. PARTS REPLACEMENT:** Repair materials and parts used to perform service pursuant to this Product Warranty will be replaced only as deemed necessary by SYB. SYB may use repaired, rebuilt or refurbished parts as necessary in making repairs under this Product Warranty. All parts will be furnished on an Exchange Basis, with the replaced parts becoming the property of SYB.

**9. FREIGHT COSTS:** If, upon evaluation by SYB Technical Management the affected equipment is determined to qualify under the product warranty repair program SYB will reimburse the customer for reasonable standard ground freight costs. All equipment shipments paid by SYB will be shipped via UPS Ground Services only. Any upgrades to Express Overnight are the responsibility of the Customer. \*\*\* If it is determined the equipment is not covered under warranty due to misuse, the customer incurs all freight charges.

**10. LIMITATION OF LIABILITY:** The liability of SYB hereunder is agreed to be limited to the amount equal to the total amount of all payments made by Customer pursuant to this Product Warranty Agreement and by acceptance of the Product Warranty Agreement. Customer hereby waives any and all claims for incidental, special, consequential or punitive damages. Customer agrees to hold SYB harmless and indemnified from any and all such claims by Customer and its agents, servants, employees and its successors and assigns.

**11. FORCE MAJEURE:** Neither party shall be liable for any failure or delay in performance under this Agreement (other than for delay in the payment of money due and payable hereunder) to the extent said failures or delays are proximately caused (I) by causes beyond that party's reasonable control and occurring without its fault or negligence, or party to substantially meet its performance obligations under this Agreement, provided that, as a condition to the claim of non-liability, the party experiencing the difficulty shall give the other prompt written notice, with full details following the occurrence of the cause relied upon. Dates by which performance obligations are scheduled to be met will be extended for a period of time equal to the time lost due to any delay so caused.

**12. ENTIRE AGREEMENT:** This agreement contains the whole agreement between the parties in regards to extended warranties. There are no other terms, obligations, covenants, representations, statements or conditions, oral or otherwise, of any kind whatsoever regarding this Purchase Option Agreement.

**13. JURISDICTION AND GOVERNING LAW:** Disputes arising under this Extended Warranty Agreement shall be exclusively subject to the jurisdiction of the federal courts of the United States and/or the state courts of Hennepin County, State of Minnesota and jurisdiction therefore shall rest solely in Minnesota, without regard to principles of conflicts of law that would require or permit the application of the substantive law of any other jurisdiction.

**14. ASSIGNMENT OF BINDING AGREEMENT:** Customer shall not assign or transfer its rights under this Product Warranty without the prior written consent of SYB. The provisions of this Product Warranty are binding upon all successors, administrators, trustees and permitted assigns of Customer. This Product Warranty may not be amended, altered or changed.

## How to Obtain Product Warranty Service

Contact Sybaritic Technical Service Department at:



**Telephone:** (800) 445.8418 or (952) 888.8282



**Fax:** (952) 888.8887



**Email:** tech@sybaritic.com



**Address:** Sybaritic, Inc., 9220 James Avenue South,  
Bloomington, MN 55431 USA

**SYBARITIC**<sup>®</sup>  
Global Aesthetic Solutions

# Parts

## WARRANTY & REPLACEMENT POLICY

Retail Parts purchased for out of warranty systems are covered for 6 Months from Original Invoice Date. Replacement Parts covered under a Product Warranty or an Extended Warranty are covered until the expiration date of the original Product Warranty or the Extended Warranty.

### Warranty Defective Parts Return Requirement and Shipping:

Parts are provided on an Exchange Basis under the warranty coverage. All replacement defective parts must be returned to Sybaritic, freight pre-paid by the Warranty Owner. Sybaritic Technical Service will provide the Owner with a Return Goods Authorization Number for the return.

Return parts not received by Sybaritic, Inc. within 30 Days will constitute cause for invoicing of the replacement parts to the Product Warranty and Extended Warranty Owners at list price. Product Warranty and Extended Warranty Owners agree to pay these costs, as assessed.

**\*\*\* The above is the Sybaritic Inc. Parts Warranty and Replacement Policy.  
Any other representation with regard to the apparatus is no longer valid.**



