

Owner's Manual

Thank you for purchasing the Dermalife[®] Spa-Oceana™ 2G System

Before using the Dermalife[®] Spa-Oceana[™] 2G System, please read this owner's manual thoroughly to ensure proper and safe use.

SYBARITIC

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Dermalife[®] Spa-Oceana[™] 2G System Owner's, Installation, and Service Manual

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To the New Owner of a Dermalife[®] Spa-Oceana[™] 2G System:

Congratulations! We at Sybaritic, Inc. welcome you as a new owner of a Dermalife[®] Spa-Oceana[™] 2G System. Enclosed you'll find your Dermalife[®] Spa-Oceana[™] 2G System Owner's, Installation, and Service Manual. In it, you'll find set-up and operating instructions, as well as service and troubleshooting tips. If you have questions, please feel free to contact your Sybaritic Sales Representative or our Customer Service Department.

We look forward to the opportunity of offering additional products and services to you. Please forward all inquiries to the address listed above or visit us at <u>www.sybaritic.com</u>.

In order to offer the highest quality products and services to our customers, we welcome your feedback regarding your new Dermalife[®] Spa-Oceana[™] 2G System. Thank you for your business!

Very truly yours,

Steven Daffer Founder, Sybaritic, Inc.

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SECTION 1: INTRODUCTION

1.1 Purpose of the Manual

This manual explains how to correctly install, operate, and get the best performance from your Dermalife® Spa-Oceana[™] 2G System. It may be used as a guide, suitable for all levels of technical expertise, in determining and servicing mechanical and electrical difficulties. This owner's manual is organized as a quick reference guide. Any additional updated or supplemental information for this reference guide may be distributed to you as needed. Please read this owner's manual carefully before installing your machine. Keep your manual near your machine for quick reference.

1.2 Customer Service

We welcome and appreciate your comments, questions, and suggestions in order to continually offer the highest quality products, accessories, and services to our customers. Our qualified professional teams are ready to assist you with a prompt response to any question communicated to us by telephone, email, and/or fax.

1.3 Disclaimer

While every attempt is made to ensure the accuracy and completeness of the information in this document, some errors may exist. Sybaritic, Inc. does not accept responsibility of any kind for customer loss due to use of or reliance upon this document.

Sybaritic, Inc. reserves the right to make changes without notice in the product described or contained herein in order to improve design and/or performance. Sybaritic, Inc. assumes no responsibility or liability for the use of the product, conveys no license or title under any patent, copyright, or trademark right to this product or processes and makes no representation or warranty that this product is free from patent, copyright, or trademark right infringement, unless otherwise specified. Applications that are described herein for the product are for illustrative purposes only. Sybaritic, Inc. makes no representation or warranty that such applications are suitable for the specified use without further testing or modification.

1.4 Copyright

This manual is protected by copyrights. All rights are reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means: electronic, mechanical, photocopying, recording, or otherwise without the prior written permission from the author and publisher. All inquiries should be addressed to Dermalife® Spa-Oceana[™] 2G System Owner's, Installation, and Service Manual, Sybaritic, Inc., at the headquarters address listed inside the front cover of this manual, along with a date from a copy of the original purchase receipt of the Dermalife® Spa-Oceana[™] 2G System. No attempt has been made to designate as trademarks or service marks all words or terms in which proprietary rights might exist. The inclusion, exclusion, or definition of a word or term is not intended to affect, or to express a judgment on, the validity or legal status of the word or term as a trademark, service mark, or other proprietary term.

1.5 Warranty

Sybaritic, Inc. warrants to the original retail purchaser of the Dermalife® Spa-Oceana[™] 2G System that said machine is free of defects in materials and workmanship under normal and intended use for the period specified in the Sybaritic, Inc. Standard Warranty for the Dermalife® Spa-Oceana[™] 2G System as shown in the Appendix of this reference guide. Sybaritic, Inc. may, at its option, repair or replace any parts found to be defective during said warranty period.

Sybaritic, Inc. has designed a **Warranty Parts Replacement Policy** to keep service as simple and timely as possible. Only the major component parts of the Dermalife® Spa-Oceana[™] 2G System should be replaced on site with defective components to be returned to Sybaritic, Inc. for failure analysis. This policy will allow Sybaritic, Inc. to engineer even higher quality products in the future. Repairs required for major components will be rendered upon receipt of defective parts with an accompanying copy of an original purchase receipt at Sybaritic's factory location listed on the first page of this manual.

SYBARITIC NEITHER CONDONES NOR AUTHORIZES TECHNICAL WORK INSIDE CERTAIN COMPONENTS, INCLUDING, BUT NOT LIMITED TO, THE MAIN POWER BOX, CONTROL PANEL, AND MAIN HEATER ASSEMBLY, WITHOUT WRITTEN AUTHORIZATION FROM SYBARITIC'S ENGINEERING DEPARTMENT. SUCH UNAUTHORIZED ACTIVITIES MAY VOID UNIT WARRANTY AND ACCESS TO WARRANTY PARTS.

WARRANTY NOTICE: Addendum to the Spa-Jet[™] 2G Product Warranty by Sybaritic, Inc. Amended - Section 6:

CUSTOMER'S RESPONSIBILITIES: The Customer is responsible to:

Use <u>ONLY</u> the SYB approved Accel TB Cleaning Solution. Use of any and all other cleaning products for cleaning and disinfecting your unit will immediately void your product warranty covering the Polycarbonate material on the machine.

Limited Manufacturer's Warranty

• Limited Manufacturer's Warranty only applies if all shipping, storing, installation, operation, and maintenance/cleaning conditions have been followed. The warranty only applies to defects in the materials and workmanship. Limited Manufacturer's Warranty does not apply to normal wear of the unit or to any damage of the unit or its subparts in result of blatant misuse of the unit.

• Limited Manufacturer's Warranty period length is 12 months.

• Limited Manufacturer's Warranty for steam generators does not apply for defects and/or malfunctions arising from water hardness.

• Limited Manufacturer's Warranty does not cover any indirect losses and/or loss of profits, nor does it cover any indirect or related costs arising from the defect or malfunction of the unit.

NOTE: Manufacturer reserves the right to change technical aspects of this product without prior notice.

SECTION 2: SAFETY

2.1 Preinstallation Technical Safety Tips

• ATTENTION: WHEN RECEIVING A PACKED DERMALIFE[®] SPA-OCEANA[™] 2G SHIPMENT TRANSPORTED IN WINTER CONDITIONS (transportation temperature below 32 °F [0 °C]), THE UNIT MUST BE STORED AT A ROOM TEMPERATURE (conditions +59 to +86 °F or +15 to +30 °C, relative humidity max. 95%) FOR TWENTY-FOUR HOURS TO BE WARMED UP BEFORE INSTALLATION AND OPERATION. INSTALLING THE UNIT AND STARTING THE UNIT PREMATURELY (WITHOUT PRIOR SLOW WARMING PERIOD) MAY RESULT IN SERIOUS DAMAGE TO THE ELECTRONICS AND LCD PANEL OF THE UNIT.

• ONLY A QUALIFIED/CERTIFIED/LICENSED ELECTRICIAN IS AUTHORIZED TO MAKE THE ELECTRICAL CONNECTIONS STRICTLY ACCORDING TO ALL LOCAL ELECTRICAL INSTALLATION REQUIREMENTS. ANY UNAUTHORIZED AND/OR IMPROPER ELECTRICAL INSTALLATION IS STRICTLY FORBIDDEN. IN CASE OF UNAUTHORIZED AND/OR IMPROPER INSTALLATION THIS UNIT MUST NOT BE USED, AND IT WILL RESULT IN WAIVE OF ANY TYPE OF MANUFACTURER'S WARRANTY.

• Only a qualified/certified/licensed plumber is authorized to make the plumbing installation strictly according to all local plumbing installation requirements. ANY UNAUTHORIZED AND/OR IMPROPER PLUMBING INSTALLATION IS STRICTLY FORBIDDEN. IN CASE OF UNAUTHORIZED AND/OR IMPROPER INSTALLATION THIS UNIT MUST NOT BE USED, AND IT WILL RESULT IN WAIVE OF ANY TYPE OF MANUFACTURERS' WARRANTY.

• THE USE AND OPERATION OF THE UNIT MUST BE CEASED IMMEDIATELY IF, AFTER INSTALLATION, THE UNIT DOES NOT OPERATE PROPERLY.

• BEFORE EVERY USE OF THE UNIT THE OPERATOR MUST BE SURE THAT THE UNIT IS COMPLETE AND ALL PANELS AND/OR OTHER SUBPARTS ARE IN PLACE.

2.2 General and User Safety

• IN ORDER TO GUARANTEE FULL USER SAFETY THIS UNIT MUST BE INSTALLED ACCORDING TO THE REQUIREMENTS OF THIS INSTALLATION MANUAL AND IN COMPLIANCE WITH ALL LOCAL ELECTRICAL AND PLUMBING REQUIREMENTS AND WITH OTHER APPLICABLE STANDARDS. (See the Electrical Installation Requirements and Plumbing Installation Requirements in Section 4.)

• IN ORDER TO GUARANTEE FULL USER SAFETY AND REDUCE ANY TYPE OF RISK FOR INJURY, THIS UNIT MUST AT ALL TIMES BE OPERATED UNDER THE FULL SUPERVISION AND ASSISTANCE OF A TRAINED QUALIFIED ASSISTANT; CHILDREN ARE PROHIBITED TO USE THIS UNIT WITHOUT A TRAINED, QUALIFIED ASSISTANT.

Safety

• PREGNANT WOMEN AND/OR PERSON HAVING A MEDICAL CONDITION AND/OR USING MEDICATION, AND/OR HAVING ADVERSE MEDICAL HISTORY SHOULD NOT USE THIS UNIT UNLESS RECOMMENDED BY A PHYSICIAN.

• IN ORDER TO GUARANTEE USER SAFETY AND COMFORT, THIS UNIT MUST BE TECHNICALLY INSPECTED DAILY AND THOROUGHLY CLEANED AND DISINFECTED BEFORE EVERY USE. ALL UNIT OPERATIONS, TECHNICAL INSPECTION, AND CLEANING MUST BE DONE BY TRAINED QUALIFIED PERSONNEL.

2.3 Safety Precautions

- Check the unit's operating voltage before operation. It must be identical with that of your local power supply.
- When using any setting of Radiant Heat with the Dermalife[®] Spa-Oceana[™] 2G System, be sure to refrain from touching the upper portion of the inside of the cabinet. The radiant emitters are located in this area and become very hot when the Radiant Heat feature is in use.
- Do not disassemble or modify the unit.
- Prevent flammables and metallic objects from entering the unit.
- Do not use the unit when there is lightning in the vicinity. Disconnect the power cable of connected equipment.
- Avoid using the unit under the following conditions: Places subject to excessive shock or vibration. Extremely hot places.
- Use carefully. May cause burns.
- Do not sit on top of the cover.
- Do not sit on the unit when cover is only half open or closed.
 Read this manual carefully before using the Dermalife[®] Spa-Oceana[™] 2G System.

NOTE: The rating plate (serial number plate) and safety caution of the main unit are located at the base of the machine on the lower right leg.

2.4 IMPORTANT SAFETY INSTRUCTIONS

- READ AND FOLLOW ALL INSTRUCTIONS
- WARNING To reduce the risk of injury, do not permit children to use this product unless they
 are closely supervised at all times.
- DANGER Risk of injury.
 - a) Replace damaged cord immediately;
 - b) Do not bury cord;
 - c) Connect to a grounded, grounding type receptacle only.

- WARNING For indoor use only. This unit is not intended for outdoor use.
- WARNING This product is provided with a ground-fault circuit-interrupter (see page 24). The GFCI must be tested before each use. With the product operating, open the service door. Next push the reset button and close the service door. The product should not operate. Now open the service door, push the reset button on the GFCI and close the service door. The product should now operate normally. When the product fails to operate in this manner, there is a ground current flowing indicating the possibility of an electric shock. Disconnect the power until the fault has been identified and corrected.
- DANGER Risk of Accidental Drowning. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this capsule unless they are supervised at all times.
- DANGER Risk of injury. The suction fittings in this capsule are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings or the pump, be sure that the flow rates are compatible.

Never operate the capsule if the suction fittings are broken or missing. Never replace the suction fitting with one rated less than the flow rate marked on the original suction fitting.

- DANGER Risk of electric shock. Install at least 1,5 m (5 feet) from all metal surfaces. As an alternative, a capsule may be installed within 1,5 m of metal surfaces if each metal surface is permanently connected by a minimum 8,4 mm2 (8 AWG) solid copper conductor to the wire connector on the terminal box that is provided for this purpose.
- DANGER Risk of electric shock. Do not permit any electric appliance, such as a light, telephone, radio or television within 1,5 m (5 feet) of capsule.
- CAUTION Test the ground fault circuit interrupter before each use of the spa
- CAUTION Adequate drainage must be provided if the equipment is to be installed in a pit
- CAUTION Connect only to a circuit protected by a class a ground fault circuit interrupter
- WARNING People with infectious diseases should not use a capsule.
- WARNING To avoid injury exercise care when entering or exiting the capsule.
- WARNING To not use a capsule immediately following strenuous exercise.
- WARNING Prolonged immersion in a capsule may be injurious to your health.
- WARNING Maintain water chemistry in accordance with manufacturer's instruction.
- WARNING To reduce the risk of injury:

- a) The water in a capsule should never exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C are considered for a healthy adult. Lower water temperatures are recommended for young children and when capsule use exceeds 10 minutes.
- b) Since excessive water temperatures have high potential for causing fetal damage during the early months of pregnancy, pregnant of possibly pregnant women should limit capsule water temperatures to 38°C (100°F).
- c) Before entering a capsule, the user should measure the water temperature with an accurate thermometer since the tolerance of water temperature-regulating devices varies.
- d) The use of alcohol, drugs or medication before or during capsule use may lead to unconsciousness with the possibility of drowning.
- e) Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the capsule.
- f) Persons using medication should consult a physician before using capsule since some medication may induce drowsiness while other medication may affect heart rate, blood pressure and circulation.
- CAUTION Risk of electric shock. Replace audio/video components only with identical components.
- Do not operate the audio/video controls while inside the capsule.
- WARNING Prevent electrocution. Do not connect any auxiliary components (for example cable, additional speakers, headphones, additional audio/video components etc.) to the system.
- These units are not provided with an outdoor antenna; when provided it should be installed in accordance with Article 810 of the National Electrical Code, ANSI/NFPA 70.
- Do not service this product yourself as opening or removing covers may expose you to dangerous voltage risk of injury. Refer all servicing to qualified service personnel.
- When the power supply connections or power supply cord are damaged; if water is entering the audio/video compartments or any electrical equipment component area; if the protective shields of barriers are showing signs of deterioration; or if there are signs of other potential damage to the unit, turn off the unit and refer servicing to a qualified service personnel.
- SAVE THESE INSTRUCTIONS

SECTION 3: SHIPPING, STORING, AND INSTALLATION CONDITIONS

3.1 Shipping, Storing, and Installation Conditions

- This unit is designed for permanent indoor installation with the following conditions:
 - a. Temperature of the room: +59 to +86 °F (+15 to +30 °C). Relative humidity max. 85%.
 - b. Shipping conditions: temperature -4 to $104 \,^{\circ}\text{F}$ (-20 to + 40 $^{\circ}\text{C}$).
 - c. Storing conditions: temperature -4 to 104 °F (-20 to +40 ℃). Relative humidity max. 95%.

