



OPERATION MANUAL

ASPEN™

MASSAGE TABLE

OR

MULTI-PURPOSE LIFT TABLE

(800) 358-8292 (760) 597-2155
Fax: (760) 599-7374

OPERATION MANUAL
Living Earth Crafts
ASPEN

Your new Living Earth Crafts Aspen table is powered by dual electric pedestal actuators. This manual will assist you in operating and caring for your new table.

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**Section 1
ASPEN TABLE**

IMPORTANT SAFETY INSTRUCTIONS
FOR COMMERCIAL USE ONLY

When using an electrical furnishing, basic precautions should always be followed, including the following:

Read all instructions before using the ASPEN TABLE.

DANGER- To reduce the risk of electrical shock:

- 1) Always unplug this furnishing from the electrical outlet before cleaning.
- WARNING-** To reduce the risk of burns, fire, electric shock, or injury to persons:
 1. Unplug from outlet before putting on or taking off parts.
 2. Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
 3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
 4. Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
 5. Keep the cord away from heated surfaces.
 6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.
 7. Never drop or insert any object into any opening.
 8. Do not use outdoors.
 9. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
 10. To disconnect, turn all controls to the off position, then remove plug from outlet.
11. **WARNING, MOVABLE PARTS-** Risk of Injury- Keep children away from extended Table Lift, Back Support or Leg Support.
12. **CAUTION:** To reduce the risk of electrical shock, this furnishing has a polarized plug (one blade wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
13. Make certain that the cord and plug are maintained in good condition and are not allowed to become damaged while in use. Avoid positioning the cord in the traffic lane and it is always kept out of the way. Take this furnishing out of service immediately if the cord or plug becomes damaged in any way.
14. If this furnishing is not in use, the cord needs to be rolled up and stored out of the way to avoid damage.

SAVE THESE INSTRUCTIONS



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Operation manual – ASPEN

03/05/08

Section 1, CONTINUED

IMPORTANT SAFETY INSTRUCTIONS
ASPEN TABLE

CAUTION!

When lowering any section of the table, make sure that no supplies or any part of yours or your client's body is between the top of your table and its base. This could result in injury, or could damage your table as well as the item. It is recommended that you always return your table top to the lowest flat position to avoid leaving the base exposed. By doing so, you will minimize the possibility of damage to your table by unequal weight distribution such as sitting on the leg section while raised.

When lowering the table height, be sure there are no foreign obstacles underneath your table that could obstruct it from lowering completely. This could damage your table.

1. Maximum lifting capacity of 625 lbs, maximum load limit for back and leg section 100 lbs each.
2. Never operate your table on an uneven surface. Adjust the leveling feet so that your table is stable.
3. Never operate your table with unequally distributed weight such as sitting on the foot or head section while raising or lowering it.
4. Never use or store your table in a wet or very humid environment. Water and excessive moisture can damage the wood and electrical components. Evidence of exposure to water or moisture will void your warranty.
5. Salon Top: Never raise the head or foot section with a client in the prone position (face down).
6. If you have purchased the Flexible Armrest Option, never use the Armrests as handholds or body support mechanisms, especially when setting clients on or off the table.
7. Never attempt to use the foot lift section to support concentrated weight such as sitting or standing.

SAVE THESE INSTRUCTIONS



Section 2

OPERATING YOUR TABLE

ASPEN

Use of Hand Control:

With your new Aspen Table, you can

1. Raise or lower the overall height of your table.
2. Independently raise or lower the height of the head end of your table.
3. Independently raise or lower the height of the foot end of your table.
4. Raise or lower the head section independently (Salon Top only)
5. Raise or lower the leg section independently (Salon Top only)

MESSAGE TOP OR FLAT TOP TABLE:

On your hand set control, you will notice two rows of controls. The darkened section of the image is the area where adjustment will occur.

FIRST ROW: Adjusts the over-all height of the table

SECOND ROW: Independently raises or lowers either the head end or the foot end of the table.

Push **left** of the image – movement will be “up”.

Push **right** of the image – movement will be “down”.

SALON TOP MULTI-PURPOSE TABLE:

On your hand set control, you will notice four rows of controls. The darkened section of the image is the area where adjustment will occur.