# Spa Feng Shui

## PRE-SET PROGRAMS CHARTS

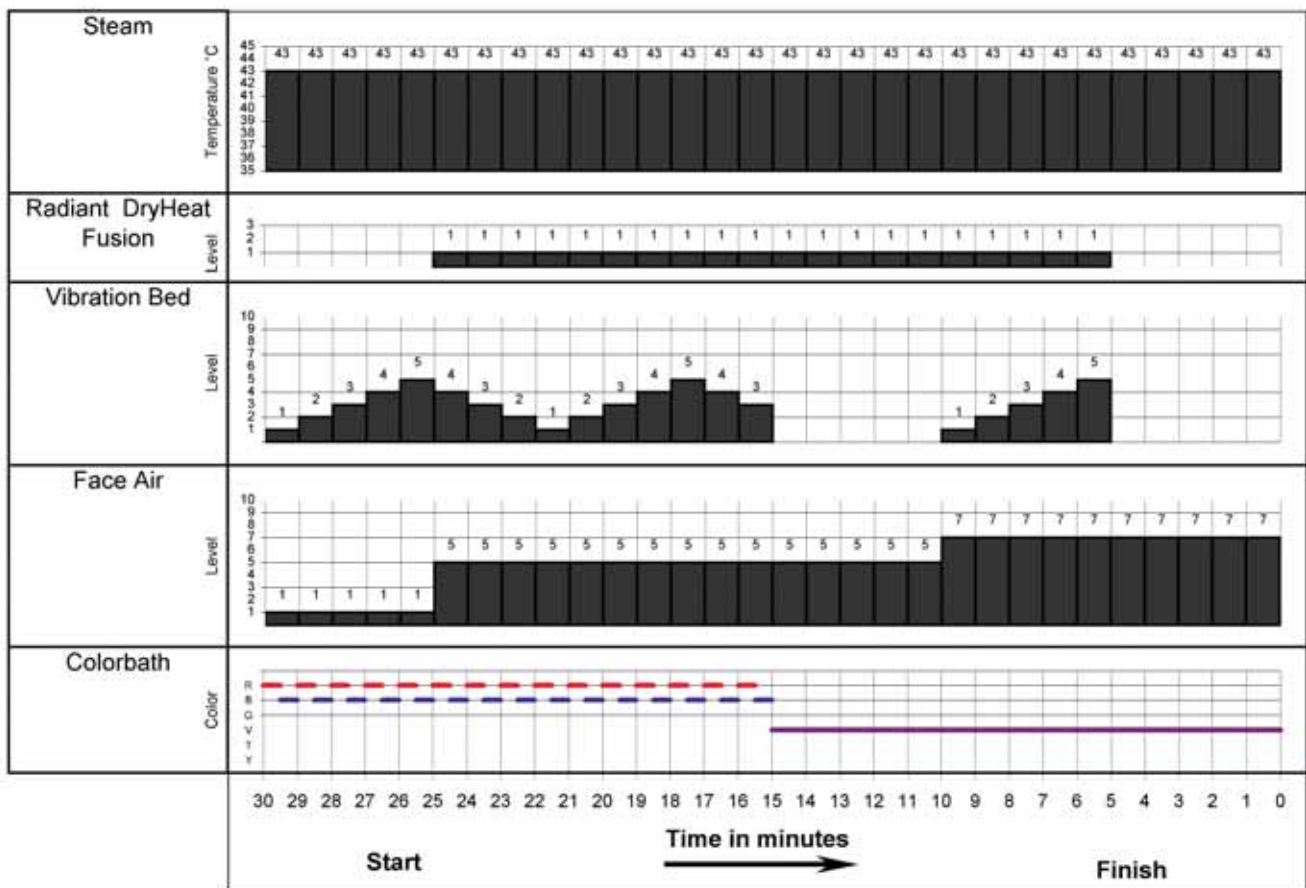


## APPENDIX D

**Note:** These pre-set program charts should be used with the program version specified in this document.

