



**TOUCHAMERICA**

EVOLVING THE SPA EXPERIENCE

USER MANUAL

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SereniScalp Head Spa Table





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## Introduction to the SereniScalp™ Head Spa Table

Thank you and congratulations on your purchase of the SereniScalp™ Head Spa Table. This professional-grade treatment table is designed specifically for luxurious scalp therapy and relaxation treatments, blending modern engineering with spa-quality comfort.

Developed with both the therapist and client in mind, the SereniScalp features a fully-motorized height adjustment system, ergonomic design for superior therapist access, plush high-density foam cushioning, ultra-soft upholstery, and an integrated, adjustable head basin with smooth water drainage. The table's internal support system provides exceptional stability without the need for unreliable hydraulic systems. Optional accessories, including customized cushions and treatment add-ons, are available upon request.

The SereniScalp is intended for use by licensed professionals in spa, salon, or wellness settings. Please read this manual carefully before first use, and save it for future reference. Using the table only as described in this manual will help ensure safe, long-lasting performance. Improper use, unauthorized modifications, or application of unnecessary force may result in injury or damage to the table.

This manual contains all the information needed to operate your SereniScalp successfully. If you have any questions beyond what is covered here, please contact us:

[info@touchamerica.com](mailto:info@touchamerica.com)

1-800-678-6824

We're here to help you get the most out of your SereniScalp experience.

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# Safety Information

## Safety Symbols

Please take note of these symbols to prevent injury to you, your clients, or damage to the product. While we cannot foresee all possible conditions that may cause problems or injury, using common sense and caution is essential. When installing and operating the SereniScalp™ Head Spa Table, follow all safety guidelines as you would with any professional electrical and water-connected equipment.

**DANGER!**

DANGER! – Indicates a hazardous condition that may result in injury or fatality.

**WARNING!**

WARNING! – Indicates a potentially hazardous condition that may result in serious injury.

**CAUTION!**

CAUTION! – Indicates a potentially hazardous condition that may result in product damage, injury, or both.

Safety Instructions – Read all instructions before using this product!

**DANGER!**

**DANGER! — Avoid Electric Shock, Fire, or Explosion**

Always unplug this unit from the electrical outlet before servicing or cleaning.

Inspect the electrical cord for fraying, kinks, or other damage before plugging in. Never plug the table into an outlet if the cord is damaged, wet, or has been dropped in water. Have it inspected and serviced by an authorized provider.

Keep the power cord away from heated surfaces, sharp edges, and water sources when not in active use.

Do not use outdoors.

Do not operate the table in environments where oxygen is being used or where aerosol (spray) products are present in the immediate area.

To disconnect from the outlet, first turn all controls to OFF, then unplug.

Connect this equipment only to a properly grounded outlet. See grounding instructions below.

**CAUTION!**

**CAUTION! — Unpacking and Moving Your Table**

Your SereniScalp™ Head Spa Table weighs approximately 440 pounds and may require four to five people to safely unpack and move the unit. Use extreme caution to avoid injury to yourself, others, and the table. Do not lift or move the table without following proper safety procedures and using appropriate equipment. Do not turn the table on its side for any reason.

Refer to the separate unpacking and moving instructions included with your purchase. If these instructions are missing, contact TouchAmerica Customer Service at 1-800-678-6824 before attempting to unpack or move your table.

**WARNING!**

**Grounding Instructions**

Power Supply: 120V AC grounded (or optional 220V AC international models)

Electrical Limitations:

Do not use an extension cord with this product.

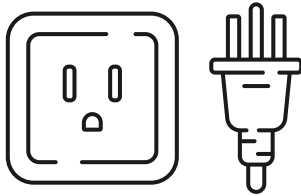
This product **MUST BE GROUNDED**. If a malfunction occurs, grounding the plug ensures least resistance to current and reduces the risk of electric shock.

This product comes with a three-prong grounded plug designed to fit into a grounded outlet.

**DO NOT USE AN ADAPTER.** Contact a licensed electrician to install the proper grounded outlet.

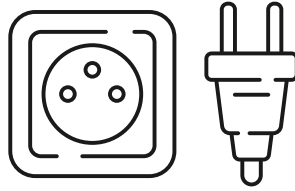
**DO NOT MODIFY OR CHANGE THE PLUG** in any way.

North America (120V):



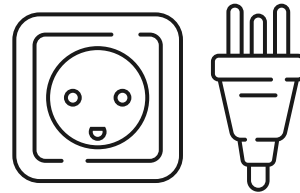
220V Grounded three-prong outlet 220V  
Grounded three-prong plug

International Versions (220V):



220V Grounded two-prong outlet 220V Grounded two-prong plug

International Versions (110V):



110V Grounded three-prong outlet 110V  
Grounded three-prong plug

**WARNING!**

**WARNING — Avoid Burns, Fire, Electric Shock, or Injury**

Use the SereniScalp™ only for its intended uses. Do not use attachments that are not included or recommended by TouchAmerica, Inc.®

Read the instructions fully and do not use this product unless you have been fully trained in its operation.  
Read additional instructions for optional warming features.

