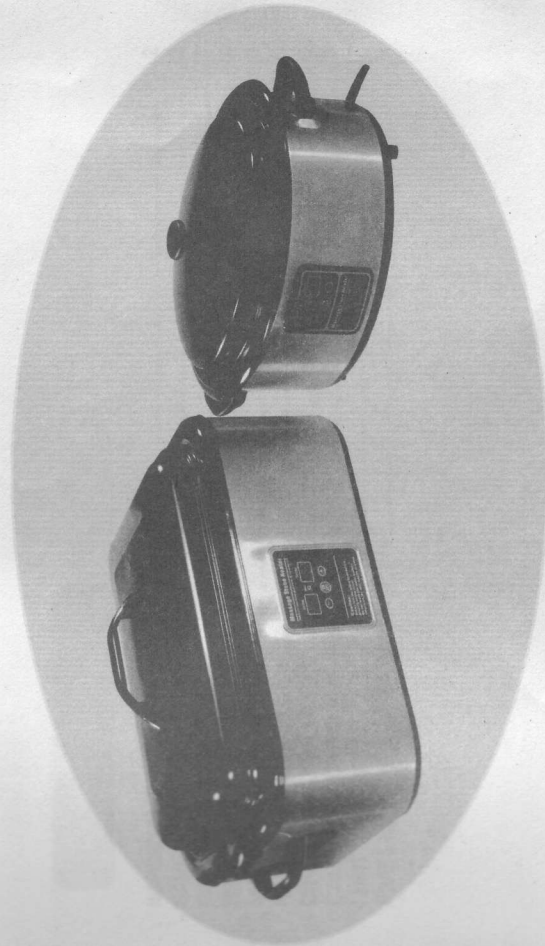


Massage Stone Heater



USER/CARE GUIDE
MODELS 6 QUART AND 18QUART

MODELS 6 QUART AND 18 QUART MESSAGE STONE HEATER

Introduction to Stone Massage Therapy

Stone massage therapy is a wonderful procedure that can bring many therapeutic benefits when properly administered. As with any therapy, proper care must be practiced to ensure the safety of the individual receiving the therapy. Before using the stone heater, we strongly recommend instruction on stone massage therapy from a qualified, professional therapist.

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IMPORTANT SAFEGUARDS

When using the stone heater or any electrical appliances, these basic safety precautions should be followed, including the following:

1. READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE
2. Do not touch hot surfaces.
3. To protect against electrical hazard, do not immerse cord, plug or base unit in water or other liquid.
4. Turn your stone heater off before removing plug from wall outlet.
5. Do not operate when bathing or in the shower.
6. Close supervision is necessary when the appliance is used near children.
7. Unplug from the outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
8. Do not operate any appliance with a damaged cord or plug until after the appliance has been returned to the company for examination and repair or electrical/mechanical adjustments.
9. The use of accessories or attachments not recommended by the manufacturer may cause fire, electrical shock, or injury.
10. Do not use outdoors.
11. Do not let cord hang over the edge of table or counter, or touch hot surfaces.
12. Do not place on or near a hot gas or electric burner or in a heated oven.
13. Extreme caution must be used when moving the appliance containing hot liquids.
14. Do not use appliance for anything other than intended use as described in this manual.
15. Do not fill the water reservoir to more than 1 inch below the top rim. Place appliance on a level surface.
16. Always place the stones in the water reservoir first, then add water.
17. Do not use if you have rashes, burns, cuts, other skin irritations, or if you have sensitive or damaged skin.
18. Never place an appliance in a tub or sink to fill while it is plugged into a wall outlet. This is an ELECTROCUTION HAZARD!
19. Always test the temperature of each stone by touching it with your fingers first and holding it in your hand before placing the heated stone on another person.
20. Use heat resistant gloves or a slotted wooden spoon to lift heated stones from the stone heater to avoid burns or scalding.
21. Never add boiling or steaming water to avoid scalding and/or burns.

SAVE THESE INSTRUCTIONS

CAUTION: A short power supply cord is provided to reduce risk resulting from becoming entangled in or tripping over a long cord.

PRECAUTIONS

1. Massage Stone Heater should not be used if the following conditions are present: Tuberculosis, tumors, open wounds, hemorrhages, bruises, broken skin, thrombosis or phlebitis, varicose veins or undetermined joint pain in the calf.
2. People who are pregnant, have diabetes or other illness should have a physician's approval prior to receiving therapy.
3. Contact your physician if you have any questions concerning the therapeutic affects of massage stones heated with this appliance.
4. Discontinue use of the stone heater if you experience any discomfort from the therapy and contact your physician.
5. Do not use this appliance when you are feeling drowsy or are going to fall asleep.
6. The stone heater is not a toy. USE EXTREME CAUTION when using this appliance and PLEASE keep away from children.