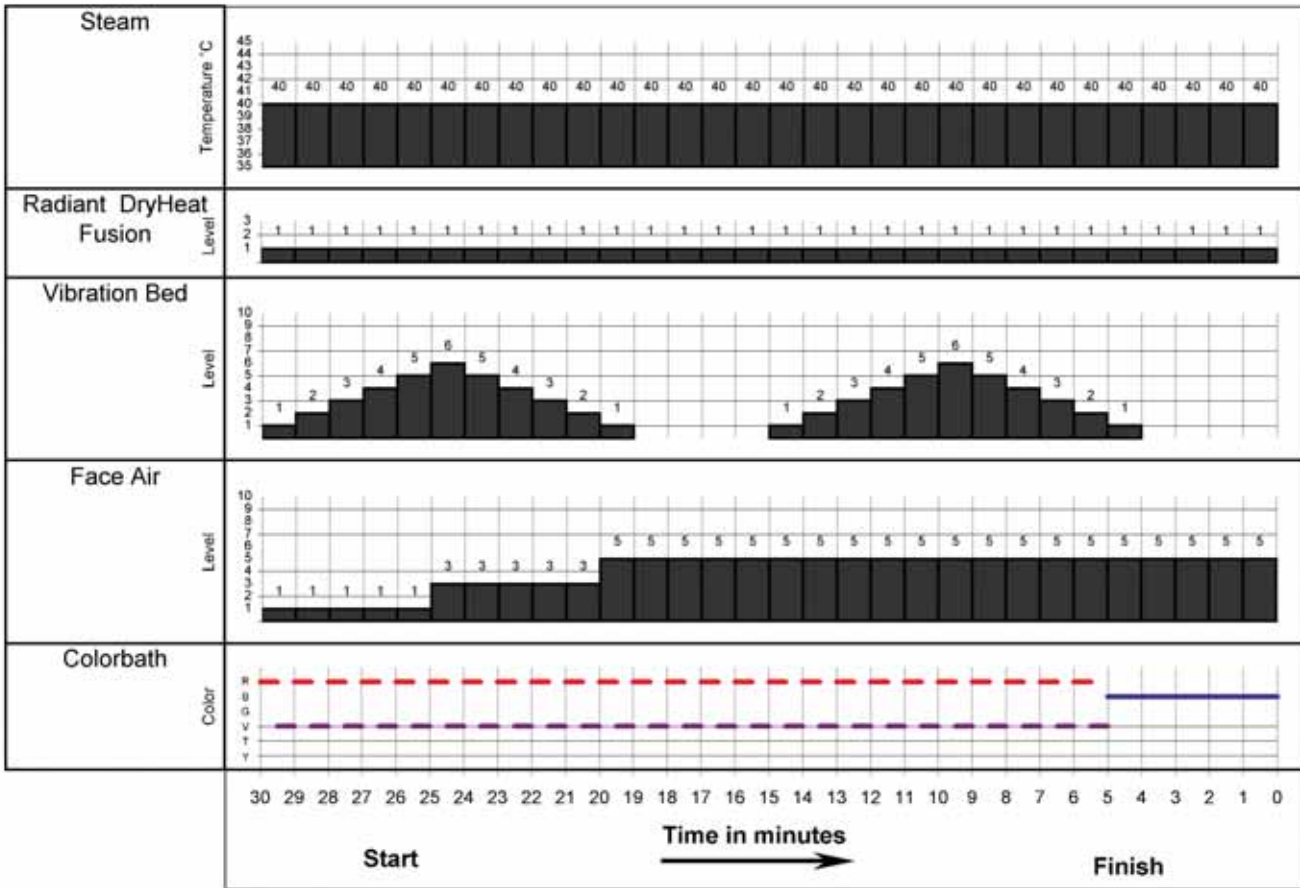
DEVICE PRE-SET PROGRAM CHARTS

Program 1 – High Heat Workout



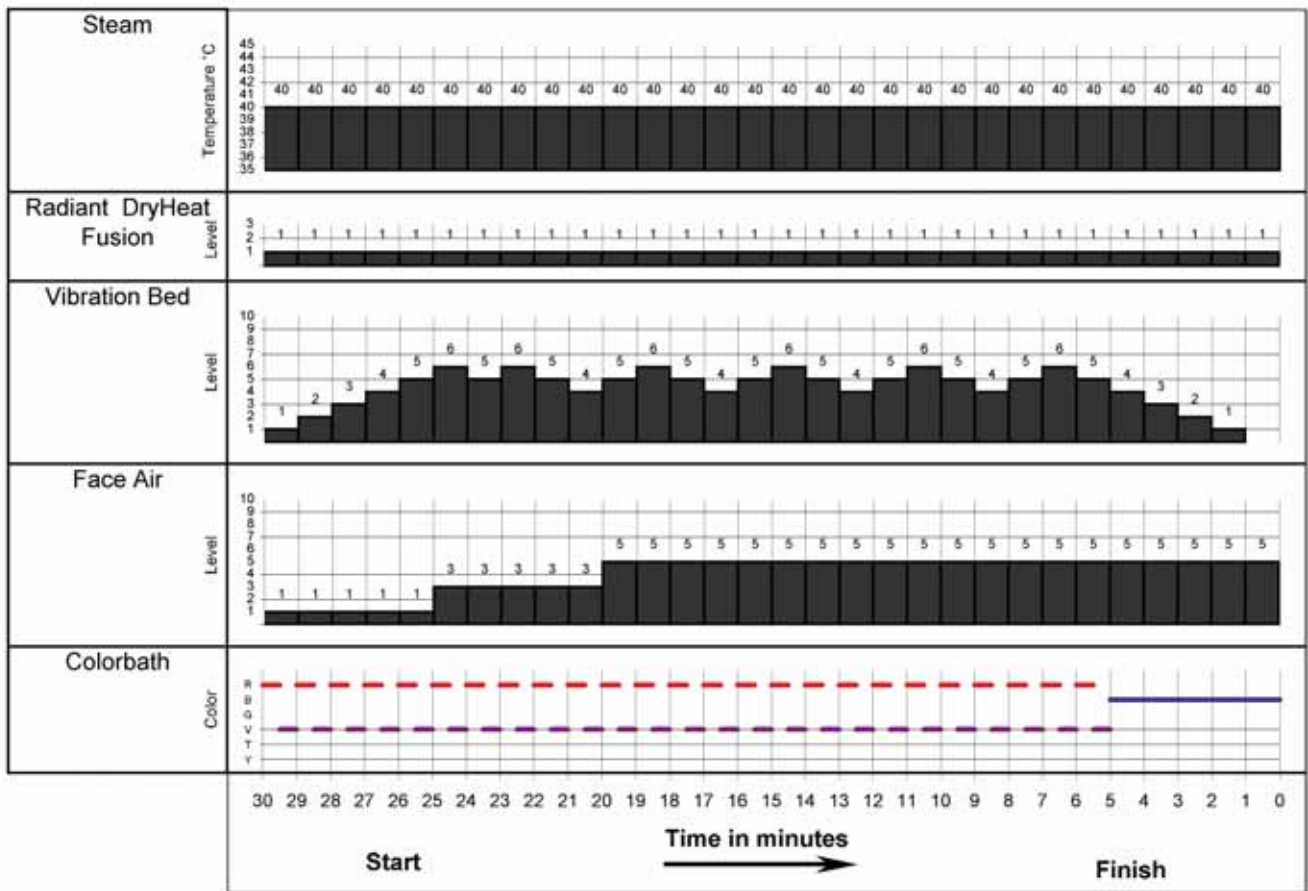
Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