Not designed for use by children or individuals with limited mobility without close supervision by fully trained personnel.

Keep all body parts away from moving components while the table is adjusting.

Do not place heavy objects (such as monitors, TVs, or treatment equipment) on the table.

Do not operate height adjustments while a client is seated at the end of the table or in a position where concentrated weight is being lifted.

**CAUTION!****CAUTION! — Safe Operating Procedures**

Ensure there are no supplies, hands, feet, hair, or other body parts between the table top and base before lowering.

Always return the table top to its lowest position after each use.

Make sure the table is on a level surface. Use the adjustable feet to stabilize the table.

Never raise or lower the table top while a client is lying face down with their head in the basin area — this can cause discomfort or injury.

Do not store the table in excessively wet or humid environments. Excessive moisture may damage the electrical parts, wood, and upholstery of the table and will void the warranty.

Do not put pressure on the armrests while raising or lowering your client; they are not designed to support full body weight.

Be careful not to drop objects into the basin plumbing or moving parts of the table.

When using the integrated basin, confirm that all hoses are properly connected and drains are unobstructed before beginning a treatment.

**WARNING!****Water Safety for the SereniScalp Head Spa Table**

Because the SereniScalp includes an integrated water basin, observe the following:

Never allow water to come into contact with the electrical switch, motor housing, or plug.

Ensure all hoses and drain fittings are secure before operation.

Keep all electrical components dry — unplug the unit immediately if water enters any electrical housing.

Only use warm water at a safe temperature (maximum 105°F / 40°C).