Before Using Your Stone Heater For The First Time

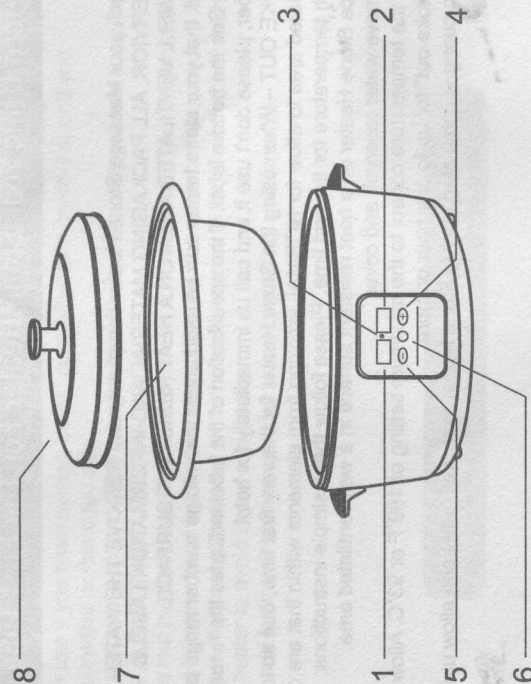
1. Unpack your Massage Stone Heater completely and REMOVE THE WATER RESERVOIR, ALL PACKAGING MATERIAL AND INFORMATION LABELS. Place unit in a WELL VENTILATED AREA ON A HEAT RESISTANT SURFACE.
2. Check that your stone heater can be used under the voltage number range of your area. See the bottom label. If the specification of the label indicates the wrong voltage number, please don't use it and call us immediately for help!
3. SMOKE OUT – When using the Stone Heater for the very first time, due so in a well ventilated area to allow for NORMAL smoking from elements within that are coming to a high temperature for the first time. Please follow these simple instructions:
 - Place Stone Heater on a heat resistant surface in a well ventilated area.
 - Remove water reservoir and cover.
 - Set the temperature control to the maximum setting of 199°F or 93°C. Allow to slowly "smoke-out" for up to one hour or more.
4. When curing is completed, unplug Stone heater from wall outlet and allow unit to cool.

Maintenance and Cleaning

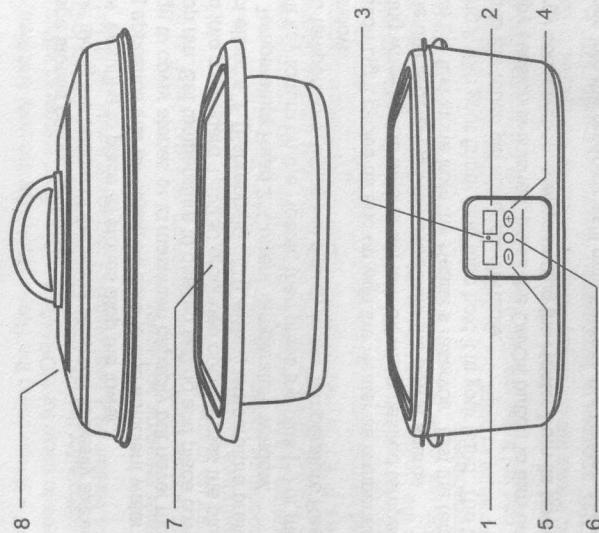
1. Clean unit after each therapy session.
2. Turn Temperature Control to minimum and unplug Stone Heater from wall outlet before cleaning.
3. Allow appliance to cool to room temperature before cleaning or removing parts.
4. Carefully remove all stones first, then remove the water.
5. Clean Water Reservoir and Cover with a solution of warm soapy water, then rinse with clean water and dry with a towel.
6. Wipe Main Heating Unit with a damp cloth. Special care must taken when cleaning the Main Heating Unit. NEVER immerse Main Heating Unit water or place in a sink to rinse. Rinse the stones in warm water with a small amount of mid detergent added. Rinse stones with clean warm water and allow to dry before storing.
- 7.

Key Features

Model 6 Quart Stone Heater



Model 18 Quart Stone Heater



1. Temperature Read 1: Setting Temperature
 - This digital read indicates the desired internal temperature that has been selected. This window will also notify user of any variance or malfunction with an error code while in use.
2. Temperature Read 2: Current Temperature
 - This digital read indicates the actual internal temperature of the unit as heat is adjusted or otherwise changed with regular use (i.e., opened). This window also allows for setting temperature using Fahrenheit or Celsius.
3. Heat Indication Light
 - The Heat Indication light turns off once desired temperature is achieved or if the unit is removed from its power source.
4. Plus (+) Key
 - Increase temperature or switch F°/C° by pressing the plus key.
5. Minus (-) Key
 - Decrease temperature or switch F°/C° by pressing the minus key.
6. On/Off Key
 - Turn Stone Heater either on or off.
7. Removable Water Reservoir
 - Easy to clean and convenient to use, the removable water reservoir can be filled with water either separately or while in the Stone Heater.
8. Cover
 - Using the cover at all times will maintain even temperature within the heater.

