



**AquaGlo<sup>plus</sup>**  
Abrasion-Free Liquid Facial Rejuvenation



# Owner's Manual

206818 AG.10.1020.9.U

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## 1. Name(s) of Product(s)

- 1) Names of Products: Electric, motorized suction systems
- 2) Brand names: AquaGlo, AquaGlo Plus

## 2. Summary

Equipped with main unit, suction bottle, suction tubes, hand piece and power cable. User can easily adjust the levels of solution flow rate depending on the desired solution flow quantity. To prevent the reverse/over flow of contents in the suction bottle, AquaGlo Plus adopts Anti-reverse flow sensor.

### 3. Parts

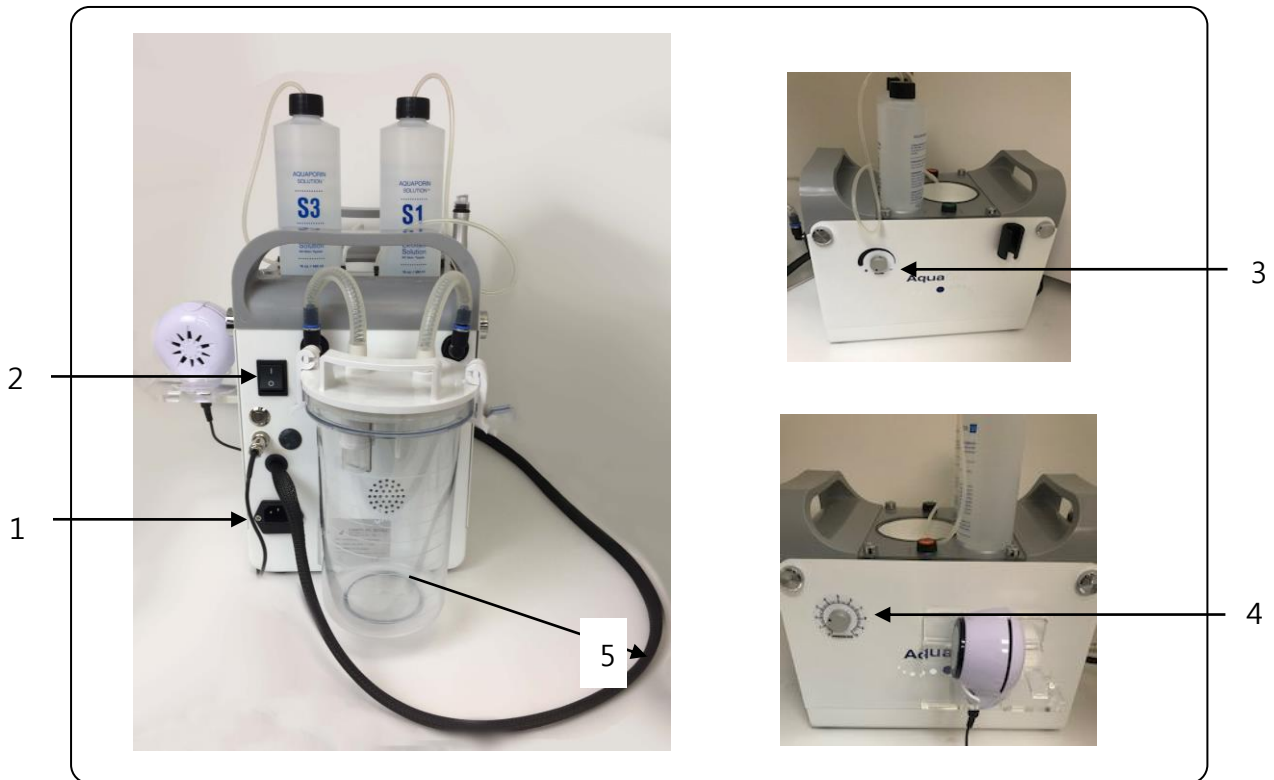
Front



No	Name	Function	Remarks
1	Hand piece	Suction of sebum and acne	
2	On/Off #1	ON/OFF Switch (green) for Solution 1	
3	On/Off #3	ON/OFF Switch (orange) for Solution 3	
4	Solution #1	Solution Bottle #1	
5	Solution #3	Solution Bottle #3	
6	Cryo Chill Applicator		Optional

Back

Side Panel



No	Name	Function	Remark
1	Inlet	Supplies AC Power	
2	Switch	ON/OFF	
3	Flow	Control for solution flow rate	Left side panel*
4	Pressure	Control for vacuum rate	Right side panel**
5	Suction Bottle	Filters contents such as sebum	Ensure bottle is mounted to back of machine using supplied bracket.

\*Recommended setting for cleaning is fully open.

\*\*Vacuum control can set from low of 0 to high of 10.

### Top View



No	Function	Remarks
1	ON/OFF Switch (green) for Solution 1	
2	ON/OFF Switch (orange) for Solution 3	
3	Solution Bottle #1	
4	Solution Bottle #3	
5	Storage Tray	

Options for storage tray:



Proprietary Cryo Chill Applicator (Optional):

Technology Spec: Thermoelectric effect (Peltier effect) controls and provides constant cold temperature as low as -5 C (23F) on a stainless steel plate handpiece reinforced with blue LEDs (415 nm).

Handpiece Diameter: 58 mm (2.28 inches)

Benefits: Skin tightening, soothing, diminish the appearance of pores and puffiness.

Operation: Connect the handpiece into the back of the AquaGlo Plus and turn ON by simply pushing button. Blue lights turn ON and handpiece is ready.



When done, push button again to turn it OFF.