### Program 2 – Natural Cleansing



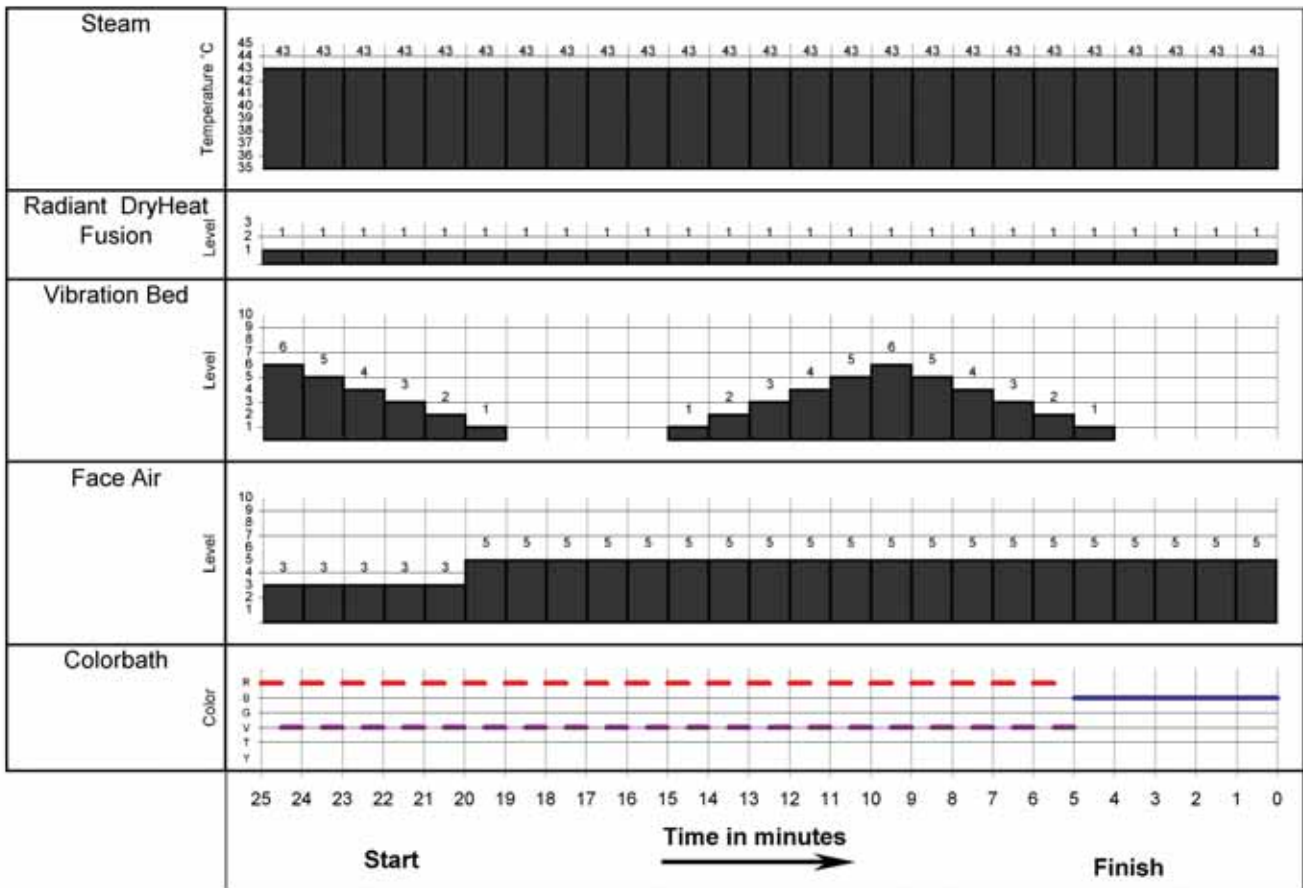
Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