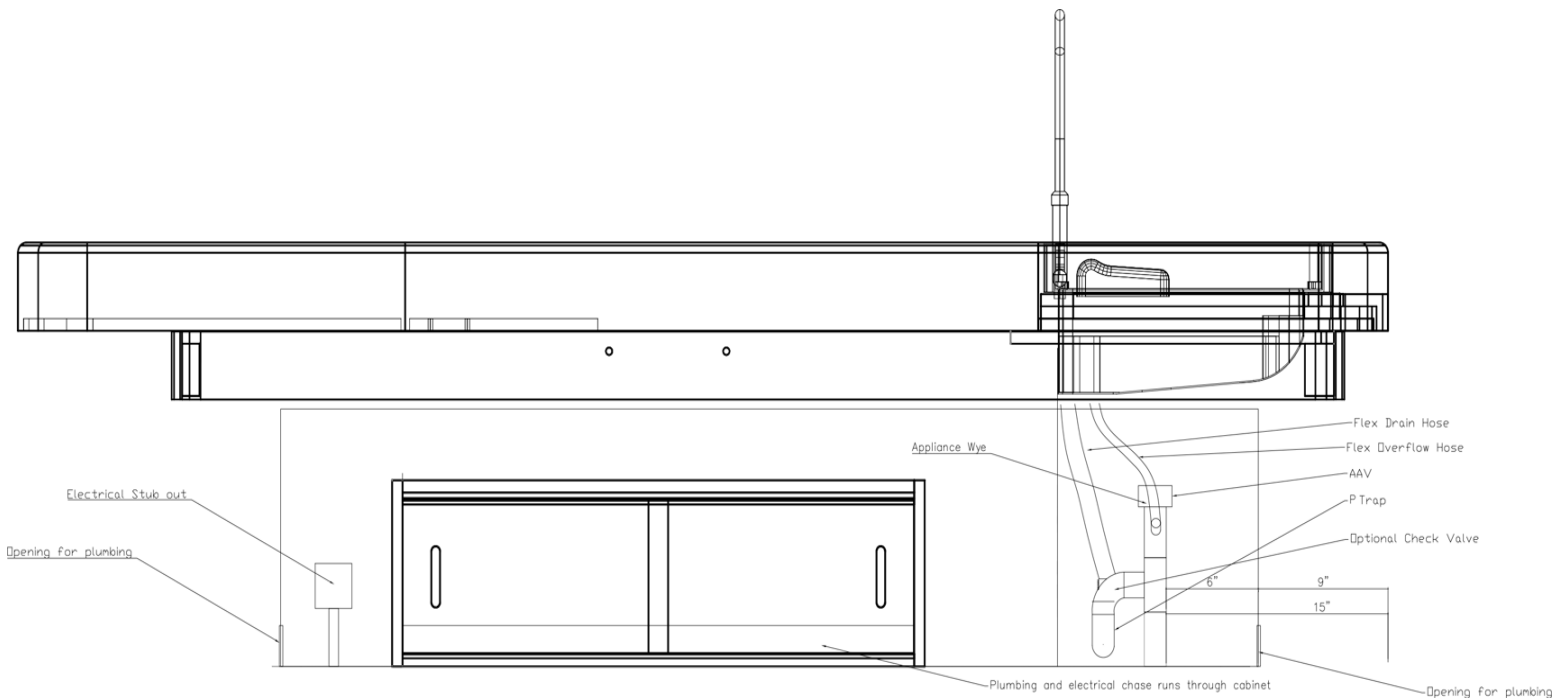
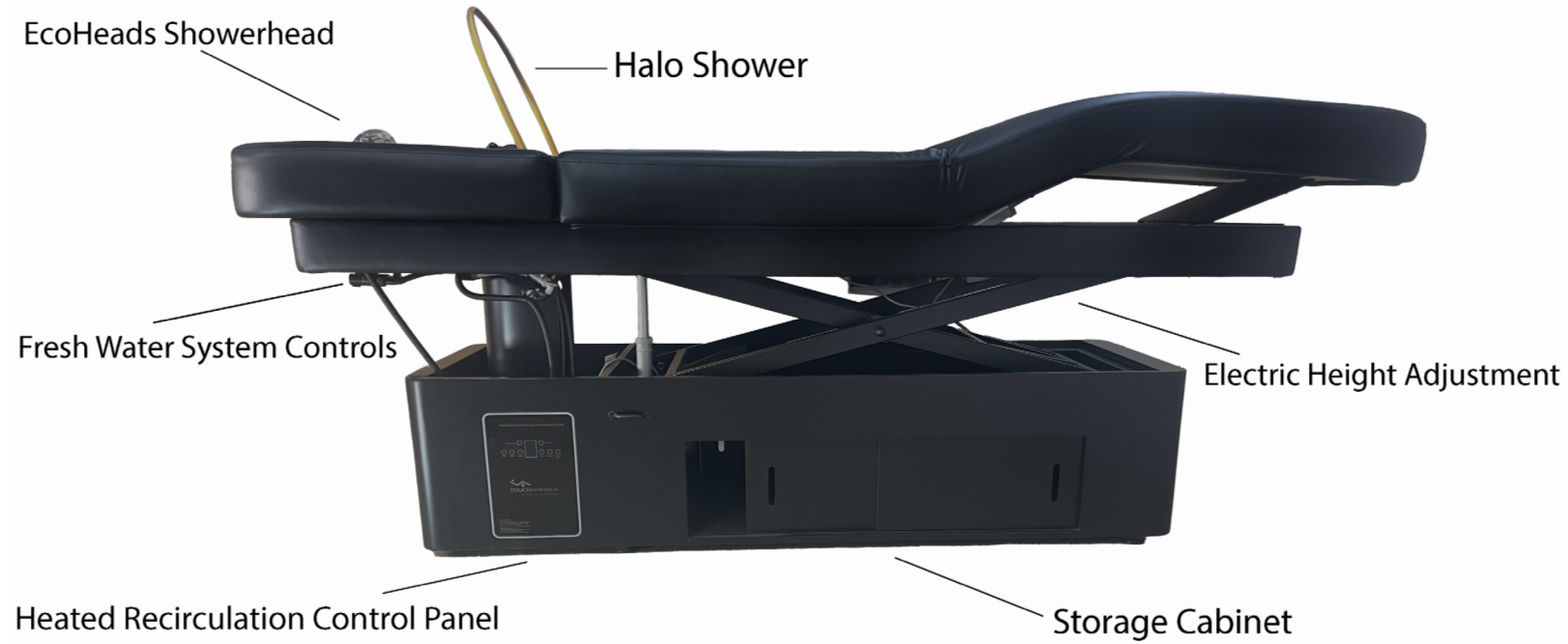
Do not use the basin with harsh chemicals, bleach, or abrasive cleaners.

