

Insignia™ Table Collection



Insignia Waterfall™



Insignia Waverly™



Insignia Horizon™



Insignia Modern™



Insignia Classic™

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Introduction

Congratulations on your purchase of a table from the Insignia™ Collection. All Insignia™ tables are designed with advanced technology to bring you the quietest, smoothest, all-electric spa treatment tables in the market today. Each Insignia™ table is designed from the ground up for amazing comfort, ultra-reliability, and minimal maintenance in the most active spa environments.

Insignia™ tables are designed for licensed therapists and are intended to be used in a professional spa, massage studio, or similar commercial environment. While no special training is needed to operate the table, for safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use. This manual should be read in its entirety by each professional who will be operating the table to ensure the safety of both operator and client. This manual should be saved for future reference.

The Insignia™ table should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the table for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

Detailed instructions for use and maintenance can be found in this user manual. If you have further questions, please contact us at (800) 872-0560 for US customers, or (760) 597-2155 for international customers. We can also be reached via e-mail at info@livingearthcrafts.com

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SECTION 1: SAFETY INFORMATION

Safety Symbols

Familiarize yourself with the following Safety & Warning symbols. They are designed to prevent damage and injury to you, your clients, and your new Living Earth Crafts product.

IMPORTANT: The important safety instructions and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, operating, or maintaining this appliance.



Indicates an imminently hazardous situation which could result in serious or fatal injury.



Indicates a potentially hazardous situation which could result in serious injury.



Indicates a potentially hazardous situation which could result in equipment damage and/or injury.

IMPORTANT SAFETY INSTRUCTIONS - FOR COMMERCIAL USE ONLY

Read all instructions before using this product.



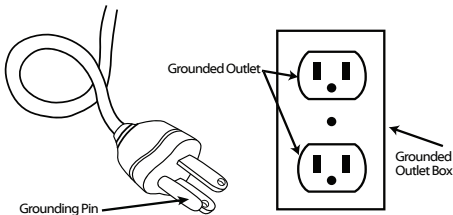
RISK OF ELECTRIC SHOCK, FIRE, AND EXPLOSION

- 1) Always unplug this furnishing from the electrical outlet before servicing.
- 2) Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
- 3) Keep the cord away from heated surfaces.
- 4) Do not use outdoors.
- 5) Do not operate where aerosol (spray) projects are being used or where oxygen is being administered.
- 6) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 7) Connect this furnishing to a properly grounded outlet only. See Grounding Instructions.

GROUNDING INSTRUCTIONS:

POWER SUPPLY: (120V AC grounded) Electrical limitations: Do not use extension cord with this product, plug directly into grounded outlet. **This product must be grounded.** If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. This three prong grounded plug will only fit into wall outlet one way. If the plug does not fit fully in the outlet, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

NORTH AMERICA ONLY



INTERNATIONAL VERSIONS ONLY

This product is for use on a nominal 220V-240V circuit and has a grounding plug (plug type varies by country). Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

SECTION 1: SAFETY INFORMATION

WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:




- 1) Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- 2) Do not operate this equipment unless properly trained.
- 3) Install this furnishing in treatment area not accessible to the public.
- 4) Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
- 5) This product does not have "pinch point" protection. Only operate when no possibility of any portion of the body could be caught and injured while moving the table top upward/downward, or activating the back/foot tilt.
- 6) Do not use this furnishing to support video equipment such as televisions or computer monitors.
- 7) Never attempt to use the Head or Leg lift section to support concentrated weight such as sitting or standing

CAUTION

1) When lowering any section of the table, make sure that no supplies or any part of yours or your client's body is between the top of your table and its base. This could result in injury, or could damage your table as well as the item. It is recommended that you always return your table top to the lowest flat position to avoid leaving the base exposed.

- 2) When lowering the table height, be sure there are no foreign obstacles are underneath your table that could obstruct it from lowering completely. This could damage your table.
- 3) Never set anything under the table frame to avoid collision if lowered.
- 4) Never operate your table on an uneven surface. Adjust the leveling feet so that your table is stable.
- 5) Never raise the head or leg section with a client in the prone position (face down.)
- 6) Never use or store your table in a wet or very humid environment. Water and excessive moisture can damage the wood cabinet and electrical components. Evidence of exposure to water or moisture will void your warranty.
- 7) Never drop or insert any object into any opening.