Note: If blue LED lights are OFF, then cryo handpiece is OFF.

**Protocol:** Apply Cryogel mask from Oxygen Ceuticals onto skin (or any other gel type product) and massage onto skin in circular motions for about 5 minutes. Can be used after exfoliation to calm and tighten the skin, after extraction to soothe and close pores and at the end of any facial to provide extra glow to the skin. Always follow strokes in an upward motion and/or from the inside out of the face. Always keep moving the handpiece onto the skin.

## 4. Specifications

- 1) Size: 350 (W) x 200 (D) x 323 (H)
- 2) Weight: 13kg/28.66 lbs.
- 3) Vacuum: 550mmHg

## 5. Components

1	Main unit	1ea	
2	Sphere 8 Tips*	20ea	
3	Blue Cleaning Tips	2ea	Disposable
4	White Cleaning bottle	1ea	
5	Suction Bottle	1ea	
6	Solutions -		Disposable

	Solution 1 Solution 3	4ea 2ea	
7	CD/Owner's Manual	1ea	
8	Power cable	1ea	

\*Sphere 8 dome tip with illite and tourmaline stone are optional upon purchase.

Contact your sales representative for details.

\*All disposable products above are supplied by distributor.

## 6. Characteristics

### 1) Principles of Operation

Power from the main power supply activates the pressure pump and controller. Once the negative pressure generated by suction pump creates vacuum in the liquid bottle, materials from client flow through the suction tube (vacuum tube) into the suction bottle. To prevent the overflowing of suctioned materials, the anti-over flow system is adopted.

### 2) Rated electricity

Electricity: AC110V - AC220V

Frequency: 50/60 Hz

Electricity Consumption: 200VA or 100VA

## 7. Functions and Purpose of Use

### 1) Function

- Ranges of solution flow rate adjustment: LOW (-) to HIGH (+)
- Ranges of vacuum pressure: LOW of 0 to HIGH of 10
- Noise level: Less than 60dB
- Operation mode: Continuous
- Operation and storage temperatures:

Operation temperatures

- Temperature: 15~40 ℃

- Humidity: 30~75%

Transport and storage temperatures



- Temperature: -15~50 ℃

- Humidity: 10~95%

## 2) Purpose of use

Equipped with main unit, suction bottle, suction tubes, hand piece and power cable. User can easily adjust the levels of solution flow rate (LOW (-) to HIGH (+)) depending on desired flow quantity. To prevent the reverse/over flow of contents in the suction bottle, AquaGlo Plus adopts Anti-reverse flow sensor.

# 8. Operation and Use of Systems

## 1) Preparation

- Install power cord and connect to power source (it is recommended that a surge protector be used).
- After unit is plugged in, turn on the main power switch located on the back of the unit above the hand set hose.
- Refill the liquid bottle if necessary.
- Connect the suction bottle. Make sure bottle is properly installed on the unit. Ensure the suction bottle cover is sealed correctly. Make sure the bottle has sufficient space to collect waste. To install, see picture and instruction below:

Connect "OUT" shown on suction bottle.



Connect "IN" shown on suction bottle.

- Make sure the stainless springs are in the two large tubes.



- Make sure that only authorized, qualified persons operate the unit.
- Read the owner's manual thoroughly before use.
- Check the conditions of suction bottle.
- Suctioned materials in the suction bottle should be removed after every use.

## 2) Operation and Procedures to Operate

1. Install power cord into AquaGlo Plus base machine and plug into power source. It is recommended to plug the power cord into a surge protection type plug in. After both ends of the power cord have been secured into place, turn on the main power switch located on the back of the machine above the hand set hose.
2. Press the GREEN On/Off button once for Solution 1 (green) or the ORANGE On/Off button for Solution 3 (orange) to activate the air suction hose. The machine will BEEP once.
3. Press the GREEN On/Off button a SECOND time for Solution 1 (green) (or the ORANGE On/Off button for Solution 3 (orange) to start the suction/flow of the corresponding solution. The machine will BEEP twice in succession and the button will light up.
4. Adjust the solution flow rate (- or +) and vacuum pressure (LOW of 0 to HIGH of 10) as needed.
5. Place your hand piece on the skin and gently rub over the desired areas.
6. To stop suction/flow press the GREEN On/Off button again (or the Orange On/Off button for Solution 3). The unit will beep THREE TIMES in succession and the buttons will no longer light up.
7. After finishing each session, the AquaGlo Plus System must be cleaned using the cleaning procedure set forth below.