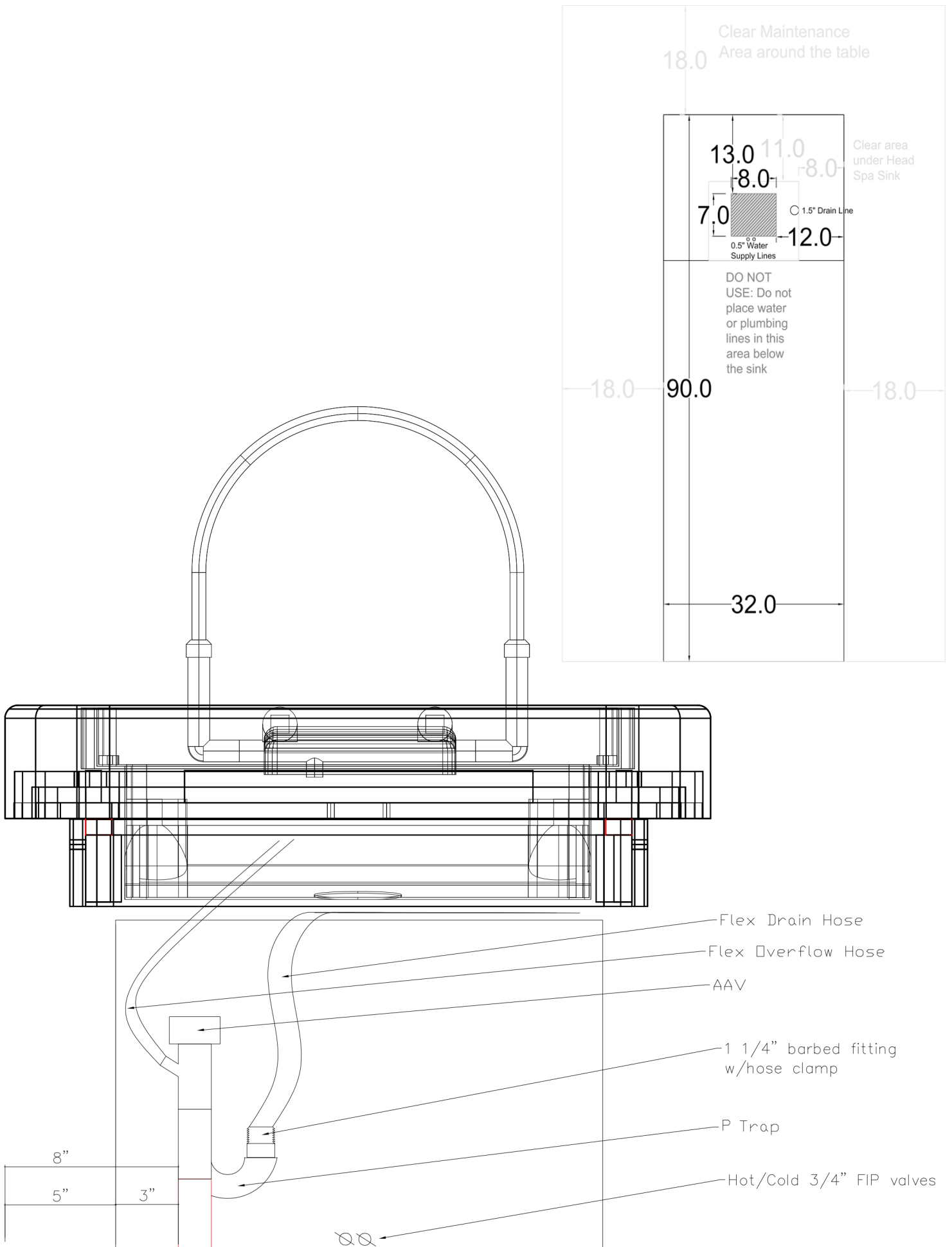
Immediately clean up water spills on the floor to prevent slipping hazards.

Regularly check your plumbing lines for leaks to prevent hazardous situations.