SECTION 2: PRODUCT OVERVIEW

Product Name	Insignia Waterfall™		Insignia Waverly™		Insignia Horizon™	
Product Image*						
Available Tops	Electric Salon		Electric Salon		Electric Salon	
Top Length	73"		73"		73"	
Top Width	30" or 32"		30" or 32"		30" or 32"	
Top Cushioning	Strata 5" with 1" Cloud-fill™		Strata 5" with 1" Cloud-fill™		Strata 5" with 1" Cloudfill™	
Top Corner Style	Square		Square		Square	
Top Degree of Tilt (Electric Salon Only)	Back Tilt: 0° - 65° Leg Tilt: 0° - 35°		Back Tilt: 0° - 70° Leg Tilt: 0° - 43°		Back Tilt: 0° - 70° Leg Tilt: 0° - 43°	
Height Range	23.5" - 37"		23.5" - 37"		23.5" - 37"	
Cord Exit Location	Head end of table		Head end of table		Head end of table	
Base	1 Cabinet Option		2 Cabinetry Options		2 Cabinetry Options	
Base/Cabinet Measurements	52" x 15.5" x 22"		51" x 15.5" x 22"		51" x 15.5" x 28"	
Base Construction	Cross braced steel frame Hardwood Maple cabinet		Cross braced steel frame Hardwood Maple base		Cross braced steel frame w/laminate	
Accessories	Standard	Optional	Standard	Optional	Standard	Optional
Programmable Hand Control	X		X		X	
Foot Control	X		X		X	
PowerPort Outlets	X		X		X	
Salon Style Neck Roll	X			X		X
Dual Zone Embedded Warmer	X		X		X	
Strata FacePillow w/Platform		X		X		X
LED Lighting	X			X		X
Therasound		X		X		X
Warming Drawer ¹		X		X		X

*all tables shown with optional accessories and/or finishes. Measurements may vary due to natural material variations.

1 - see Warming Drawer User Manual for instructions for use.

SECTION 2: PRODUCT OVERVIEW

Product Name	Insignia Modern™		Insignia Classic™	
Product Image*				
Available Tops	Electric Salon		Electric Salon	
Top Length	73"		73"	
Top Width	30" or 32"		30" or 32"	
Top Cushioning	Strata 5" with 1" Cloud-fill™		Strata 5" with 1" Cloud-fill™	
Top Corner Style	Square		Square	
Top Degree of Tilt (Electric Salon Only)	Back Tilt: 0° - 70° Leg Tilt: 0° - 43°		Back Tilt: 0° - 70° Leg Tilt: 0° - 43°	
Height Range	23.5" - 37"		23.5" - 37"	
Cord Exit Location	Head end of table		Head end of table	
Base	2 Cabinetry Options		2 Cabinetry Options	
Base/Cabinet Measurements	54" x 16" x 22"		51" x 15.5" x 22"	
Base Construction	Cross braced steel frame w/laminate		Cross braced steel frame w/laminate	
Accessories	Standard	Optional	Standard	Optional
Programmable Hand Control	X		X	
Foot Control	X		X	
PowerPort Outlets	X		X	
Salon Style Neck Roll		X		X
Dual Zone Embedded Warmer		X	X	
Strata FacePillow w/Platform		X		X
LED Lighting		X		X
Therasound		X		X
Warming Drawer ¹		X		X

SECTION 3: INSTALLATION

Your Insignia™ table comes completely assembled and ready to use.

Ensure you read and follow the unpacking instructions included with your shipment. If you did not receive unpacking instructions, please contact LEC customer service before unpacking your table.

Once the table is unpacked, follow the “Moving Your Table” instructions below.

Moving Your Table



Your Insignia™ table is very heavy - extreme caution should be used to avoid injury to yourself, others around you, and your table. DO NOT lift or move without using proper safety procedures/equipment. DO NOT turn the table on its side for any reason.

- To avoid damage to your Insignia™ table, it is very important that it only be lifted from certain positions on the table (table edges marked with **ARROWS** below)
- You may need to plug in your table and raise the table, the back section, and/or the leg section for easier access to the base for lifting purposes.
- Lift your table by grasping firmly from the bottom of the frame.