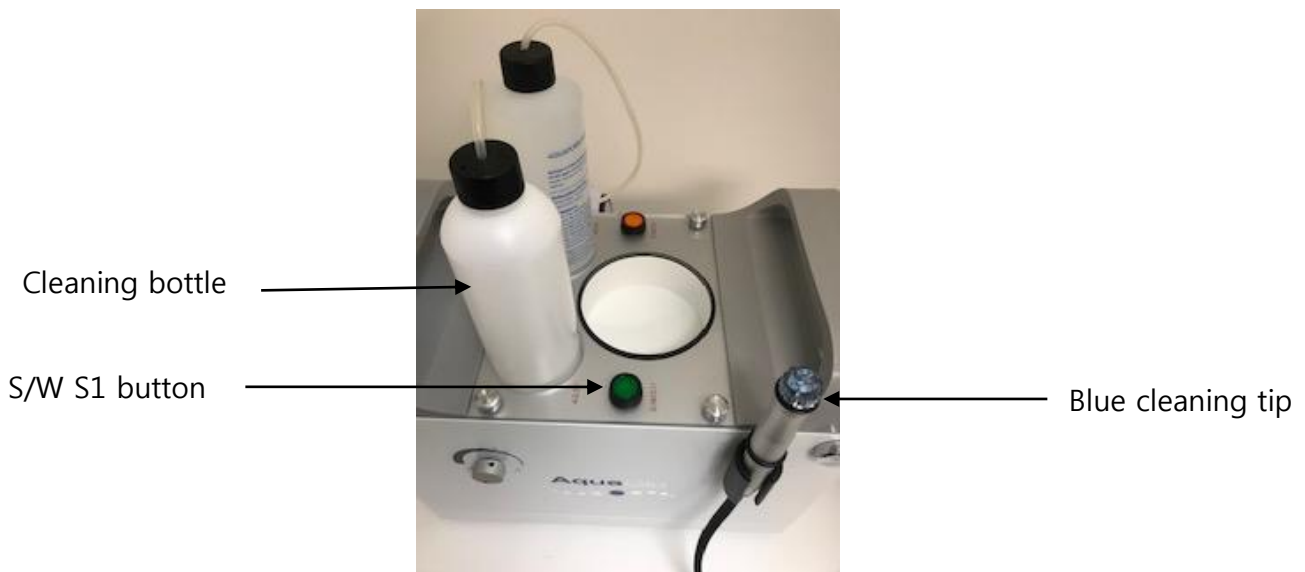
### 3) Cleaning Procedure - After EVERY Service to Avoid Clogging and Deposit of Any Kind Inside Handpiece and Hoses.

1. Replace clear solution tip on hand set with blue cleaning tip.
2. To perform cleaning, remove Solution #1 bottle. Fill the white/opaque cleaning solution bottle with warm distilled water.
3. Install the hose and cap from the S1 solution bottle on the cleaning bottle and connect to the S1 port on the top of the machine.
4. Open the flow control knob on the side of the machine to the fully open position.
5. Turn on the S1 solution switch (press twice until lights up) and run a full bottle of warm distilled water through the S1 side.
6. After running a full bottle of warm distilled water through the S1 side, disconnect the cleaning bottle from the S1 cap and hose. You can leave the cap/hose disconnected to dry, or reconnect the S1 bottle if you have another service that day.
7. Refill the cleaning solution bottle with warm distilled water.
8. Connect the S3 cap/hose to the cleaning bottle, and connect the hose to the S3 port on the top of the machine.
9. Turn on the S3 solution switch (press twice until lights up) and run a full bottle of warm distilled water through the S3 side.
10. After running a full bottle of warm distilled water through the S3 side, disconnect the cleaning bottle from the S3 cap and hose. You can leave the cap/hose disconnected to dry, or reconnect the

S3 bottle if you have another service that dye.

11. Make sure to use a new clear tip for each service (tips used more than one time can prevent good suction and dispersion of solutions).

**PLEASE NOTE YOUR WARRANTY WILL BE VOID IF CLEANING IS NOT PERFORMED AFTER EACH SESSION.**



#### 4) Maintenance

- Always keep the unit clean and keep the suction bottle clean and empty after use.
- Use only mild detergent and warm water to clean exterior of unit.
- Perform cleaning procedure after every use.
- Avoid using or storing near water.
- Store the unit at ambient temperatures.
- Unplug the power cable if the unit is not used for a long period of time.

## 5) Caution

- Do not use the unit at extreme temperatures, either cold or hot.
- Use only approved solutions and cleaners for servicing unit.
- Do not renovate or disassemble the unit in any way except when instructed by Customer Service.
- Stop the unit immediately if there is any error in operations.
- Only trained, authorized person(s) should operate the unit.
- Any damaged, broken part of the unit should be marked first and repaired by experts afterwards.
- Do not expose the unit to flammables or any closed space where oxygen is used.

## 6) Safety

- **All used tips must be properly disposed of.**
- **Residue such as blood, sebum, acne or any contaminated materials in the suction bottle should be completely removed and cleaned after use.**
- **Operators must thoroughly read the owner's manual and understand how to operate the unit safely in order to avoid any undesirable incidents.**
- **To avoid excessive heat buildup, unit should be powered down for 10 - 15 minutes after each hour of continuous use.**
- **Exposure to electrical surge or shock can damage the internal components of the unit. Ensure the unit's electrical power cord is in good condition and is plugged into an outlet with surge protection.**
- **Extremely high suction pressure may injure the client's skin. Select proper suction pressure depending on the client's skin condition.**

- **Misuse of the unit can result in electric and/or mechanical errors. Therefore thorough understanding about usage is crucial.**
- **The use of the unit is strictly limited to those who are trained and qualified.**

## 9. Maintenance

- Please clean the unit at the end of each day.
- For safe storage, follow below instructions:
  - (1) Do not expose the unit to any corrosive air.
  - (2) Do not expose to water or dust.
  - (3) Always keep the unit clean.
- Contact Customer Service or your sales representative for support.
- Regular check-up is crucial for keeping the unit in best conditions.
- Do not adjust or alter the unit.

## 10. Troubleshooting Guide

The AquaGlo Plus is a very reliable machine. However, some issues may occur. Below are some of the more common issues and suggested resolution steps.

### Power Issues

Machine will not power up (no lights, no sounds).

1. Ensure the outlet has power (plug a small lamp into the outlet).
2. Unplug unit from wall outlet.
  - a. Remove the electric cord from the AquaGlo Plus.
  - b. Reseat power cord into machine.
  - c. Attempt power up again.
3. If power up is unsuccessful, contact Sybaritic Customer Service.