### Program 3 – Stress Release



Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

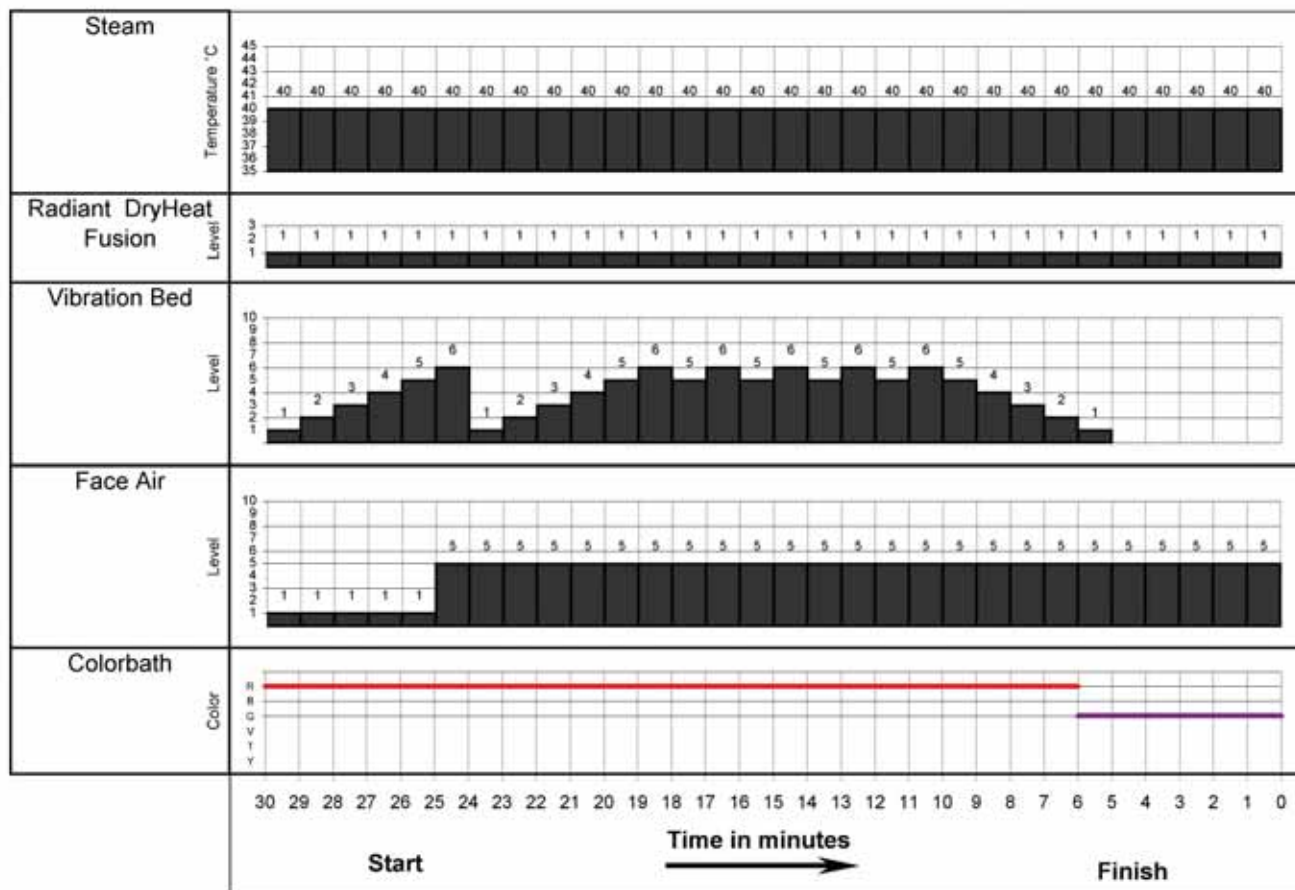
### Program 4 – Rejuvenation



Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