Basic Setup Instructions

Once your Insignia™ table is positioned for use, follow these steps:

- Plug the power cord into a grounded outlet that is properly rated for the table.
- Arrange and secure the power cord so it will not create a tripping hazard.
- Place the hand and foot controls in locations where they are safe and accessible.
- Ensure the controls are not in danger of being crushed by the lift or tilt mechanisms.
- Follow the “Leveling Your Table” instructions on the next page.

SECTION 3: INSTALLATION

Leveling Your Table

Leveling, or balancing, your table is very important during initial setup and routine maintenance. Your Insignia™ table is equipped with leveling feet that can adjust to uneven floors.

To adjust the leveler feet:

1. Place the table in the position you plan to use it.
2. To determine which foot needs adjusting, attempt to “rock” your table. If there is any movement, the leg that is lifting is the one that will need adjusting.
3. Raise table height approximately 6 inches.
4. Using your hand, or a wrench if necessary, turn the leveling foot in the needed direction. (Counterclockwise will lower the overall height, clockwise will raise the overall height)

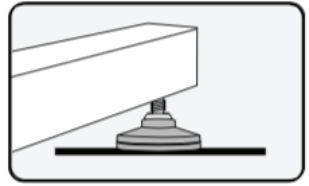
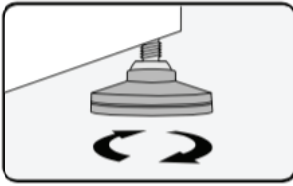
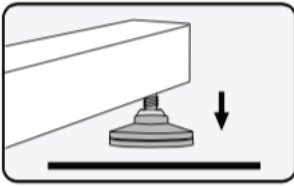


Table Accessories

All Insignia™ tables come with an outlet at the head end, specifically designed for providing a fixed location for FacePillow platforms, salon pillows, and other accessories.

To learn about all available accessories, visit the Living Earth Crafts Website, or call Living Earth Crafts customer service to request a catalog.

Weight & Lift Capacities

550 lbs.

The Insignia™ table is powered by 4 heavy-duty actuators. The recommended lift capacity is 550 lbs.

50 lbs.

The back and leg sections have a maximum weight capacity of 50 lbs. These sections are not meant to hold full body weight.

Warming Drawer (Optional)

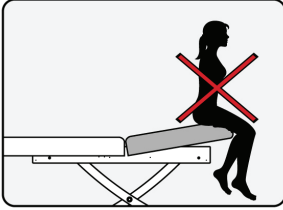
IMPORTANT: Please refer to separate Warming Drawer User Manual for safety warnings and instructions for use. If you did not receive one, contact LEC Customer Service before use to be sent an electronic copy.

SECTION 4: OPERATING INSTRUCTIONS

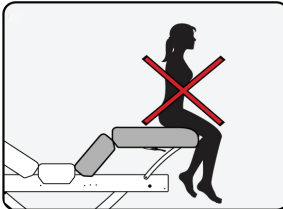
Important Safety Notes



Always use extreme caution when making any position adjustments to your table. Ensure all body parts and objects are clear from all moving parts. The described adjustments can be done with a client on the table, but use caution to ensure that the client's weight is supported while positioning the table section(s).



Do not sit or put unnecessary amounts of pressure on the back section of the table when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the table top. Damage caused in this manner may void the warranty.







Do not sit or put unnecessary amounts of pressure on the leg section of the table when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the table top. Damage caused in this manner may void the warranty.



DO NOT store or place anything under the backrest - this can damage the top and/or tilting mechanism and will void your warranty. This area is not designed for storage or as an area to hold accessories and/or massage supplies while performing any type of service.

DO NOT store or place anything between the table and the base - this can damage the table and/or base and will void your warranty. The base of the table is not designed for storage or as an area to hold accessories, including foot pedal.

Electrical Specifications

China				PLUG DESCRIPTION			
NORTH AMERICA		UK / MIDDLE EAST		ASIA		EUROPE	
	120V AC		220V AC		220V AC		220V AC

*Other plugs also available for various countries

Spec	North America	Europe
Input Voltage	120 VAC	220 VAC
Input Frequency	60 Hz	50 Hz
Input Consumption	8A, 960 Watts	4.2A, 960 Watts
Consumption - Warming Drawer	Additional 2 Amps	Additional 1.1 Amps
Consumption - LED Lights	Additional 0.5 Amps	Additional 0.28 Amps
Consumption - Table Warmer	Additional 0.6 Amps	Additional 0.33 Amps
Output	12-24 VDC	12-24 VDC