• ATTENTION: WHEN RECEIVING A SHIPMENT TRANSPORTED IN WINTER CONDITIONS (transportation temperature below 32°F [0°C]), THE UNIT MUST BE STORED AT A ROOM TEMPERATURE (conditions +59 to +86°F [+15 to +30°C], relative humidity max. 95%), FOR TWENTY-FOUR HOURS TO BE WARMED UP BEFORE INSTALLATION AND OPERATION. INSTALLING THE UNIT AND STARTING UP THE UNIT PREMATURELY (WITHOUT PRIOR SLOW WARMING PERIOD) MAY RESULT IN SERIOUS DAMAGE TO THE ELECTRONICS AND LCD PANEL OF THE UNIT.

• The unit must be installed on an even, dry, solid floor surface and levelled.

• The floor must have a central floor drain for the drainage connection and emergency draining in order to avoid flooding (in case of plumbing failure).

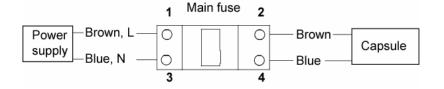
• It is best if the room has a separate ventilation system guaranteeing the sufficient fresh air supply to the room.

SECTION 4: ELECTRICAL AND PLUMBING REQUIREMENTS

4.1 Electrical Installation Requirements

NOTE: Only a qualified/certified/licensed electrician is authorized to make the electrical connections/installation of this unit strictly according to all local electrical installation requirements. All local electrical installation requirements and loading value for one phase must be observed when carrying out electrical installation/connections.

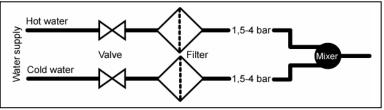
- The unit's power supply must be shut off prior to installation and/or any work on the unit.
- The Dermalife[®] Spa-Oceana[™] 2G System should be used with AC 220-240, 50/60 Hz.
- **CAUTION:** To prevent electric shocks and fire hazards, do NOT use any other power source.
- Because of the special nature of this device, an entire circuit needs to be dedicated to the operation of the Dermalife[®] Spa-Oceana[™] 2G System. Each individual Dermalife[®] Spa-Oceana[™] 2G System should have its own dedicated circuit breaker. The current draw depends on the voltage and is rated at 13.41 amps for 220 volts when Radiant Heat and Steam are running.
- The unit is designed for use in current circuits where either a neutral conductor or a stationary protective conductor with equivalent potential is available system TN-S. It is strictly prohibited to use the unit in alternating current circuits TT and IT.
- Unit electrical specifications: 25A, 220V, 50/60Hz.
- For electrical installation, the right hand side panel of the unit must be removed.
- Place the unit on a level surface.
- Make sure the cover can be opened without hitting the ceiling. Check the SPECIFICATIONS SECTION for more details of the dimensions.
- Do not install the unit near heat sources such as radiators, or in places subject to excessive dust, mechanical vibration, shock, or heat.
- Do not block the air inlet of the face fan located on top of the unit (hood).
- If the unit is located in a cold location, the supporting hood strut may decrease pressure in the strut chambers, which may cause the hood to drop sharply. The operating temperature range for the struts is from 50 to 180 °F or 15 to 80 °C.
- The unit must be connected to the electricity system stationary according to the following:



4.2 Plumbing Installation Requirements

NOTE: Only a qualified/certified/licensed plumber is authorized to make the plumbing installation strictly according to all local plumbing installation requirements.

- The unit's power supply must be shut off prior to installation and/or any work on the unit.
- For plumbing installation, the right hand side panel of the unit must be carefully removed.
 After installation, the side panel must be reinstalled before operating the unit.



- Minimum allowed water pressure is 1.5 bars (21.75 psi) and maximum allowed water pressure is 4 bars (58 psi).
- Pressure difference between cold and hot water supply must not exceed 2 bars (29 psi).
- For normal over-body jet operation, the cold water must be between +50 to +59 °F (+10 to +15 °C) and the hot water between +122 to +140 °F (+50 to +60 °C).
- Cold water supplying the steam generator must have measured water hardness below 71ppm USA (<4 PH German); if the water supply is harder, a water softener must be installed for the steam generator.
- The water supply for this unit must be mechanically cleaned/filtered. In order to avoid damage to the unit subparts, nonsoluble, solid elements in the water supply must be less than 50 microns. In order to guarantee that, it is necessary to install mechanical water filters (50 micron filtering). Filters must have a flow rate of 2.5 gallons (9.5 liters) per minute.
- All other water supply characteristics must meet the local drinking water requirements.
- Water supply connections in capsule are for 1/2" water inlets and the drain is 40mm.
- BOTH THE COLD AND HOT WATER SUPPLY MUST HAVE SHUTOFF (OPEN/CLOSE) VALVES THAT WOULD ENABLE REGULAR, EASY OPENING AND CLOSING OF THE VALVES.
- IN ORDER TO AVOID WATER SUPPLY PIPE BURSTS AND/OR FLOODING, THIS UNIT MUST BE PROTECTED WITH COLD AND HOT WATER SHUTOFF VALVES. SHUTOFF VALVES ENABLE THE OPERATOR TO CUT OFF THE WATER SUPPLY WHEN THE UNIT IS NOT BEING OPERATED. THIS UNIT MUST NOT BE CONNECTED TO THE WATER PRESSURE CONTINUOUSLY; THE WATER SUPPLY MUST BE CUT OFF AT ALL TIMES WHEN NOT IN USE.
- 1/2" hot and cold lines should come from the floor or wall to the area where the unit is to be placed. Connect them to the 1/2" male connections on the thermostatic mixing valve on the right side of the unit.
- Ensure that the water lines are purged of sand and grit prior to final connection to the unit.
- The capsule's 1 ¹/₂" (40mm) O.D. drain should be spilled directly or indirectly into the drain/floor_sink.
- Dermalife[®] Spa-Oceana[™] 2G has a steam/shower system that utilizes approximately 64 gallons (240 liters) of water per 30-minute shower session.
- Assume 40 gallons (150 liters) of this to be hot water.
- Based upon the expected number of sessions daily, an appropriate hot water supply needs to be installed.

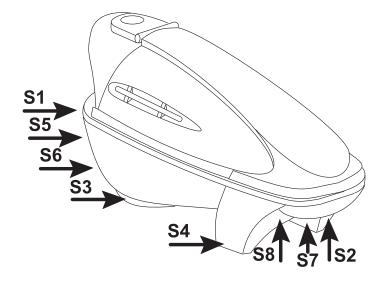
- The tub has a working capacity of approximately 60 gallons (220 liters) assuming a 50/50 mix of hot and cold water, this equates to approximately 30 gallons (110 liters) of hot water per tub session.
- The steam/shower system and the tub are used as separate sessions.

NOTE: Only a qualified/certified/licensed plumber is authorized to make the plumbing installation strictly according to all local plumbing installation requirements.

SECTION 5: INSTALLATION DRAWINGS

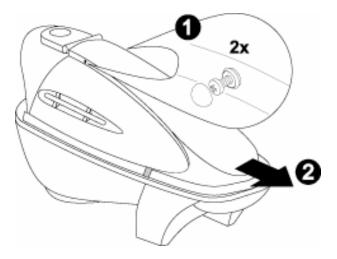
5.1 Removing Panels

- BEFORE ANY REPAIR AND/OR INSPECTION OF THE UNIT, THE ELECTRICAL SUPPLY MUST BE SHUT OFF.
- BEFORE REMOVING THE SIDE PANEL OF THE UNIT, SHUT OFF THE ELECTRICAL SUPPLY TO THE UNIT.
- To remove the right side panel, remove screws S1, S2, S3, S5, S6, S7, S8 and S4 (S3 and S4 have two [2] screws on the opposite side panel).



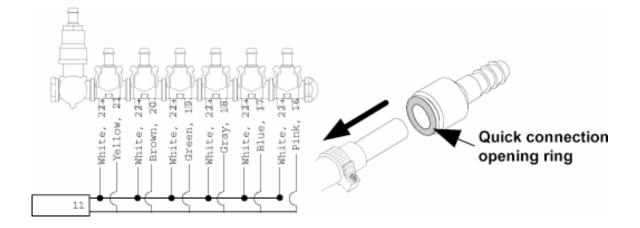
5.2 Removing the Hood Cover

• Remove two (2) screws and pull the cover in the direction of the arrow.

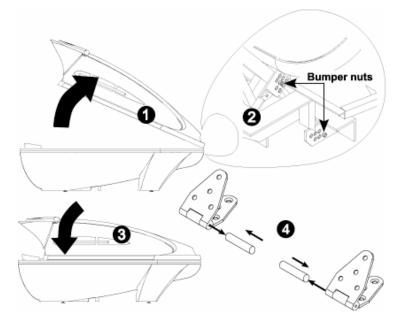


5.3 Removing the Hood

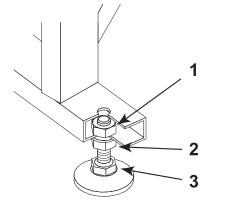
- To remove the hood, disconnect the wires from the valves in the hood.
- Disconnect all cables and wires.
- Disconnect water quick connections by pressing the opening ring, while at the same time pulling the male end in the direction of the arrow.
- To reconnect the quick connections, press the male portion of the fitting into the female portion of the fitting.



- Open capsule and unscrew strut nuts while keeping the capsule open.
- Remove strut nuts and close capsule.
- Remove hinge pins using a punch and hammer.



5.4 Adjusting the Legs



- This unit must be installed on an even, dry surface and levelled by adjusting the unit legs.
- Loosen nut 2.
- Regulate height by adjusting nut 3 (nut 1 must held).
- If the position is correct, tighten nut 2.
- If unable to hold nut 1 with a wrench, use a wedge (example screwdriver).

5.5 Electrical, Water, DVD, and Audio Connection Drawings

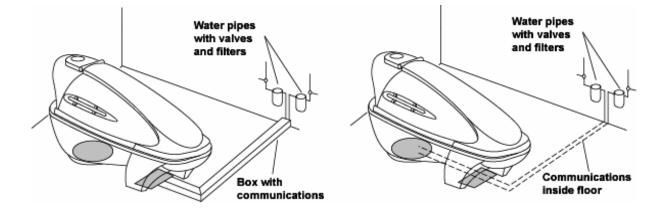
- DISCONNECT CAPSULE FROM ELECTRIC SUPPLY BEFORE SERVICING!
- SHUT OFF THE HOT AND COLD WATER SUPPLY PRIOR TO ANY PLUMBING INSTALLATION AND/OR REPAIR WORK.
- BE CAREFUL WITH HEADPHONES PLUG!
- Electrical cables must be inserted into the lower part of the unit through the lower open areas (shaded area on the drawing).
- Please see additional information on plumbing and electrical installation at "Plumbing Installation Requirements" and "Electrical Installation Requirements" in Section 4.
- Audio connection plug (3.5 mm) with black cable (0.5 m) is located beside the circuit breaker box.

DVD Connection

- 2G machines are equipped with video and audio inputs: 3 male RCA connectors. The input cables are located on the right side of the machine under the side cover.
- Color code for connecting the external audio-video device:
 - Yellow composite video input
 - Red right audio channel input
 - White/Black left audio channel input
- To use the Dermalife® Spa-Jet[™] 2G System with an external video source (*DVD-player*, *VHS player*, *portable DVD-player or any other equipment that has a composite video output*) it is needed to use the video cable (*yellow*) to connect it with an external video source. The external video source has to have a video-out female RCA-jack. Connect the video cable (*yellow*) of the spa system to the yellow video output jack/plug of the external video source. Video can be activated as described in the user manual.
- To use the Dermalife® Spa-Jet[™] 2G System with an external audio source (*DVD-player*, *VHS player*, *general audio system*, *portable multimedia-player or any other equipment that has a LINE-OUT or EARPHONES output*) it is needed to use the red and white/black audio cables to connect it with an external audio source. The external audio source has to have

two audio-out (*stereo*) female RCA-jacks. Connect the audio cables (*red and white/black*) of the spa system to the red and white/black audio output jack/plug of the external audio source. Audio can be activated and adjusted as described in the Operation section.

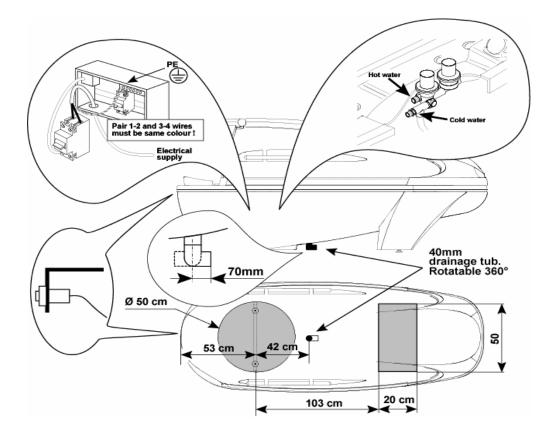




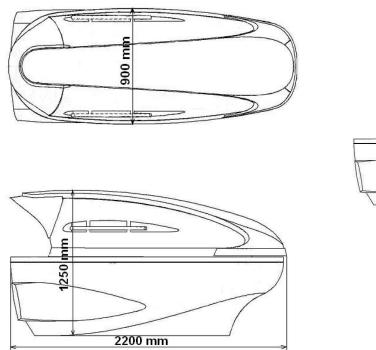
DISCONNECT CAPSULE FROM ELECTRIC SUPPLY BEFORE SERVICING: BEFORE ANY PLUMBING INSTALLATION AND/OR REPAIR WORK ON THE WATER AND/OR WATER SUPPLY SYSTEM CUT OFF THE HOT AND COLD WATER SUPPLY.

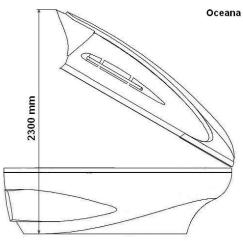
Please see additional information on plumbing and electrical installation in "Requirements for Plumbing and Installation" and "Requirements for Electrical Supply and Installation."

Audio connection plug (3.5 mm) with black cable (0.5 m) is located beside the electronics box.



Spa-Oceana general measurements:





SECTION 6: PRODUCT INTRODUCTION

6.1 Dermalife[®] Spa-Oceana[™] 2G System Introduction

The Dermalife[®] Spa-Oceana[™] 2G System will greatly enhance your ability to gain additional customers and increase revenue. Following is a list of the features of the innovative Dermalife[®] Spa-Oceana[™] 2G System.

The Machine Concept

The Dermalife[®] Spa-Oceana[™] 2G System's features are adjustable at the touch of your fingertips. You can easily set and readjust any of the settings from inside the unit. The controls are effortlessly monitored by means of a digital control panel.

6.2 Dermalife[®] Spa-Oceana[™] 2G System Features

The features of your Spa-Oceana[™] 2G are listed below. We have created preset programs for ease-of-use and maximum efficiency; each program has a different blend of Spa-Oceana[™] 2G features. To maximize versatility and creativity for spa owners, a custom program is also available for you and/or your clients to create unique combinations of the Spa-Oceana[™] 2G features.

- Translucent Shell
- 10 Vichy Shower Heads
- Hand-Held Shower System
- 2 Foot Massager Sprays
- Tropical Rain System
- 10 Back Massage Jets
- 8 Side Massage Jets
- Underwater Hand Massage
- 4 Foot Massage Jets
- Steam System (for the whole body)
- Vibration Bed (for the whole body) with unique ergonomic comfortable shape as well as optional "pulsation" feature
- Aroma System
- Vitamin/Mineral Product Diffusion System
- Face Air (cooling breeze for the face)
- LED Lights (8 colors)
- Stereo-Ready with DVD Capabilities
- Dry-Heat System

Other standard features/accessories of the Dermalife[®] Spa-Oceana[™] 2G System:

DIGITAL CONTROL PANEL

Sophisticated electronics are combined with a simple mechanical design to produce a technologically advanced machine. All of the Dermalife[®] Spa-Oceana[™] 2G System's features are controllable at the touch of your fingertips. You can easily set and readjust any of the settings from inside the unit via the control panel. The controls are effortlessly monitored by means of a convenient LCD display.