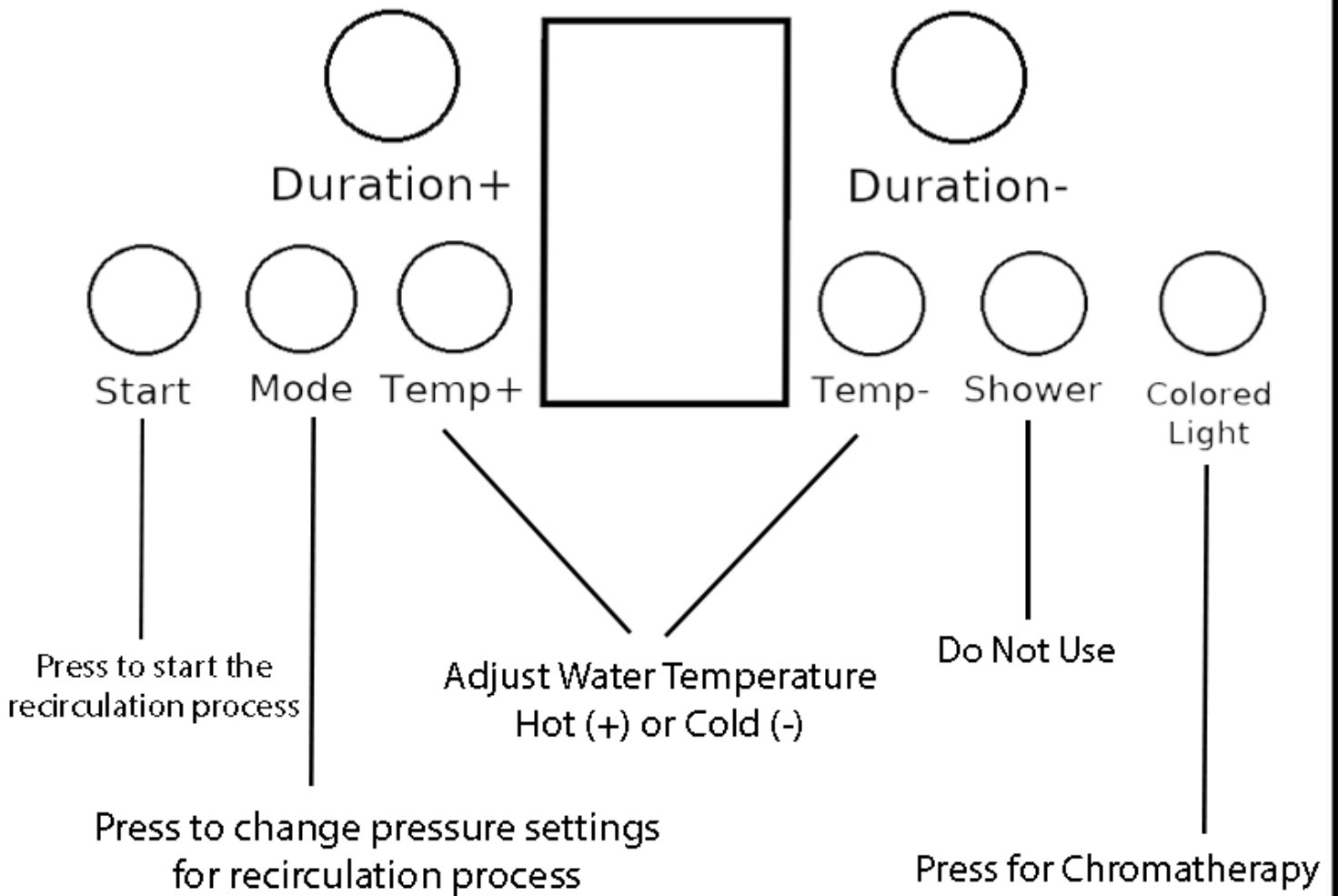
# Product Overview

Use these pages to familiarize yourself with the parts of the Sereni Head Spa Table





# Head Spa Hydrotherapy Circulation System



## Product Overview

Use these pages to familiarize yourself with the parts and features of the SereniScalp™ Head Spa Table. This table is designed specifically for scalp and hair treatments, offering comfort for the client and ergonomic convenience for the practitioner.

### Key Features:

#### Integrated Head Spa Basin

Specially designed for scalp and hair treatments. The basin includes a drainage system to remove water efficiently during use. Color changing lights available.

#### Adjustable Leg/Foot Section

Provides comfort for the client during longer treatments.

#### Adjustable Back Section

Allows clients to recline comfortably for head spa services.

#### Hand Control (corded)

Simple interface for adjusting table height and leg section.

#### Storage Cabinet

Internal storage to keep supplies and products for quick access.

#### Water Design & Safety

The SereniScalp includes water-resistant materials and electrical protection for safe use with the basin. Ability to cycle both fresh and recycled water options. Uses Ecohead showerhead.

#### Height Adjustment

The table's lifting system provides smooth and stable operation, allowing users to work comfortably.

#### Dimensions (approx.):

Length: 82" (208.28 cm)