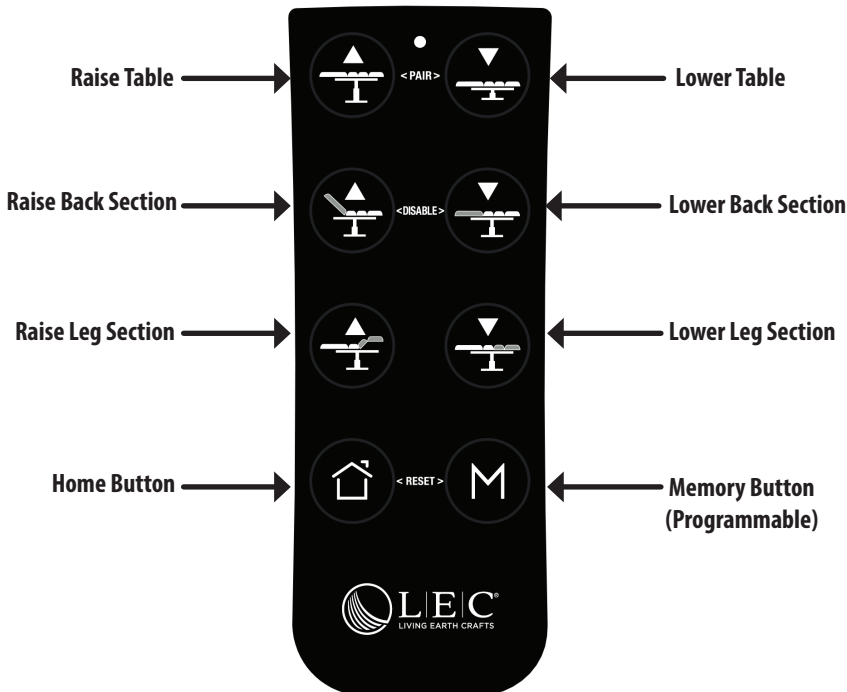
SECTION 4: OPERATING INSTRUCTIONS

Hand Control Operation

Your Insignia™ hand control is already connected and ready for use. See below for descriptions of each button's functionality, including 4 convenient memory positions.



Always use extreme caution when making any position adjustments to your table. Ensure all body parts and objects are clear from all moving parts.



Hand Control Functions

Pairing	Your controls should come pre-paired. If you need to re-pair a device, unplug the table for 10 seconds. Plug in the power cord and press and hold the top two buttons simultaneously (you have 10 seconds to make that press). When you hear a beep (about 5 seconds) your handset is paired.
Home Button	Pressing the Home button will lower the mattress to the flat position and then lower the table to the lowest position.
Memory Button	Pressing the Memory button will move the table to the last saved memory position. To set a position, adjust the table to your desired position, then press and hold the Memory button until you hear a beep, approximately 5 seconds. (To change a set position, repeat the same process.)
Disable Function	To disable the table (when leaving it unattended), press and hold the two buttons next to the disable logo on the handset simultaneously until you hear a beep (about 5 seconds). The table is now disabled. To turn disable off, repeat the above steps.
Table Reset	To reset, press and hold the two bottom buttons simultaneously during the entire reset process. After 5 seconds, the table will start to flatten the mattress and lower the table to its lowest point. Then the table will raise slightly (about 1 inch). This will complete the reset process and you can release the buttons.

