

## Warming Drawer



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## Introduction

The Living Earth Crafts Warming Drawer has been built directly into your treatment table or trolley to provide you with convenient, discreet access to perfectly heated towels and stones while helping you maintain the smallest possible footprint in an environmentally conscious age.

This warming drawer is designed for licensed therapists and is intended to be used in a professional spa, massage studio, or similar commercial environment. While no special training is needed to operate the warming drawer, for safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use of the warming drawer. This manual should be read in its entirety by each professional who will be operating the warming drawer to ensure the safety of both operator and client. This manual should be saved for future reference.

The warming drawer should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the warming drawer for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

Detailed instructions for use and maintenance can be found in this user manual. If you have further questions, please contact us at (800) 872-0560 for US customers, or (760) 597-2155 for international customers. We can also be reached via e-mail at [info@livingearthcrafts.com](mailto:info@livingearthcrafts.com)

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## SECTION 1: SAFETY INFORMATION

### Safety Symbols

Familiarize yourself with the following Safety & Warning symbols. They are designed to prevent damage and injury to you, your clients, and your new Living Earth Crafts product.

#### DANGER



Indicates an imminently hazardous situation which will result in serious or fatal injury - used in extreme conditions.

#### WARNING



Indicates a potentially hazardous situation which could result in serious injury.

#### ALERT



Indicates a potentially hazardous situation which could result in equipment damage and/or injury.

#### ATTENTION



Consult accompanying documents

#### CAUTION



Indicates a potentially hazardous situation which may result in minor or moderate injury.

### Important Information About Safety Instructions

The important safety instructions and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, operating, or maintaining this appliance.



#### DANGER: RISK OF ELECTRIC SHOCK, FIRE, AND EXPLOSION

Do not store or use flammable or explosive vapors and liquids inside or in the vicinity of this or any other appliance. Keep items that could explode, such as aerosol cans, away from the warming drawer. Do not store flammable or explosive materials in adjacent cabinets or areas.

Always unplug the table/trolley the warming drawer is embedded into from the electrical outlet before cleaning.



**WARNING:** NEVER use this warming drawer as a space heater to heat or warm a room.

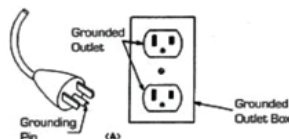
**WARNING:** DO NOT use water on a grease or electrical fire - smother fire or flame or use dry chemical or foam-type extinguisher.

#### IMPORTANT: GROUNDING INSTRUCTIONS

- Make sure that the warming drawer has been properly installed and grounded by a qualified installer according to the accompanying installation instructions. Have the installer show you the location of the electrical outlet so that you know where to disconnect power to the warming drawer.
- This appliance is equipped with a three prong grounding electric plug. It must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes.
- Improper connection of the equipment-grounding conductor can result in electric shock. Check with qualified electrician if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the wall outlet, have a proper outlet installed.
- To disconnect, turn all controls to the off position, then remove plug from outlet.

#### North America Version Only

- This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated in sketch (A). Product must be connected in this configuration - no adapter should be used.



#### International Versions Only

- This product is for use on a nominal 220V-240V circuit and has a grounding plug (plug type varies by country). Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

## SECTION 1: SAFETY INFORMATION



#### GENERAL SAFETY PRECAUTIONS

**WARNING:** To reduce risk of fire, electric shock, serious injury, or death when using this appliance, follow basic precautions, including:

