

## Section 4

### **TROUBLE SHOOTING** **Nuage Electric Lift**

If you are experiencing technical difficulties with your Nuage table, we ask that you perform these trouble shooting techniques prior to contacting Living Earth Crafts.

*SYMPTOM: Table does not raise or lower:*

1. Check to make sure the outlet in your room is receiving power. This can be done by plugging in a hairdryer or small appliance and turning it on.
2. If you have a dimmer in the room, make sure the dimmer switch is turned to full power, then retest your table.
3. Check the fuse or circuit breaker box for blown fuse or tripped circuit breaker.

*SYMPTOM: Table is unstable after moving it to a new location:*

1. See Section 3: Maintenance regarding leveling your table.

If you are unable to resolve the problem with your table, please refer to Section 5, Technical Problems, and contact Living Earth Crafts.



## Section 5

### **TECHNICAL PROBLEMS** **Nuage Electric Lift**

With proper maintenance, your Living Earth Crafts table is designed to give you years of trouble free operation. If you should have a problem with your table, do not attempt to repair the table yourself. This will void the 2-year warranty that covers your table against defects in material and workmanship. To maintain your warranty, you need to follow these steps:

1. Call **800-358-8292 or 760-597-2155**  
Our Customer Service Representative will ask you to provide the following information:
  - a) your table's serial number (located on the underside of the head section of the table top)
  - b) a description of the problem
2. Please remember that any unauthorized service will not be covered. Please be sure to contact us first.
3. As expressed in your warranty, damage from abuse or mishandling is not covered.

You will need to allow the technician access to your table at the scheduled time. If there is a lengthy delay, you will be charged for the delay time at the service agent's hourly rate. To cancel the appointment, notify the technician 24 hours prior to the scheduled appointment. If you fail to notify the technician, you will be charged for the service call.