ERGONOMICALLY-DESIGNED CUSTOM CONTOUR BED

The vibratory bed is contoured to the most comfortable fit for the body. No pressure points exist and cushioned support produces the feeling of relaxed flotation and air suspension. Vibration is adjustable and offers both continuous and pulsation modes.

6.3 Dermalife[®] Spa-Oceana[™] 2G System Contraindications

Knowledge of your client's contraindications requires a thorough client analysis. Being unaware of their medical history may cause problems.

- Heart/respiratory problems
- High blood pressure
- Kidney disorders
- Nervous conditions (e.g. epilepsy)
- Pregnancy
- Open lesions
- Pustules or cysts

The above conditions do not necessarily mean the client cannot receive the Dermalife[®] Spa-Oceana[™] 2G System sessions; however, it is recommended that they receive medical endorsement prior to seeking sessions.

6.4 Water Intake

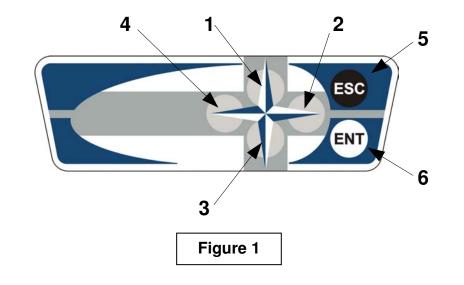
Drinking lots of water is integral to our health and well-being. It is estimated that the body will lose from 64-80 ounces (1.8-2.3 liters) per day through perspiration, breathing, and elimination. To replace this outflow, the average person should consume six to eight 8-ounce glasses of water per day.

SECTION 7: OPERATION

7.1 The Control Panel(s)

The two parallel control panels, which are mounted on the console (for the user) and on the mounted panel (for the operator), are used to operate the Spa-Oceana[™] 2G System. Pressing a membrane keypad on the panel enters commands. The LCD Display shows the status of the operations being performed.

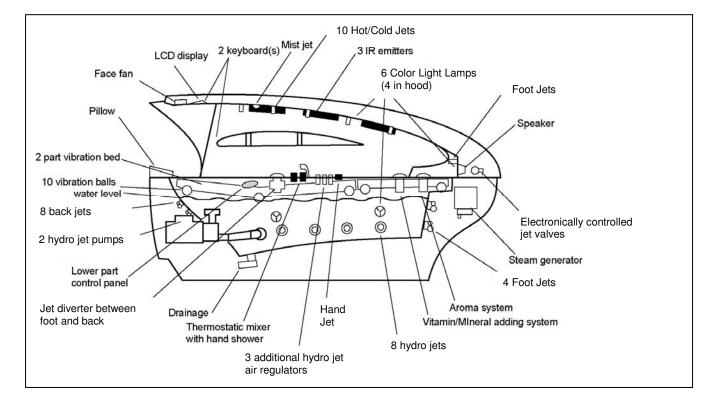
Control Panel



- 1. Up
- 2. Right
- 3. Down
- 4. Left
- 5. Escape (no)
- 6. Enter (yes)

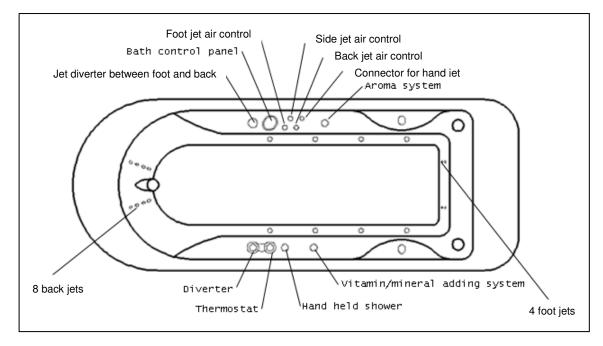
Bath Control Panel Back and Foot Jets / Hand-Held Jets (pump 1) Side Jets (pump 2) Side Jets (pump 2) Speed control Figure 2

7.2 Spa-Oceana[™] 2G Component Drawings



Spa-Oceana[™] 2G and its components – side view

Spa-Oceana[™] 2G and its components – top view



7.3 Preparation for Operation

- 1. Check that the power is connected.
- 2. Check the drain tube (40 mm) connection into the drain system.
- 3. Check that the hot and cold water inlets are connected and then open the water system.
- 4. Turn on the unit using the ON/OFF switch and activate it by following the instructions on the LCD Display.

IMPORTANT: Everyday, before putting your first user in the machine, we recommend that you run a **Warm-Up** session with the Spa-Oceana[™] 2G System (7 minutes with Steam and Radiant Heat–already preprogrammed) in order to prepare the capsule and to clear any residue that might be remaining in the water ducts.

7.4 How to Run Your First Warm-Up Session

Main Menu

| PROGRAMS | WARM-UP | SETTINGS |
|----------|----------|---------------------|
| SERVICE | LANGUAGE | INSTALL |
| ▼▲◀▶ | | 07 :00 Ent. Esc. |
| [| Figure 3 | |

Select the "Warm-Up" Option:

- Select the **Warm-Up** program with the motion buttons (**UP**, **DOWN**, **LEFT**, **RIGHT**) until **Warm-Up** (blue box) is highlighted. Confirm your selection by pressing **ENTER** (see Figure 1).
- The Spa-Oceana[™] 2G System automatically warms up the unit within 7 minutes. The timer will count down until the Warm-Up session is finished. Once the Warm-Up session is finished, "READY" will be displayed on the LCD screen and the Spa-Oceana[™] 2G System will inform you with two beeps.
- Once "**READY**" is displayed press the **ENTER** button to go to the main menu screen.
- To cancel the Warm-Up program at any time press the **ESCAPE** button (see Figure 1) and follow the instructions from LCD screen.

7.5 Working with the Options

Set the "Settings":

• Move with the motion buttons until the **Settings** box is highlighted and confirm your selection with the **ENTER** button (see Figure 2).

OCEANA

Celsius

Audio

- From the **Settings** submenu, verify that all settings are correct and make any necessary corrections. The submenu will allow you to verify/change the following setting parameters:
 - Version of program
 Version of program
 V XXXX*
 V XXXX*
 - Machine type
 - Temperature
 - Beeper
 - Beeper
 Control:
 - Control.
 - Control:
 - Control:

On Local (Local / Ethernet) Display Control

(Celsius/Fahrenheit)

*XXXX represents the version of your specific machine

- To move up/down in the submenu, use the **UP or DOWN** buttons (see Figure 1). To select different settings use the **LEFT or RIGHT** buttons.
- Verify that all settings are correct and set your selections with the **ENTER** button. The Spa-Oceana[™] 2G System will automatically save all of your settings into the memory.

"Service" Submenu:

- Move with the motion buttons until the **Service** box is highlighted and confirm your selection with the **ENTER** button (see Figure 1).
- From the **Settings** submenu, verify that all settings are correct and make any necessary corrections. The submenu will allow you to verify/change the following setting parameters:

| ٠ | Hand-held shower | OFF | (ON / OFF) |
|---|------------------|--------|------------|
| ٠ | Vibratory bed | OFF | (ON / OFF) |
| ٠ | Clean heater | OFF | (ON / OFF) |
| ٠ | Open aroma tank | OFF | (ON / OFF) |
| ٠ | Total time | 000,00 | |

- To move up/down in the submenu, use the UP or DOWN buttons (see Figure 1). To select different settings, use the LEFT or RIGHT buttons. To go back to the previous menu, press the ESCAPE button.
 - <u>HAND-HELD SHOWER</u> After selecting the **ON** position from the submenu, the system will open the hand-held shower valve. Water will flow so you can spray the unit for cleaning/rinsing. Please verify that the diverter is turned to the hand held shower position.
 - **<u>VIBRATORY BED</u>** The vibratory bed can be activated without any preset programs.

• <u>CLEAN HEATER</u>– To maintain your Spa-Oceana[™] 2G System and ensure maximum productivity from the steam generator and heating element, it is necessary to flush the steam generator system at least once a week. The steam generator cleaning cycle will take approximately 10 minutes.

• OPEN AROMA TANK

• **<u>TOTAL TIME</u>**- Keeps track of how many hours the Spa-Oceana[™] 2G System has been used (tracks in hours and minutes).

Set the "Language":

- Highlight the **Language** box with the motion buttons and confirm your selection by pressing **ENTER** (see Figure 1).
- From the Language submenu, select your language and set it as the default by pressing the **ENTER** button. The Spa-Oceana[™] 2G System will automatically save it for you.
- <u>Available languages:</u>
 - English

- Polish
- Russian
- Portuguese
- SpanishFrench
- Italian
- Estonian

To Install the New "Software":

Software updates will ensure that you have the most up-to-date equipment in terms of programming and technology. Follow these instructions upon receiving software upgrades.

- Move **UP** or **DOWN** buttons until the **INSTALL** box is highlighted and confirm your selection with the **ENTER** button (see Figure 1).
- To install new software, please follow the Software Installation Manual instructions.
- To cancel the installation process, press the **ESCAPE** button.

NOTE: Software update products, installation kits, and hardware requirements may be available through your dealer or distributor. Please contact your representative for pricing and details.

7.6 Working with the Spa-Oceana[™] 2G System

- In Premenu, move with the motion buttons until **Programs** (blue box) is highlighted and confirm your selection by pressing **ENTER** (see Figure 1).
- Spa-Oceana[™] 2G has 10 preset programs plus 1 custom program.

| Programs: | |
|-------------------------|-----------|
| 01 – High Heat | |
| 02 – Cleansing | |
| 03 – Relaxation | |
| 04 – Aquatica | |
| 05 – <i>Muscle Care</i> | |
| 06 – Smoothing | |
| 07 – <i>Escape</i> | |
| 08 – Sleep/Meditation | |
| 09 – Body Wrap | |
| 10 – Hot/Cold | |
| 11 – Custom | |
| $\Delta \nabla$ | Esc. Ent. |
| Figure 4 | |

- To move up/down in the submenu use the **UP or DOWN** buttons (see Figure 1). Press **ESCAPE** to go back to the previous menu. To select the program press the **ENTER** button.
- Press ENTER to start the selected Spa-Oceana[™] 2G program.

| AUDI | 0 | DISPLAY CONTROL | | FACE AIR | | FACE AIR | | COL LIGH | | VIBR. B | ED |
|--------------|-----|--------------------|-----------------|----------|--------------|----------|------|-------------------|-------------|---------|----|
| DRY HE | EAT | | | Prog | ram -02 | 2 | | TEMPER RE 25 | | | |
| STEA | M | | | | | | | AROMA | S | | |
| | | | | | | Ent. | Esc. | VICHY SHOWE | | | |
| FOO MASSA | | | OTTISH HOWER | _ | PICAL AIN | | | SESSIC TIME 30 |)N): 00 | | |
| | | | | Fig | jure 5 | | | | | | |

Program menu

You can change and adjust all available (visible) functions with the touch of a finger on the control panel. Programs 1 - 10 are preset programs and have selected default settings for easy use. Program 11 (customized) has no default settings and no preprogrammed activities—all functions are to be selected by the user or technician.

- **AUDIO** (speaker ON/OFF)
- **DISPLAY CONTROL** (DVD option)
- FACE AIR (10 levels)
- **COLOR LIGHTS** (red, blue, green, turquoise, violet, orange)
 - Fading control (12-60 sec)
 - Manual control
- **VIBRATION BED** (pulsation or regular)
- **TEMPERATURE** (between 77°F [25°C] and 118°F [48°C])
- **AROMAS** (ON/OFF)
- **VICHY SHOWER** (4 modes + interval control)
- **TROPICAL RAIN** (rain could be turned ON / OFF)
- **SCOTT. SHOWER** (cold water or cold alternating with warm water)
- FOOT MASSAGE
- **STEAM** (steam could be turned ON / OFF)
- **RADIANT HEAT** (3 intensity levels)
- **DRY HEAT** (dry heat could be turned ON / OFF)

a. <u>Audio</u>

- Insert music or instructional CD into DVD player.
- Press 'play' on DVD player. The audio signal will immediately be sent to the spa unit.
- Activate the Audio function on the LCD display by pressing the motion buttons (UP, DOWN, LEFT, RIGHT) and make your selection by pressing the ENTER button (see Figure 1).
- To Increase or Decrease volume, select the volume control prompt and use the arrows on Control Panel to increase, decrease or shut volume off completely. Then press **ENTER** to confirm choice and return to program activity screen.
- Audio can also be shut completely OFF by by entering the "speaker" prompt of the audio screen and, using the Control Panel buttons, turn the speaker OFF.

NOTE: Your selections must be confirmed by pressing **ENTER**. If you press **ESCAPE** only, the default settings will be restored.

- b. Display Control
 - Insert DVD into player.
 - Press 'play' button on DVD player. The audio and video signal will immediately be sent to the spa unit. Though the audio will be heard, the video must be activated though the Display Control prompt.

- Activate the **Display Control** function on the LCD display by pressing the motion buttons (UP, DOWN, LEFT, RIGHT) and make your selection by pressing the ENTER button (see control panel in Figure 1)
- After pressing **ENTER**, select the 'DVD Monitor ON' prompt and press ENTER to activate the video screen.
- To Increase or Decrease volume, select the volume control prompt and use the arrows on Control Panel to increase, decrease or shut volume off completely. Then press **ENTER** to confirm choice and return to program activity screen.
- Audio can also be shut completely OFF by by entering the "speaker" prompt of the audio screen and, using the Control Panel buttons, turning the speaker OFF.
- Should the client wish to discontinue viewing of the DVD during the session, the monitor must be turned OFF using the Display Control prompt and the sound must be turned OFF using the Audio activity prompts.

NOTE: The model 2G spa does not offer direct control over the DVD player itself. It must be activated by an operator(assistant) or by the client prior to entering the spa for a treatment session.

c. <u>Steam</u>:

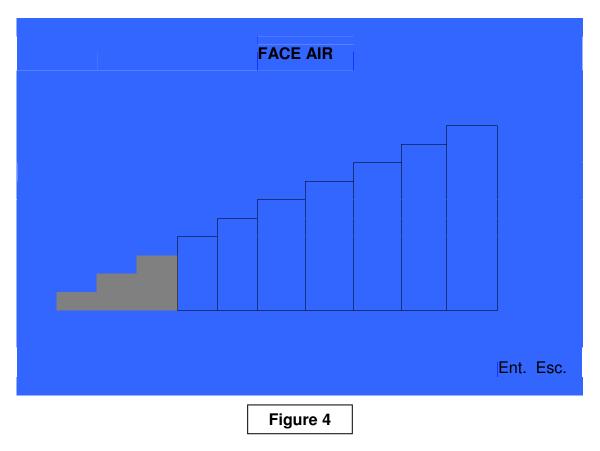
- To activate the **Steam** function, select the **ON** position in the Steam menu and confirm your selection by pressing **ENTER**. To shut off Steam, select the **OFF** position from the Steam menu.
- To get back to the Program Menu, press **ESCAPE**.
- The ideal range for Steam is from 110° to 118° F (43° to 47° C).
- d. <u>Temperature</u>:
 - To select the desirable steam sauna temperature, activate the **Temperature** field and press **ENTER**. Press the **LEFT** button to reduce the set temperature and press the **RIGHT** button to increase the set temperature.
 - Press **ESCAPE** to get back to the Program Menu.
- e. <u>Radiant Heat:</u>
 - Six (6) turbo fans drive Radiant Heat into the capsule's body chamber.
 - To turn **Radiant Heat** on, simply highlight the Radiant function area using the motion buttons on the control panel (see Figure 1).
 - To turn Radiant Heat on/off or to regulate the intensity, press **ENTER** and make your selections. Confirm your selections by pressing **ENTER**.
 - Press **ESCAPE** to get back to the Program Menu.