- Read this manual completely before operating this appliance.
- Use this appliance only for its intended use as described in this manual. Use it only to warm robes, dry linens, moist towels, and/or stones for massage and/or other spa treatments.
- Ensure the recommended heat settings are followed when warming different materials and/or objects. (See Operating Instructions)
- When warming towels, robes, and/or linens, the warming drawer must have the supplied wire rack installed in the drawer.
- Do not install or operate a product that is damaged, has a damaged power cord or plug, or is malfunctioning in any way. Call customer service immediately for evaluation.
- If the warming drawer has not been pre-installed, ensure that the installation is properly performed by a qualified installer according to the installation instructions included in this manual.
- Do not repair or replace any part of the warming drawer unless specifically recommended in this user manual. All other service should be done by a qualified technician.
- Use of accessory attachments not recommended by the manufacturer may cause injuries.
- Before cleaning or performing any type of service, ensure that the table or trolley is disconnected from the electrical outlet, and the warming drawer is completely cool.
- Keep the electrical cord away from heated surfaces.
- DO NOT TOUCH ANY HOT SURFACES IN OR ON THE WARMING DRAWER DURING OR IMMEDIATELY AFTER USE. Always use the attached handle. After use, allow sufficient time for the surfaces to cool before touching them. Heating elements may be hot, even though they are dark in color.
- To avoid the possibility of fire or burns, do not allow clothing or other material to come into contact with any part of the warming drawer during and immediately after use. Use caution if wearing loose or hanging apparel while using this appliance.
- Never use a power cord that is frayed or damaged.
- Ensure the power cord does not create a tripping hazard.
- Never immerse the power cord or plug in water or other liquid.
- If materials inside the warming drawer ignite, keep the drawer closed and shut off the power at the circuit breaker panel or fuse box.
- Exercise caution when opening the drawer - allow hot air and/or steam to escape before looking or reaching into the drawer.
- Do not put any sealed containers inside the drawer - they may explode when heated, causing injury.
- Do not place more than 18 pounds in the drawer. If installed in a trolley, ensure weight is distributed in the back half of the drawer to ensure trolley does not tip over.
- Properly clean and maintain the unit regularly as instructed in this manual. Clean only those parts listed in this manual, in the manner specified.
- Do not use abrasive scrubbers or abrasive/caustic cleaners or detergents. They may permanently damage the finishes. Do not use aerosol cleaners, because they may be flammable or cause corrosion of metal parts.
- Make sure the warming drawer is used only by trained and capable individuals.
- Do not tamper with the controls.
- Preheat the warming drawer before use.
- Never allow anyone, including children, to sit, stand or climb on any part of the warming drawer unit, including the drawer when open. Do so may cause tipping, damage, serious injury, or death.
- Do not leave children alone or unattended in the area around the warming drawer. Do not allow children to operate it, play with the controls, pull on the handle, or touch other parts.
- Do not store items of interest to children above the warming drawer. Children could be burned or injured if climbing on the appliance.
- Do not overstuff the warming drawer with an oversized robe or dry linens.
- The supply cord cannot be replaced. If the cord is damaged the warming drawer must be scrapped.
- The appliance is not to be used by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

SECTION 2: PRODUCT OVERVIEW



**Wire Basket**  
To hold moist towels and dry linens



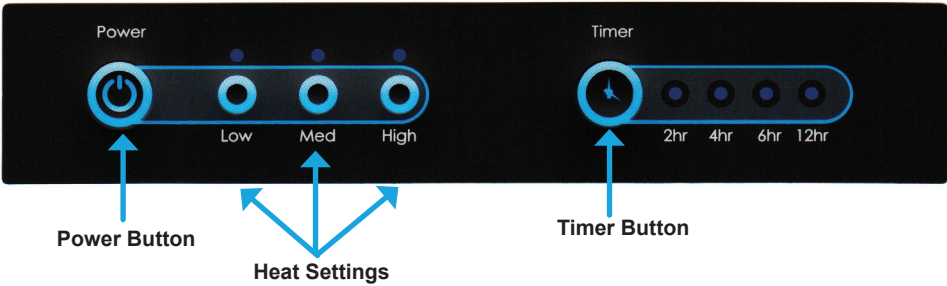
**Silicone Pad**  
To protect the drawer when warming stones



Basic Specifications		Features	
Drawer Dimensions	4.5" H x 17" W x 15.5" D	Construction	Sturdy and attractive stainless steel
Basket Dimensions	3.75" H x 15" W x 13.8" D	Control Panel	Fully electronic control and thermostat automatically adjust and maintain temperatures
Drawer Capacity	18 lbs maximum	Drawer Glides	Heavy duty glides for quiet and smooth operation
Included Accessories	Wire basket and silicone pad	Timer	Silent auto-shutoff after the chosen length of time

SECTION 3: OPERATING INSTRUCTIONS

Electronic Control Panel



Follow recommended heat settings below. Overheating stones and dry linens may cause fire and/or injury. Ensure wire basket is used for moist towels and dry linens/robe. Failure to do so may lead to scorching and/or fire. Ensure silicone pad is used for stones. Failure to do so may result in damage to your drawer.

Warming Drawer Operation

For best results, preheat the empty warming drawer for at least 20 minutes before use.