FIRST ROW: Adjusts the back tilt section of your table top.

SECOND ROW: Adjusts the foot tilt section of your table top.

THIRD ROW: Adjusts the over-all height of the table.

FOURTH ROW: Independently raises or lowers either the head end or the foot end of the table.

Push **left** of the image – movement will be “up”.

Push **right** of the image – movement will be “down”.

You can also push 2 or more of the Control functions at the same time for quick adjustment of all desired sections, simultaneously.

OPTION: Foot Control:

If you have ordered the Foot Control, you can raise or lower the overall height of the table. The left side raises the table and the right side lowers it.



Section 2 - Continued
OPERATING YOUR TABLE
ASPEN

OPTION: Flex Armrest (for Salon Top only): Applies only to tables purchased with this option.

The optional flexible armrest on your Living Earth Crafts table features a positive lock design. A locking mechanism ensures that the armrests do not unexpectedly pull out during use. At first the armrests will be a bit tight to remove. This is normal. Allow time to let the components “fit in”, and they will loosen over time.

1. **Install the Flex Armrests.** Installing the armrests can be done with the table in any position, however, it may be easiest when the table top is in the flat position. Line up the entry posts with the side grommet holes. Push the tips into the holes until a click can be heard. If the armrest is pushed in too far, pull it back slightly and the lock will engage. Test the locked position by giving it a light pull. It should give resistance.
2. **Remove the Flex Armrests.** Removing the armrests can be done with the table in any position, however, it may be easiest when the table top is in the flat position. Grasp the armrest near the entry posts and remove one end at a time with a sharp pull. This operation takes some effort, however this ensures that the rest will not release during use.

Servicing of Double Insulated Products- This is a double-insulated product, with two systems of insulation instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace.



Section 3

MAINTENANCE ASPEN

Your new Aspen table is relatively maintenance free. However, to ensure that your table will continue to function properly and keep its appearance, we recommend the following:

1. VINYL: After each and every treatment on your table, clean thoroughly, removing all oil residue. This and other residues may cause the vinyl to dry out and become brittle. We recommend using the product ViraGuard® (sold by Living Earth Crafts) which also disinfects. Spray the vinyl and rub gently with a soft cloth. A solution of 1 part mild detergent (such as liquid dishwashing detergent) to 10 parts warm water may also be used. Simple Green is another alternative. A more thorough cleaning is recommended on a weekly basis.

Use caution when attempting to remove stains as you could damage your vinyl. Any stains should be treated immediately with a solution of 1 part alcohol to 10 parts water. Restore the luster to the spot with a light application of spray furniture wax.

CAUTION!

DO NOT USE ACETONE, PAINT THINNER, BLEACH,
ARMOR ALL TYPE OR INDUSTRIAL CLEANERS.
These will damage the vinyl's protective coating.

2. To maintain the wood finish and retouch scratches, use a high quality furniture wax.
3. The actuator or mechanical lift is maintenance free. Do not lubricate. Be careful to avoid application of sticky substances to the mechanism.

DO NOT USE soap and water for cleaning the lifting mechanism.



Section 3 - Continued

MAINTENANCE ASPEN

4. You should periodically check that your table is level, recommendation is bi-monthly.

The “level or balance” of your table is very important, both during the initial set up and on a routine basis. The balance of the table is adjusted with the leveling feet, located on the bottom of each leg. You will need (2) open end wrenches – ½” and 9/16”.

Begin by taking a visual inspection of the flat bottom foot of each leg. Notice two hex nuts on each leveling foot. The upper hex nut is adjustable and secures the leveling foot in place, while the lower nut is stationary, and allows you to raise and lower each leveling foot independent of each other. This is necessary as floors and carpet may not be 100% level or flat. The most common symptom of an unbalanced table is unusual rocking of the entire bed. To determine which foot to adjust, attempt to “rock” your table. If your table rocks, the leg that is “off the ground” is the one that will need adjusting. Once your diagnosis has been made, proceed as follows:

- a. Loosen the upper hex nut until it no longer touches the upper leg.
 - b. Raise or lower the entire foot as necessary on the lower hex nut. Counterclockwise will lower the overall height; clockwise will raise the overall height. Continue with the adjustment of the lower hex nut until the black round foot is completely flat to the ground and the table no longer rocks.
 - c. To lock into place, reposition the upper hex nut so that is secure and tight against the upper leg.
 - d. Test all legs to ensure that the upper hex nut is tight against the upper leg and secure in place.
5. If this furnishing is taken out of service, the electrical cord needs to be rolled up and placed inside the table to avoid damage while in storage.