CAUTION: When using any setting of Radiant Heat, be sure to refrain from touching the upper portion of the inside of the cabinet. The radiant emitters are located in this area and become very hot when the Radiant Heat feature is in use.

- f. Vibratory Bed:
 - There are different Vibratory Bed options available: CONTINUOUS or PULSATING.

- The default vibration mode is PULSATING. To turn on vibration, simply activate the vibration function field and press **ENTER**.
- To control intensity in this mode, choose the **CONTINUOUS** control from the Vibratory Bed submenu and simply press the **LEFT** or **RIGHT** buttons until your desired level is reached. Confirm your selections by pressing **ENTER**.
- To get to the **PULSATING** mode, choose **PULSATING** from the Vibratory Bed submenu and adjust the pulsation interval by pressing the **LEFT** or **RIGHT** buttons until your desired interval is reached.
- To turn **OFF** vibration in either mode, choose **OFF** from the Vibratory Bed submenu. Turn **ON/OFF** vibration bed and confirm your selection by pressing **ENTER**.
- g. <u>Face Air</u>:
 - To turn on the fan, highlight the **Face Air** function field and press **ENTER**.
 - To control intensity in this mode, press **LEFT** or **RIGHT** buttons in the Face Air submenu until your desired level is reached. Confirm your selections by pressing **ENTER**.

NOTE: Your selections must be confirmed by pressing **ENTER**. If you press **ESCAPE** only, the default settings will be restored.



h. <u>Color Lights</u>:

To choose different colors from the preprogrammed **Color Light** section, activate the Color Lights field and press **ENTER**.

- By choosing the Manual control you can select the desired color and confirm the selection by pressing **ENTER**.
- With fading control, you can adjust the alternating interval time from one color to the next. If you are in program 11 (customized), you can adjust fading control of the 6 colors at intervals between 12-60 seconds. Selections are confirmed by pressing **ENTER**.
- i. <u>Aromas</u>:

The aroma liquid diffusion system and mineral/vitamin system are conveniently located by the steam outlet on both sides of the bed.

- Aroma tank volume is 12oz (350ml) and Mineral/Vitamin system volume is 1oz (28ml).
- Select the **Aroma** function from the Program Menu by pressing **ENTER**. Select **ON** from the submenu and confirm your selection by pressing **ENTER**.
- To turn off the Aromas, select the **OFF** function.
- To go back to the Program Menu press **ESCAPE**.
- To enjoy the benefits of aromas, fill the Aroma tank with recommended Oxygen Science[™] Concentrates. Aromas from the Aroma tank dispense into steam. Mineral/Vitamin system dispenses concentrates into Tropical Rain system.

NOTE: Regarding Aroma Oils!

- 1) Essential oils must <u>NOT</u> be used in the aroma reservoir.
- 2) Use <u>ONLY</u> the Oxygen Science Concentrates that come with the unit. These are water-based aromas.
- 3) Use of pure essential oils within the aroma diffuser tank WILL CAUSE DAMAGE to the plastic tank and flow valve.
- j. Tropical Rain:
 - To turn on the **Tropical Rain** function, highlight it on the Program Menu by using the motion buttons and pressing **ENTER**. From the Mist submenu select **ON** and confirm by pressing **ENTER**. To turn off the TROPICAL RAIN function, select **OFF**.
 - To get back to the Program Menu, press **ESCAPE**.

NOTE: Tropical Rain cannot be selected in conjunction with other water systems.

- k. <u>Scottish Shower:</u>
 - To turn on the **Scottish Shower**, highlight the Scottish Shower area on the Program Menu by using the motion buttons on the control panel (see Figure 1) and confirm by pressing **ENTER**.
 - From the Scottish Shower submenu, select the **Mode** for use:
 - **Scottish Shower** cold and warm water alternating through the four Over-Body Jets.
 - **Cold water** cold water through the four Over-Body Jets within the 6 seconds. To turn the **Scottish** Shower off, select **OFF** from Scottish Shower submenu.
 - To get back to the Program Menu, press **ESCAPE**.

NOTE: Scottish Shower settings cannot be selected in conjunction with other water systems.

- I. <u>Foot Jets:</u>
 - To turn on the Foot Jets, highlight the **Foot Jets** area on the Program Menu using the motion buttons on the control panel (see Figure 1) and press **ENTER**.
 - To switch Foot Jets ON/OFF, select the status function from Foot Jets submenu. Confirm your selection by pressing **ENTER**.
 - To get back to the Program Menu, press ESCAPE.

NOTE: Foot Jets cannot be selected in conjunction with other water systems.

m. Vichy Shower:

- To select the **Vichy Shower**, highlight the Vichy Shower area on the Program Menu using the motion buttons on the control panel and press **ENTER**.
- From the Vichy Shower submenu, select **ON/OFF** to turn the Vichy Shower on or off. Confirm your selection by pressing **ENTER**.
- Follow the instructions on the LCD display. Open the water faucet; this will allow the guest to sample water temperature with their right hand and adjust the water temperature if necessary.
- To select the Mode or adjust the alternating interval of the jets, go back to the Vichy Shower submenu and make your selections from the MODE submenu (3 modes). Confirm your selection by pressing **ENTER**.
- To select a comfortable alternating interval for the jets, select the section **INTERVAL** in the Vichy Shower submenu. Adjust the interval by using **LEFT** or **RIGHT** buttons and confirm your selection by pressing **ENTER**.
- To get back to the Program Menu, press **ESCAPE**.

NOTE: Vichy Shower cannot be selected in conjunction with other water systems.

7.7 How to Run Your First Bath Session

- a. <u>Fill the bath with water:</u>
 - Adjust the diverter (see Component Drawings) to the bath filling position (follow the indications) and adjust the water to the desired temperature.
 - Fill the Spa-Oceana[™] 2G bath only until the water level is approximately 2 inches (5 cm) above the upper back jets to avoid the risk of overflow when entering the bath. If the jets do not start, you may need to add more water.
 - When desired water level is reached, turn the diverter to the hand-held shower position (see Component Drawings).

7.8 Working with the Spa-Oceana[™] 2G Bath System

The Spa-Oceana[™] 2G Bath System has 4 preset programs. You can choose and adjust the speed of available preset programs with the touch of a finger on the control panel. Program buttons 1 - 4 are preset programs and have default settings for easy use.

- **COLOR LIGHTS** (red, blue, green, turquoise, violet, orange)
 - Fading
 - Manual control
- SIDE MASSAGE JETS
- BACK and FOOT MASSAGE JETS / HAND-HELD MASSAGE JET
- 4 PRESET PROGRAMS
- COUNTER
- OTHER COMBINED FUNCTIONS

a. <u>Color Lights</u>:

- To choose different colors from the preprogrammed color lights section, press the Color Lights button from the bath control panel (figure 2).
- To use the automatic fading system, hold the Color Lights button down until the LED indicator turns on.

NOTE: If you are closing the unit hood during the bath session, the Color Lights function will be controlled only from the upper control system.

- b. <u>Side Jets</u>:
 - To activate the Side Jets system, press the Side Jets button from the bath control panel (figure 2).
 - To turn off the Side Jets function, press the Side Jets button.
 - To control the amount of air coming through the jets, turn the round dial(s) to MIN, MAX, or somewhere in between the two for moderate airflow.
- c. Back Jet and Foot Jet / Hand-Held Jet:
 - To activate the Back Jet function, press the Back Jet button from bath control panel (figure 2).
 - To split the water flow between the Back and Foot Jets, turn the diverter (positioned at left hand) to the desired position.
 - To control the amount of air coming through the jets, turn the round dial(s) to MIN, MAX, or somewhere in between the two for moderate air flow.
 - To turn off the Back Jet function, press the Back Jet button.
 - To activate the Hand-Held Jet, fit the Hand-Held Jet system to the quick connection (positioned at left hand). Activate it by squeezing the trigger on the Hand-Held Jet and turning the diverter.
 - To adjust the desired pressure, turn the diverter to the desired position.

d. <u>Preset programs</u>:

- To activate the preset programs, press the proper program button on control panel (figure 2).
- To adjust the speed of preset rhythms, press the speed control buttons from the bath control panel (figure 2) while the preset program is running.
- To turn off the preset program, press the preset program button again (follow the LED light indications).

- To control the amount of air coming through the jets, turn the round dial(s) to MIN, MAX, or somewhere in between the two for moderate airflow.
- e. <u>Counter</u>:
 - To change the counter default settings, press the speed control buttons (figure 2) to set up the session time (0-30 min) before activating any functions.
- f. Other combined functions:
 - To use any additional function from the capsule function list, close the device hood for the combined features.
 - To activate any of the capsule functions during the bath session, refer to section 7.6.

7.9 Safety Shut Off

If you open the Spa-Oceana[™] 2G System's cover during the session, the steam, radiant heat, and all water systems will switch off automatically.

7.10 Stopping Your Session

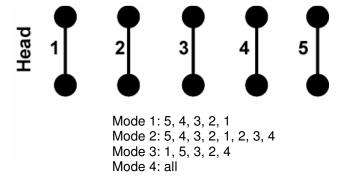
You can stop and reset your session at any time by pressing the **CANCEL** button and following the instructions on LCD display.

7.11 Turning Off Your Spa-Oceana[™] System

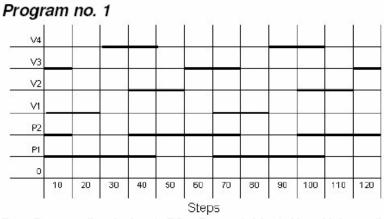
It is not necessary to turn off your Spa-Oceana[™] 2G System unless you will not be using it for several days. In the latter case, you should turn off the unit from ON/OFF switch.

7.12 Program Descriptions and Device Working Charts

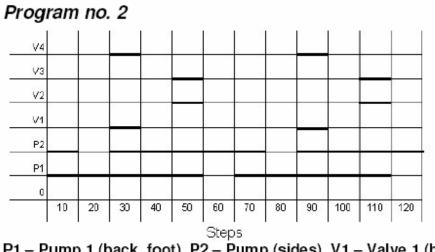
The Vichy Shower programs listed below show the shower jet patterns available.

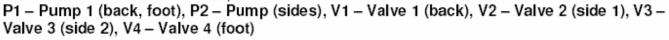


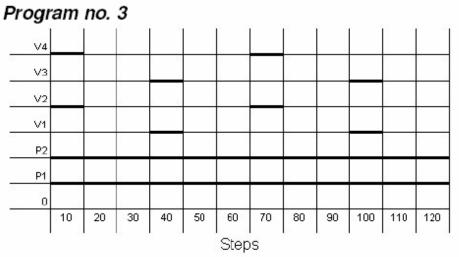
Hydro Working Charts



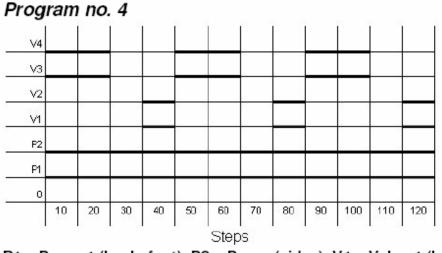
P1 – Pump 1 (back, foot), P2 – Pump (sides), V1 – Valve 1 (back), V2 – Valve 2 (side 1), V3 – Valve 3 (side 2), V4 – Valve 4 (foot)

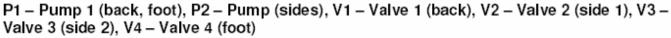




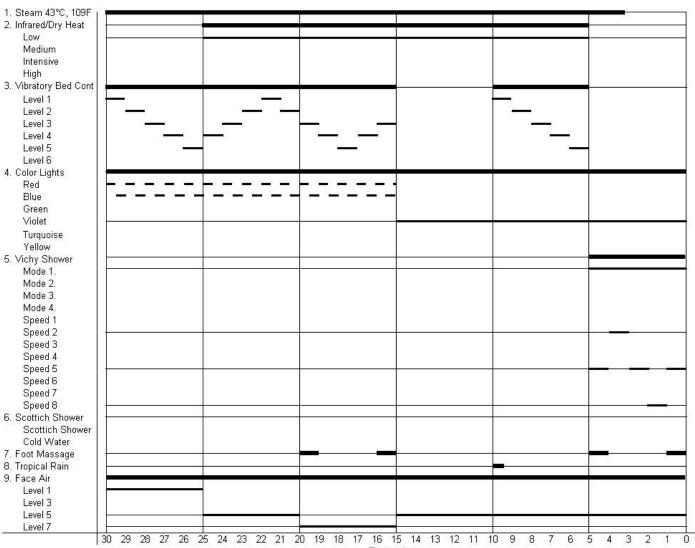


P1 – Pump 1 (back, foot), P2 – Pump (sides), V1 – Valve 1 (back), V2 – Valve 2 (side 1), V3 – Valve 3 (side 2), V4 – Valve 4 (foot)



