



OPERATION MANUAL

SERENITY™ LIFT TABLE

**For tables manufactured
January 2006 – Current**

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OPERATION MANUAL
Living Earth Crafts
Serenity Electric Hydraulic Lift

Your new Living Earth Crafts Serenity Electric Hydraulic Lift table is an electronically operated table. This manual will assist you in operating and caring for your new table.

This manual contains information on all Serenity model tables. Be sure to refer to the section(s) that pertain to your table. Models include:

- Serenity Flat Top
- Serenity Manual Back Tilt
- Serenity Hydro-pneumatic Gas Assisted Facial Tilt
- Serenity Hydro-pneumatic Gas Assisted Salon Top

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**Section 1
SERENITY TABLE**

IMPORTANT SAFETY INSTRUCTIONS
FOR COMMERCIAL USE ONLY

When using an electrical furnishing, basic precautions should always be followed, including the following:

Read all instructions before using the SERENITY TABLE.

DANGER- To reduce the risk of electrical shock:

Always unplug this furnishing from the electrical outlet before cleaning.

WARNING- To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Unplug from outlet before putting on or taking off parts.
2. Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
4. Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
5. Keep the cord away from heated surfaces.
6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.
7. Never drop or insert any object into any opening.
8. Do not use outdoors.
9. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
10. To disconnect, turn all controls to the off position, then remove plug from outlet.
11. **WARNING, MOVABLE PARTS-** Risk of Injury- Keep children away from extended Table Lift, Back Support or Leg Support.
12. **CAUTION:** To reduce the risk of electrical shock, this furnishing has a polarized plug (one blade wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
13. Make certain that the cord and plug are maintained in good condition and are not allowed to become damaged while in use. Avoid positioning the cord in the traffic lane and it is always kept out of the way. Take this furnishing out of service immediately if the cord or plug becomes damaged in any way.
14. If this furnishing is not in use, the cord needs to be rolled up and stored out of the way to avoid damage.

SAVE THESE INSTRUCTIONS



Section 1, Continued

IMPORTANT SAFETY INSTRUCTIONS

Serenity Electric Hydraulic Lift

CAUTION!

When lowering any section of the table, make sure that no supplies or any part of yours or your client's body is between the top of your table and its base. This could result in injury, or could damage your table as well as the item. It is recommended that you always return your table top to the lowest flat position to avoid leaving the base exposed. By doing so, you will minimize the possibility of damage to your table by unequal weight distribution such as sitting on the leg section while raised.

When lowering the table height, be sure there are no foreign obstacles are underneath your table that could obstruct it from lowering completely. This could damage your table.

1. Maximum weight lifting capacity of 500 lbs.
2. Never set anything under the table frame.
3. Never operate your table on an uneven surface. Adjust the leveling feet so that your table is stable.
4. Never operate your table with unequally distributed weight such as sitting on the foot or head section while raising or lowering it.
5. Never raise the head or foot section with a client in the prone position (face down).
6. Never use or store your table in a wet or very humid environment. Water and excessive moisture can damage the wood cabinet and electrical components. Evidence of exposure to water or moisture will void your warranty.
7. If you have purchased the Flexible Armrest Option, never use the Armrests as handholds or body support mechanisms, especially when setting clients on or off the table.
8. Never attempt to use the foot lift section to support concentrated weight such as sitting or standing.

SAVE THESE INSTRUCTIONS



Section 2

OPERATING YOUR TABLE

All Tables - Height Adjustment: Your table can be raised and lowered to adjust the working height by using the foot control. The left side of the foot control lowers the table height and the right side raises it.

Manual Back Tilt Adjustment: Applies only to tables with this option. There are 5 stop points on your manual tilt top. With your hands, lift the back tilt section of your table top. While holding the top securely, lift the angle-bar which is located on the top of the base of your table, directly under the back tilt section. Position the brace in the plastic catches, located on the underside of the table top. Release table top only when brace is securely placed in both the left and right catch. Adjustments are not recommended while client is on the table.

Hydro-pneumatic Gas Assisted Facial Tilt Adjustment: Applies only to tables with this option. The hydro-pneumatic gas assisted facial tilt has infinite angle settings, from flat to 70 degrees. To adjust, stand at the head end of the table and, with your right hand, reach under the right side of the head section of your table. You will easily locate the One-Touch lever. With your forefinger, bring the lever towards you. This will release the hold and allow you to reposition the angle of the table top. Using your left hand, assist the table top either higher or lower to the desired angle, and release the lever to lock into place. This motion can be done with the client on the table, however, you should use caution to ensure that the client's weight is supported with your supporting hand which is holding the table top.

Hydro-pneumatic Gas Assisted Salon Tilt Adjustment: Applies only to tables with this option. Please refer to the adjustment information above for the hydro-pneumatic gas assisted facial tilt adjustment for the back tilt. To adjust the leg/knee section, stand at the foot end of the table and, with your right hand, reach under the right side of the foot section of your table. You will easily locate the One-Touch lever. With your forefinger, bring the lever towards you. This will release the hold and allow you to reposition the angle of the leg section. Using your left hand or your knee, assist the leg section to move it either higher or lower to the desired angle, and release the lever to lock into place. The foot section has an infinite amount of angle settings, from flat to 43 degrees. This motion can be done with the client on the table, however, you should use caution to ensure that the client's weight is supported with your supporting hand which is holding the leg section of your table.