1. Turn on the warming drawer by pushing the **Power** button.
2. Set the desired heat setting by pushing either the **Low**, **Med**, or **High** button. (See Heat Guidelines)
3. Set the timer by pushing the **Timer** button until the desired number of hours lights up.
4. Ensure the drawer is closed completely to heat quickly and maintain temperature once heated.
5. When ready to place items in the drawer, ensure you use the correct drawer insert:
  - Use the wire basket if heating moist towels, dry linens, or a robe.
  - Use the silicone pad if heating stones.


Heat Guidelines


Setting	Recommended Item(s)	Temperature Ranges*	Heating Tips
Low	Robe, Dry Linens	80°F - 100°F	Do not overstuff - robes and/or dry linens should fit loosely in the basket to heat evenly and avoid scorching.
Medium	Stones	100°F - 120°F	Stones are for dry heat - no water needed. Do not stack stones in the drawer. Place larger stones in the back of the drawer. Use silicone pad.
High	Moist Towels ONLY	120°F - 145°F	For best results, pre-moisten towels with hot water. Do not overstuff.

\* Temperature ranges are approximate

SECTION 4: CARE & MAINTENANCE

Cleaning & Ongoing Maintenance

- 

**DANGER: RISK OF ELECTRIC SHOCK**  
Always unplug this furnishing from the electrical outlet before cleaning.
- 

**CAUTION**  
- To prevent permanent damage to the warming drawer surfaces, do not use abrasive cleaners or scrubbers.  
- Do not allow acids or acidic products to remain on the warming drawer's surfaces. The finish may stain.  
- Always wipe stainless steel surfaces in the direction of the grain.


Category	Cleaning Recommendation
Electronics/ Control Panel	Anti-static electronic aerosol dusters can be used to keep the surfaces of electronic components, power cables, and plugs free of dust. Exercise caution to avoid introduction of liquids into the area behind the control panel. Do not use abrasive cleaners or scrubbers. They may permanently damage the finish or damage the letters and/or graphics.
Drawer Face/ Drawer Handle	Clean the drawer face/handle with a solution of mild detergent and hot water. Rinse and dry with a soft cloth. You may also use a stainless steel cleaner. Use stainless steel cleaner according to the directions on the package. Always wipe stainless steel surfaces in the direction of the grain.
Drawer Interior	Clean the drawer interior with a solution of mild detergent and hot water. Rinse and dry with a soft cloth. Do not use any flammable cleaners inside the warming drawer.
Painted surfaces	Clean any painted surfaces with a solution of mild detergent and hot water. Rinse and dry with a soft cloth. Do not use abrasive cleaners or scrubbers. They may permanently damage the finish.
Gasket	The gasket is located around the edge of the drawer opening, below the control panel. Gently clean the gasket with a solution of mild detergent and hot water. Rinse and dry with a soft cloth. The gasket material is soft, so be careful not to crush or damage it. Damaging the gasket will cause a poor heat seal and result in poor warming drawer performance.

When heating moist towels, condensation can build up inside the drawer. If not regularly wiped down, this can lead to small amounts of water dripping from the warming drawer when opened. To minimize any water dripping, ensure you perform the following maintenance tasks as needed throughout the day:

- 1) Ensure any condensation and/or moisture (inside and outside the drawer) is wiped dry with a soft cloth as needed.
- 2) Ensure any condensation and/or moisture on the surrounding wood and/or laminate is wiped dry with a soft cloth as needed.

SECTION 4: CARE & MAINTENANCE

Removing the Drawer

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Allow the warmer to cool for a minimum of 30 minutes before attempting to remove the drawer.  
Always unplug the table/trolley the warming drawer is embedded into from the electrical outlet before cleaning.
1. Pull the drawer out to the fully open position.
  2. Push in the locking tab on one side, and pull up on the drawer face.
  3. Once the drawer is loose, repeat process on the opposite side.
  4. Grip the drawer on both sides and pull it up and out from the glides.
  5. For safety reasons, push both drawer glides back into the drawer until ready to re-install the drawer.





## SECTION 4: CARE & MAINTENANCE

### Re-installing the Drawer

1. Pull the drawer glides out to the fully open position.
2. Gently lower the drawer between the extended glides, until it is resting on the glides.
3. Push the drawer towards the back of the glides, until it fully engages the stopping tab (on both sides).
4. Push down the front end of the drawer, engaging the locking tabs.
5. Gently close and open the drawer to make sure it is properly installed.

