

Warranty

Lifetime Limited Warranty

Living Earth Crafts (LEC) guarantees their stationary, hydraulic, electric lift and portable tables against defects in material and workmanship for as long as the original purchaser owns the table, or five years after the model is discontinued. The foam and vinyl are warranted for three years from the date of purchase. Hydraulic systems, motors, controls, actuators, and electronics are warranted for two years. Costs associated with maintenance procedures and lubrication are not covered under this warranty. See User's Guide for details on the proper care and handling of the equipment. This warranty does not cover damage caused by accident, misuse, improper maintenance or neglect. All other accessories and options are warranted for one year against defects in materials and workmanship, unless otherwise noted. All warranties are limited to repair or replacement, at LEC's discretion, unless otherwise stated.

Insured Delivery

Your Living Earth Crafts table is carefully inspected and packaged in protective materials and insured against damage during shipment. To ensure full coverage, please inspect all tables for freight damage at time of delivery and note any damage on acceptance form. Notify Living Earth Crafts immediately for claim processing.

To Obtain Warranty Service

If warranty service is needed, please call Living Earth Craft's toll free number 800-358-8292 with proof of purchase and the product serial number to arrange for service. Warranty for stationary tables is on-site, where feasible, at Living Earth Crafts' sole discretion. For portable tables and factory repairs, the customer is responsible for shipping costs associated with returning the product to the factory. Living Earth Crafts will return the warranted product, standard shipping pre-paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes as well as all shipping charges (inbound and outbound).

Satisfaction Guarantee

The Living Earth Crafts team builds all tables with care. If, however, the customer is not completely satisfied and would like to return a purchase, call your sales representative within 30 days of receipt to initiate this process. All returned items must be in new condition, in the original packaging, and with an assigned Return Authorization (RA) number clearly printed on the outside of the box. Customers are responsible for return shipping costs and a 20% restocking fee. Living Earth Crafts will not accept a returned package without an RA number. Products returned to the factory damaged are the responsibility of the sender. Custom tables and accessories do not qualify for 30-day return policy but are otherwise warranted as noted above.



Living Earth Crafts[®]
The Choice of World Class Spas