SECTION 4: OPERATING INSTRUCTIONS

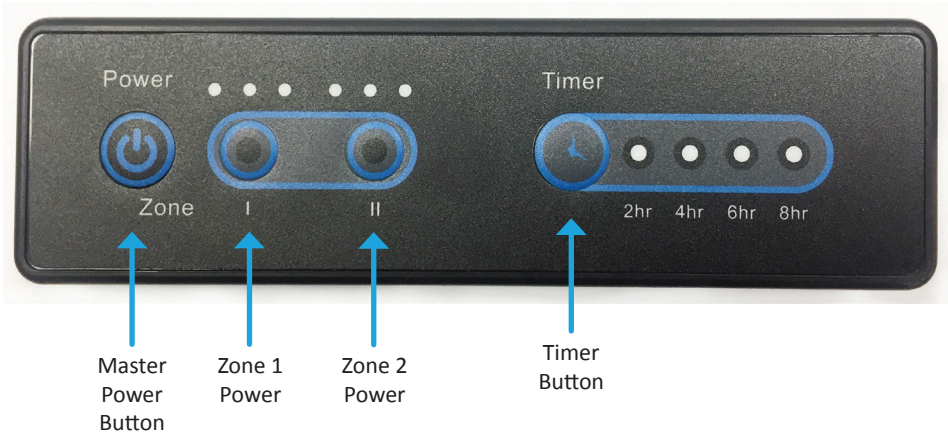
Foot Control Operation

Your Insignia™ foot control is already connected and ready for use. The foot control allows you to simply raise and lower the table, allowing convenient hands-free adjustments.



Dual Zone Table Warmer

Your table is equipped with an embedded dual zone table warmer, that can be operated by the below control panel. The control panel will be mounted to your table cabinet.



NOTE: Zone 1 heats the back section of the table, and Zone 2 heats the leg section of the table.

Operating Instructions

1. Press master power button - this will turn on zone 1 and 2 to low heat, with a 2 hour timer.
2. Press zone 1 or zone 2 power buttons to choose different heat levels.
3. Press the timer button to choose different timer intervals.
4. Press the master power button again to turn off the table warmer. (Note: when you turn the table warmer back on again, it will remember your last settings.)

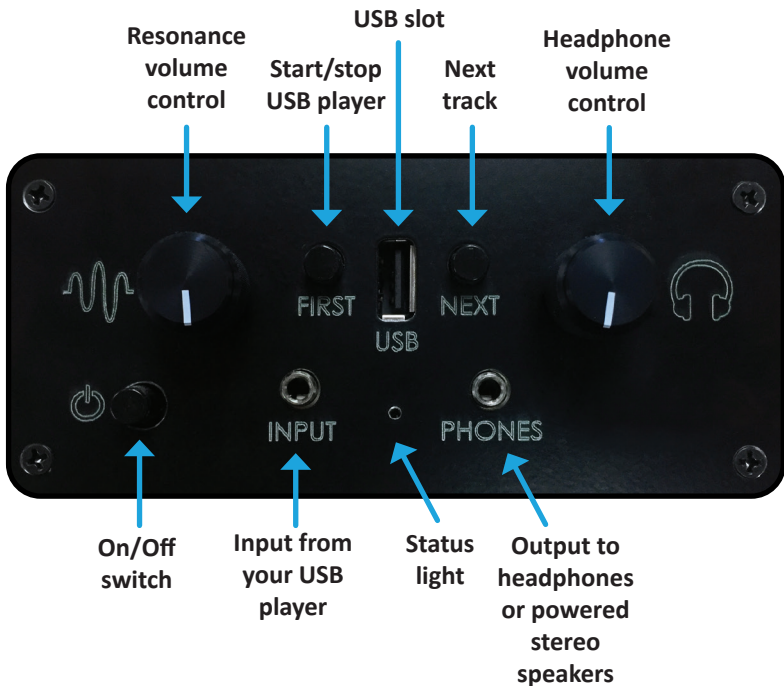
SECTION 4: OPERATING INSTRUCTIONS

Therasound Overview

Therasound is designed to deliver the healing frequencies of sound and music, tactilely, so you feel the sound and/or music resonating through your body and brain simultaneously to hearing it; thus ‘reminding’ the body of it’s natural state of harmony. This sensory integrative process efficiently and effectively restores a deeper sense of mental, emotional, and physical health and well-being.

Operating the Therasound System

Your tablet comes pre-connected to the Therasound System, so when you play videos (see instructions on previous page), it will automatically begin to resonate through the Therasound transducers.



Since the Therasound System uses magnets, people with pacemakers or any other implanted magnetically-sensitive medical device should consult with their doctor before lying on a table with this system.



Never force the connection between your phone/music player and the Therasound Amp. The correct cable connection is standard on most devices, should never require forced pressure to complete.



The Therasound table and components has no user-serviceable parts. Never attempt to open or repair the Therasound System.

SECTION 5: CARE & MAINTENANCE

Cleaning & Ongoing Maintenance



RISK OF ELECTRIC SHOCK

Always unplug this furnishing from the electrical outlet before cleaning.



DO NOT USE acetone, "Armor All" type cleaners, citrus-based cleaners, or industrial cleaners. These can seriously damage the upholstery. Such damage would not be covered under warranty.

