



Theratools Professional Warming Tray – Usage & Safety Guide

For professional use by spa professionals

These instructions apply to the following Theratools products:

- **TT133** – Theratools Professional Warming Tray for Stone & Salt Tools, 8x18
- **TT134** – Theratools Professional Warming Tray Himalayan Salt Stone Set (16 Stones)
- **TT135** – Theratools Professional Warming Tray Basalt Stone Set (30 Stones)

Overview

Thank you for choosing the **Theratools Professional Warming Tray**. This low-profile, countertop system offers a simple and space-saving way to warm massage tools—without the mess or bulk of water-based units. Ideal for treatment rooms and mobile spa setups, this tray heats **basalt stones, Himalayan salt stones, soapstones, and herbal packs** safely and efficiently using dry heat.

Its bamboo base and silicone warming tray offer a professional appearance and reliable daily performance for your body treatments, rituals, and massage sessions.

Quick Start Checklist

- ✓ Tray placed on a flat, heat-safe surface
 - ✓ Plugged into 110V outlet
 - ✓ Warm-up time: 15–20 minutes
 - ✓ Stones/herbal packs are clean and dry
 - ✓ Silicone insert and bamboo tray are fully dry after cleaning
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Before First Use

- **Setup:** Place the tray on a flat, heat-safe surface.
 - **Power:** Plug into a standard 110V outlet.
 - **Initial Warm-Up:** Allow the unit to preheat for 15–20 minutes (heats to approx. 150°F).
 - **Clean Surface:** Wipe the tray with a clean, damp cloth before placing tools or stones.
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Daily Usage Guidelines

Preheat

- Tray automatically heats to approx. 150°F when plugged in
- No temperature dial required
- Full heat-up may take **20–30 minutes**, especially with dense or cold stones

Use

- **Approved Items:** Use only **clean, dry** basalt stones, Himalayan salt stones, soapstones, or herbal packs
- **Even Heating:** Lay items **flat** across the tray surface or over the included towel to warm evenly

- **Heating Time:** Most stones/tools warm within 20–30 minutes, depending on thickness and ambient temperature
- **Included Towel:** Drape the towel over stones to **retain heat** during treatments

Pro Tip

Use the towel as an insulator during treatments to keep unused stones warm. This prevents cooling and improves the overall client experience.

Cleaning Instructions

After Each Use

- **Unplug** the unit and allow it to cool fully
- **Wipe Clean:** Use a soft, damp cloth with mild soap if needed
- **Disinfect:** Use an **EPA-registered disinfectant wipe or spray** (recommended: **AHP-based** or **Force of Nature**)
- **Dry Thoroughly:** Use a lint-free towel
- For silicone liner: Ensure it is **completely dry** before returning it to bamboo base

Weekly Deep Clean

- Repeat above steps for a deeper cleaning
 - Avoid abrasive tools or harsh chemicals
 - **Never immerse or rinse** any part of the unit in water
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Cleaning Before Reuse

- **Basalt & Soapstones:** Wash with warm soapy water, rinse, dry, and disinfect
 - **Salt Stones:** Wipe with a **thyme-based EPA-registered disinfectant**, then dry completely
 - **Herbal Packs:** Use only if fully dry and properly wrapped
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Important Safety Reminders


- ✗ Do **not** return oily or unclean stones/tools to the tray
 - ✗ Do **not** place damp, wet, or product-covered tools directly on the heating surface
 - ✗ Do **not** immerse any part of the tray in water
 - ✗ Do **not** leave the unit plugged in or unattended while in use
 - ✓ Always test temperature before applying tools to client's skin
 - ✓ Ensure tray is **unplugged and cooled** before cleaning or moving
 - ✓ Store in a **cool, dry place**
 - ✓ Ensure both **silicone and bamboo components** are completely dry before reuse
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Troubleshooting Tips

Issue	Possible Cause	Suggested Solution
Tray not warming	Not plugged in or faulty outlet	Verify power connection and test the outlet with another device
Uneven heating	Overcrowded tray or missing towel layer	Use the towel barrier and space stones/tools evenly
Stone temperature too low	Stones too thick or cold	Allow more preheating time or rotate thicker stones as needed
Tray warm but tools still cool	Improper placement or tool density	Ensure stones lie flat on surface or towel; avoid stacking

Customer Support

Universal Companies Customer Support

 800.558.5571

 universalcompanies.com

Compliance: This product is **CE listed** and conforms to applicable safety and health protection standards.

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(Version 1.0 – Subject to updates as product evolves)