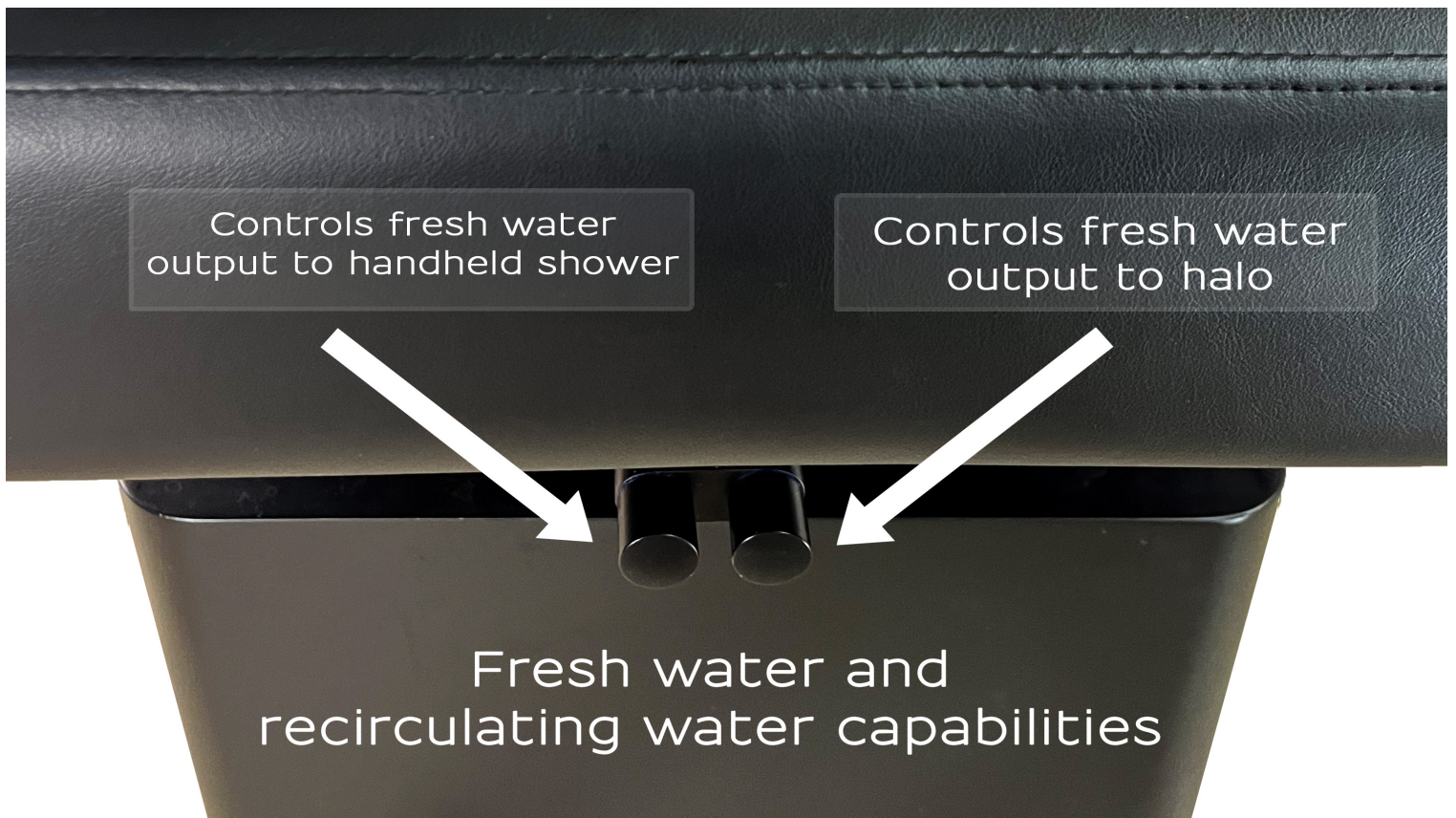
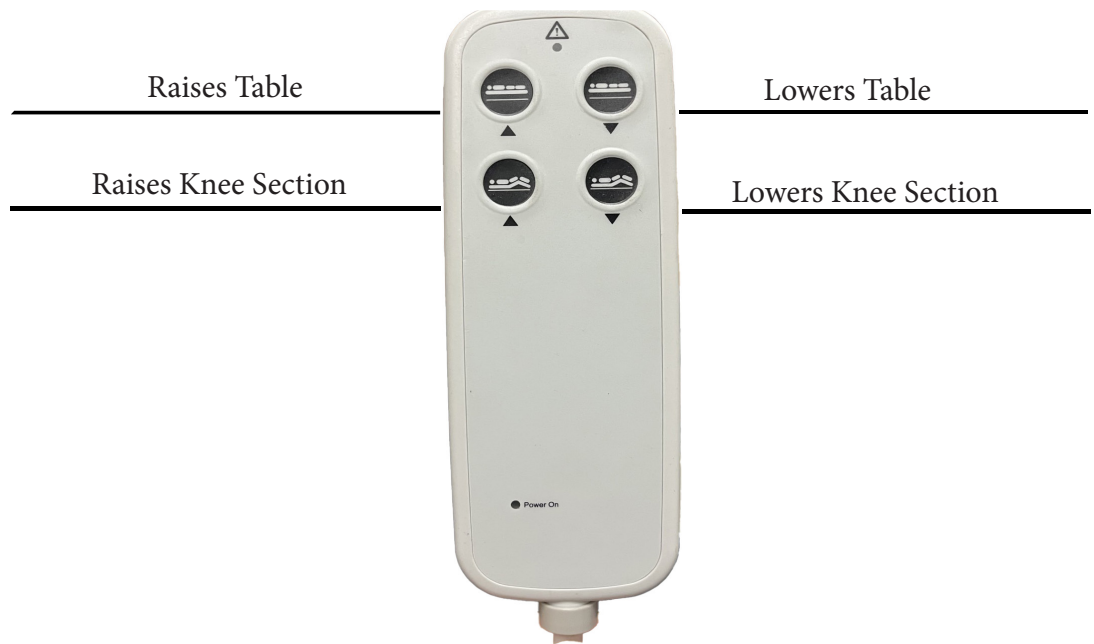
Width: 29.5" – 35.5" (74.77 – 90.29 cm)

Height Range: 25.5" – 35.5" (64.77 – 90.29 cm)



# Product Specifications

Top Length	90"
Top Width	32"
Top Type	4 Piece Top with Memory Foam
Height Range	25" -35"
Lift Capacity	660 lbs
Knee angle tilt	30 Degrees



# Head Spa Operation Instructions

## 1. Check for Leaks

- Ensure the table and plumbing connections are free of leaks before operation.