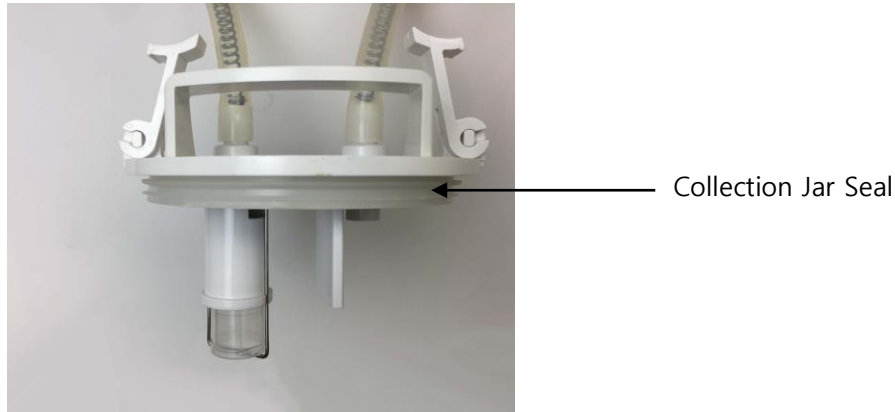
### Vacuum\Output Issues

No vacuum

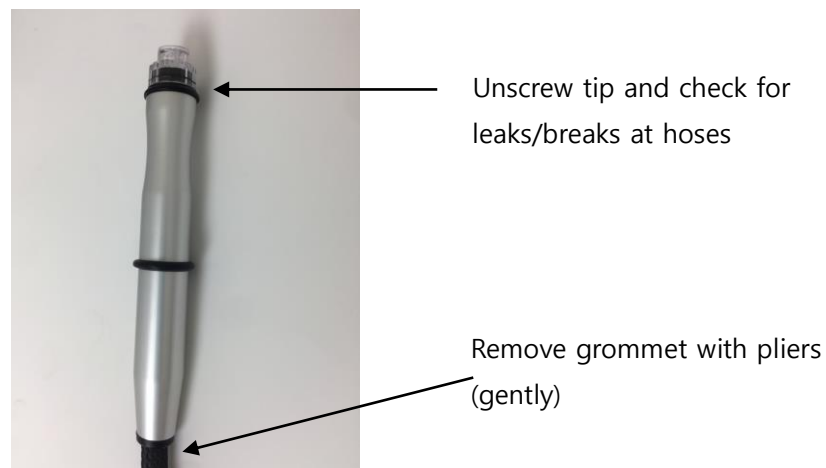
A no vacuum or no solution output problem can usually be resolved by performing the “AquaGlo Plus cleaning procedure,” which can be found in the owner’s manual and at the end of this document.

1. Turn on the machine and ensure the vacuum pump is running, there should be a humming noise coming from the machine.

2. Ensure the two hoses going into the collection jar from the machine are not kinked or twisted.
3. Check the seal in the top of the collection jar. If it is twisted, kinked or out of place, it will affect vacuum pressure.



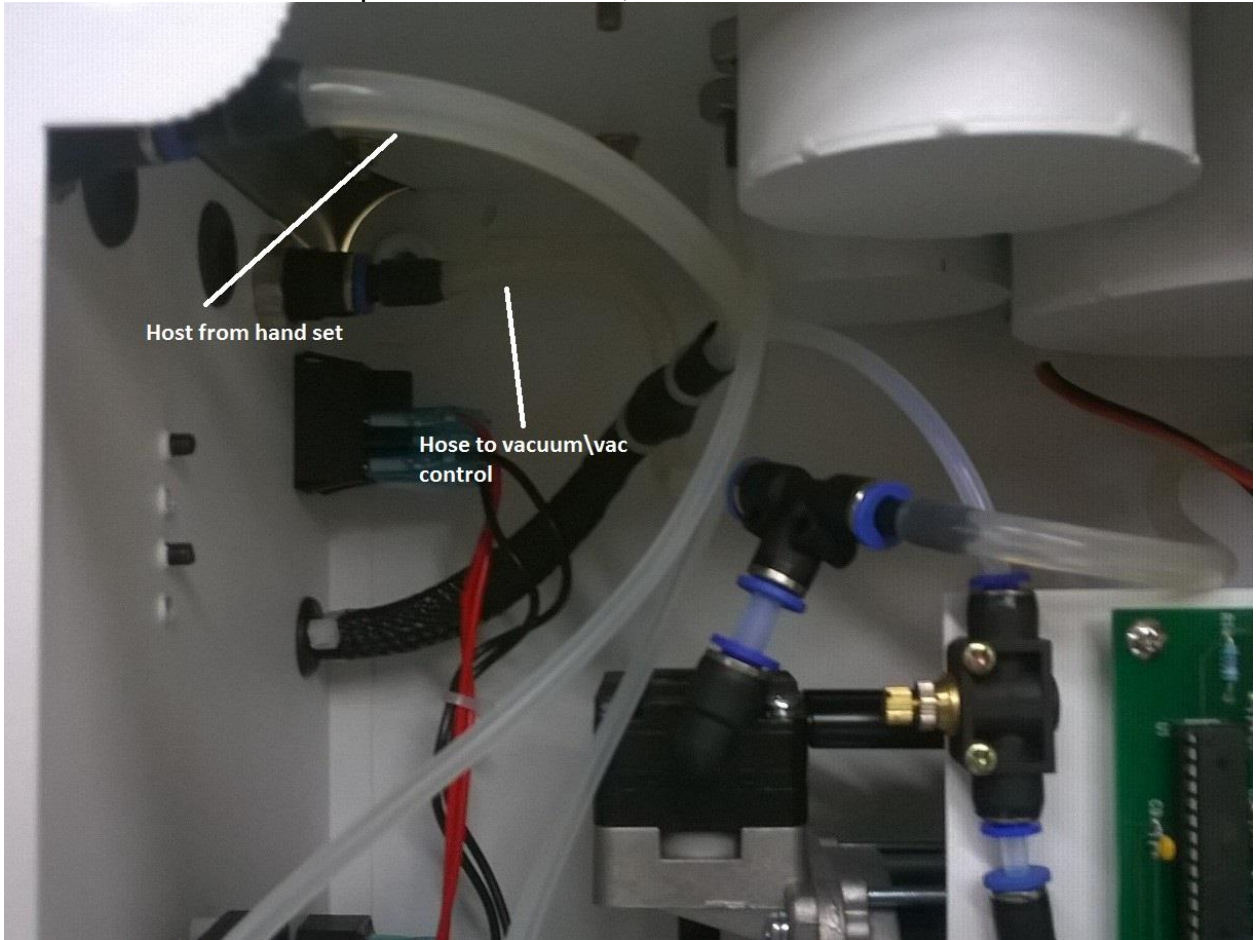
4. Take the hand piece apart and check for obstructions in the large tube coming from the tip.