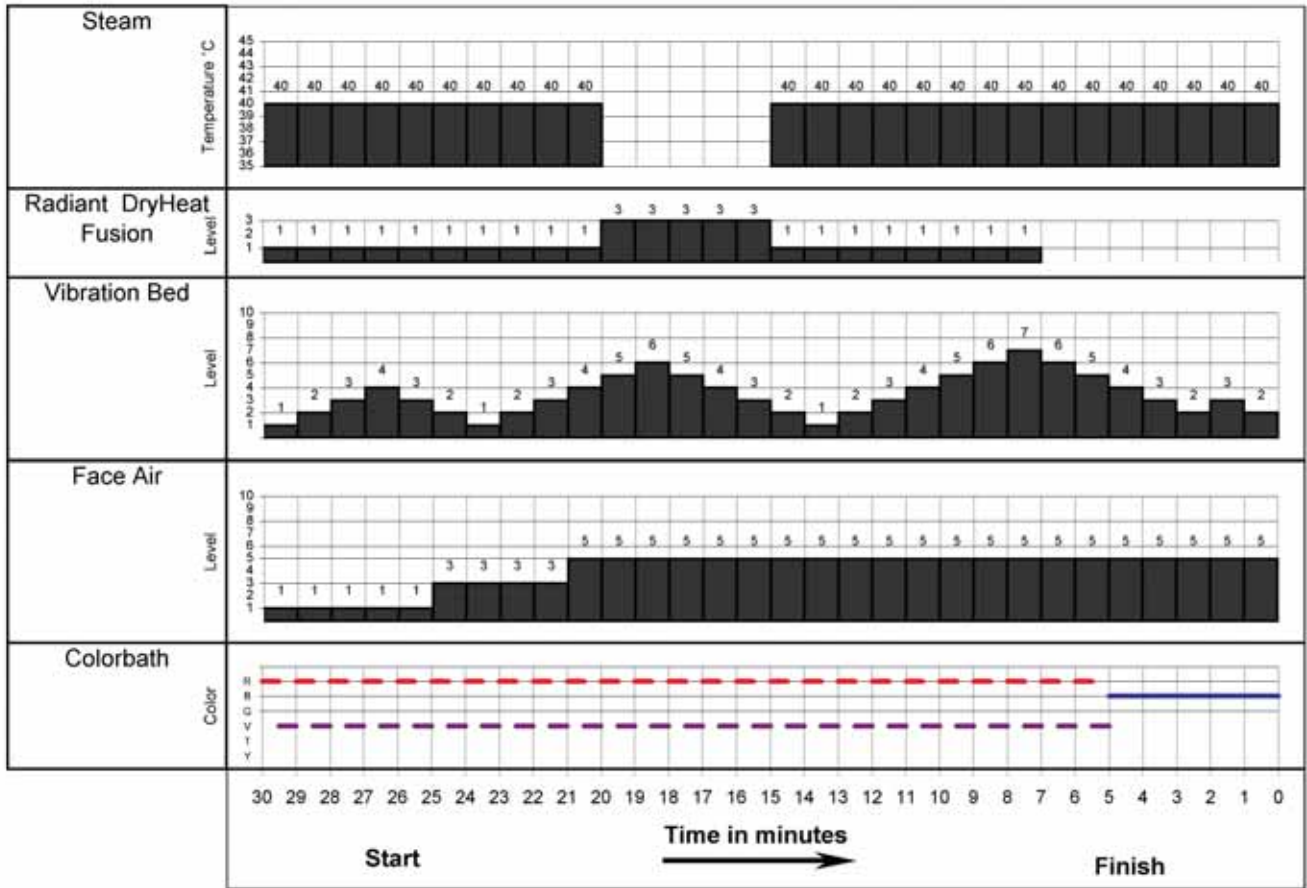


### Program 5 – Relief



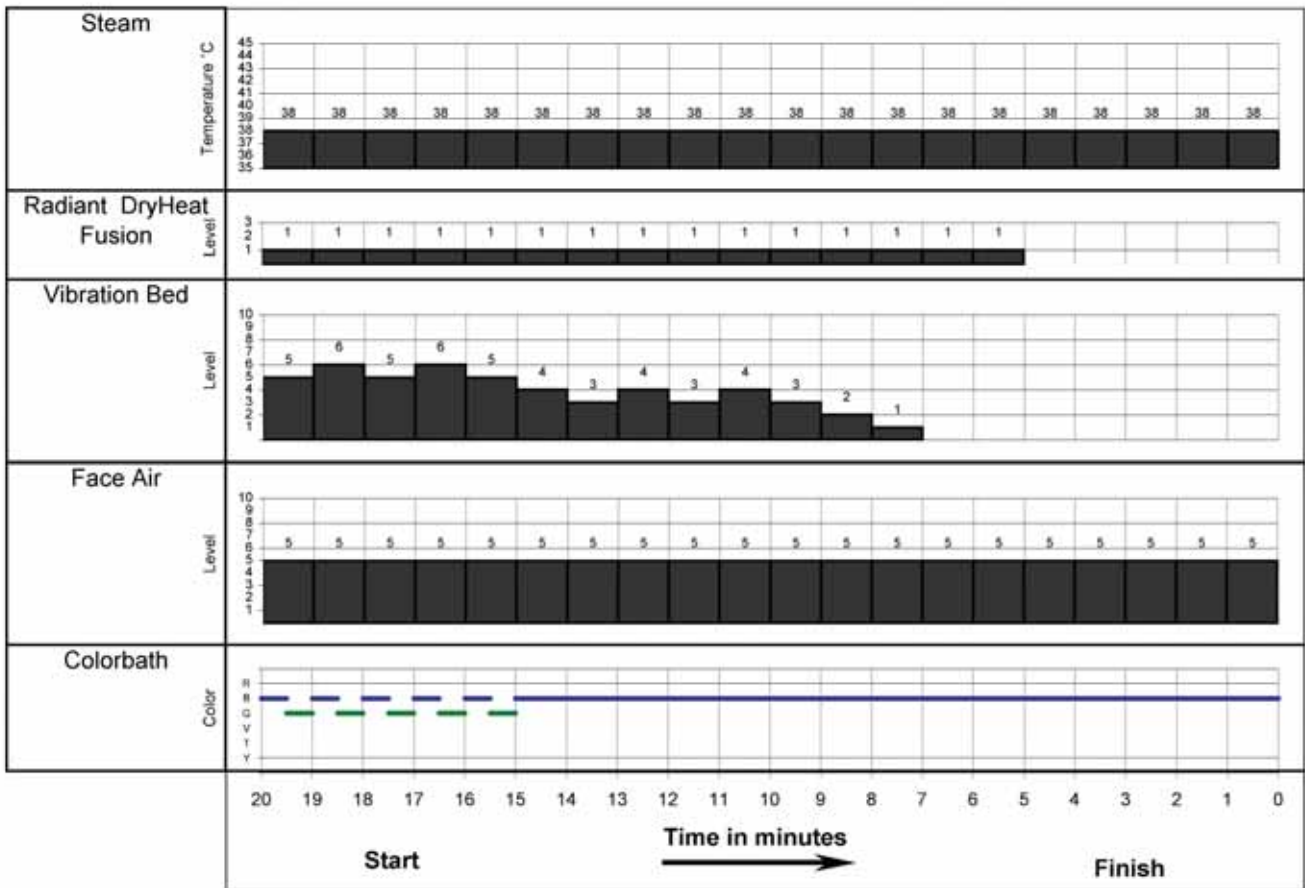
Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