## 2. Insert Stopper

- Place the provided stopper into the sink basin.
- The stopper has two holes:
  - One leads to the drain.
  - The other connects to the **recirculation pump** beneath the table.

## 3. Fill the Tub

- Turn the **black knob on the left side** at the head of the table to fill the tub.
- Fill until the water level rises **above the color light**.

## 4. Activate Recirculation System (Optional)

- Turn on the **recirculation pump**.
- The pump will **draw water from the basin and send it through the halo shower**, creating a continuous flow over the client's head.
  - Adjust the water temperature using the **Temp + / – buttons**.
  - Adjust pump strength using the **Mode button**.

## 5. Fresh Water Use

- Fresh water can be used for the **initial washing of the hair** before switching to the recirculation system.
- To use fresh water, pull the **drain plug** and open the **black knobs** to operate either the halo shower or the handheld shower.
  - The **recirculation pump may be used simultaneously with fresh water from the handheld shower**.

⚠ CAUTION: **CAUTION!**

Do not run fresh water through the halo shower while the recirculation pump is on. Doing so will close a check valve, block circulation, and can cause **permanent damage to the pump**.

## Operating Instructions

When your SereniScalp™ Head Spa Table is positioned for use, follow these steps:

Plug the power cord into a properly grounded outlet rated for this table.

Arrange and secure the power cord so it will not create a tripping hazard.

Place the hand control in a location where it is safe, accessible, and will not be exposed to water.

Ensure the hand control and power cord are not in danger of being pinched or crushed by the lift mechanisms.

Verify that the table is placed on a level surface before use. Adjust leveling feet as necessary.

Confirm that the water hoses, drain, and basin connections are secure before beginning any treatment.

**CAUTION!**

**CAUTION!**

Be certain to position the power cord and water hoses so they will not create a tripping hazard and will not be in the path of moving parts.

## Leveling Your Table

Balancing your table is important during initial setup and routine maintenance. The SereniScalp is equipped with leveling feet that adjust to uneven floors.

To adjust the leveling feet:

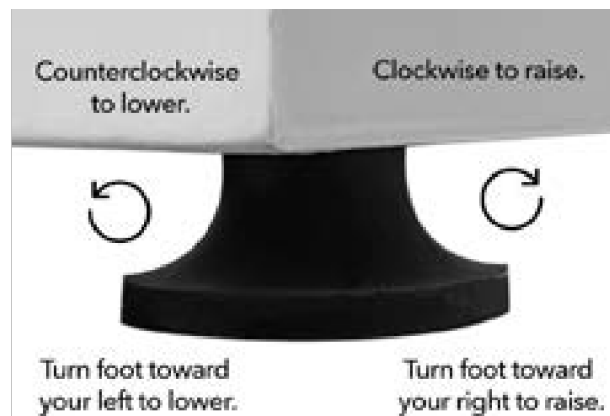
Place the table in the position you plan to use it.

To determine which foot needs adjusting, gently rock the table until it is clear which foot or feet are not meeting the floor.

By hand or with a wrench if necessary, turn the leveling feet in the needed direction:

Counterclockwise lowers the foot.

Clockwise raises the foot.



## Weight and Lift Capacities

The SereniScalp is powered by a scissor-lift mechanism that can support up to 450 lbs.

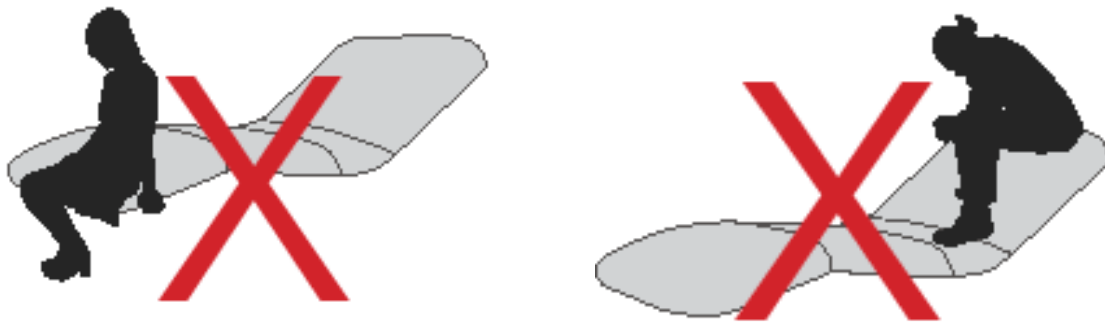
The back and leg sections have a weight capacity of 50 lbs each and are not intended to support full body weight.