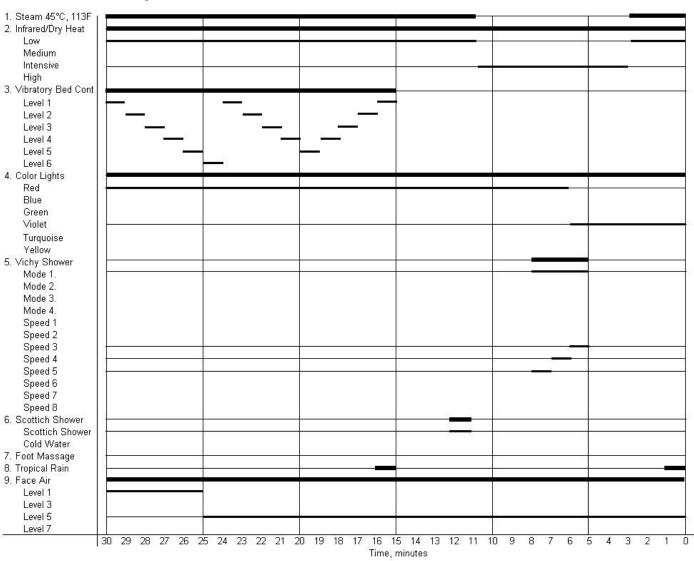


7.12.1 Capsule Device Pre-Set Programs Working Charts

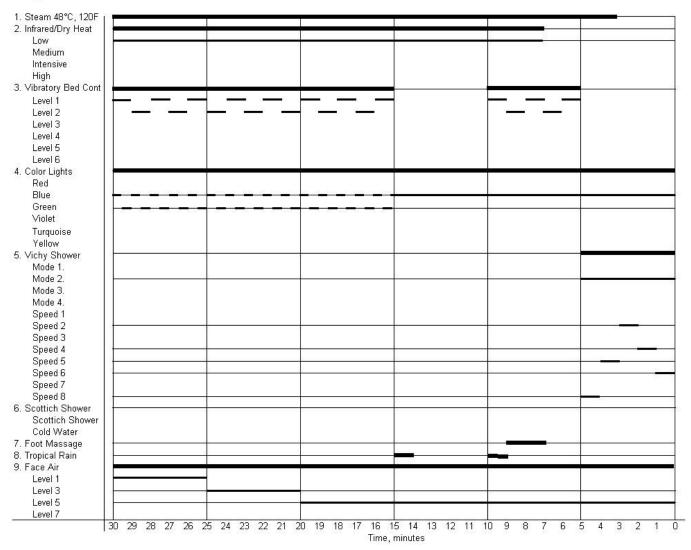


Program - 01 High Heat

Time, minutes

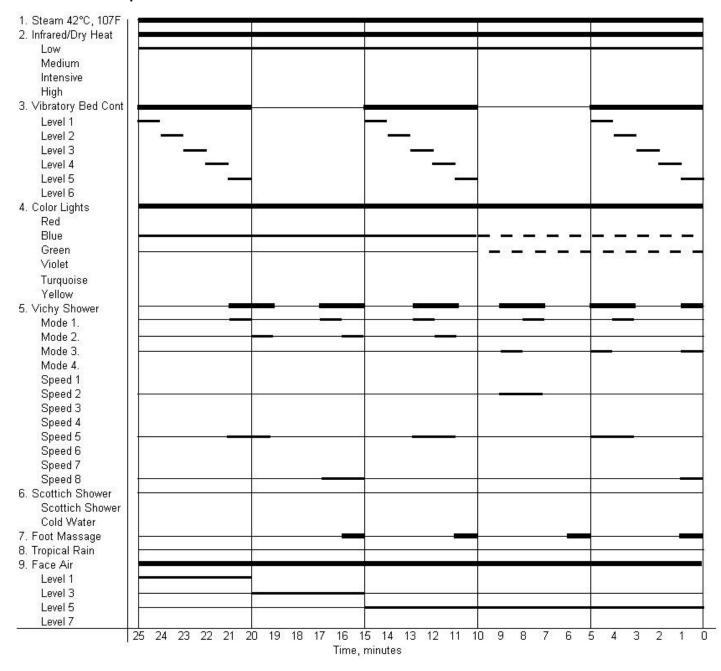


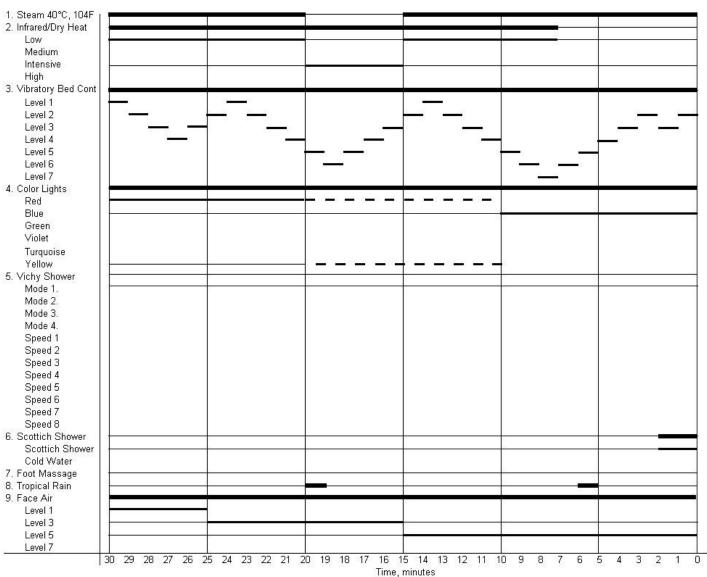
Program - 02 Cleansing



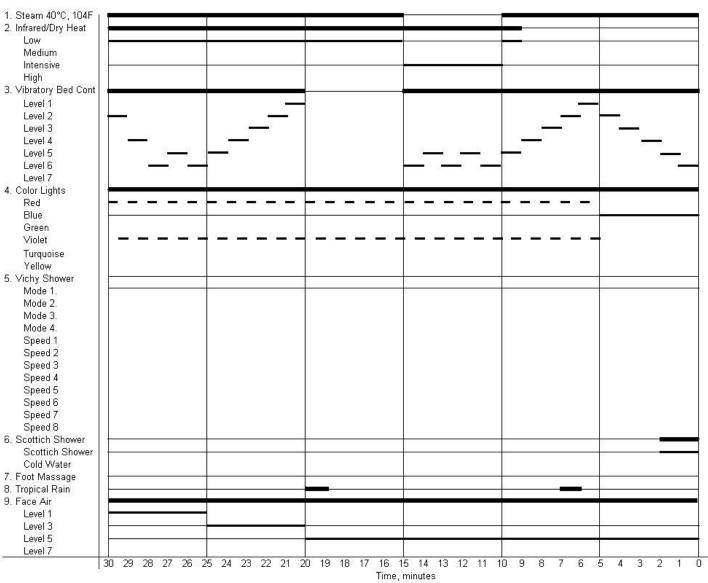
Program - 03 Relaxation

Program - 04 Aquatica



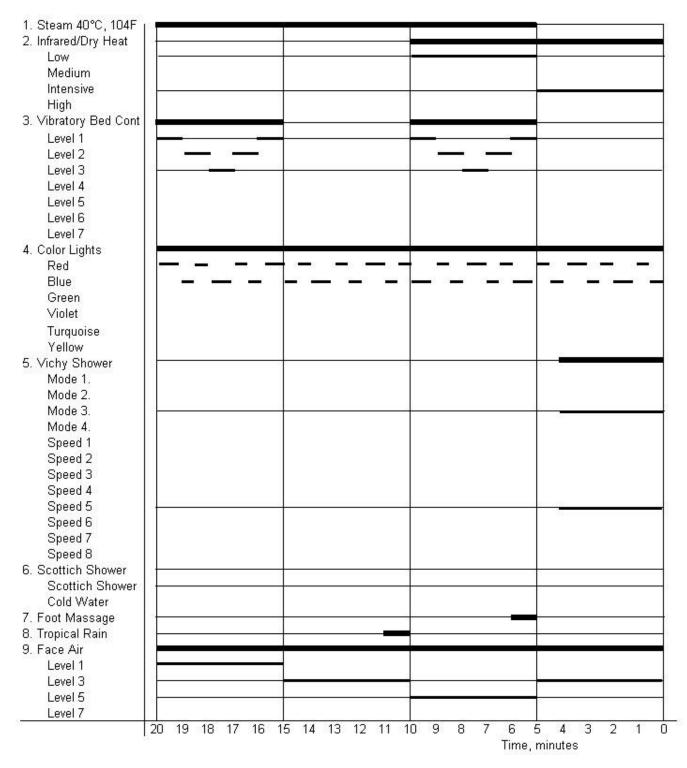


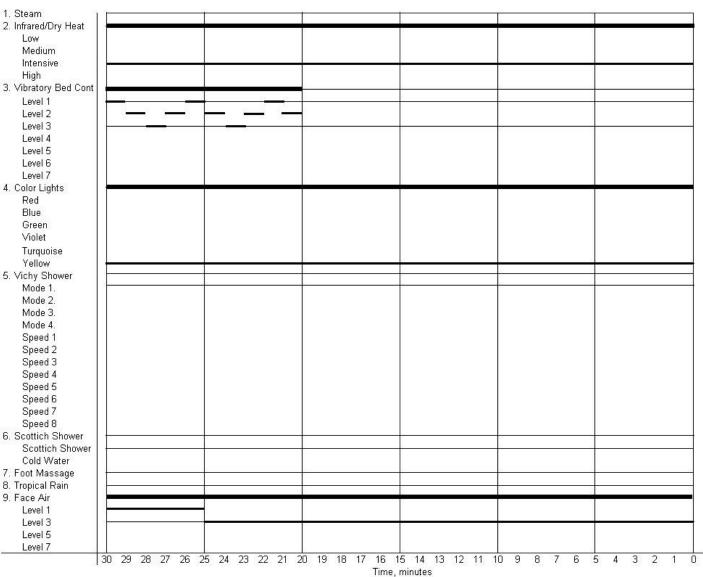
Program - 05 Muscle Care



Program - 06 Smoothing

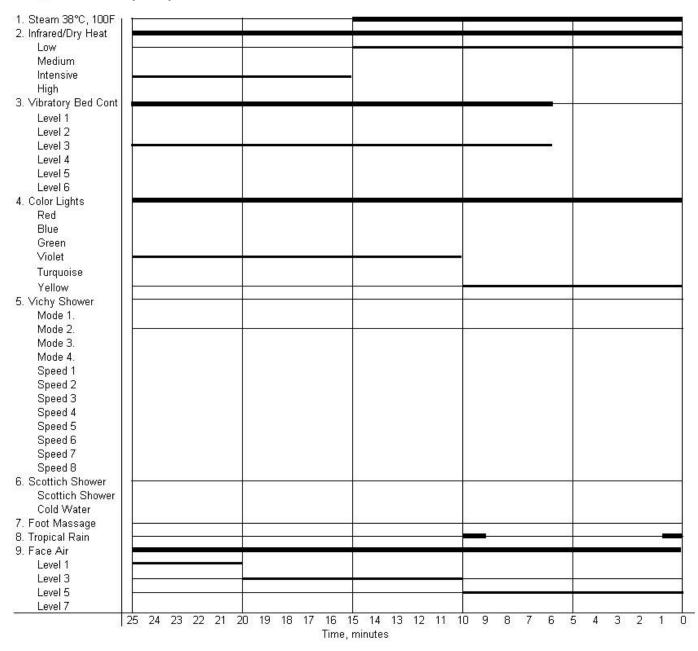
Program - 07 Escape



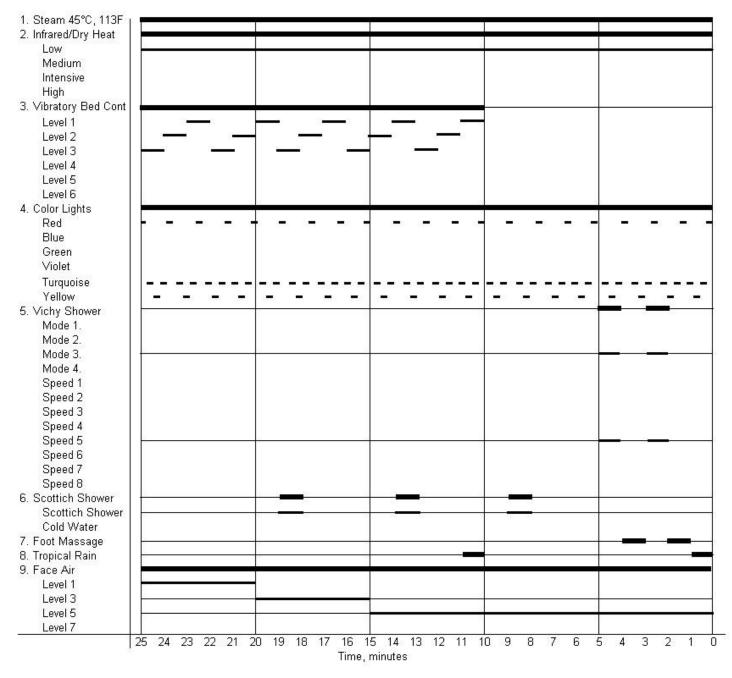


Program - 08 Sleep/Meditation

Program - 09 Body Wrap



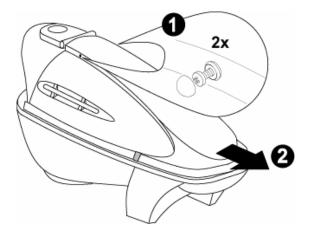
Program - 10 Hot/Cold



SECTION 8: SERVICE (HOOD)

8.1 Removing the Hood Cover

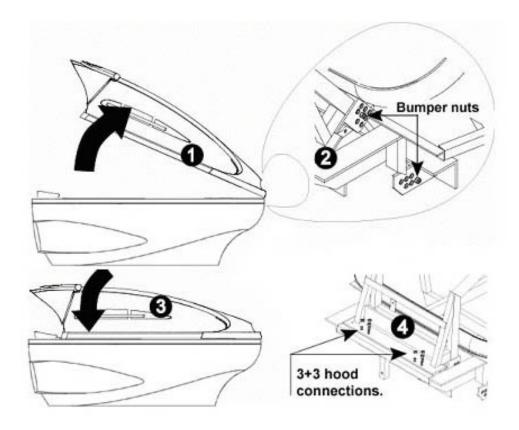
- Required tools: crosshead screwdriver
- Remove 2 screws and pull the cover in the direction of the arrow.



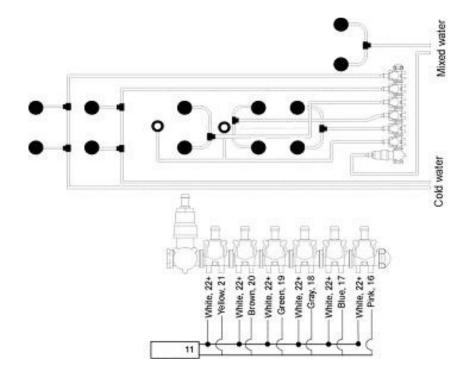
8.2 Removing the Hood and Changing the Strut Nut

- Required tools: wrench 10mm, 13mm, and two people
- Removal:
 - a. Remove panels and hood cover.
 - b. Disconnect water quick connections between hood and base.
 - c. Disconnect electrical wires.
 - d. Open capsule and unscrew strut nuts.
 - e. If you are changing the struts, install new instead of old.
 - f. For hood removal, close capsule and remove hinge pins using punch and hammer.
- Installation:
 - a. Install hinge pins.
 - b. Open capsule and connect struts.
 - c. Close hood and connect water and electrical wires.

| Name | Part Number |
|-------|-------------|
| Strut | E4000-28 |
| Hinge | |

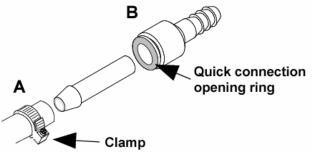


8.3 Principle Water Diagram with Valve Connections



8.4 Water Connection Types

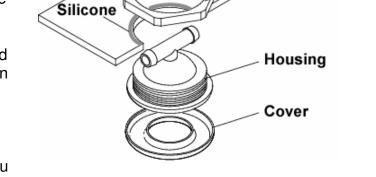
- Type A Connection with clamp. For connecting and disconnecting you can use a screwdriver.
- Type B Quick connection. To connect, press plastic tube into the female connector until it hits the bottom. To disconnect, press Quick connections opening ring (see figure) and pull plastic tube away.



| Name | Part Number |
|-------------------------------|-------------|
| Clamp | E4000-27 |
| Quick connection | E4000-29 |
| Modular electrovalves (6 way) | E4000-15 |

8.5 Water Jet

- Required tools: screwdriver, large pliers, pipe coil, silicone
- Removal:
 - a. Disconnect tube.
 - b. Remove fixing nut.
 - c. Large pliers will probably be needed for this.
- Installation:
 - a. Place housing through hood and put silicone as shown in figure.
 - b. Tighten fixing nut.
 - c. Connect tube.
- There are 2 pipes on jet housing. 1 is closed and 1 is open. Be sure that you connect the tube to the open pipe before tightening.