- a. Check to see that hand piece tip is not broken.
  - b. If an obstruction exists, try running low pressure compressed air through the tip.
5. Remove the side panel with the flow adjustment valve.
  6. Follow the tubing from the collection jar to the vacuum pump and to the hand set to ensure tubing is not kinked, collapsed or broken.



\*Note Version 3 AquaGlo PN 408101, 409101



7. If no vacuum problem still exists, contact Sybaritic Customer Service.

### **Slow\No Treatment Solution**

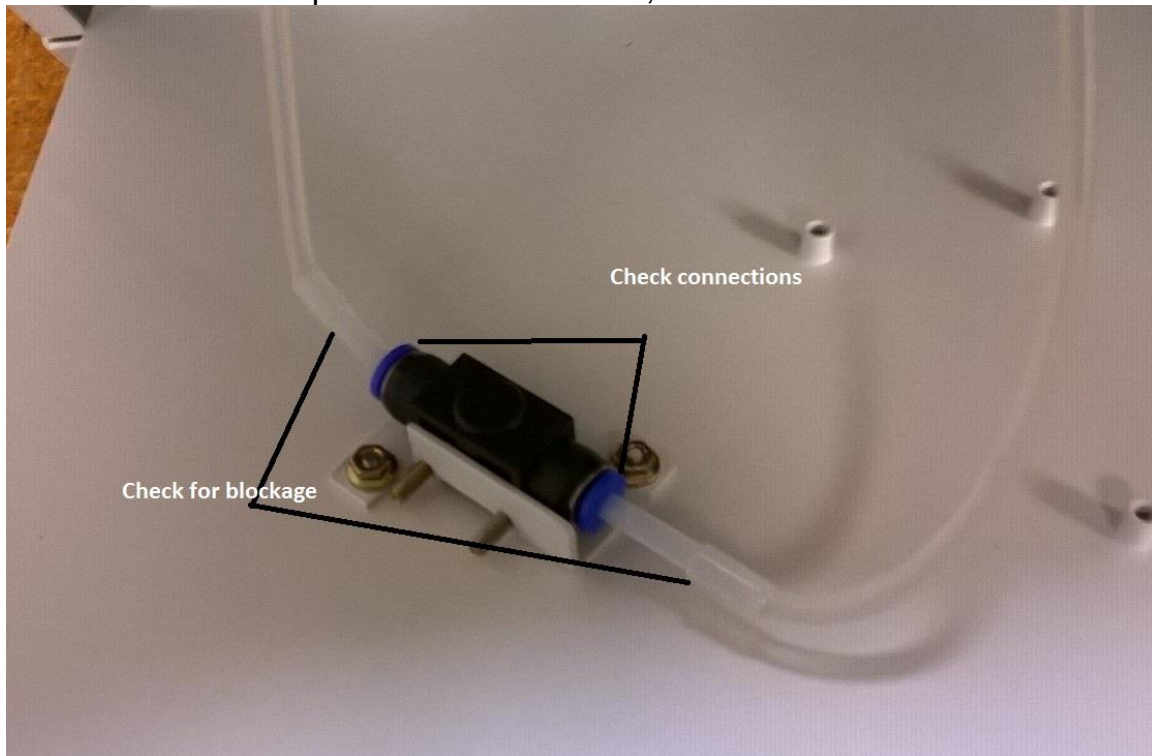
1. Ensure the light in the switch (S1 or S3) is on indicating there is power to the switch and you can hear the vacuum pump running.
2. Ensure the tubes connecting the solution bottles and the machine are not kinked, twisted or collapsed.