The basin area is designed for water flow and scalp treatments only. Do not apply additional weight or pressure to the basin.

### Important Safety Notes

Always use extreme caution when making position adjustments to your table. Ensure all body parts, cords, and hoses are clear of moving parts.

#### **CAUTION!**



Adjustments may be made with a client on the table, but always ensure the client's weight is evenly supported.

#### **CAUTION!**

Do **NOT** sit or place unnecessary pressure on the back or leg sections of the table when they are tilted. This can damage or destroy the mechanism and cause injury to your client.

#### **CAUTION!**

#### **CAUTION!**

Do **NOT** store or place items under the backrest, basin, or between the table and base. This can damage the tilt mechanism, plumbing, or electrical systems and will void your warranty. The SereniScalp base is not designed for storage.

## Electrical Specifications

Spec	North America	Europe
Input Voltage	120 VAC	220 VAC
Input Frequency	60 Hz	50 Hz
Input Consumption	2.5A, 300 Watts	1.36A, 300 Watts
Consumption - Warming Drawer	Additional 2 Amps	Additional 1.1 Amps
Consumption - Table Warmer	Additional 0.6 Amps	Additional 0.33 Amps
Output	12-24 VDC	12-24 VDC

# EcoHeads Showerhead X

Your SereniScalp™ Head Spa Table comes equipped with the EcoHeads™ Showerhead X, the newest innovation from ECOHEADS after 10 years of continuous water-improvement research and design. This professional salon spray nozzle delivers superior performance, sustainability, and client comfort.

## Key Benefits

- Water & Energy Efficiency: Reduces water and energy usage by up to 65%, lowering utility costs while conserving resources.
- Enhanced Pressure: Increases water pressure for a stronger yet controlled flow, ideal for deep scalp treatments.
- Water Purification: Filters and cleans water by removing sediment, rust, and sand for a pure, refreshing treatment.
- Softened Water: Introduces negative ions to soften water, leaving hair and scalp healthier.

## New X Model Enhancements

- Ergonomic Grip: Improved top grip design for secure, comfortable handling.
- Magnetic Filter: Reduces limescale build-up, extending the life of the nozzle.
  - Swivel Adapter: Minimizes wrist and hand strain during treatments.
- Reinforced Plate: Ensures long-lasting durability, even under daily professional use.

## Operating the EcoHeads Showerhead X

The EcoHeads™ Showerhead X operates like a standard spray nozzle. Simply turn on the water supply and direct the spray as needed.

Use the swivel adapter to adjust the angle of the spray head, minimizing wrist and hand strain.

The enhanced grip at the top of the nozzle is designed for comfortable handling during long treatments.

Always check water temperature before applying to the client's scalp. The recommended maximum temperature is 105°F (40°C).

## Care & Maintenance

- Clean the spray plate regularly to prevent buildup of sediment or minerals.
- The magnetic filter inside the nozzle reduces limescale buildup but should be checked and cleaned periodically.
  - Do not use harsh chemicals or abrasive cleaning tools on the showerhead.
- When not in use, place the showerhead securely in its holder to prevent damage.

**CAUTION!**

**CAUTION!**

Always keep the showerhead and hose clear of electrical cords and power connections. Do not leave the water running unattended.



## Warranty Information

Thank you for purchasing the SereniScalp™ Head Spa Table by TouchAmerica. Your table has been manufactured to the highest standards and is backed by the following warranties:

### Warranty Coverage:

Structure: 10 years

Vinyl & Foam: 1 year

Motors & Controls: 2 year

Wood Veneer: 1 year

Labor: Warranty service labor is included for customers located in the United States only

### Terms & Conditions:

- This warranty covers defects in materials and workmanship under normal professional use.
- Warranty begins from the date of original purchase.
- TouchAmerica will repair or replace defective parts at its discretion during the warranty period.
- Replacement parts may be new or refurbished and are covered for the remainder of the original warranty.
- Shipping costs for warranty parts are the responsibility of the customer.

### Warranty Exclusions:

This warranty does not cover:

- Damage caused by misuse, abuse, accidents, or improper installation.
- Normal wear and tear, including but not limited to upholstery, finishes, or appearance.
- Water damage due to improper plumbing connections, leaks, or failure to follow water safety and sanitation guidelines.
- Unauthorized repairs, alterations, or modifications.
- Use of non-TouchAmerica accessories or parts.

To request service under this warranty, please contact:

[info@touchamerica.com](mailto:info@touchamerica.com)

1-800-678-6824

14149 NC-86, Prospect Hill, NC 27314

Please provide:

Proof of purchase

Product serial number (located on the product label)

Description of the issue

**CAUTION!**

**CAUTION:** Failure to follow the Operating, Water Safety, and Sanitation Guidelines outlined in this manual may void your warranty.

CE

MOTORS & CONTROLS



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