Fixing nut

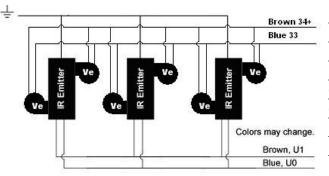
• For cover removal and installation use a screwdriver. It is not necessary to remove the whole jet.

| Name | Part Number |
|-------------|-------------|
| Massage jet | E4000-11 |
| Shower jet | E4000-10 |

8.6 Mist Jet

• Remove/install the mist jet by turning the elbow on top of the hood.

| | l . | | | | |
|---|------------------|-------------------------|----------|---------|-------------------|
| Name | Part Number | | | | |
| Mist jet | E4000-12 | L | | | |
| Elbow | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| 8.7 Radiant Hea | t Emitter | | | | Screw fixing ring |
| | | | | | Hood |
| Required tools: cr | osshead | Heating e | element | * 0 | Reflector |
| screwdriver | | Ventilator | | ~~~ | Reflector gasket |
| Removal: a. Disconr | a at wiree | | X L | 9 | Glass |
| | e screws and | | | ///>_ | Cover |
| | parts as shown | ,× | × 🏏 🌽 | I Solo | Glass gasket |
| | gures in below. | $\langle \cdot \rangle$ | X-U | 67 T/2- | Screw spacer ring |
| Installation: | ge. ee ee.e | X | K P I | | Connecting screw |
| | arts as shown in | | 7 10 111 | Ĩ | Screw cap |
| | re below. | $\langle \rangle$ | Ø/// | | Ouren oup |
| b. Connec | t wires. | - S | | 9/ | |
| | | | e 4 | | |
| NOTE: When replacing | ng screws, use | ÷. | ō | | |
| stainless screws. | | õ 🌡 | | | |
| | | ő | | | |
| | | | | | |

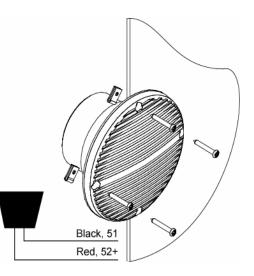


| Name | Part Number |
|-------------------|-------------|
| IR emitter | E4000-19 |
| Reflector | E4000-20 |
| Reflector gasket | E4000-21 |
| Glass | E4000-22 |
| Glass gasket | E4000-23 |
| IR flocked cover | E4000-24 |
| Screw fixing ring | E4000-25 |
| Screw cap | E4000-26 |

8.8 Speaker

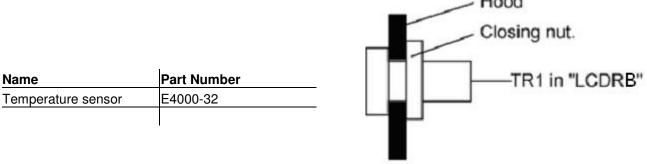
- Required tools: crosshead screwdriver
- For speaker removal, remove four (4) screws and retain nut clips.
- For speaker installation, tighten screws into nut clips.

| Name | Part Number |
|---------|-------------|
| Speaker | E4000-31 |



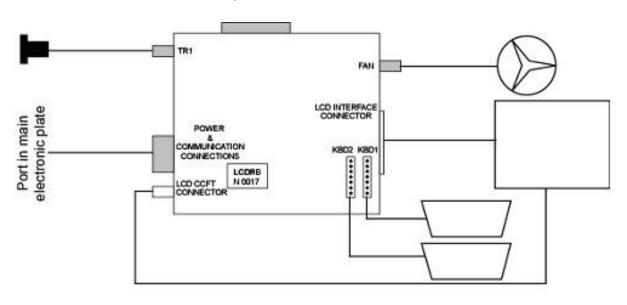
8.9 Temperature Sensor

- Required tools: large pliers
- The temperature sensor is inserted through the hood and secured with a nut. The nut is round and pliers are required for its removal.
- The sensor is connected to "LCDrb in LCD housing". See "Opening the LCD Housing" and "Replacing Parts in the LCD Housing" on the following pages for information on disconnecting wiring.

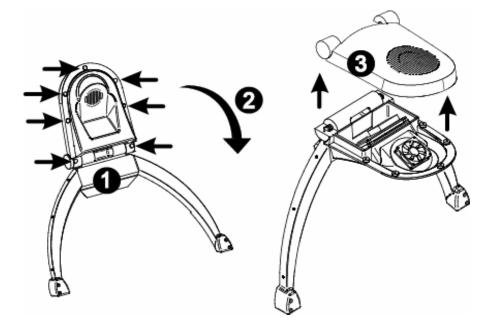


8.10 Opening the LCD Housing

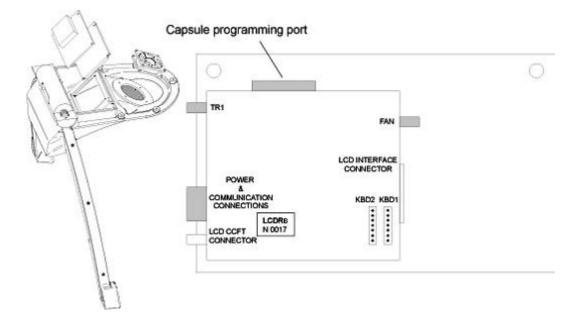
- Required tools: crosshead screwdriver
- Move LCD housing position as shown in the figure below.
- Remove seven (7) screws.
- Keep two (2) housing parts together and turn it to the horizontal position, then lift the upper part.



Principal scheme of devices in hood



8.11 Replacing Parts in the LCD Housing



Face Fan

- Required tools: crosshead screwdriver
- Remove the connector "FAN" from the "LCDrb" PCB.
- Remove four (4) screws that hold the fan in position.

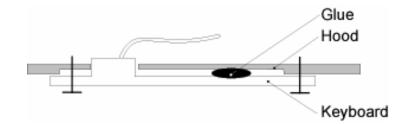
LCD Panel

- Required tools: crosshead screwdriver, knife, silicon glue
- Removal:
 - a. Remove all connectors from the "LCDrb" PCB.
 - b. Remove two screws from the "LCDrb" PCB and take off "LCDrb" PCB.
 - c. Cut glue in edges of LCD panel.
 - d. Remove two screws from LCD mounting bracket and carefully remove LCD display from housing.
- Installation:
 - a. Put LCD panel into position and put some glue drops at the bottom corners.
 - b. Install the two (2) screws into the LCD mounting bracket.
 - c. Put "LCDrb" PCB into position and install two (2) screws.
 - d. Install all connections.

NOTE: There is no difference between control panel 1 and control panel 2 (connections KBD1 and KBD2).

Upper Control Panel

• Required tools: crosshead screwdriver, flat knife, silicon glue



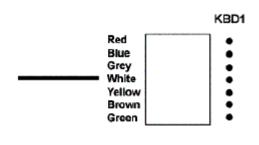
- Removal:
 - a. Remove "LCDrb" PCB.
 - b. Remove 2 screws from the control panel.
 - c. Cut the glue and press the control panel out (down) from the side facing upward.
- Installation:
 - a. Remove all old glue prior to installing new control panel.
 - b. Put glue drops on the corners and place the control panel.
 - c. Install two (2) screws in the control panel.
 - d. Install the "LCDrb" PCB and fasten all connectors.

Lower Control Panel

Removing and installing the lower control panel is the same as the upper control panel with one difference-the control panel plug is larger than the holes. Replacement control panels are sent with the connector not installed.

- Install the control panel and route the connection cable to "LCDrb" PCB.
- Insert wires into the supplied plug according to the next diagram.

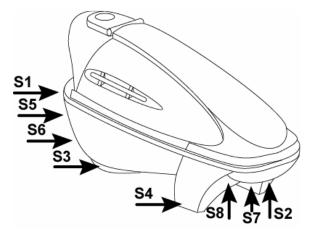
| Name | Part Number |
|-----------------------------|-------------|
| LCD housing upper part | E4000-33 |
| LCD housing lower part | E4000-34 |
| Polyurethane arch | E4000-35 |
| LCD display | E4000-02 |
| PCB LCDrx | E4000-03 |
| PCB rabbit | E4000-04 |
| Electronic box for main PCB | E4000-06 |
| Face fan | E4000-17 |
| Control Panel | E4000-01 |



SECTION 9: SERVICE (BOTTOM)

9.1 Removing Panels

- BEFORE ANY REPAIR AND/OR INSPECTION OF THE UNIT, THE ELECTRICAL SUPPLY MUST BE SHUT OFF.
- BEFORE REMOVING THE SIDE PANEL OF THE UNIT, SHUT OFF THE ELECTRICAL SUPPLY TO THE UNIT.
- To remove the right side panel, remove screws S1, S2, S3, S5, S6, S7, S8, and S4 (S3 and S4 have two [2] screws on the opposite side panel).

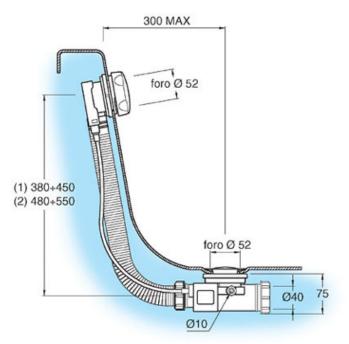


9.2 Drainage

The drain is on the floor of the hydrotub. An overflow drain is located on the side of the hydrotub as shown in the drawing to the right.

The smell lock has a 40 mm tube. All tubes are usually 40 mm.

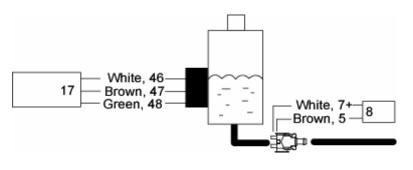
| Name | Part Number |
|------------|-------------|
| Smell lock | E4000-36 |

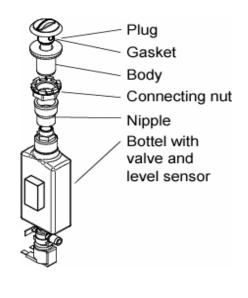


9.3 Aroma System

- Required tools: large pliers
- The aroma system is shown in the following figures.
- Valve is connected with tube to steam system.

Aroma system electrical diagram:



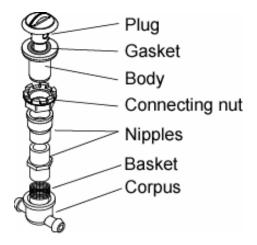


| Name | Part Number |
|--------------------|-------------|
| Aroma tank – upper | E4000-109 |
| Aroma tank – lower | E4000-108 |
| Level sensor | E4000-93 |

9.4 Mineral/Vitamin System

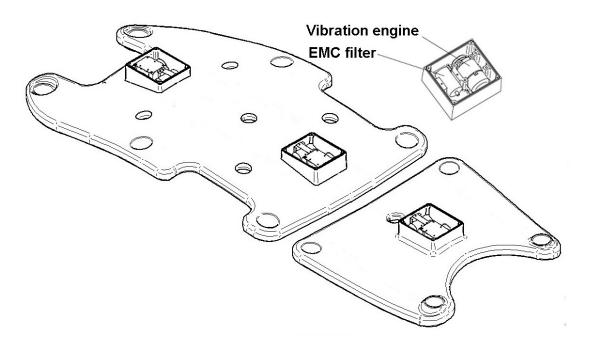
- The mineral/vitamin system is shown in the figure to the right.
- When the massage jets lose pressure, the basket in the mineral/vitamin system must be cleaned.
- To clean the basket, remove tubs and corpus.

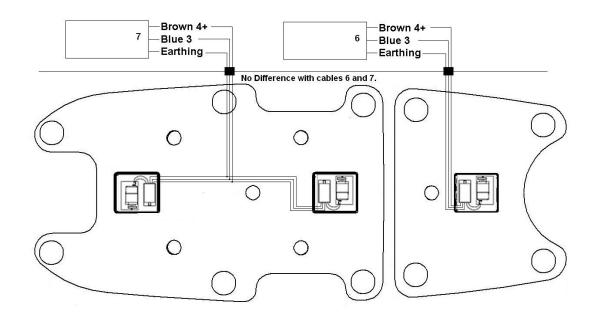
| Name | Part Number |
|---------------------------|-------------|
| Vitamin apparatus – lower | E4000-105 |
| Vitamin apparatus – upper | E4000-106 |



9.5 Vibratory Bed

• Required tools: crosshead screwdriver, knife, wire cutters, wire strippers, wire crimper, silicone





The vibration system has three (3) electrical motors with EMC filters. The motors with filters are connected to special nests on the back of the beds. Two (2) motors and filters are located on the upper bed, and one (1) motor and filter is located on the lower bed.

Two (2) electrical connections for the beds are located on the capsule bottom floor. To remove motors and filters from bed for replacement, follow steps below.

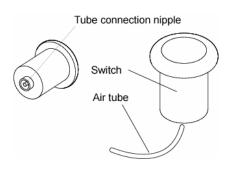
- Remove the 4 crosshead screws from the cover on the nest.
- Use a knife to cut around the seam between the cover and the nest to remove the silicone.
- Remove the cover from the nest.
- Remove two (2) screws from the filter bracket and remove bracket to remove the filter.
- Remove four (4) screws from the motor brackets. Remove the brackets to remove the motor.
- If replacing bed, remove cable from the nest to use in new bed.
- Install motor and filter in reverse order of removal procedure
- When installing cover, make sure to apply silicon around the edge of the cover to ensure watertight seal to the nest.

| Name | Part Number |
|-----------------------------------|-------------|
| Motor+EMC filter | E4000-08 |
| Vibration bed – upper (w/o motor) | E4000-90 |
| Vibration bed – lower (w/o motor) | E4000-92 |
| | |

9.6 On-off Switch

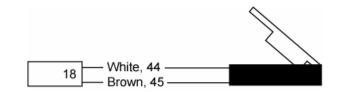
The on-off switch breaks electric input when you press it. A temperature increase could cause the unit to automatically shut off. To resolve this problem, remove the right side skirt and disconnect the air tube from the tube connection nipple on the switch.

| Name | Part Number |
|--------------|-------------|
| Power switch | E4000-39 |
| Air tube | E4000-38 |
| Air switch | E4000-37 |



9.7 Hood Switch

- Required tools: wrench 7mm
- The hood switch is located between two (2) aluminum plates near right strut (same side as the mixer). Switch is connected with small bolt to lower plate.



| Name | Part Number | | |
|-------------|-------------|--|--|
| Hood switch | E4000-41 | | |

9.8 Supply Transformers

- Small Transformer 220/11,5 V The small transformer input is connected to 220V at the main circuit breaker. The output is connected to terminal 37 +11.5V. Terminal 39 is ground in the main power box. (See the 10.1 Electrical Connections table.)
- Power Supply

The power supply input is connected to 220V at the main circuit breaker. The output is connected to terminal 36 +15V. Terminal 38 +9V and terminal 39 are ground. (See the 10.1 Electrical Connections table.)

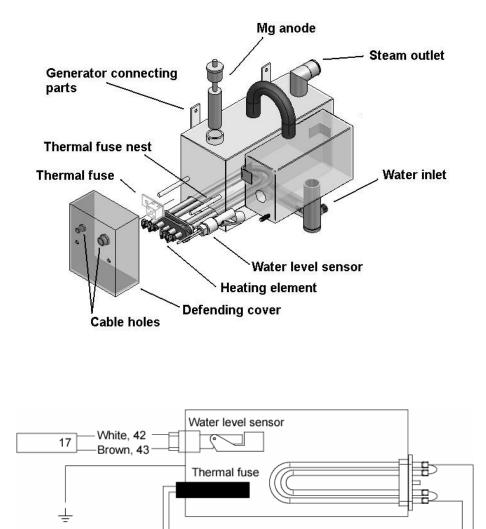
The small green LED is on when the Power Supply works correctly. If the LED is not on, reset the main circuit breaker. If the LED is still not on, change the fuse on the power supply.

| Name | Part Number |
|-------------------------------|-------------|
| Small transformer 220/11.5 V | E4000-101 |
| Power supply 220/9.0/11.5/15V | E4000-102 |

9.9 Steam Generator

NOTE: When you are working with the steam generator always disconnect capsule from power supply!

• The generator is connected with two (2) screws. Wires are not displayed in the figure. Nuts are in metric system.



Electrical Diagram of Steam Generator

4

Blue, U2

Brown, U3

3

Brown, 56

Blue, 55

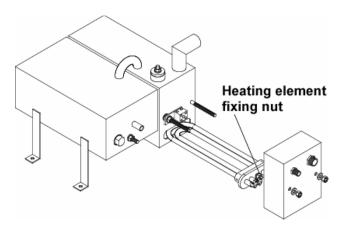
NOTE: When you are working with the steam generator always disconnect capsule from power supply!