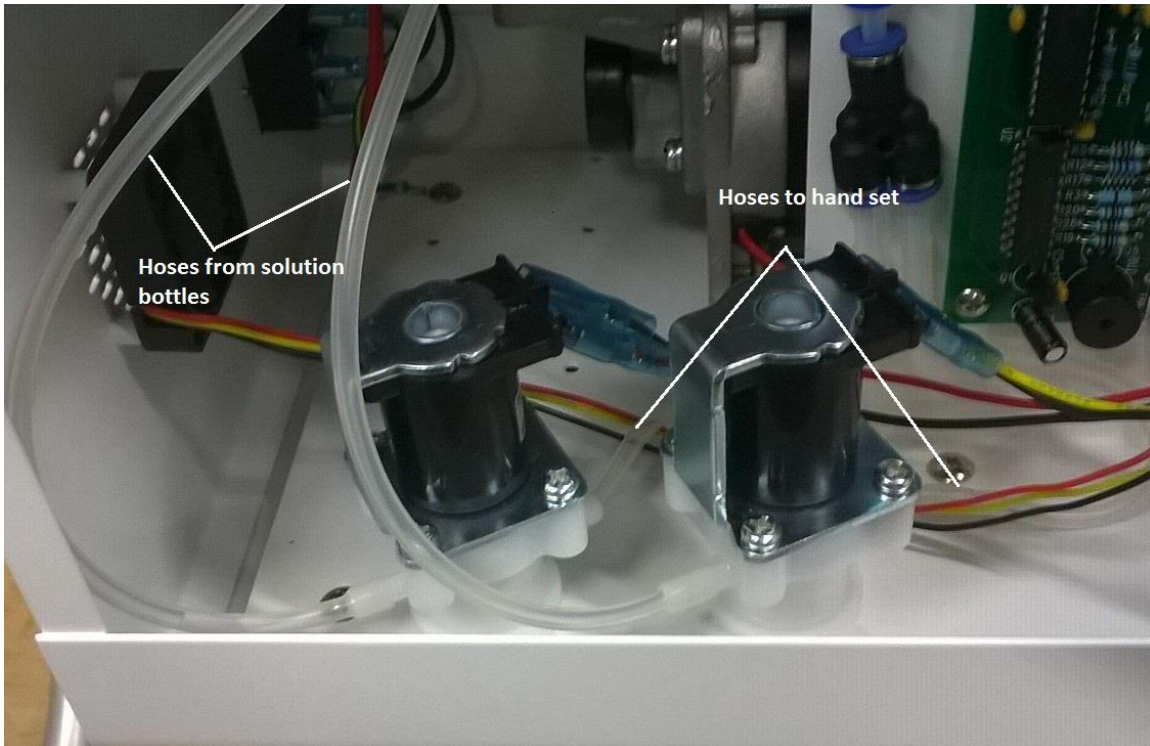
Make sure hoses are not kinked or obstructed in any way.

3. Ensure you can see solution in the tubes (solution bottle to machine).
4. Turn machine off and unplug from wall power.
5. Pull the hand piece apart (see picture above) and check for an obstruction or breakage at the tip and tubing.
6. Open up the side of the machine with the flow adjustment valve.
  - a. Ensure there is fluid on both sides of the valve control. If there is fluid on one side of the valve and none on the other, the valve is clogged and must be removed and cleaned with warm distilled water or replaced.
  - b. Ensure the tubing going into and out of the flow control valve is connected tightly (push tubing into blue connector).

\*Note for Version 4 AquaGlo PN's 408101-V4, 409101-V4



- c. Follow the tubing from the valve to the solenoids, ensuring there is fluid on both sides of the solenoids. If there is fluid on one side of the solenoid but not the other. The solenoid is bad and must be replaced.



- d. Follow the tubing from the solenoids to the top of the machine ensuring there are no obstructions or kinking in the tubes.
7. If all these items are operating properly and still no solution is flowing, contact Sybaritic Customer Service.

### **Cleaning Procedure**


1. Replace clear solution tip on hand set with blue cleaning tip.
2. To perform cleaning, remove Solution #1 & #3 bottles. Fill the white\opaque cleaning solution bottle with warm distilled water.
3. Install the hose and cap from one of the solution bottles on the cleaning bottle and connect to the S1 port on the top of the machine.
4. Open the flow control knob on the side of the machine to the fully open position.
5. Turn on the S1 solution switch and let run continuously for 5 minutes.
6. Refill the cleaning solution bottle if necessary with warm distilled water.
7. Connect the hose of the cleaning bottle to the S3 port on the top of the machine.
8. Turn on the S3 solution switch and let run continuously for 5 minutes.

# Express Glow Facial

**Cleanse, Exfoliate and Hydrates in an instant  
Lunch Time Express Facial**

**Indications:** All skin types

**Suggested Frequency of Treatment:** 1 every 10 days for 6 treatments. 1 per month for maintenance.

<b>Supplies Required for Treatment:</b>	<b>Oxygen Ceuticals Products Required for Treatment:</b>
Small beaker or glass/plastic bowl Facial Gauze Masks Facial towels Facial brush Non-latex gloves Hot towel cabinet (Optional) Head band/hair cover	Anti-Redness Milk Cleanser pH Balancing Toner Moisture Aqua Serum PP Cream Leport Sun Block SPF50 BB Cream 

### **Client Preparation:**

Remove all jewelry and protect client's hair.  
Wash hands with Antiseptic Wash and put gloves on.

### **Cleansing Procedure:**

Cleanse the face thoroughly with **Anti-Redness Milk Cleanser**. Remove cleanser with a warm, aromatic towel.  
Apply **Ph Balancing Toner**.

### **Aquafoliation:**

**Use NEW tip to exfoliate the skin with the Glycolic/Lactic Acid Solution (S1).**

Occlude (press and hold) the tip on hand to bring solution to the surface.

Perform 2 Long Passes with a 60% overlap. Avoid the orbital area.

Start at the jaw line cheeks, lip, and forehead – spreading residual solution with fingers.

Repeat process a second time.

### **Moisturize N'Plump:**

**Use the same tip to infuse hydrating solution (S3).**

Occlude the tip on hand to bring solution to the surface.

Use "wet kiss" (dab and hold) motion to saturate skin and avoid orbital area.

**Throw tip away.**

### **Final Hydration:**

Mix Moisture **Aqua Serum** with **PP Cream** and apply small amount onto face and neck to boost hydration.

