

Use & Care Instructions

ITEM #:
C91775

ITEM NAME:
Dual Thermostat Warming Cabi



BRAND: Touch America

FOR MORE INFORMATION OR TO PURCHASE CONTACT:
Universal Companies, Inc. / Spa Equip

Corporate Headquarters:

18260 Oak Park Drive
Abingdon, VA 24210
US Toll Free: 800.558.5571 - Fax: 800.237.7199
International: 276.466.9110 - Fax: 276.466.1895
Email: info@UniversalCompanies.com

LIST PRICE: \$ 345.00

*USD as of 11-May-18 - Contact Universal Companies for project specific rates.

Mfg. Model #34020 – Dual Warmer 110V

Dual Cabi Use & Care Instructions

Operating Instructions

- Push the power button on the front of the Cabi ON. The red indicator light will come on and the unit will begin to heat.
- Preheating unit before adding any product is recommended. An empty Cabi can be preheated in approximately 30 minutes.
- Internal thermostat regulates temperature and will cycle the unit on and off to maintain a temperature range between 140-170°.
- Opening the door shuts off the heat. Door must be closed tightly to resume heat.
- At the end of the day, remove all product. Push the power button on front of Cabi back to OFF. The red indicator light will go out, and the heating cycle will stop.

Cleaning and Maintenance

- Do not leave products in the unit for longer than 12 hours.
- Remove product at the end of the day, wipe out Cabi with mild, water-based cleaner, and prop door open to air out. (Do not prop door open with any sharp object, to avoid damaging door gasket.)
- Avoid harsh solvents or acetone.
- Check drip tray at the bottom of unit after each use, and empty if any water has accumulated.
- Keep volatile essential oils (especially those containing mint) away from the door gasket.
- Note that hard water may cause staining on the inside of the door. This will not harm the Cabi. A water softening system is the only way to prevent this.
- No lubrication or other preventive maintenance is required.

Safety Precautions

To prevent injury to yourself and others, please read the safety instructions below and observe them at all times.

- Turn power OFF when Cabi is unattended or at the end of the day.
- Product may be too hot to apply immediately, and caution should be used before applying.
- Do not plug/unplug with wet hands, to avoid electrical shock. Do not bend cord or use with damaged cord.
- Do not plug into ungrounded outlets. Do not use this product outdoors.
- Keep this unit out of the reach of small children, and do not allow children to use it without supervision.
- Avoid dropping the Cabi, which can cause damage or breakdown to its electrical components.
- **Not intended for sterilizing medical equipment or for any other medical use**

Troubleshooting

NO heat: Make sure power switch on front of Cabi is ON, and that power outlet is operational. Red indicator light on front of Cabi should go on when power button is pressed. Make sure door is closed tightly. Problem usually stems from overfilling Cabi with product, which presses the door open. As a safety feature, heat will go off when door is opened and should go on again when door is closed tightly. After verifying that power outlet is operational, contact Universal Companies or the Distributor the unit was purchased from, if within one-year warranty period. Other-wise, submit a Tech Service Request for a new relay, following instructions outlined in *Warranty* section below.

If heating element stops functioning altogether, contact Universal Companies or the Distributor the unit was purchased from, if within one-year warranty period. Otherwise, submit a Tech Service Request for a new relay, following instructions outlined in *Warranty* section below.

Cabi NOT warm enough: Appropriate temperature range is 140-170°. Make sure door is closed tightly and not overloaded with towels, which can keep door from closing tightly. Check gasket inside the door to ensure it is intact and properly seated. Too many appliances plugged into one surge protector or outlet can result in a lukewarm Cabi. Check internal temperature with an oven thermometer before submitting a warranty claim or before ordering a new thermostat. Thermostat can be replaced, but cannot be adjusted. For faster heating, preheat empty Cabi for 30 minutes and use hot water to moisten towels before placing them in Cabi. Microwave can also be used for initial towel heating. Dry towels are not recommended, since they do not hold heat.

Door NOT closing tightly or door gasket damaged: A damaged gasket can block the door from closing tightly, which can prevent unit from maintaining heat. Overloading with towels can prevent door from closing all the way. Make sure gasket inside the door is properly seated and isn't damaged. Contact Universal Companies or the Distributor the unit was purchased from, if ordering a new gasket within one-year warranty period. Otherwise, submit a Tech Service Request for a new gasket or to report a loose door, following instructions outlined below.

Warranty

Universal's Dual Cabi carries a one-year warranty (from date of original Invoice). After following the troubleshooting steps above, in the event of product questions or concerns, contact the Universal Companies or the Distributor the unit was purchased from. Info@universalcompanies.com or (800) 558-5571