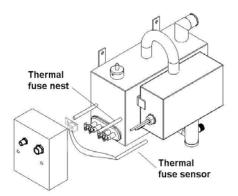
9.10 Replacing the Heating Element

- Required tools: flat screwdriver, 10mm wrench
- Removal:
 - a. Remove protective cover nuts.
 - b. Loosen cable grip nuts and pull cover away along cables.
 - c. Disconnect wires in cable #3 from heating element. (See steam generator electrical diagram.)
 - d. Loosen heating element by turning nut three (3) turns to reduce the pressure on the rubber retainer, but do not remove the nut completely.
 - e. Pull heating element out.
- Installation:
 - a. Loosen securing nut and push the heating element securely into the steam generator.
 Tighten the securing nut approximately three (3) turns.
 - Install wires from cable #3 onto the heating element. (See steam generator electrical diagram.)
 - c. Close protective cover.
 - d. Install the two (2) nuts and tighten the cable grip nuts.

9.11 Replacing the Thermal Fuse

- Required tools: small flat screwdriver, 10mm wrench
- Removal:
 - a. Remove the two (2) protective cover nuts.
 - b. Loosen the two (2) cable grip nuts and pull cover away along cables.
 - c. Remove cable #4 wires from the white terminal strip.
 - d. Remove nut securing white terminal strip to the steam generator.
 - e. Remove thermal fuse.

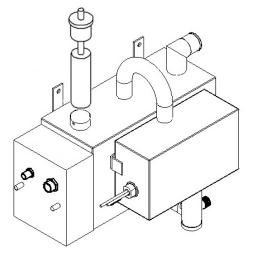




- Installation:
 - a. Push thermal fuse all the way into position.
 - b. Secure white terminal strip to steam generator.
 - c. Connect cable #4 wires to the white terminal strip.
 - d. Install protective cover nuts and tighten cable grip nuts.

9.12 Replacing the MG Anode

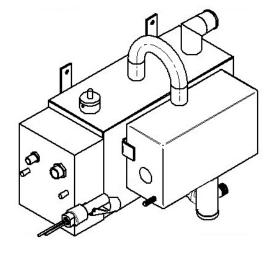
- Required tools: crosshead screwdriver, heat resistant silicon
- Removal:
 - a. Remove the screw in the side of the mount that holds the anode.
 - b. Pull anode out of the mount.
- Installation:
 - a. Place heat resistant silicone around the collar of the anode.
 - b. Push the anode all the way into the mount and install the screw that holds the anode into the mount.



NOTE: It may be necessary to remove the two (2) screws that hold the steam generator in order to tilt the generator to allow the anode to be removed.

9.13 Replacing the Water Level Sensor

- Required tools: large pliers, heat resistant silicone
- Removal:
 - a. Disconnect cable #17 wires from the level sensor.
 - b. Unscrew water level sensor from the steam generator reservoir.
- Installation:
 - a. Coat threads with heat resistant silicone and install into the steam generator reservoir.
 - b. Connect cable #17 wires to the level sensor.



NOTE: If you change water level sensor, check that the thermal fuse and heating element are in proper working order.

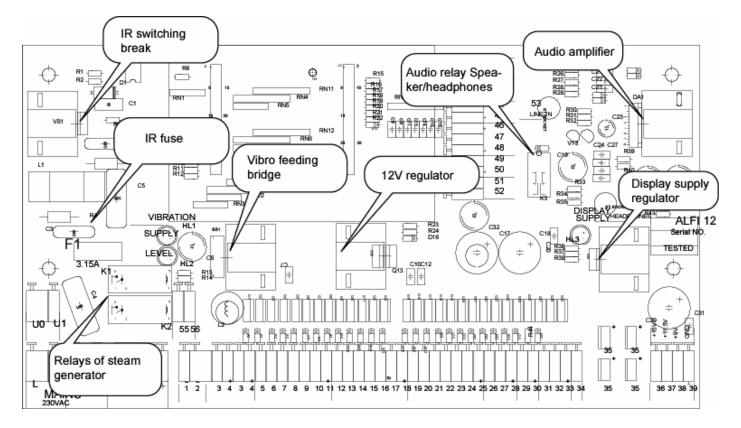
| Name | Part Number | | |
|--------------------|-------------|--|--|
| Water level sensor | 302240-08 | | |
| Thermal Fuse | 302240-07 | | |
| Heating Element | 302240-38 | | |

SECTION 10: ADVANCED ELECTRONICS AND TROUBLESHOOTING

10.1 Electrical Connections

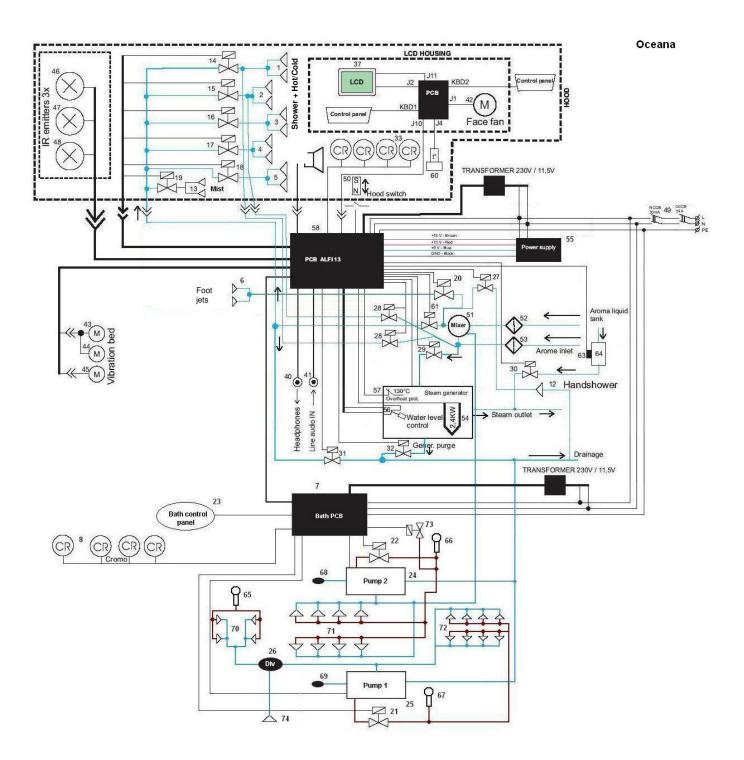
All ports in PCB are numbered. Their cable number and description are in the following table.

| Port # | Color of wire | Cable description | Cable No | Port # | Color of wire | Cable description | Cable No |
|-----------|---------------|---|---------------------|--------|---------------------|--------------------------------------|-------------|
| 1 | Black | Transformer | _ | 42 | White | Gen. Water | 47 |
| 2 | Black | 220/11,5V | | | Brown | level | 17 |
| 3 | Blue | | 0 | 44 | White | - Hood switch | 18 |
| 4+ | Brown | Vibro bed | 6 | 45 | Brown | | |
| 3 | Blue | | 7 | 46 | White | - Aroma level sensor - Speaker | 19 |
| 4+ | Brown | Vibro bed | | 47 | Brown | | |
| 5 | Brown | Aromo | 0 | 48 | Green | | |
| 7+ | White | Aroma | 8 | 51 | Black | | 00 |
| 8 | Yellow | | | 52 | Red | | 20 |
| 9 | Brown +green | Main water | | 53 | - | Audio line In | - |
| 10 | Gray | Hand shower Hot/cold | 9 | 54 | - | Headphones | - |
| 11 | Blue | Gen. fill | | 55 | Blue | Gen. Thermal | 4 |
| 12+ | White | | | 56 | Brown | melting fuse | 4 |
| 13 | Brown | | | U0 | Blue | | |
| 14 | Brown | Drain | 10 | U1 | Brown | IR emitter | 2 |
| 15+ | White | - | | L | Brown | | |
| 16 | Pink | | 11 | N | Blue | - Mains | 1 |
| 17 | Blue | | | U2 | Blue | Steam | 3 |
| 18 | Gray | - | | U3 | Brown | | |
| 19 | Green | Shower | | GND | - | | |
| 20 | Brown | Onower | | | Bath electronic box | | |
| 21 | Yellow | | | N | Blue | Transformer 220V | |
| 22+ | White | | | U | Brown | | |
| 28 | Pink | Foot jets | 9 | L | Brown | Maina | |
| 35 | - | | | N | Blue | – Mains | |
| 35 | - | | - | N | Blue | - Ozonator | |
| 35 | - | 8 color light lamps | | U | Brown | | |
| 35 | - | | | Ν | Blue | - Pump 2 | |
| 35 | - | | | U | Brown | | |
| 35 | - | | | Ν | Blue | D | |
| 35 | - | 1 | | U | Brown | – Pump 1 | |
| 35 | - | 1 | | - | Black | Transf 101/ | |
| 36 | Brown | +15 V | | - | Black | – Transf. 12V | |
| 37 | Red | +11,5 V | From | - | White | A: 1 6 | |
| 38 | Blue | +9 V | – power – suppl. | - | Brown | Air valves for | |
| 39 | Black | -GND | Suppi. | - | Green | – pumps | |



10.2 Other Components on the PC Board:





| Num. | Name | Num. | Name | |
|------|------------------------------------|------|------------------------------------|--|
| 1 | Shower+Scottich (2) | 41 | Audio IN | |
| 2 | Shower+Scottich (2) | 42 | Face fan | |
| 3 | Shower (2) | 43 | Vibration bed 1 | |
| 4 | Shower (2) | 44 | Vibration bed 1 | |
| 5 | Shower (2) | 45 | Vibration bed 2 | |
| 6 | Shower (2) | 46 | IR emitter 1 | |
| 7 | Bath PCB | 47 | IR emitter 2 | |
| 8 | Chromo in bath | 48 | IR emitter 3 | |
| 9 | Chromo in bath | 49 | Brakers(RCCB and OCCB) | |
| 10 | Chromo in bath | 50 | Hood switch | |
| 11 | Chromo in bath | 51 | Mixer | |
| 12 | Handshower | 52 | Filter for hot water | |
| 13 | Mist (2) | 53 | Filter for cold water | |
| 14 | Valve for Shower+Scottich | 54 | Heating element | |
| 15 | Valve for Shower+Scottich | 55 | Power supply | |
| 16 | Valve for Shower | 56 | Water level control sensor (upper) | |
| 17 | Valve for Shower | 57 | Overheat protector | |
| 18 | Valve for Shower | 58 | Electronic box | |
| 19 | Valve for Mist | 59 | Temp sensor for IR emitters | |
| 20 | Valve for Shower | 60 | Temp sensor 1 | |
| 21 | Side massage air valve (section 1) | 61 | Valve for water system drenage 2 | |
| 22 | Side massage air valve (section 2) | 62 | Prog. Port 1V ethernet port | |
| 23 | Bath control panel | 63 | Water level sensor | |
| 24 | Pump 2 | 64 | Aroma liquid tank | |
| 25 | Pump 1 | 65 | Foot massage air valve | |
| 26 | Diverter | 66 | Back massage air valve | |
| 27 | Valve for Handshower | 67 | Hand massage jet | |
| 28 | Valve for Scottich | 68 | Pump 2 suction nut | |
| 29 | Valve for steam gen. filling | 69 | Pump 1 suction nut | |
| 30 | Valve for arome system 1 | 70 | Foot water jet (4) | |
| 31 | Valve for water system drenage 1 | 71 | Side water jet (8) | |
| 32 | Valve for steam gen. purge | 72 | Back water jet (8) | |
| 33 | Chromo in hood | 73 | Temp sensor 2 | |
| 34 | Chromo in hood | 74 | Dry heat ventilator (2) | |
| 35 | Chromo in hood | 75 | Dry heat ventilator (2) | |
| 36 | Chromo in hood | 76 | Dry heat ventilator (2) | |
| 37 | LCD display | 77 | Video IN | |
| 38 | Buzzer | 78 | LCD rx 1 | |
| 39 | Speaker(s) | /0 | | |
| 00 | opeaner(a) | | | |

10.4 Principal Water and Electrical Component List

10.5 Troubleshooting

- Always try to restart the capsule before any troubleshooting.
- LCD Display Error Messages

| Message | Trigger | Probable cause | Corrective action | |
|---|--|---|--|--|
| Sustan demonst | Data communication between upper PC board (LCDrb) and lower PC board (Rabbit) is loose | Plug is loose | Check the plug connections between upper and lower PC boards | |
| System damage! | | Capsule is blocked | Press on/off switch. | |
| HOOD OPEN! | Hood opening | Plug is loose | Check the plug between magnetic switch and PC board | |
| | | Faulty magnetic switch | See "Hood Switch" | |
| READY | Warm-up program has finished properly | - | Press ENTER to selections | |
| NOT READY | Warm-up program is currently running (7min) | System is warming up | Press ESCAPE to get back to MAIN MENU | |
| NOT READY | | | RESTART the Spa-Oceana™ 2G using ON/OFF switch | |
| | Spa-Oceana™ 2G steam | Wall faucet is closed | Open wall faucet | |
| NO INCOMING WATER!!! | generator did not get the water during 15 sec from injection valve opening | Generator filling valve faulty | Check control valve connections. Service may be required. | |
| | injection valve opening | Water pressure loss | Check the water filter for proper operation | |
| | Spa-Oceana™ 2G steam generator did not get the water during 25 seconds from injection valve opening | Wall faucet is closed | Open wall faucet | |
| WATER TANK EMPTY!!! | | Generator filling valve faulty | Check control valve connections. Service may be required. | |
| | | Water pressure loss | Check the water filter for proper operation | |
| HEATER COMBUSTION!!! (Heater fault) | The steam generator thermal fuse is blown | Thermal fuse is blown | See "On-off Switch" Check the heating element - it may be damaged as well | |
| | Aroma tank is empty | Aroma tank is empty | Add aroma liquid | |
| | | Level sensor plug is loose | See "Aroma System" | |
| ADD UP TO 300ml AROMA LIQUID! | | Level sensor adjustment of sensitivity | Adjust the sensitivity level sensor See "Aroma System" | |
| | | Level sensor wrong position | See "Aroma System" | |
| | | Level sensor faulty | See "Aroma System" | |
| Steam activating on menu is OK but no Steam | | Thermal fuse is blown | See "Replacing the Thermal Fuse" Check the heating element - it may be damaged as well | |
| | | Hood is open | Close hood | |
| | | Water level sensor(s) plug is loose | Check the connection between Sensor and PC board | |
| | | Water level sensor(s) faulty | See "Replacing the Water Level Sensor" | |
| | | Heating element is burned | See "Replacing the Heating Element" | |
| Vibratory bed Doesn't function | | Plug is loose | Check plug connection under the vibratory bed. See "Vibratory Bed" | |
| | | Motor short circuit | See "Removing Panels" & "Electrical Connections" | |

Other problems:

| Description of problem | Corrective action | |
|---|---|--|
| No water in jets | Open mixer handle Check pressure before capsule and after filter Check Mineral/Vitamin adding system | |
| No water in some jets, others work normal | Clear non-working jets Check valve for non-working jets See "Principal Water Diagram with Valve Connections" for the hood and "Principal Water and Electrical Diagram" for the bottom | |
| No electricity | Control main fuse and CGFI Control ON/OFF switch | |
| Hard to open hood / hood falls down easily | Bumpers are old. Replace bumper(s) | |
| Radiant Heat panel doesn't work | Check panel connections | |
| All Radiant Heat panels do not work | Check panel connections Check fuse F1 on PC board (IR fuse) If fuse is blown and new fuse blows, there may be a short-circuit in the chain. Check all wires and panels If fuse is correct, check IR switching break | |
| Pumps do not work | Check the water level in bath, see also "Dermalife [®] Spa-Oceana™ 2G Component Drawings" Check that the water level sensor works properly | |
| Any programs and lamps in bath side do not work | Check the distance cable to the control panel Check the control panel connections | |

SECTION 11: SYSTEM CLEANING, MAINTENANCE AND REINSTALLATION

11.1 General Cleaning & Mandatory Use of Pre-Approved Solution

Pre-trained personnel must do all cleaning via Sybaritic's written instructions.