Apply **Leport Sun Block SPF50**.

Apply **BB Cream**.

# OxyCryo Stem Cells Energy Facial

**Cleanse, Deeply Exfoliate, Hydrates and Rejuvenates  
Complete Pampering Facial**

**Indications:** All skin types

**Suggested Frequency of Treatment:** 1 every 14 days for 6 treatments. 1 per month for maintenance.

<b>Supplies Required for Treatment:</b>	<b>Oxygen Ceuticals Products Required for Treatment:</b>
<p>Small beaker or glass/plastic bowl Facial Gauze Masks Facial towels Facial brush Non-latex gloves Hot towel cabinet (Optional) Head band/hair cover</p>	<p>Double Makeup Remover Anti-Redness Milk Cleanser pH Balancing Toner Double Peel B5 gel or Vit 17 Active C Massage Cream Skin Barrier Ampoule Moisture Aqua Serum HA Gel Contour Firming Eye Cream PP Cream Leport Sun Block SPF50 Cryo Gel Mask BB Cream</p>
	

## **Client Preparation:**

Remove all jewelry and protect client's hair.  
Wash hands with Antiseptic Wash and put gloves on.

## **Cleansing Procedure:**

Remove makeup from face, eyelids and lashes with **Double Makeup Remover** and remove with warm, aromatic towel.  
Cleanse the face thoroughly with **Anti-Redness Milk Cleanser**. Remove cleanser with a warm, aromatic towel.  
Apply **Ph Balancing Toner**.

## **Aquafoliation:**

**Use new tip to exfoliate the skin with the Glycolic/Lactic Acid Solution (S1).**

Occlude (press and hold) the tip on hand to bring solution to the surface.  
Perform 2 Long Passes with a 60% overlap. Avoid the orbital area.  
Start at the jaw line cheeks, lip, and forehead – spreading residual solution with fingers.  
Repeat process a second time.

**Keep tip for T-zone intensive care step.**

## **T-Zone Intensive Care (optional)**

**Use the same tip to infuse the skin with Salicylic Acid Solution (S2).**

Occlude tip on back of hand to bring solution to the surface.  
Start at chin, working from center outward.  
Use long and slow strokes without pressing downward.  
Move down nasal folds and back up forming a cushion by pinching the bridge of the nose.  
Use long and slow strokes on the forehead working from the center out and avoid orbital area.

**Acid Peel: AHA 24.5% & BHA 0.5% (optional)**

Apply directly onto the skin a thin layer with fan brush.

Client will feel “stinging”. Leave on 1-5 min depending onto client ‘sensitivity.

Rinse with water and follow with **Ph Balancing Toner**.

**Massage:**

Apply a small amount of **Active C Massage Cream** and perform **lymphatic drainage** and **pressure points** on the face, neck and décolleté. Remove excess product with a warm, aromatic towel (optional).

**Advanced Treatment Target Serum:**

Apply **B5 Serum** or **Vit 17** onto face and neck.

**Moisturize N’Plump:**

**Use same tip to infuse Hyaluronic Acid hydrating solution (S3).**

Occlude the tip on hand to bring solution to the surface.

Use “wet kiss” (dab and hold) motion to saturate skin and avoid orbital area.

***Throw tip away.***

**Optional Mask:**

Apply **Cryo Gel Mask**: open sachet, peel off protective film from both side and apply onto face.

Use the **Cryo handpiece** to massage with gentle circular motions to cool down, soothe, close pores, tighten and rejuvenate the skin.

Discard mask when done.

**Final Hydration:**

Apply **Skin Barrier** or **HA Gel** directly onto the face and neck.

Mix Moisture **Aqua Serum** with **PP Cream** and apply small amount onto face and neck to boost hydration.

Apply a small amount of **Contour Firming Eye Cream** onto the delicate eye area.

Apply **Leport Sun Block SPF50**.

Apply **BB Cream** for extra glow (optional).

## 13. Warranty

This One Year Product Warranty will expire 12 months from the Original Purchase Invoice Date.

NuAge Beauty (hereinafter “NB”) agrees to provide warranty service according to the terms and conditions set forth in this document.

1. ACTIVATION: This Product Warranty shall become effective upon the original purchase date on the invoice.

2. SERVICES INCLUDED IN THIS AGREEMENT ARE:

- a) 30 Days Covered Parts: Tubing and hoses
- b) 90 Days Covered Parts: Hand piece
- c) 1 Year Covered Parts: Main body, pc board, vacuum pumps.
- d) Product Warranty Owner must provide NB with reasonable opportunity (as determined by a NB Technical Representative) for verbal troubleshooting with Owner or Owner’s Representative prior to shipment of parts. It is at the discretion of NB Technical Services Management to make the determination to either assign an on-site Technician or require the equipment to be returned to NB for evaluation and/or repair.
- e) **Parts are provided on an Exchange Basis.** Defective parts must be returned to NB freight pre-paid by the Customer. NB Technical Service will provide Owner with a Return Goods Authorization Number \*\*\* ***Return parts not received within 30 Days will constitute cause for invoicing of the replacement parts to the Product Warranty Owner at list price. Product Warranty Owner agrees to pay these costs, as assessed.***

3. SERVICES **NOT INCLUDED, BUT NOT LIMITED TO** IN THE PRODUCT WARRANTY ARE:

- a) Service resulting from operator misuse, abuse, unreasonable wear and tear, negligence, error due to the customer’s prior refusal to perform a recommended repair.
- b) Items considered normal “Operator” functions.
- c) Service due to modifications made by the customer that were not approved by NB.
- d) Service resulting from facility caused malfunctions including environmental conditions.
- e) Service resulting from any acts of war, terrorism, natural disaster or other force majeure.
- f) This Product Warranty does not cover consumable items.



- g) If a product is not covered by warranty, customer will sign an Authorization Repair Work Order of the evaluated findings and estimation of required work to bring the equipment up to manufacturer specifications.
4. **RESPONSIBILITY:** NB is not responsible for acts of war, terrorism, natural disaster or other force majeure or failure of services supplied by third party contracted or other sources. NB agrees to respond in a timely manner, but cannot be held responsible for transportation delays. Furthermore, NB cannot be held responsible for interruption of business of either party due to any other causes beyond NB's control or revenue lost down to downtime of equipment.
5. **CUSTOMER'S RESPONSIBILITIES:** The Customer is responsible to:
- a) Maintain the equipment in an environment suitable for the operation of the equipment as instructed in the applicable Operator's Manual.
  - b) Maintain the proper electrical power requirements as recommended by NB.
  - c) Follow all operating instructions as indicated in the applicable Operator's Manual supplied by NB.
  - d) Make the equipment available for service within 1 hour after the arrival of the Technical Service Representative.
  - e) Pay all charges incurred by NB due to delays in equipment access or refusal of service after a Technical Service Representative has been dispatched or recommended the machine be returned for service.
  - f) Maintain a safe and accessible environment for the Service Personnel to service the equipment.
  - g) Allow NB to implement any recommended engineering change deemed necessary by NB.
  - h) Not make any modifications to the equipment that are not approved by NB.
  - i) Customer agrees not to employ or engage a direct or 3<sup>rd</sup> party service technician or organization that is not certified to service NB Equipment. Customer further agrees that any needed NB service resulting from the unauthorized repairs performed by a direct or 3<sup>rd</sup> party technician or organization not certified by NB, will be billed to Customer at the current NB published Time and Materials Rates and will not be covered under this Product Warranty.
6. **USE OF SUB-CONTRACTORS:** Service provided under this Product Warranty may at NB's option, be performed by either NB or its authorized Technical Representatives or Sub-Contractors at the direction of NB.
7. **PARTS REPLACEMENT:** Repair materials and parts used to perform service pursuant to this Product Warranty will be replaced only as deemed necessary by NB. NB may use repaired, rebuilt or refurbished parts as necessary in making repairs under this Product Warranty. All parts will be furnished on an Exchange Basis, with the replaced parts becoming the property of NB.
8. **FREIGHT COSTS:** In-bound freight costs for warranty repairs are incurred by the Customer. All freight costs on out-bound warranty repaired equipment are paid by

NB will be shipped via standard shipping only. Any upgrades to Express Overnight are the responsibility of the Customer. Under this Product Warranty Policy Customs Clearance, Duties or Taxes are not part of the freight expense cost. This warranty policy considers freight costs as transportation expense only, not administrative or government fees mandated by local governments. \*\*\* ***If it is determined the equipment is not covered under warranty due to misuse, the customer incurs all freight charges.***

9. SHIPMENT PACKAGING: Please retain all shipment packaging for return shipments to NB for evaluation or service repair if needed. If shipment packaging is not retained by the Customer NB will charge for the replacement shipment packaging and freight costs.
10. LIMITATION OF LIABILITY: The liability of NB hereunder is agreed to be limited to the amount equal to the total amount of all payments made by Customer pursuant to this Product Warranty Agreement and by acceptance of the Product Warranty Agreement. Customer hereby waives any and all claims for incidental, special, consequential or punitive damages. Customer agrees to hold NB harmless and indemnified from any and all such claims by Customer and its agents, servants, employees and its successors and assigns.
11. FORCE MAJEURE: Neither party shall be liable for any failure or delay in performance under this Agreement (other than for delay in the payment of money due and payable hereunder) to the extent said failures or delays are proximately caused by causes beyond that party's reasonable control and occurring without its fault or negligence, or party to substantially meet its performance obligations under this Agreement, provided that, as a condition to the claim of non-liability, the party experiencing the difficulty shall give the other prompt written notice, with full details following the occurrence of the cause relied upon. Dates by which performance obligations are scheduled to be met will be extended for a period of time equal to the time lost due to any delay so caused.
12. ENTIRE AGREEMENT: This agreement contains the whole agreement between the parties in regards to extended warranties. There are no other terms, obligations, covenants, representations, statements, or conditions, oral or otherwise, of any kind whatsoever regarding this Purchase Option Agreement.
13. JURISDICTION AND GOVERNING LAW: Disputes arising under this Extended Warranty Agreement shall be exclusively subject to the jurisdiction of the federal courts of the United States and/or the state courts of Hennepin County, State of Minnesota and jurisdiction therefore shall rest solely in Minnesota, without regard to principles of conflicts of law that would require or permit the application of the substantive law of any other jurisdiction.
14. ASSIGNMENT OF BINDING AGREEMENT: Customer shall not assign or transfer its rights under this Product Warranty without the prior written consent of NB. The provisions of this Product Warranty are binding upon all successors,

administrators, trustees and permitted assigns of Customer. This Product Warranty may be amended, altered or changed at any time by NB only.

### **How to Obtain Product Warranty Service**

Contact NuAge Beauty/Sybaritic Customer Service Department at:

Tel: 800-445-8418 or 952-888-8282 Enter Option 3

Fax: 952-888-8887

Email: [customerservice@sybaritic.com](mailto:customerservice@sybaritic.com)

Mail: NuAge Beauty/Sybaritic, 9220 James Ave. S, Minneapolis, MN 55431 USA

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