Ensure the drawer fully engages the stopping tab (on both sides of drawer)



## SECTION 4: CARE & MAINTENANCE

### Troubleshooting

This helpful troubleshooting guide will provide you with information about how to recognize a problem with the warming drawer, determine possible causes, and find a solution. In the event your specific situation is not covered in this guide, please contact Living Earth Crafts so our technical support department can assist you. Beyond the troubleshooting guide below, do not attempt to repair the warming drawer yourself. This can void your warranty.

Unauthorized service will not be covered. Please be sure to contact Living Earth Crafts Customer Service first. Living Earth Crafts Customer Service: (800) 358-8292, (760) 597-2155 Int'l



#### CAUTION

The warming drawer incorporates a non self-resetting thermal cut out. This means if the unit overheats and triggers the thermal cut out, the warming drawer can only be reset by unplugging the warming drawer (or the table/trolley the warming drawer is embedded into).

Problem	Solution
Nothing works	<ol style="list-style-type: none"><li>1. Plug into a grounded and dedicated electrical outlet.</li><li>2. Select time duration according to the Operating Instructions.</li><li>3. Check the circuit breaker panel or fuse box for a tripped breaker or blown fuse.</li><li>4. Unplug the warming drawer (or the table/trolley it is embedded into) from the electrical outlet, and plug back in.</li></ol>
Drawer does not slide smoothly or drags	<ol style="list-style-type: none"><li>1. Drawer may be incorrectly mounted into drawer glides - reinstall drawer into drawer glides, per instructions on page 7.</li><li>2. Drawer may be overloaded or unbalanced - reduce the weight to less than 18 pounds and/or redistribute drawer contents.</li></ol>
Excessive condensation	<ol style="list-style-type: none"><li>1. Preheat the warming drawer before each use.</li><li>2. Pre-moisten the towels with hot water for best results.</li></ol>
One or more of the indicator lights on the control panel blink	Try resetting the computer. Disconnect the power cord, wait 20 seconds, then reconnect it. Check the control panel. If the indicator light still flashes, call for service (see number above).

### Warranty Information

Living Earth Crafts (LEC) offers an industry best warranty against defects in materials, design, and workmanship, to the original owner, for two (2) years.

LEC may repair or replace defective components at our discretion. LEC will return the warranted product, standard shipping pre-paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes, as well as all shipping charges inbound and outbound. Normal wear and tear, and costs associated with maintenance procedures, and damage caused by accident, misuse, improper maintenance, harsh operating environments or neglect (which includes damage caused by harsh chemical-based cleaners) are not covered under this warranty. All warranties are limited to repair or replacement, at LEC's discretion, unless otherwise stated.

## SECTION 5: INSTALLATION

These installation instructions are for customers that are planning to install the warming drawer into custom mill work or cabinetry.

**Installer:** In the interest of safety and to minimize problems, read these installation instructions completely and carefully before you begin the installation process. Leave these installation instructions with the customer.

**Customer:** Keep these installation instructions for future reference and the local electrical inspector's use.

### General Notes & Requirements

- A qualified technician must complete the installation of this built-in appliance. Proper installation is the customer's responsibility.
- Cabinet cutout dimensions must be used as indicated. All contact surfaces between the warming drawer and the cabinet must be solid and level.
- Carefully check the location where the drawer is to be installed. The drawer should be placed for convenient access. Ensure you will have enough room to open the drawer fully, and that it will not be blocked by any other permanently installed furniture or appliance.
- The installation dimensions create a fully flush installation with the drawer face.
- Ensure you have everything necessary to ensure proper installation before proceeding.

### Electrical & Environmental Specifications

- Important: See "Grounding Instructions" on Page 2.
- CAUTION: The warming drawer incorporates a non self-resetting thermal cut out. This means if the unit overheats and triggers the thermal cut out, the warming drawer will be reset by unplugging the unit from the supply mains. Therefore the plug must be accessible to allow the customer to easily unplug the appliance when needed.
- The correct voltage, frequency, and amperage must be supplied to the electrical outlet from a grounded, single phase circuit that is protected by a properly sized circuit breaker or time-delay fuse.
- It is the owner's responsibility to ensure that the electrical outlet is installed by a qualified electrician. The electrical installation must comply with the latest revision of the National Electric Code ANSI/NFPA 70 and local codes and ordinances.
- If the electrical service provided does not meet the product specification, or does not conform to the NEC or local standards, do not proceed with the installation. Call a licensed electrician to correct the electrical service before proceeding.
- Keep the electrical cord away from hot surfaces.
- The power supply requirements shown below are for reference only. If they do not agree with those listed on the product data label, use the requirements on the product data label.