Your Nuage™ table is relatively maintenance free, as the lifting mechanism is enclosed and sealed. However, to ensure your table will continue to function properly and keep its appearance, we recommend the following.

Vinyl	<p>After each treatment on your table, clean thoroughly, removing all residue. This and other residues may cause the vinyl to dry out and become brittle.</p> <p>We recommend a mild detergent and warm water mix, or environmentally friendly disinfectant cleaners, such as Viraguard®. Apply with cloth or spray directly onto the upholstery. Ensure surface is wiped clean of residue.</p> <p>Use caution when attempting to remove stains as you could damage your vinyl. Any stains should be treated immediately with a solution of 1 part alcohol to 10 parts water. Restore the luster to the spot with a light application of spray furniture wax.</p>
Laminate	<p>Never use abrasive cleaners. A mild liquid detergent and warm water will clean soiled surfaces. To avoid discoloration, cleaners containing petroleum distillates must not remain on surfaces.</p>
Wood	<p>To maintain the wood finish and retouch scratches, use a high quality furniture wax.</p>
Electronics	<p>Anti-static electronic aerosol dusters can be used to keep the surfaces of electronic components, power cables, and plugs free of dust.</p>
Lubrication & Mechanical	<p>If necessary, lubricate wheel joints, casters, foot glide levelers, ball joints, and other mechanical parts with a light machine oil. Periodically check and ensure all visible bolts remain tightened.</p>
Leveling Feet	<p>Regularly check to ensure the table is level and stable. See page 7 for leveling instructions.</p>

SECTION 5: CARE & MAINTENANCE

Troubleshooting

This helpful troubleshooting guide will provide you with information about how to recognize a problem with your table, determine possible causes, and find a solution.

In the event your specific situation is not covered in this guide, please contact Living Earth Crafts so our technical support department can assist you. Beyond the troubleshooting guide below, do not attempt to repair the table yourself. This can void your warranty.

Unauthorized service will not be covered. Please be sure to contact Living Earth Crafts Customer Service first at (800) 358-8292, (760) 597-2155 Int'l.

How to access Control Box/Control Panel

You will need access to the control box/control panel to perform many of the troubleshooting operations. See below for access instructions.



Standard Troubleshooting Procedure

Initialize the Control Box ("Table Reset")

NOTE: This is commonly the solution when a complaint is that a table will move down but not up. When a control box requires initialization, this is how the system is programmed to behave.

1. Press and hold the two bottom buttons on the hand control.
2. After 5 seconds, the table will start to flatten the mattress and lower the table to its lowest point. Then the table will then raise slightly (about 1 inch). This will complete the reset process and you can release the buttons.

Check all Cable Connections

1. Check power cable, connected to both the control box and power outlet.
2. Check all motor cables, connected to both the control box and actuators.

Check for Obstructions

1. Check under, above and on the sides of the table for any obstructions that could prevent movement in either direction.

SECTION 5: CARE & MAINTENANCE

Warranty Information

Living Earth Crafts (L·E·C) offers an industry best warranty against defects in materials, design, and workmanship, to the original owner, as follows:

- Frame - lifetime warranty*
- Foam and upholstery covering - warranted for three (3) years
- Motors, controls, electronics - warranted for two (2) years, including parts and labor
- Accessories and options - warranted for one (1) year, unless otherwise noted

L·E·C may repair or replace defective components at our discretion. L·E·C will return the warranted product, standard shipping pre-paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes, as well as all shipping charges inbound and outbound. Normal wear and tear, and costs associated with maintenance procedures, and damage caused by accident, misuse, improper maintenance, harsh operating environments or neglect (which includes tears in the upholstery and damage caused by harsh chemical-based cleaners) are not covered under this warranty. All warranties are limited to repair or replacement, at L·E·C's discretion, unless otherwise stated.

*Lifetime warranty applies to the original owner, as long as you own your table for 5 years after the model is discontinued, or 5 years for private label tables.



Contact Us

Living Earth Crafts
990 Joshua Way
Vista, CA 92081 USA
(800) 358-8292
(760) 597-2155 Int'l
(866) 449-8872 fax
info@livingearthcrafts.com

Hours of operation:

Monday - Friday
8:00 a.m. to 5 p.m. PST

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