All plastics and poly carbonate surfaces including the inside and outside of system hood, underbed area and poly carbonate shell, as well as accessories in your Spa-Jet[™] 2G System must be cleaned and disinfected using a pre-tested, pre-approved cleaning solution sold by Sybaritic called Accel TB .05% solution. Accel offers a new technology within this disinfectant, based on an active ingredient known as "Accelerated Hydrogen Peroxide (AHP)" or "Stabilized Hydrogen Peroxide (SHP)" for hard-surface antimicrobial applications. AHP is a cleaner and disinfectant designed for high risk areas such as health care facilities but is safe, effective and environmentally friendly.

Facts about ACCEL TB:

- a. Effective cleaner
- b. Effective disinfectant
- c. Highly efficient (only requires soaking on the material for 1 minute as opposed to traditional cleansers whose warnings require up to 10 minutes for total disinfecting)
- d. Non-toxic
- e. Non-corrosive (this relates to the skin, eye, as well as surfaces)
- f. Biodegradable

Certifications for the Product:

Active Ingredient: Accelerated Hydrogen Peroxide MSDS Specification: See below EPA: 74559-1 OSHA: The product meets the U.S. Occupational Heath and Safety Administration (OSHA) blood-borne pathogen standards for cleaning blood and bodily fluids.

Average Product Usage:

Each 32oz. bottle should provide a minimum of 30 full unit cleanings.

<u>Product Ordering Procedure:</u> The product is available in 32oz. bottle size and is sold in a case of 12 bottles. You will place all reorders with any Spa-Jet[™] 2G Consultant at Sybaritic Inc. Just call 1-800-445-8418 and ask for your Spa-Jet[™] 2G Territory Manager to place your order.

<u>**Cleaning instructions**</u> using Accel Solution are as follows: *There is no product dilution with this solution.*

- 1. Spray desired area/surface with Accel TB .05% disinfecting solution.
- 2. Let solution sit for 30 seconds.
- 3. Wipe surface dry and clean with a soft cloth or paper towel.

Proper Cleaning Methods:

- 1. Wash with mild soap and lukewarm water.
- 2. Use soft sponge or soft cloth.
- 3. Rinse well with clear water.

Note: Rinsing is not allowed on the exterior hood or on the side panels of the Spa-Jet[™] 2G.

Note: Abrasive detergents and scrubbing must not be used to clean the unit. This may result in serious damage to the plastic surfaces of the unit. In addition to abrasive detergents, it is strictly forbidden to use cleaning agents containing acetone, ammonia, petrol, benzene, window/glass cleaners or varnish removers.

WARRANTY NOTICE: Addendum to the Spa-Jet[™] 2G Product Warranty by Sybaritic, Inc. Amended - Section 6:

CUSTOMER'S RESPONSIBILITIES: The Customer is responsible to:

Use <u>ONLY</u> the SYB approved Accel TB Cleaning Solution. Use of any and all other cleaning products for cleaning and disinfecting your unit will immediately void your product warranty covering the Polycarbonate material on the machine.

11.2 Cleaning the Shell

Your Spa-Jet[™] 2G System is shipped to you wrapped carefully in clear plastic wrap. The plastic wrap will keep your Spa-Jet[™] 2G System clean and safe during its journey, but the plastic causes one minor side effect—it leaves a slight film on the shell. We recommend that you wipe down your machine as soon as you uncrate it.

To clean the inside and outside of the shell:

- 1. Spray on Accel TB .05% disinfecting solution.
- 2. Let solution sit for 30 seconds.
- 3. Wipe surface dry and clean with a soft cloth or paper towel.

Note: Do not use any type of abrasive pad or scouring powder as they may scratch the surface finish.

11.3 Cleaning the Underbed Area

The following should be **done after every Spa-Jet™ 2G session**:

a. Carefully remove bed sections from unit, unplug vibratory bed motor chords from the unit if necessary.

- b. Clean dirt, dust and perspiration from underbed surfaces following directions below.
- 3. Spray desired surface/area with Accel .05% TB Disinfectant.
- 4. Let solution sit for 30 seconds.
- 5. Wipe surface dry and clean with a soft cloth or paper towel.

11.4 Cleaning Contact Surfaces (Bed, Head Pillow, Interior of Shell)

- 1. Use Accel TB .05% Disinfectant on all contact surfaces AFTER EACH USE to present a clean, sanitary appearance and feel for each new client.
- 2. Let solution sit for 30 seconds.
- 3. Wipe dry and clean with paper or soft cloth towel.
- 4. Bed and head pillow could stain over time. For light staining, we recommend using "Soft Scrub" cleaner and isopropyl alcohol. Spread "Soft Scrub" and alcohol on the bed surface, let it sit for 5 minutes, then dampen a soft cloth with water and gently rub the area in circles.

NOTE: Cleaning after each use removes oils, perspiration, and cosmetics. It will also prolong the material life of the accessories and bed.

11.5 Cleaning the Steam Generator

11.5.1: Steam Drainage Process

Recommended to be <u>completed daily</u>:

- 1. Turn the system On.
- 2. Press Enter to continue.
- 3. Use arrow keys to move to and highlight **Service** feature and press **Enter**.
- 4. Scroll down with arrow keys until **Drainage** feature is highlighted.
- 5. Press right arrow key to open drainage. You may hear a small click and water will begin to flow from the nipple below the bed. Wait until water stops dripping.
- 6. Proceed by pressing left arrow key to adjust Drainage feature to "off."
- 7. Press **Esc**. key to exit back to the main menu. Discard the excess water from drip pan. This completes the drainage process. Leave unit empty of water each evening. Refill water in AM before first use of the day.

11.6 Cleaning the Aroma/Liquid Vitamin Diffusion System

11.6.1: Aroma System Flushing

Recommended to be completed <u>nightly</u>:

- 1. Turn the system on by pressing the **On/Off** button located at right side of head of system.
- 2. Press Enter on the LCD panel to continue.
- 3. Enter the service menu by using the directional arrows until **Service** feature is highlighted.

- 4. Scroll down to Aroma Cup feature until highlighted.
- 5. Press the right arrow key to open the **Aroma Cup** feature. You may hear a faint clicking sound as drainage opens.
- 6. All access aroma liquid from the tank will drain from the nipple at the foot end of the unit. Ensure that the excess aroma liquid is flowing from the nipple into drain pan before continuing to step 7.
- 7. Pour 4 ounces hot water into the aroma tank reservoir to remove any extra aroma liquid. This water will immediately drain from blue nipple underneath the bed, check to ensure it is draining out appropriately into drainage pan.

Note: This process can be completed with tap water.

11.7 Cleaning the System Drain (Located under the upper vibratory bed)

Recommended to be completed <u>nightly</u>:

- 1. Carefully unplug the upper and lower vibration beds. The plugs must be unlocked counterclockwise before removing male from female connectors.
- 2. Remove the bed section and set off to the side of the machine.
- 3. Use Accel disinfectant and dry towel to wipe the drain clean. A small, soft brush (i.e. a nail brush) may be helpful.
- 4. Place a catch pan under the nipple under the foot end of the unit.
- 5. Pour a half-gallon of hot tap water down the drain to flush it out.
- 6. Reinstall the upper and lower vibration beds by placing the molded bed supports onto the bed balls. Gently replace and relock the vibration bed connectors.

Note: Tap water can be used for this process & an ounce of Accel solution can be added to the water if so desired.

SECTION 12: SPECIFICATION INFORMATION

12.1 General

Dimensions:

| Dimen | | 220 am (acc also as 17) |
|-----------------|-------------------------|------------------------------------|
| | Length Width | 220 cm (see also pg 17) 90 cm |
| | Height | 125 cm (220cm when hood is opened) |
| | Weight | 210 kg |
| | | |
| Materials: | | |
| | Body | Sanitary cast acrylics |
| | Vibratory bed | Polyurethane |
| | Color | Blue |
| | Pillow | Polyurethane |
| | Color | Blue |
| | | |
| Water: | | 10 |
| | Drain connection | 40 mm |
| | Water inlet | $G^{3/4}$ |
| | Required water pressure | 1,5 - 4 bar |
| Flectri | c appliances: | |
| LICOUIT | Voltage | 200-230 V |
| | Amperage | 15 A, 25 A |
| | Frequency | 50/60 Hz |
| | | |
| Tub appliances: | | |
| - | Hand shower | 1 |
| | Vichy massage jets | 10 |
| | Foot massage jets | 2 |
| | Tropical rain jets | 2 |
| | Bath back massage jets | 10 |
| | Bath side massage jets | 8 |
| | Bath foot massage jets | 4 |
| | Underwater hand massage | I |
| ∆dditid | onal appliances: | |
| Addition | Massage/shower programs | 10 + 1 Custom Program |
| | Steam generator | 1 |
| | Infrared heater | 3 |
| | Dry heat ventilators | 6 |
| | 5,6" LCD display | 1 |
| | LED lamps | 4 |
| | Underwater LED lamps | 4 |
| | Control panel | 2 |
| | | |

NOTE: Design and specifications subject to change without notice.

12.2 Supplied Accessories

- Neck drapes (1 vinyl and 50 disposable)
- Plastic bed sheets
- Hot/cold face mask
- Dermalife[®] Systems Training DVD
- 1 Spa-Oceana[™] 2G System Owner's Manual
- 1 Oxygen Science[™] Vitamin Concentrate (16.9 oz. bottle)
- 1 Oxygen Science[™] Mineral Concentrate (16.9 oz. bottle)
- 1 Oxygen Science[™] Wellness Concentrate (16.9 oz. bottle)
- Accel TB, Disinfectant (32 oz.)
- Accel TB, Sprayer

NOTE: Supplied accessories are subject to change. Contact your supplier with questions.

Owner Record

The model and serial numbers are located at the base of the right side panel. Record these numbers in the spaces provided below. Refer to these numbers whenever you call your dealer regarding this product.

Model No.: DERMALIFE[®] SPA-OCEANA[™] 2G SYSTEM

Serial No.:

Micro Controller Identification No.:

USA HEADQUARTERS:

DISTRIBUTED BY:

SYBARITIC, INC.

9220 JAMES AVENUE SOUTH

MINNEAPOLIS, MN 55431 USA

Tel: (952) 888-8282

Fax: (952) 888-8887

WARNING

TO PREVENT FIRE OR SHOCK HAZARD:

- 1. DO NOT EXPOSE UNIT TO RAIN.
- 2. DO NOT PLACE THE UNIT IN A SHOWERING AREA OR STEAM ROOM.

CAUTION

TO REDUCE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER OF THE ELECTRICAL BOX INSIDE UNIT OR THE FACE PANEL. (NO USER-SERVICEABLE PARTS ARE INSIDE.) REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

> CONTACT DEALER, DISTRIBUTOR OR: Sybaritic, Inc. 9220 James Avenue South Minneapolis, MN 55431

Spa-Oceana[™] 2G Owner's Registration Form

Please FAX or SEND this Registration Form to Sybaritic. Sybaritic, Inc. 9220 James Avenue South Minneapolis, MN 55431 USA Tel: (952) 888-8282; (800) 445-8418 Fax: (952) 888-8887 Serial Number: _____ Date of Purchased: _____ Model Number: _____ Business Name: Owner's Name: _____ Mailing Address: City: _____ State: _____ Country: _____ Telephone: Fax: Purchased From: Name: Mailing Address: _____ City: State: Country: Telephone: _____ Fax:_____

Sybaritic Standard Warranty for Dermalife[®] Spa-Oceana[™] 2G System

SYBARITIC, INC. - USA warrants to the original retail purchaser that the *Dermalife[®] Spa-Oceana^M 2G System* purchased is warranted against manufacturing defects in <u>materials and workmanship</u> under normal and intended use for the period specified, and that Sybaritic, Inc. will, at its option, repair or replace any parts found to be defective during said period described below.

SERVICE AND COVERAGE

- 12 months from date of retail purchase *- see Exclusions below.
- This Warranty will be honored only upon presentation of the original dated Bill of Sale or Sales Contract, <u>inclusive of Serial Number identification of the affected equipment</u> to your local distributor or: Sybaritic, Inc., 9220 James Ave. S., Minneapolis, MN 55431 USA.
- Warranty owner must provide Sybaritic with reasonable opportunity for verbal troubleshoot with owner or owner's representative prior to assignment of on-site technician or shipment of parts.
- Repair parts will be shipped on a priority basis. Shipment by standard UPS ground transit. Customer may request Express shipping for an additional fee.
- As required, on-site labor will be scheduled at the earliest opportunity with our assigned technician.
- Replacement parts will be new or rebuilt manufacturer's parts, at our option, that perform to the factory specifications.
- As requested, equipment owner may be required to return any defective component to manufacturer for evaluation or repair.
- Should manufacturer request parts return, a Return Goods Authorization number will be issued to the equipment owner for notation on the return shipping package. Return freight to Sybaritic is to be prepaid by customer. Sybaritic will pay for the return of the freight to the customer.
- On-site service as required, on-site labor is provided for diagnosis and repair of affected equipment. This service will be scheduled at the earliest opportunity that our assigned technician can provide.

*GENERAL EXCLUSIONS

- 1. This warranty **shall not** cover products which have been altered, replaced or which have missing serial numbers.
- 2. This warranty shall not cover Light Bulbs or Lamps included in the described equipment.
- 3. This warranty shall not apply to repairs or replacements necessitated by any cause beyond the control of Sybaritic, Inc., including, but not limited to, any malfunction defects, or failure caused by or resulting from unauthorized service or parts, improper maintenance, modification or repair by user, incorrect line voltage, abuse, misuse, neglect, mishandling, accident, fire, flood, or other acts of God.
- 4. Expenses for any/all transportation of replacement parts are the responsibility of equipment owner.

The foregoing is in lieu of all other expressed warranties and Sybaritic, Inc., does not authorize any party to assume for it any other obligation or liability. In no event shall Sybaritic, Inc. be liable for special or consequential damages arising from the use of this product or for any delay in the performance of this warranty due to causes beyond its control. Sybaritic, Inc. disclaims any implied warranty of merchantability or fitness for any particular use for any period beyond the expressed warranty.

SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGES, TO THE ABOVE LIMITATIONS ON IMPLIED WARRANTY AND CONSEQUENTIAL DAMAGES MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE **OR COUNTRY TO COUNTRY.**

PARTS WARRANTY and REPLACEMENT POLICY

Retail Parts purchased for out of warranty systems are covered for 6 Months from Original Invoice Date. Replacement Parts covered under a Product Warranty or an Extended Warranty are covered until the expiration date of the original Product Warranty or the Extended Warranty.

Warranty Defective Parts Return Requirement and Shipping:

Parts are provided on an Exchange Basis under the warranty coverage. All replacement defective parts must be returned to Sybaritic, freight pre-paid by the Warranty Owner. Sybaritic Technical Service will provide the Owner with a Return Goods Authorization Number for the return.

Return parts not received by Sybaritic, Inc. within 30 Days will constitute cause for invoicing of the replacement parts to the Product Warranty and Extended Warranty Owners at list price. Product Warranty and Extended Warranty Owners agree to pay these costs, as assessed.

*** The above is the Sybaritic Inc. Parts Warranty and Replacement Policy. Any other representation with regard to the apparatus is no longer valid.

REV1.1 1-01-06

Owner's Notes