### Program 6 – Smoothing



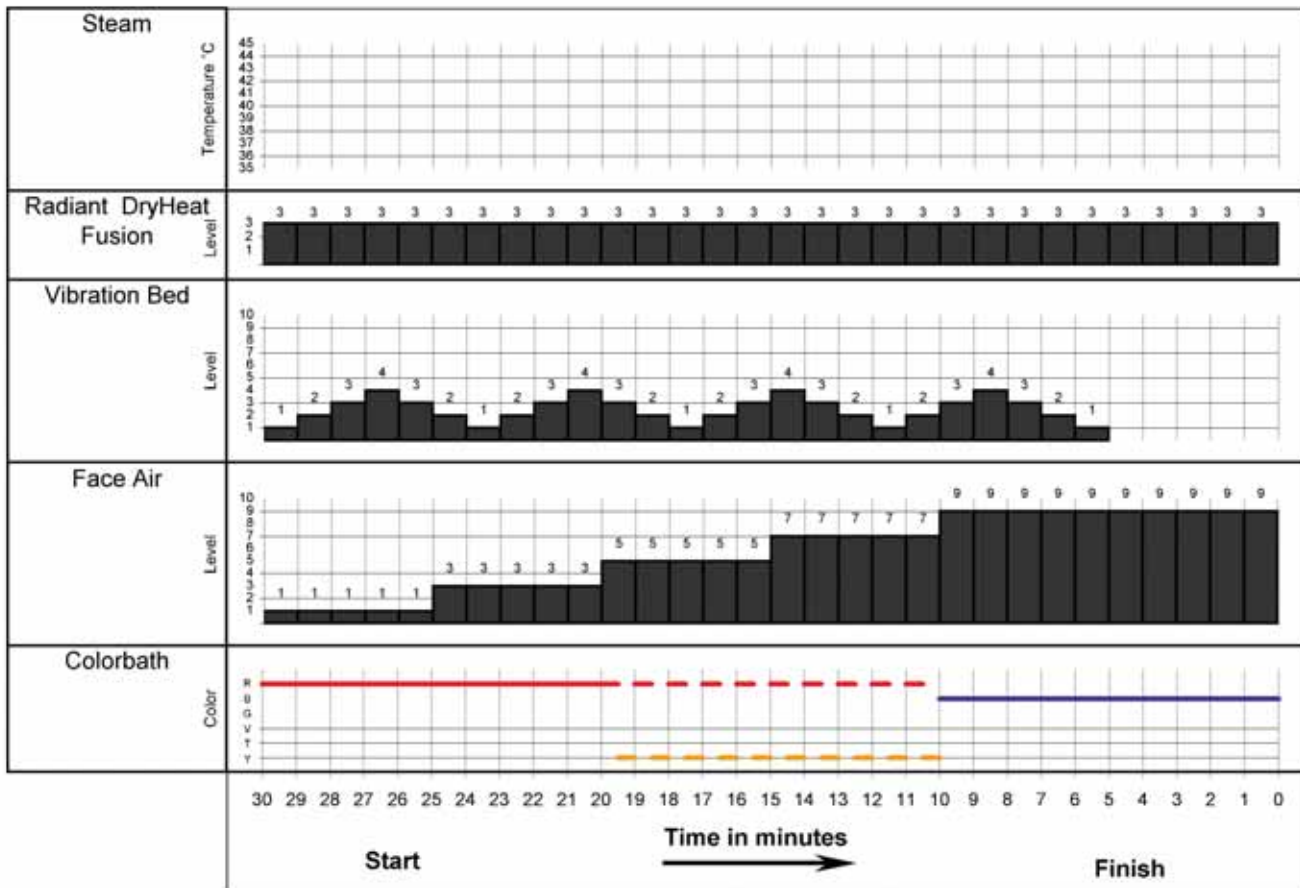
Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

### Program 7 – Revive



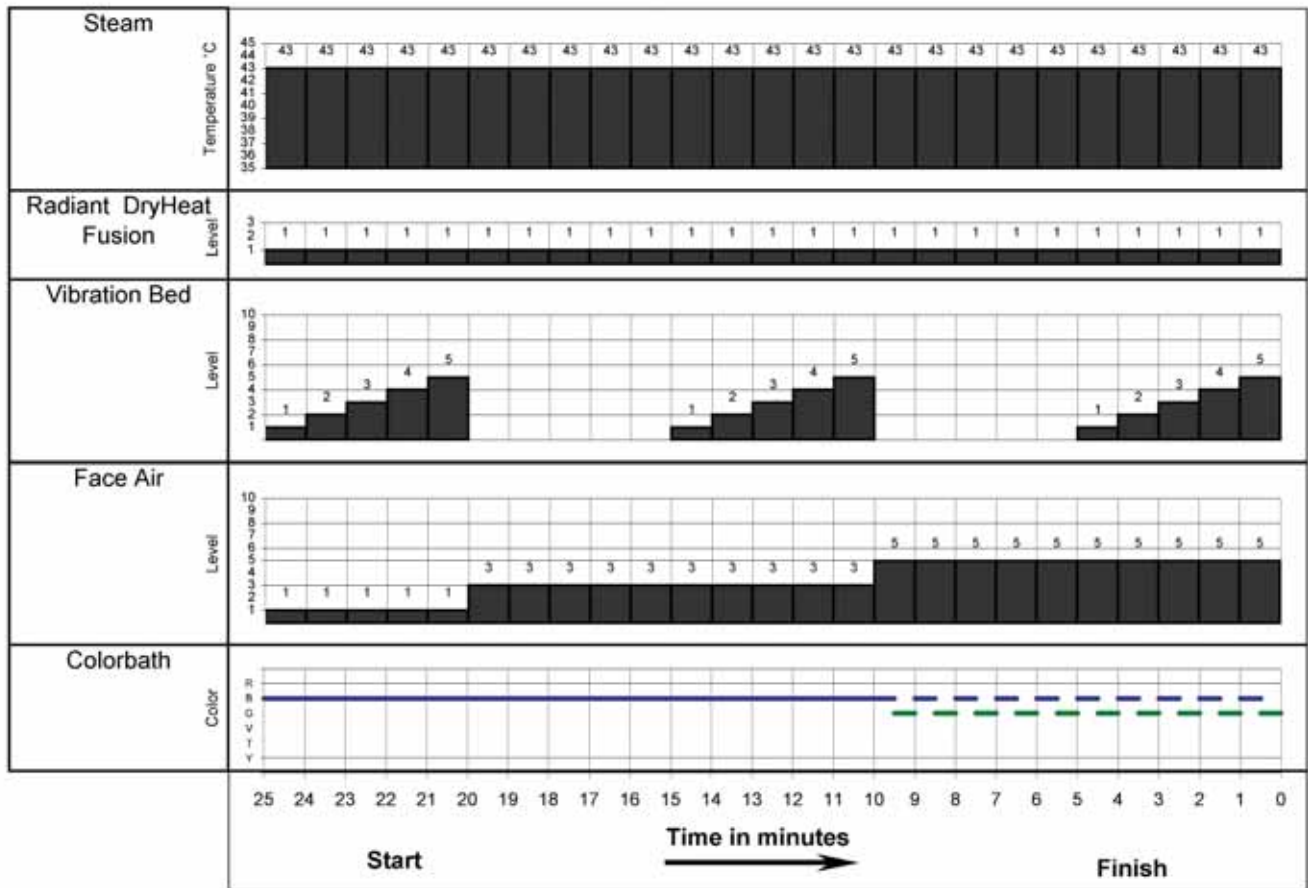
Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

### Program 8 – Meditation/Dry Wrap



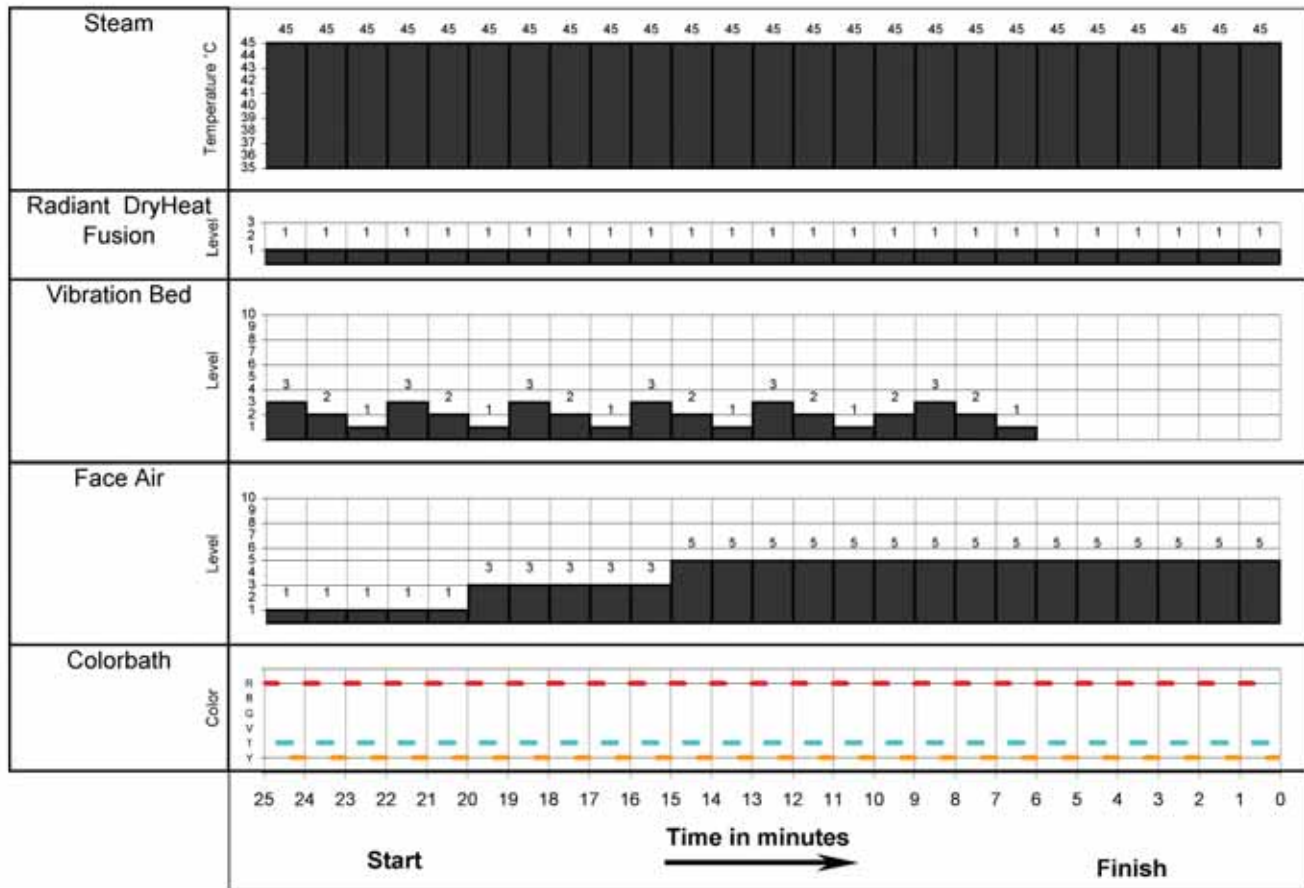
Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

### Program 9 – Steam Body Wrap



Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.

### Program 10 – Awakening



Radiant heat fans continue working for a few minutes after the program ends.  
 If the steam is working, the radiant heat elements are automatically switched into the lowest level.



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