Directions for Use

1. Wash off massage stones before each use.
2. Place hand towel along the bottom of the water reservoir to easily extract hot or warm massage stones, ensuring to place all stones atop the towel.
3. Before plugging appliance into an outlet, be sure to add sufficient water into the water reservoir, enough to cover stones or to maximum capacity but never more than 1 inch (1") below the top rim. Set temperature to desired setting and place cover on top.
4. Plug power cord into a standard 120/230 grounded outlet. Press the plus (+) or minus (-) keys to select either a °F (Fahrenheit) / °C (Celsius) temperature preference, which will show in the Temperature Read 2: Current Temperature window.
5. Press the On/Off key to turn on the Heater, then press the plus (+) or minus (-) keys to select desired temperature, which will display in the Temperature Read 1: Setting Temperature window.
6. The Heat Indication Light cycles off and on with the Heater as temperature fluctuates. The unit is heating while light is on and will turn off when desired temperature is achieved or if the unit is otherwise removed from the power source.
7. Carefully remove the first stone from the Heater's reservoir. Test the temperature of the stone by touching it with your finger, and then hold it in your hand. The temperature should be warm to the touch yet not uncomfortable.
8. When the therapy session is finished, press the On/Off button to turn unit off. For both safety and energy conservation, always unplug the Heater from its power source when not in use.
9. Never drop stones into the reservoir as it may damage the Heater. Always use care when removing or replacing stones.
10. Never apply hot stones to areas of the body that are already inflamed.

Caution and troubleshooting

1. **SMOKE OUT** – When using the Stone Heater for the very first time, due so in a well ventilated area to allow for NORMAL smoking from elements within that are coming to a high temperature for the first time. Please follow these simple instructions:
 - Place Stone Heater on a heat resistant surface in a well ventilated area (i.e., a garage or carport).
 - Remove water reservoir and cover.
 - Set the temperature control to the maximum setting of 199°F or 93°C. Allow to slowly "smoke-out" for up to one hour or more.
2. Setting Temperature Display Range: 105°F-160°F or 40°C-70°C
3. Current Temperature Display Range: 32°F-199°F or 0°C-93°C.
4. If the temperature is lower than 32°F or 0°C then "L" will become present in the Current Temperature Display, which indicates the Heater is at a below normal temperature and cannot display. If "E1" is present in the Current Temperature Display, then the Heater has exceeded normal temperature range of 199°F or 93°C and cannot display.
5. Internal temperature gauge warning: If "E2" is present in the Current Temperature Display then the Heater's internal gauge has malfunctioned. Water will continue to heat indefinitely. Do not use if "E2" is displayed. Instead, remove from power source and call for service immediately.
6. Setting Temperature Prompt: "- " in the Setting Temperature Display indicates a desired temperature has yet to be set. Set the temperature by pressing the plus +/- minus - buttons.
7. **Troubleshoot:** Press the on/off key for 3 seconds for the Heater to run a self diagnostic test. If code "198" appears in Temperature Read 1 and code "176" in Temperature Read 2 accompanied by a tone, then there are no apparent issues or malfunctions with the unit. When troubleshooting, "E1" is an indication that the Heater may have short circuited internally and may require additional repair. "E2" indicates the internal gauge has malfunctioned. Water may continue to heat indefinitely. Do not use if "E2" is displayed.

ONE YEAR LIMITED WARRANTY

This appliance is warranted for one year from the date of purchase against defects in materials and workmanship. This warranty does not cover transportation damage, misuse, accidents or similar incidents. This warranty gives you specific legal rights and you may have other rights, which vary from state to state.

Your new Massage Stone Heater comes equipped with numerous safety features. Any attempt to interfere with the operation of these safety features makes this warranty null and void. In the event we receive a Massage Stone Heater for service that has been tampered with, we reserve the right to restore it to its original state and charge for the repair.

Defective products may be returned postage prepaid, with a description of defect to the correct address to our sales office.

For service of warranty, follow instructions set forth in warranty. When ordering new parts, make sure that you always mention the model number of the product, which is found on the back of the unit.

Five Easy steps to Satisfaction

Should you have a problem with our Stone heater, please refer to these steps for assistance:

1. Call our sales office where you purchase the Heater.
2. If we instruct you to send all or part of your appliance to us for repair or replacement, the Customer Satisfaction Representative will give an authorization number (this number notifies our Receiving Department to expedite your repair). Pack your unit carefully in a sturdy carton to prevent damage as any damage caused by shipping is not covered by the warranty.
3. Print your name, address and authorization number on the carton.
4. Write a letter explaining the problem. Include the following: your name, address and telephone number and a copy of the original bill of sale.
5. Attach a sealed envelope containing the letter inside the carton. Insure the package for the value of the Massage Stone Heater and ship prepaid to: