

OxyOasis™

Micro Mist Facial System



Owner's Manual

NuAge Beauty, Inc.

9220 James Avenue South, Minneapolis, MN 55431

Dear OxyOasis™ Owner:

Congratulations! We welcome you as a new owner of an OxyOasis System. Enclosed you'll find your OxyOasis Owner's Manual. In it, you'll find set-up and operating instructions, facial protocols as well as service and troubleshooting tips. If you have questions, please feel free to contact your Sales Representative or our Customer Service Department.

We look forward to the opportunity of offering additional products and services to you. Please contact us at 1 (877) 818-9988 or visit us at www.nuagebeauty.com.

In order to offer the highest quality products and services to our customers, we welcome your feedback regarding your new OxyOasis System. Thank you for your business!

USA Distribution Contact NuAge Beauty, Inc. info@nuagebeauty.com
Tel 1 (952) 888-2088 | Toll free: 1 (877) 818-9988 | Fax: 1 (952) 888-8887
© 2014 Mpls. MN 55431 USA

TABLE OF CONTENTS

	Page
Section 1 Introduction	
1.1 Purpose of the Manual _____	4
1.2 Customer Service _____	4
1.3 Disclaimer _____	4
1.4 Copyright _____	4
Section 2 Safety	
2.1 Precautionary Safeguards _____	6
2.2 Warnings _____	7
Section 3 Product Introduction	
3.1 System Description _____	8
Section 4 Installation	
4.1 Operational Components _____	9
4.2 Starting Up/Testing _____	10
4.3 Connecting Tubing _____	10
4.4 Assembling and Connecting the Micro Mist Air Spray Brush _____	11
Section 5 Operation	
5.1 Operating Your OxyOasis _____	12
5.2 Operating your Micro Mist Air Spray Brush _____	12
5.3 Right/Wrong Ways to Use your OxyOasis System _____	14
Section 6 OxyOasis Protocols, featuring Oxygen Botanicals™	
6.1 “Mini Blast” _____	15
6.2 “Super Blast” _____	16
6.3 “Secret Glow” _____	17
Section 7 Troubleshooting	
7.1 Minor Troubleshooting Guide _____	18
Section 8 Maintenance	
8.1 Cleaning _____	19
Section 9 Specification Information	
9.1 General _____	21
Product Warranty _____	22

SECTION 1: INTRODUCTION

1.1 Purpose of the Manual

This manual explains how to correctly install, operate, and get the best performance from your OxyOasis System. It will ensure you are utilizing the OxyOasis properly and effectively. It also includes troubleshooting guidelines for mechanical and electrical difficulties. This owner's manual is organized as a quick reference guide. Any additional updated or supplemental information for this reference guide may be distributed to you as needed. Please read this owner's manual carefully before installing your device. Keep your manual near your device for quick reference.

1.2 Customer Service

We welcome and appreciate your comments, questions, and suggestions in order to continually offer the highest quality products, accessories, and services to our customers. Our qualified professional teams are ready to assist you with a prompt response to any question that you may have.

1.3 Disclaimer

While every attempt is made to ensure the accuracy and completeness of the information in this document, some errors may exist. The distributor and manufacturer do not accept responsibility of any kind for customer loss due to use of or reliance upon this document.

The distributor and manufacturer reserve the right to make changes without notice in the product described or contained herein in order to improve design and/or performance. The distributor and manufacturer assume no responsibility or liability for the use of the product, convey no license or title under any patent, copyright, or trademark right to this product or process and make no representation or warranty that this product is free from patent, copyright, or trademark right infringement, unless otherwise specified. Applications that are described herein for the product are for illustrative purposes only. The distributor and manufacturer make no representation or warranty that such applications are suitable for the specified use without further testing or modifications.

1.4 Copyright

This manual is protected by copyrights. All rights are reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means: electronic, mechanical, photocopying, recording, or otherwise without the prior written permission from the author and publisher. All inquiries should be

addressed at the headquarters listed inside the front cover of this manual, along with a date from a copy of the original purchase receipt of the OxyOasis System. No attempt has been made to designate as trademarks or service marks all words or terms in which proprietary rights might exist. The inclusion, exclusion, or definition of a word or term is not intended to affect, or to express a judgment on, the validity or legal status of the word or term as a trademark, service mark, or other proprietary term.

SECTION 2: SAFETY

2.1 Precautionary Safeguards

Use of Oxygen

- Oxygen is not a flammable gas, but it accelerates the combustion of materials. To avoid all risks of fire, the OxyOasis should be kept away from all flames, incandescent sources and sources of heat (cigarettes), as well as any combustible products such as oil, grease, solvents, aerosols, etc.
- Do not use in an explosive atmosphere.
- Avoid letting oxygen accumulate on an upholstered seat or other fabrics. In the event that the concentrator is operating while not supplying oxygen to a patient, position it so that the gas flow dilutes in the ambient air.
- Place the device in a ventilated area free from smoke and atmospheric pollution, at least 2 feet from any other object.

Use and Maintenance of the Device

- Do not modify the OxyOasis System.
- Use the cable provided and check that the electrical characteristics of the main socket used match those indicated on the manufacturer's plate on the rear panel of the machine.
- We recommend avoiding the use of extension cables or even adapters as they are sources of sparks and therefore of fire.
- The OxyOasis must only be used for oxygen air spray facial sessions.
- Do not use in a specifically magnetic environment (MRI, etc.).
- Do not carry out any facial session in areas exhibiting broken skin.
- Do not use the micro-mist air spray brush with a humidifier bottle.
- Do not use any essential oils with the humidifier bottle.
- Do not use any flammable substance such as alcohol or acetone to prepare the skin for facial.
- Shut device off when not in use.

The manufacturer, assembler, installer or importer are not considered to be responsible themselves for the consequences on the safety, reliability and characteristics of the device unless:

- The assembly, fitting, extensions, adjustments, modifications, or repairs have been performed by persons authorized by the party in question.
- The electrical installation of the corresponding premises complies with local regulations.

- The device is used in accordance with the instructions for use.
- If the replacement parts used for the periodic servicing by an approved technician do not comply with the manufacturer's specification, the latter is absolved from all responsibility in the event of electrical shock.

Only persons who have read and understood this entire manual are authorized to use the OxyOasis.

2.2 Warnings

IMPORTANT SAFETY INFORMATION

This manual uses the following convention to highlight information relating to hazards and precautions associated with your oxygen concentrator:

! DANGER – FIRE HAZARD, NO SMOKING

This device supplies high concentrations of oxygen which promotes rapid burning. Do not allow smoking, open flames, or other ignition sources within 5 feet of this device or its accessories. Oil, grease, or other petroleum products should NEVER be used on or around the unit.

Do not use extension cords with this unit.

! WARNING – Risk of Electric Shock

Do not remove the cover or attempt to disassemble this product. Contact your equipment provider if service is required.
Unplug the power cord from the AC wall outlet before cleaning.

Do not use if the power cord is damaged.

Note: The distributor and the manufacturer accept no responsibility for damages to person or property resulting from improper use of the OxyOasis System.

SECTION 3: PRODUCT INTRODUCTION

The OxyOasis is an aesthetic oxygen concentrator. It provides a continuous flow of oxygen-enriched air by separating the oxygen and nitrogen contained in ambient air. This is not a medical device.

OxyOasis is a device that filters ambient air to provide the user with an uninterrupted flow of enriched oxygen.

A compressor pulls in air and raises the air pressure in order to prepare the oxygen and nitrogen for filtration. The compressed air is then delivered to one of two airtight cylinders, where it is passed through a special, porous filter called zeolite. When compressed air is passed through the zeolite, the nitrogen molecules chemically bond to the zeolite while the oxygen flows through unimpeded to the user.

The machine enables a continuous flow of oxygen to the user by alternating the use of each cylinder. When compressed air is directed to one cylinder, the air pressure in the other cylinder is reduced to 0 PSI. The reduction in air pressure 'purges' the nitrogen from the zeolite and prepares the cylinder for the next cycle. This process allows the user to enjoy a steady flow of oxygen-enriched air.

3.1 System Description

The OxyOasis is easy to use and ergonomic. The single flow adjustment knob allows:

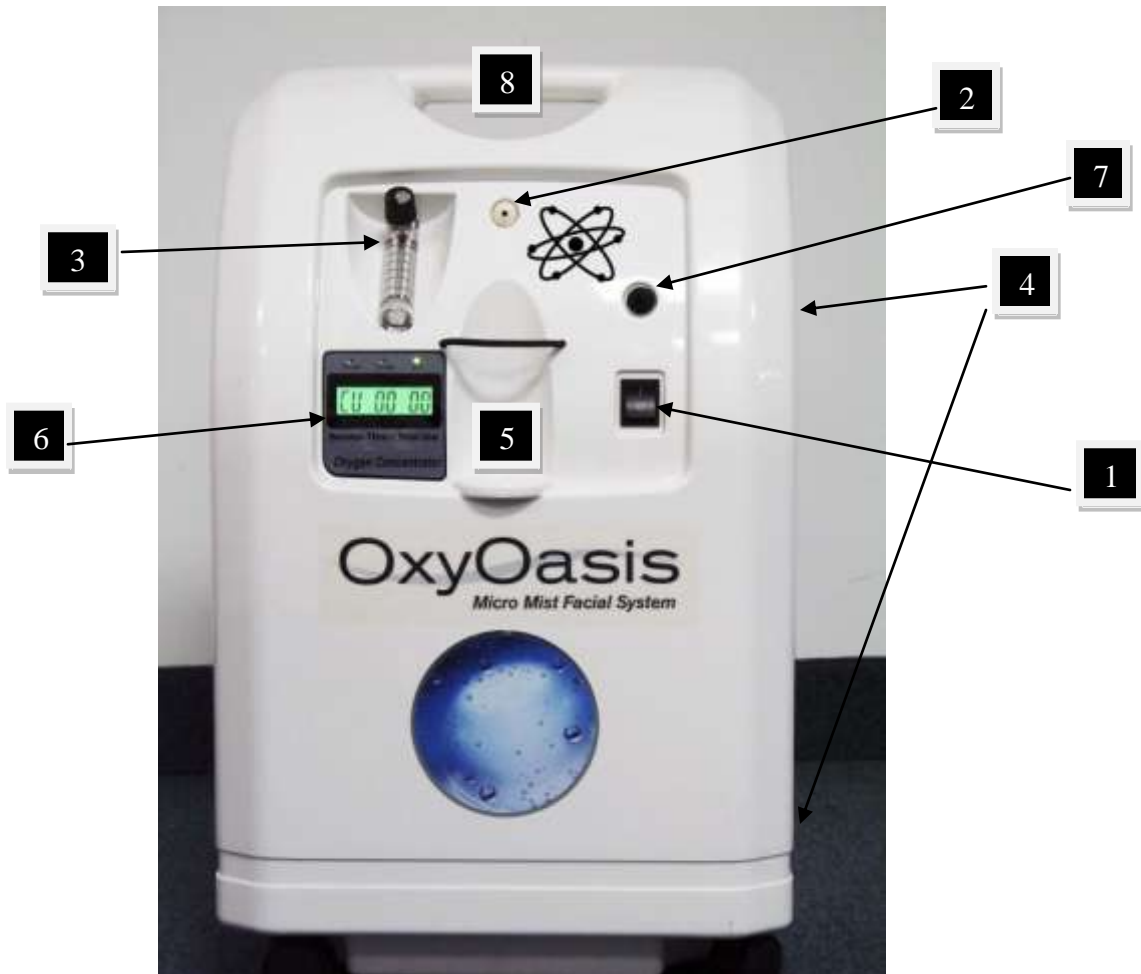
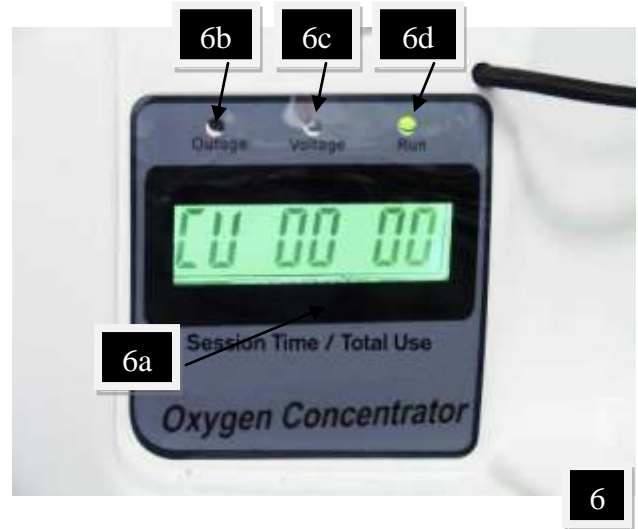
- The device to be easily adjusted to the desired flow rate.
- Technicians to limit flows to a specific range of flow rates with an internal locking device.

Note: The performances described only relate to the use of the OxyOasis with the accessories recommended by the manufacturer.

SECTION 4: INSTALLATION

4.1 Operational Components

1. Power Switch
2. Oxygen Outlet
3. Flow Meter with Control Knob
4. Air Filters
5. Place for Humidifier bottle (**not to use with the air spray brush**)
6. LED Display
 - 6.a Time Counting System
($CU = \text{current use session time} / \text{total use}$)
 - 6.b Power Disconnection
 - 6.c Abnormal Voltage
 - 6.d Power "ON" Indicator Light
7. Circuit Breaker Reset Button
8. Handle



4.2 Starting Up/Testing

1. Carefully unpack the concentrator and place upright on the floor.
2. Position the unit away from curtains or drapes, hot air registers and heaters. Be certain to place the unit so all sides are at least 2 feet away from a wall or other obstruction. Do not place the unit in a confined area.
CAUTION: Always operate the unit in an upright position.
3. Turn the unit so that the operating controls are within easy reach and the air intake is not obstructed.
4. Remove the power cord *completely* from around the device (if wrapped around the device).
5. Install the power cord into an appropriate power receptacle in the wall. Double check to make sure the wall receptacle specifications match the power requirements stated on the unit (110V or 220V).
6. Unpack the tubing found inside the concentrator shipping carton.
7. Air enters the oxygen concentrator through two air intake gross particle filters located on the right side and underneath the oxygen concentrator. These filters remove dust particles and other impurities from the air. Before you operate the unit, make sure these filters are clean and positioned correctly (see Section 8 Maintenance for cleaning instructions).
8. Test the concentrator by pressing the power switch ON.
9. Next, turn the knob of the flow valve counter clockwise allowing oxygen to flow. This should cause the steel ball inside the flow meter to “float” on the flow of oxygen in accordance with the flow rate set. Check for oxygen flow at the output fitting on the front side of the unit by placing glass of water under the nozzle. The flow should disturb the surface of the water.
10. After the test, TURN THE UNIT POWER SWITCH “OFF”. The oxygen-enriched airflow continues for approximately one (1) minute after the device is stopped.
11. If the unit fails to operate properly, refer to the troubleshooting section of this manual for a list of probable causes and solutions.

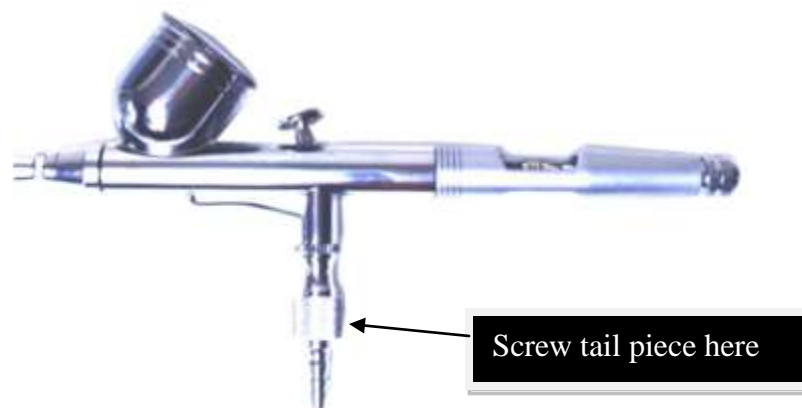
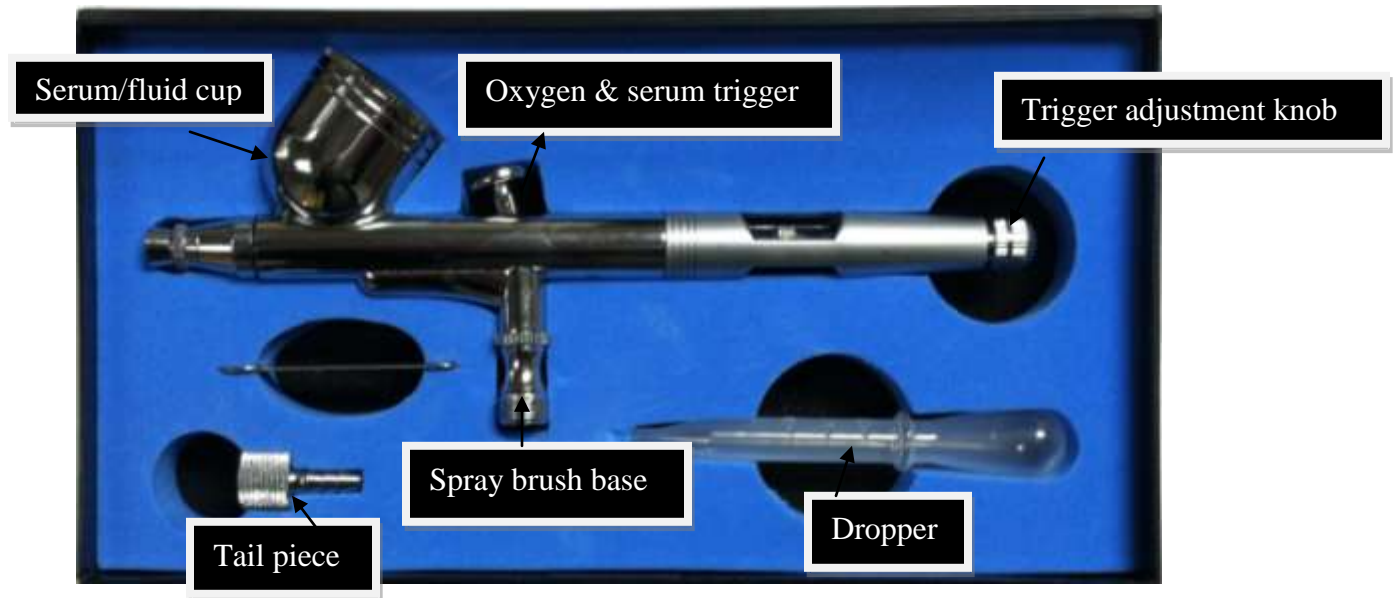
4.3 Connecting tubing

1. Connect oxygen administration tubing to air outlet on OxyOasis.
2. Connect the other end of the tubing to dispensing method (air spray brush, capsule, etc.). The tube between the customer and the OxyOasis should be less than 5 feet long, in order to ensure that the oxygen flow rate remains satisfactory.
3. Ensure that all of the parts are connected correctly so as to avoid leaks.

4.4 Assembling and Connecting the Micro Mist Air Spray Brush

Attention: never use your humidifier bottle with the use of the air spray brush

1. Attach tail piece to the base on the bottom of the spray brush.



2. Follow all steps from section 4.3 to connect oxygen administration tubing.
3. Connect the open tube end to the tail piece input fitting on the air spray brush.

SECTION 5: OPERATION

5.1 Operating your OxyOasis

Follow the steps outlined in section 4.2 to test and connect the oxygen administration tubing.

1. After initializing the oxygen concentrator, press the power switch to turn ON the concentrator. For best results, turn on the device 5 minutes before you intend to use it.



2. Open the flow valve of the concentrator by turning the flow meter knob counter-clockwise. **Adjust to 3.5 LPM** for best results.



5.2 Operating your Micro Mist Air Spray Brush

Follow the steps outlined in section 4.4 to assemble the spray brush and connect the oxygen administration tubing.

1. Fill the serum/fluid cup reservoir with liquid activators and desired serums (see protocols for product suggestions). **NEVER use essential oils for oxygen spray.**
2. Pull the trigger halfway for oxygen-enriched air only application.
3. Pull the trigger all the way for oxygen-enriched air plus product spray application.
4. Follow protocols for specifics on application and duration.

Holding Your Air Spray Brush

To hold the micro mist air spray brush effectively and ergonomically please use the following steps:

- Firstly hold your hand flat with your thumb facing upwards.
- Place the spray brush with the nozzle sitting on your middle finger and the end of the spray brush cradled in the groove of your thumb.



Keeping your hand relaxed:

- Fold your little, ring and middle finger around the base of the spray brush.
- Rest your index finger on the side or base of the fluid cup.
- Leaving your thumb to rest on the trigger enabling you to control oxygen/serum flow.



Keeping your hand relaxed during session reduces strain on your hand and wrist.



Using the trigger on your Air Spray Brush

Your spray brush has 2 very simple actions you need to remember:

1. Using your thumb press down on the trigger to release the oxygen flow.
2. Keeping the trigger pressed down draw the trigger back, to release the serum from the fluid cup.

Please Note: You can regulate the amount of serum being sprayed by how far you pull the trigger back (adjust from the back “trigger adjustment knob”)

Distance when spraying

1. When spraying large areas such as cheek or the forehead you must be 5 – 6 cm (about 2 inches) away from the surface of the skin.
2. When spraying smaller areas such as the eye, nose or upper lip you must be 1 cm (about ½ inch) away from the surface of the skin.

5.3 Right/Wrong Ways to Use your OxyOasis System

❖ Use of OxyOasis with Micro Mist Air Spray Brush



SECTION 6: PROTOCOLS

“MINI BLAST”

15 minutes

1. Skin has already been cleansed for facial
2. Prepare the micro mist air spray brush: fill up the fluid cup half-way with water based products like activators or serums.
3. Turn on your OxyOasis and adjust flow meter to at least 3.5 LPM
4. Start by pulling the trigger halfway to release the gentle, adjustable flow of oxygen-enriched air over the facial area with quick, back and forth motions: stay close to the skin at all times for best results, work in small areas and spend more time on areas of concern
5. Pull trigger all the way back now to spray the solution over the area to soothe and refresh: pull further away from skin and alternate with step 4 until the entire solution is released
6. Apply moisturizer

“SUPER BLAST”

45 minutes

1. Remove makeup first with Makeup Remover and rinse with a warm towel
2. Cleanse skin with a cleanser and rinse with a warm towel
3. Exfoliate skin
4. Turn on your OxyOasis and adjust flow meter to at least 3.5 LPM
5. Use the micro mist air brush without product in the fluid cup;
Work close to the skin in quick, back and forth motions
6. Apply mask
7. Prepare the micro mist air spray brush: fill the fluid cup halfway with water based activators or serums
8. Start by pulling the trigger half way to release the gentle, adjustable flow of oxygen-enriched air over the facial area with quick, back and forth motions: stay close to the skin at all time for best results, work in small areas and spend more time on areas of concern
9. Pull trigger all the way back to spray the solution over the area to soothe and refresh: pull further away from skin and alternate with step 10 until the entire solution is released
10. Apply small amount of Eye Cream
11. Apply moisturizer.

“SECRET GLOW”

60 minutes

1. Remove makeup first with Makeup Remover and rinse with a warm towel
2. Cleanse skin with small amount of cleanser and rinse with a warm towel
3. Exfoliate
4. Turn on your OxyOasis and adjust flow meter to at least 3.5 LPM
5. Take the micro mist air brush and use it without product in the fluid cup:
work close to the skin in quick, back and forth motions
6. Massage face, neck and décolleté
7. Apply masque
8. Prepare the micro mist air spray brush: fill up the fluid cup halfway with water based activator and serums
9. Start by pulling the trigger half way to release the gentle, adjustable flow of oxygen-enriched air over the facial area with quick, back and forth motions:
stay close to the skin at all time for best results, work in small areas
and spend more time on areas of concern
10. Pull trigger all the way back to spray the solution over the area to soothe and refresh: pull further away from skin and alternate with step 11 until the entire solution is released
11. Apply small amount of Eye Cream
12. Apply moisturizer

SECTION 7: TROUBLESHOOTING

7.1 Minor Troubleshooting Guide

Problem	Probable Cause	Solution
Unit does not operate	<ul style="list-style-type: none"> • The power cord is disconnected. • No power at outlet. • Concentrator circuit breaker has tripped. 	<ul style="list-style-type: none"> • Connect power cord to wall outlet. • Check power source, fuses, breakers, switches, etc. • Remove filter door on left side of the concentrator and momentarily press the circuit breaker reset button. • Push the circuit breaker button and if no results, contact your provider.
Any other problems		Turn off your unit, stop the device and wait for it to cool down. Check that the patient circuit is not obstructed. Start up again. If the device does not start, contact your provider.
Air brush doesn't operate correctly or the machine makes a weird beeping noise	The air brush is not properly connected	<ul style="list-style-type: none"> • Make sure the hose is strongly connected on both ends • DO NOT USE THE HUMIDIFIER BOTTLE WITH THE AIR BRUSH
Air brush doesn't release serum when trigger pulled all the way back	Product used is not liquid enough Air brush is clogged Back adjustment knob is not loose enough	<ul style="list-style-type: none"> • Make sure you use only liquid serums and no gel or thick viscosity products in the fluid cup • Make sure you follow cleaning process after each session • Make sure the back adjustment knob is not tight so you can pull the trigger all the way back • Try to shake a little the air brush as you spray to help the serum diffuse if necessary to get it started.

SECTION 8: MAINTENANCE

8.1 Cleaning

Air Filters

The air filters located on the right side and underneath the cabinet should be cleaned at least once a week to keep your concentrator running properly.

1. Turn off your concentrator and remove the foam filter inserts from the right side and underneath the cabinet.
2. Wash the filters in warm water and dishwashing soap, rinse thoroughly, and dry with a towel. The filter should be completely dry before reinstalling.



! CAUTION – Do not operate the concentrator without the filters installed or while either filter is damp.

Oxygen Tubing, Accessories

1. Clean and/or replace your oxygen tubing and accessories as needed.
2. The micro mist air spray brush must be cleaned for each new customer.

Exterior Cabinet

You may clean the exterior of the concentrator cabinet as needed using a damp cloth or sponge with a mild household cleaner and wipe dry.

! WARNING – Disconnect the power cord from the electrical outlet before cleaning.

! WARNING – Do not apply liquid directly to the cabinet or use any petroleum-based solvents or cleaners.

Micro mist air spray brush cleaning instructions

Using a small bristle brush and the isopropyl alcohol, clean any residue from the color cup. Once this is done you should back flush the airbrush by filling the product cup with isopropyl alcohol, pull the trigger with your finger covering the air tip, as pictured below in **pic 1**.



Pic 1

It is essential you clean the spray brush after every treatment.

Please follow the instructions below to best clean your spray brush.

- Using tap warm to hot water to rinse cup and lid thoroughly.
- Make sure you rub the inside of the cup and thoroughly remove all traces of serum.
- Fill the cup with water, hold your finger over the tip of the infuser, press down and pull back on the trigger. This will create back flow causing the water in the cup to bubble.
- Let the liquid bubble for a few seconds then release your finger from the tip of the serum cup. Keeping the trigger pressed down and pulled back spray water through.
- Repeat this process 3-4 times.
- Dry the cup and lid and make sure you have sprayed all water out.
- **On the final rinse use a sterilizing solution or alcohol in place of water.**
- Using a square alcohol swab scrunch a corner to create a point.
- Insert swab into the end of the infuser tip and wipe the inside.

Points to remember

- Never insert a cotton bud or anything stiff into the tip of the infuser as this will bend the fine needle slightly protruding and prevent the infuser from spraying effectively.
- Use a sterilizing solution to complete the cleaning process, especially if you have treated an open wound or infected pustule.

SECTION 9: SPECIFICATION INFORMATION

9.1 General

Oxygen Outlet Flow	0.5 – 5 LPM
Maximum Outlet Flow	5 LPM
Oxygen Concentration	85% +/- 5%
Electrical Rating	110V-220V, 50 Hz-60 Hz
Power Consumption	300 Watts
Operating Environment	5 °C – 40 °C ≤ 80% Relative Humidity (non-condensing)
Dimensions	Length: 15.4"/39 cm Width: 12.2"/31 cm Height: 25.2"/64 cm
Weight	Product: 52 lbs/23.7 Kg Shipped: 57 lbs/26 Kg
Sound Level	≤ 52 dbA
Storage Conditions	-40 °C to 50 °C, ≤ 93% R.H.
Alarms	Power failure (buzzing sound+ red light on), abnormal voltage (yellow light on if too low or too high)

Sybaritic, Inc. Product Warranty

Oxy Oasis Facial System

Product Warranty Term

This One Year Product Warranty will expire 12 months from the Original Purchase Invoice Date.

General Terms and Conditions

Sybaritic, Inc. (hereinafter "SYB") agrees to provide warranty service according to the terms and conditions set forth in this document.

1. **ACTIVATION:** This Product Warranty shall become effective upon the original purchase date on the invoice.
2. **SERVICES INCLUDED IN THIS AGREEMENT ARE:**
 - a) Telephone support from SYB Technical Service Team between the hours of 7:30 A.M. through 5:30 P.M. CST Monday through Friday.
 - b) Labor and Parts with the exception of Consumable and Accessories.
 - c) Product Warranty Owner must provide SYB with reasonable opportunity (as determined by a SYB Technical Representative) for verbal troubleshooting with the Owner or Owner's Representative prior to assignment of an on-site Technician or shipment of any parts. It is at the discretion of SYB Technical Services Management to make the determination to either assign an on-site Technician or require the equipment to be returned to SYB for evaluation and/or repair.
3. **SERVICES NOT INCLUDED, BUT NOT LIMITED TO, IN THE PRODUCT WARRANTY ARE:**
 - (a) Service resulting from operator misuse, abuse, unreasonable wear and tear, negligence, error due to the customer's prior refusal to perform a recommended repair.
 - (b) Service resulting from customer error in not performing equipment maintenance procedures.
 - (c) Service due to modifications made by the customer that were not approved by SYB.
 - (d) Service resulting from facility caused malfunctions including environmental conditions.
 - (e) Service resulting from any acts of war, terrorism, natural disaster or other force majeure.
 - (f) This Product Warranty does not cover the Sprayer Gun as this is considered a consumable item and has a separate limit 3 month warranty.
 - (g) If a product is not covered by warranty, customer will sign an Authorization Repair Work Order of the evaluated findings and estimation of required work to bring the equipment up to manufacturer specifications.
4. **COVERAGE HOURS:** The service hours covered under this agreement are 7:30 A.M. to 5:30 P.M. Monday through Friday local time, excluding holidays and weekends. Any service that is performed outside of the normal service hours will be billable at the SYB published Time and Materials Rates when the service is rendered.
5. **RESPONSIBILITY:** SYB is not responsible for acts of war, terrorism, natural disaster or other force majeure or failure of services supplied by third party contracted or other sources. SYB agrees to respond in a timely manner, but cannot be held responsible for transportation delays. Furthermore, SYB cannot be held responsible for interruption of business of either party due to any other causes beyond SYB's control or revenue lost down to downtime of equipment.
6. **CUSTOMER'S RESPONSIBILITIES:** The Customer is responsible to:
 - a) Maintain the equipment in an environment suitable for the operation of the equipment as instructed in the applicable Operator's Manual.
 - b) Maintain the proper electrical power requirements as recommended by SYB.
 - c) Follow all operating instructions as indicated in the applicable Operator's Manual supplied by SYB.
 - d) Allow SYB to implement any recommended engineering change deemed necessary by SYB.
 - e) Not make any modifications to the equipment that are not approved by SYB.
 - f) Customer agrees not to employ or engage a direct or 3rd party service technician or organization that is not certified to service SYB Equipment. Customer further agrees that any needed SYB service resulting from the unauthorized repairs performed by a direct or 3rd party technician or organization not certified by SYB, will be billed to Customer at the current SYB published Time and Materials Rates and will not be covered under this Product Warranty.

7. USE OF SUB-CONTRACTORS: Service provided under this Product Warranty may at SYB's option, be performed by either SYB or its authorized Technical Representatives or Sub-Contractors at the direction of SYB.
8. PARTS REPLACEMENT: Repair materials and parts used to perform service pursuant to this Product Warranty will be replaced only as deemed necessary by SYB. SYB may use repaired, rebuilt or refurbished parts as necessary in making repairs under this Product Warranty. All parts will be furnished on an Exchange Basis, with the replaced parts becoming the property of SYB.
9. FREIGHT COSTS: In-bound freight costs for warranty repairs are incurred by the Customer. All freight costs on out-bound warranty repaired equipment is paid by SYB will be shipped via UPS Ground Services only. Any upgrades to Express Overnight are the responsibility of the Customer. Under this Product Warranty Policy Customs Clearance, Duties or Taxes are not part of the freight expense cost. This warranty policy considers freight costs as transportation expense only, not administrative or government fees mandated by local governments. ***** If it is determined the equipment is not covered under warranty due to misuse, the customer incurs all freight charges.**
10. SHIPMENT PACKAGING: Please retain all shipment packaging for return shipments to SYB for evaluation or service repair if needed. If shipment packaging is not retained by the Customer SYB will charge for the replacement shipment packaging and freight costs.
11. LIMITATION OF LIABILITY: The liability of SYB hereunder is agreed to be limited to the amount equal to the total amount of all payments made by Customer pursuant to this Product Warranty Agreement and by acceptance of the Product Warranty Agreement. Customer hereby waives any and all claims for incidental, special, consequential or punitive damages. Customer agrees to hold SYB harmless and indemnified from any and all such claims by Customer and its agents, servants, employees and its successors and assigns.
12. FORCE MAJEURE: Neither party shall be liable for any failure or delay in performance under this Agreement (other than for delay in the payment of money due and payable hereunder) to the extent said failures or delays are proximately caused by causes beyond that party's reasonable control and occurring without its fault or negligence, or party to substantially meet its performance obligations under this Agreement, provided that, as a condition to the claim of non-liability, the party experiencing the difficulty shall give the other prompt written notice, with full details following the occurrence of the cause relied upon. Dates by which performance obligations are scheduled to be met will be extended for a period of time equal to the time lost due to any delay so caused.
13. ENTIRE AGREEMENT: This agreement contains the whole agreement between the parties in regards to product warranties. There are no other terms, obligations, covenants, representations, statements, or conditions, oral or otherwise, of any kind whatsoever regarding this Product Warranty Agreement.
14. JURISDICTION AND GOVERNING LAW: Disputes arising under this Product Warranty Agreement shall be exclusively subject to the jurisdiction of the federal courts of the United States and/or the state courts of Hennepin County, State of Minnesota and jurisdiction therefore shall rest solely in Minnesota, without regard to principles of conflicts of law that would require or permit the application of the substantive law of any other jurisdiction.
15. ASSIGNMENT OF BINDING AGREEMENT: Customer shall not assign or transfer its rights under this Product Warranty without the prior written consent of SYB. The provisions of this Product Warranty are binding upon all successors, administrators, trustees and permitted assigns of Customer. This Product Warranty may be amended, altered or changed at any time by SYB only.

How to Obtain Product Warranty Service

Contact Sybaritic Customer Service Department at:

Tel: 800-445-8418 or 952-888-8282 Fax: 952-888-8887

E-mail: customerservice@sybaritic.com

Mail: Sybaritic, Inc., 9220 James Avenue S., Bloomington, MN. 55431 USA

OO.21.0214.2.U