

WARRANTY

◆ ENGLISH

DEFINITION: The Appointed Importer (AI) warrants this unit to be free from defects in materials and workmanship for the period stated hereon, from the original date of purchase. During this period, (AI) will repair all such defects or, at its option, replace the product without charge. Freight paid by (AI) within thirty (30) days after purchase (ground service only).

The attached Warranty Registration Card must be filled out completely and mailed to or (AI) within 10 days after purchase. Please retain manual for your records.

WARRANTY PERIOD:

Parts: 12 months for ORIGINAL OWNER ONLY.
Labor: 12 months.
Factory Repair: 90 days warranty on all repaired warmers or until full warranty expires.

LIMITATIONS:

NOTE: Purchaser is required to report any Warranty problem within 10 days to prevent further damage.

NOTE: Purchaser is required to show Proof of Purchase.

THIS WARRANTY DOES NOT APPLY IF:

1. The manufacturer determines that there is damage caused by accident, incorrect installation, negligence, misuse, improper operation, failure on the part of the consumer to provide reasonable and necessary maintenance or failure to follow instructions contained in the instructions sheet.
2. The Unit has been altered or repaired by a non-authorized technical service.
3. The serial number on the unit has been tampered with.
4. The damage occurred during the shipment of the product.

Note: All merchandise leaves our warehouse in perfect condition. (Claims must be presented to the carrier upon receipt of the shipment) and the (AI) should be notified immediately.

5. This warranty does not cover:

- a) Normal wear and maintenance.
- b) Damaged cause by improper environmental conditions (i.e: such as faulty electrical outlets).

This warranty is expressly made in lieu of all other warranties, expressed or implied, including without limitation, warranties of merchantability and fitness for a particular purpose. Our liability is limited to the repair or replacement, at our option, of any defective product and shall in no

event include incidental or consequential commercial, personal or property damages or damages of any kind or character.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

WHAT TO DO TO OBTAIN WARRANTY PERFORMANCE:

Contact (AI) or your nearest distributor for immediate assistance. You will be informed on which procedure to follow. In both cases:

1. Have available:
 - a) The model
 - b) The Serial number
 - c) The date of purchase
 - d) The description of the problem
2. Pack the unit in the original carton or in appropriate packaging.

Note: Any damage in transit due to improper packing is not covered by this warranty and will not be recognised as an insurance claim by transportation companies.

3. Clean warmer thoroughly and remove all parafango residue. Otherwise, there will be a service charge. If the parafango inside the reservoir cannot be removed, you must tape the lid to the warmer so it does not spill during shipping. We are not responsible for parafango spillage and in the event this occurs, we will be unable to repair or replace the warmer.
4. Call (AI) to obtain a Return Authorisation Number (RA#). The defective warmer will not be accepted without a Return Authorisation Number.
5. Enclose proof of purchase, a description of the problem and the RA#.
6. Contact (AI) for correct shipping address to send the defective warmer. The repaired warmer will be returned within (30) days by ground service only.