#### Nominal Electrical Supply Requirements - 120V

120 VAC, 60 Hz, 15 Amp., dedicated circuit

The warming drawer is supplied with a 60" (152.4 cm) power cord with a three prong grounded plug.

Total Connected Load 2 Amp

#### Nominal Electrical Supply Requirements - 220V

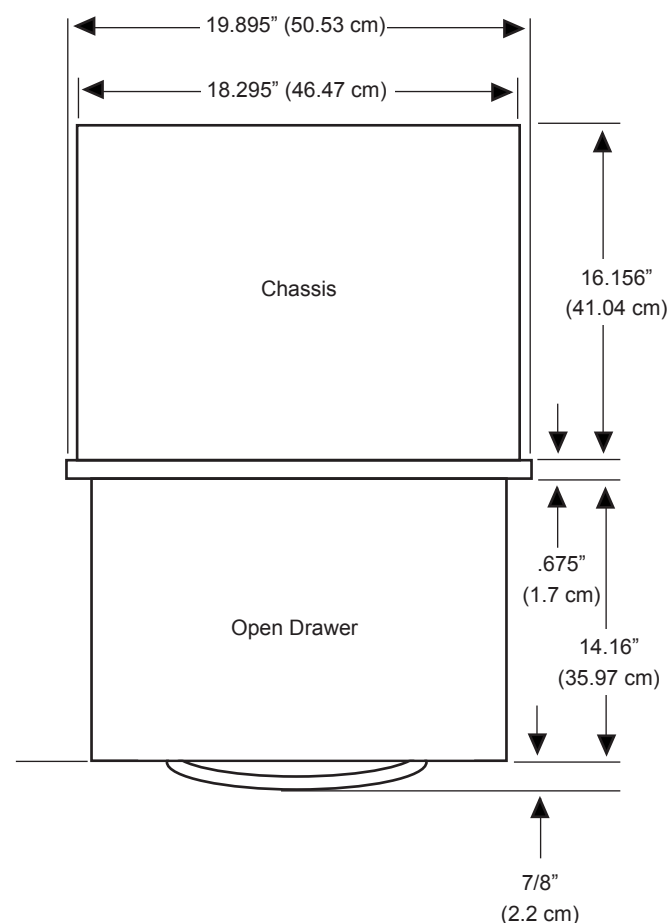
220 VAC, 50 Hz, 15 Amp., dedicated circuit

The warming drawer is supplied with a 60" (152.4 cm) power cord with a grounded plug (type varies by country).

