

Silhouet-Tone, valid as of February 1, 2008

Silhouet-Tone Limited Warranty & Return Policy

Terms & Conditions

- > Orders are prepaid. We accept certified check, Visa, MasterCard. Merchandise remains the property of Silhouet-Tone Ltd until final payment of invoice.
- > Past-due accounts are subject to administrative fees of 1.5% per month or 18% per year.
- > Prices and products are subject to change without notice.
- > Any upholstery other than white is charged.
- > All orders are final. No returns accepted.

Warranty Policy

- > All warranties are limited to factory-provided replacement parts, factory repair or replacement, at the discretion of Silhouet-Tone.
- > All warranties exclude damage caused by improper set-up, accident, abuse, misuse, neglect, use for other than intended purpose or reasonable wear such as tears in the upholstery.
- > All warranties are invalidated by non-factory modifications and unauthorized repairs, which will immediately terminate all liability by Silhouet-Tone for the product or damage caused by its use.
- > The buyer and its customers shall be responsible for proper set-up and use of the products as well as any supervision required for safety. In no event shall Silhouet-Tone be liable for any special, indirect, consequential, incidental, exemplary or punitive damage or costs. Use of non-approved cleaning solutions voids the guarantee on all fabrics.
- > The customer is responsible for the correct re-packaging of products when returned to ensure damage does not occur during shipment. All products must be received within 30 days from the day the RA was issued. Transportation and repacking fees are not considered under the warranty terms and are payable by the client.

Detailed Warranty

- > Furniture: Metal frame 5 years; wood frame 5 years; motor (electric components, hydraulic system, junction box, remote) 2 years; foam 5 years; upholstery 1 year.
- > Aesthetic equipment: 2 years (Vapo, Combo Cirrus 500, Vac-spray, HF, Rotary Brush, Iontoderm, Multipil, Sterilux).
- > Specialized equipment: 2 years or 4000 hours (Energy 900, Compu-Lift, Derma Pod, Soil-Tone, Vasculyse, Lumicell Touch).
No warranty on specialized equipment accessories.
- > Electrolysis equipment: 2 years (Sequentium VMC, ST-250).
- > Equipment not manufactured by Silhouet-Tone: 1 year
(except for Circus Lamps: mechanical components 5 years (except lamps, tubes and/or bulbs); electronic components 1 year).

www.silhouet-tone.com