Section 4

TROUBLE SHOOTING **ASPEN**

If you are experiencing technical difficulties with your Aspen, we ask that you perform these trouble shooting techniques prior to contacting Living Earth Crafts.

SYMPTOM: Table does not raise or lower:

1. Check to make sure the outlet in your room is receiving power. This can be done by plugging in a hairdryer or small appliance and turning it on.
2. If you have a dimmer in the room, make sure the dimmer switch is turned to full power, then retest your table.
3. Check the fuse or circuit breaker box for blown fuse or tripped circuit breaker.
4. Check to make sure the hand (and optional foot) control is securely plugged into the junction box of the table. The light on the hand set control should be "on".

SYMPTOM: Table does not operate in accordance to the functions on the hand-set control:

1. Check to make sure that the hand set control is plugged into the receptacle nearest the power cord in the junction box, located under the table in the cabinet area.

SYMPTOM: Table is unstable after moving it to a new location:

1. See Section 3: Maintenance, #4.

If you are unable to resolve the problem with your table, please refer to Section 5, Technical Problems, and contact Living Earth Crafts.



Section 5

TECHNICAL PROBLEMS **ASPEN**

With proper maintenance, your Living Earth Crafts table is designed to give you years of trouble free operation. If you should have a problem with your table, do not attempt to repair the table yourself. This will void the 2-year warranty that covers your table against defects in material and workmanship. It covers repairs only if you follow these steps:

1. Call **800-358-8292 or 760-597-2155**

Our Customer Service Representative will ask you to provide the following information:

- a) your table's serial number (located on the underside of the head section of the table top)
 - b) a description of the problem
2. Under warranty, our representative will coordinate a technician in your area if one is available. The technician will contact you to arrange for a convenient time for on-site service. This service is scheduled during normal business hours, 8.AM to 5.PM, Monday through Friday. For non-warranty, a referral will be made so that you can contact a service technician in your area.
3. You will need to allow the technician access to your table at the scheduled time. If there is a lengthy delay, you will be charged for the delay time at the service agent's hourly rate. To cancel the appointment, notify the technician 24 hours prior to the scheduled appointment. If you fail to notify the technician, you will be charged for the service call.
4. Please remember that any unauthorized service will not be covered. Please be sure to contact us first.
5. As expressed in your warranty, damage from abuse or mishandling is not covered.



Section 6

WARRANTY ASPEN

Tables are warranted against defects in materials, design and workmanship, to the original owner, as follows:

- Frame
 - Lifetime †
- Foam & Vinyl
 - 3 years
- Motors & Controls:
 - 2 years

Warranty is onsite where available.

Warranty does not cover damage caused by accident, misuse, or neglect. All warranties limited to repair or replacement, at our discretion, to the original purchaser.

- † Lifetime warranty applies to original owner, as long as you own your table or 5 years after the model is discontinued or five years for private label tables



Section 7

ASPEN SPECIFICATIONS

FEATURES:

- Choice of flat Massage Top or Salon Top
- Top Width options: 28", 30", and 32"
- Length: 73"
- 3-1/2" Deluxe Salon Foam on Flat Top
- 4" Strata Memory Foam on Salon Top
- Height Range: 25" to 35"
 - Dual Column Electric Pedestal Actuators
 - Heavy-Duty hand control to raise and lower table
 - Power Supply: 110 volt, Standard Wall Outlet
 - International Power Supply: Alternate voltages and plugs available for all countries
 - Lifting capacity: 625 lbs
- Solid hardwood Maple & 3/4" Multi-ply frame construction
- ADA Compliant

ELECTRICAL DATA—

Power Cord: Non-grounded, polarized, double insulated
Input Voltage: 120VAC, 60Hz
Input Amperage: Max. 2.7A
Duty Cycle: 10%, Max. 2 min./ 18 min.