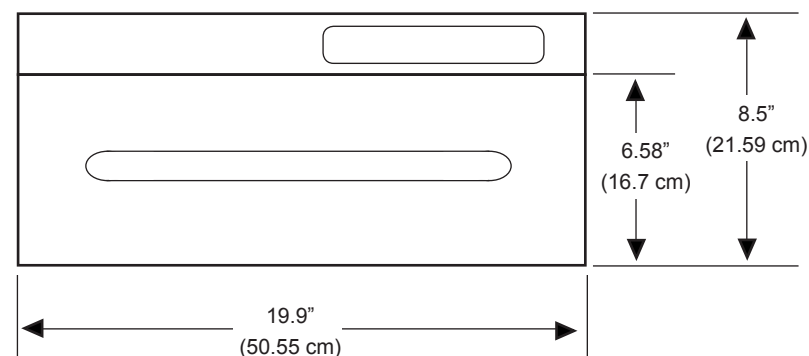
Total Connected Load 0.6 Amp

## SECTION 5: INSTALLATION

### Overall Dimensions - Top View with Open Drawer



### Overall Dimensions - Drawer Front



## SECTION 5: INSTALLATION

### Warming Drawer Cabinet Opening

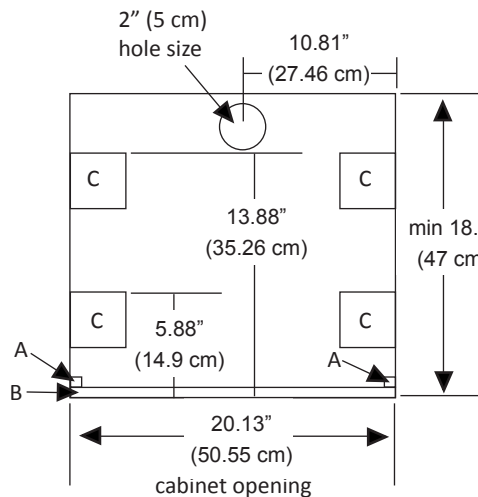
- Cabinet Opening Width: 20.13" (51.13 cm)
- Cabinet Opening Height: 9.31" (23.7 cm)
- Minimum Depth: 18.5" (47 cm)
- The cabinet opening must have a platform (100 lb. load capacity) to support the weight of the warming drawer. The platform must be installed level and straight. There are no provisions to level the warming drawer after it has been installed. 3/4" (1.9 cm) thick plywood is recommended. (Ensure the platform has a hole to allow for cord routing.)
- NOTE: If the drawer is not installed in a level fashion, the drawer may slide open on its own or may not seal tightly, resulting in poor warming drawer performance.
- NOTE: The warming drawer requires a 0.75" (1.9 cm) air gap. The air gap is built in using the wood cleats and blocks in the diagrams shown below.

### Additional Pieces Needed for Installation

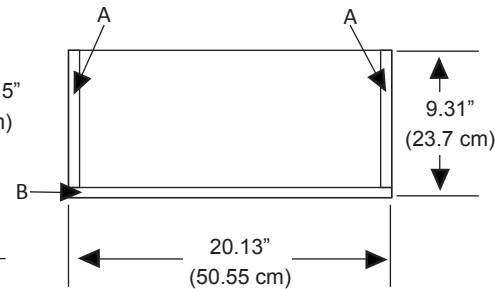
Cut these pieces out of 0.75" plywood:

- (A) 2 wood cleats: 9.31" L x 0.75" W (23.65 cm L x 1.9 cm W)
- (B) 1 wood cleat: 20.13" L x 0.75" W (51.13 cm L x 1.9 cm W)
- (C) 4 wood blocks: 3.0" L x 3.0" W (7.62 cm L x 7.62 cm W)

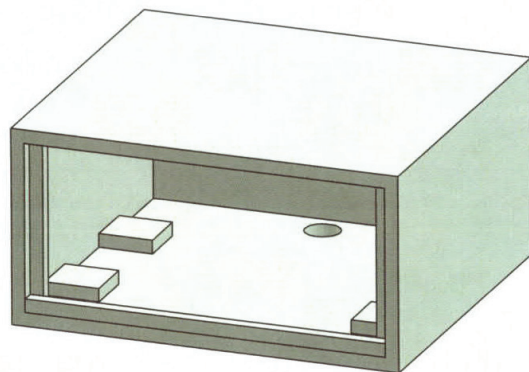
#### Cabinet Opening Top View



#### Cabinet Opening Front View



#### Cabinet Opening 3D Model



## SECTION 5: INSTALLATION



### WARNING

To avoid injury caused by the warming drawer falling forward when the drawer is opened, secure the chassis to the cabinet as instructed.

Ensure the power plug is disconnected from the electrical outlet before installation. Verify the electrical supply matches the ratings found on the product label and installation specifications before proceeding.

1. Remove the drawer (see page 7).
2. Carefully push the warming drawer chassis into the cabinet opening.
3. Secure the warming drawer to the vertical cleats with four stainless 3/4" wood screws. The screw hole locations are marked in the image below:



4. Secure the warming drawer to the wooden blocks with four stainless 3/4" wood screws. The screw hole locations are marked in the image below:



5. Re-install the drawer (see page 8).
6. Plug the warming drawer into the electrical outlet.
7. Verify warming drawer is working by going through the Warming Drawer Operation instructions on page 5.
8. If the warming drawer does not work, see Troubleshooting on page 9.
9. If the warming drawer still does not work, contact Living Earth Crafts customer service. Do not attempt to repair the warming drawer yourself. Living Earth Crafts is not responsible for the cost of correcting problems resulting from a faulty installation.





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Hours of operation:

Monday - Friday  
8:00 a.m. to 5 p.m. PST

Saturday - Sunday  
Closed

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