Servicing of Double Insulated Products- This is a double-insulated product, with two systems of insulation instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace.



Section 3

MAINTENANCE

Applies to All Serenity Table Models

Your new Serenity table is relatively maintenance free. However, to ensure that your table will continue to function properly and keep its appearance, we recommend the following:

1. VINYL: After each and every treatment on your table, clean thoroughly, removing all oil residue. This and other residues may cause the vinyl to dry out and become brittle. We recommend using the product ViraGuard® (sold by Living Earth Crafts) which also disinfects. Spray the vinyl and rub gently with a soft cloth. A solution of 1 part mild detergent (such as liquid dishwashing detergent) to 10 parts warm water may also be used. Simple Green is another alternative. A more thorough cleaning is recommended on a weekly basis.

Use caution when attempting to remove stains as you could damage your vinyl. Any stains should be treated immediately with a solution of 1 part alcohol to 10 parts water. Restore the luster to the spot with a light application of spray furniture wax.

CAUTION!

**DO NOT USE ACETONE, PAINT THINNER, BLEACH,
ARMOR ALL TYPE OR INDUSTRIAL CLEANERS.**

These will damage the vinyl's protective coating.

2. To maintain the wood finish and retouch scratches, use a high quality furniture wax.
3. The stainless steel legs should be cleaned and lubricated often. Clean with a petroleum based lubricant such as WD-40. Lubricate with lithium grease. This will help to maintain smooth raising and lowering of your table. This should be done at least every 3 months and more often if table is used often. To clean, raise the table to its highest height position. Spray WD-40 onto clean, then, with a lint-free cloth, wipe the legs from top to bottom several times. Check to see if any foreign material is stuck on surface. (WD-40 applied thick and left a minute will help loosen most common materials. Wipe clean.) To lubricate, raise table to its highest position. Lubricate well on the exposed leg and raise and lower the table 2-3 times to distribute the lubricant. Wipe off excess at leg bottom.

DO NOT USE soap and water for cleaning the legs.



Section 3 - Continued

MAINTENANCE

Applies to All Serenity Table Models

4. It is recommended that at the same time you lubricate the leg shafts, you should also check the leveling feet to be sure the table is level and stable.

The “level or balance” of your table is very important, both during the initial set up and on a routine basis. The balance of the table is adjusted with the leveling feet, located on the bottom of each leg. You will need (2) open end wrenches – ½” and 9/16”.

Begin by taking a visual inspection of the flat bottom foot of each leg. Notice two hex nuts on each leveling foot. The upper hex nut is adjustable and secures the leveling foot in place, while the lower nut is stationary, and allows you to raise and lower each leveling foot independent of each other. This is necessary as floors and carpet may not be 100% level or flat. The most common symptom of an unbalanced table is unusual rocking of the entire bed. To determine which foot to adjust, attempt to “rock” your table. If your table rocks, the leg that is “off the ground” is the one that will need adjusting. Once your diagnosis has been made, proceed as follows:

- a. Raise table height to approximately 6 inches off the floor.
 - b. Using a clean, lint free cloth, grab the silver extrusion (leg) to prevent it from moving during the adjustment.
 - c. Loosen the upper hex nut until it no longer touches the upper leg.
 - d. Raise or lower the entire foot as necessary on the lower hex nut. Counterclockwise will lower the overall height; clockwise will raise the overall height. Continue with the adjustment of the lower hex nut until the black round foot is completely flat to the ground and the table no longer rocks.
 - e. To lock into place, reposition the upper hex nut so that is secure and tight against the upper leg.
 - f. Test all legs to ensure that the upper hex nut is tight against the upper leg and secure in place.
5. If this furnishing is taken out of service, the electrical cord needs to be rolled up and placed inside the table to avoid damage while in storage.



Section 4

TROUBLE SHOOTING

Applies to All Serenity Table Models

If you are experiencing technical difficulties with your Serenity, we ask that you perform these trouble shooting techniques prior to contacting Living Earth Crafts.

If you are experiencing technical difficulties with your Pro Salon, we ask that you perform these trouble shooting techniques prior to contacting Living Earth Crafts.

SYMPTOM: Table does not raise or lower:

1. Check to make sure the outlet in your room is receiving power. This can be done by plugging in a hairdryer or small appliance and turning it on.
2. If you have a dimmer in the room, make sure the dimmer switch is turned to full power, then retest your table.
3. Check the fuse or circuit breaker box for blown fuse or tripped circuit breaker.
4. Check to make sure both the hand and foot controls are securely plugged into the junction box of the table. The light on the hand set control should be "on".

One-Touch Lever is difficult to move: (Hydro-pneumatic Facial Tilt & Salon Tilt tables)

1. If you are experiencing difficulties in moving the One-Touch Lever, check the cable for any kinks or sharp bends from the lever to the gas springs. The cable should have a soft radius in order to allow the inner cable to travel freely in the cable sheath. If the cable is kinked, contact Living Earth Crafts.

Manual Tilt Bale Arms Do Not Line Up (Manual Tilt Back table only)

1. If the manual tilt bale arms don't line up and naturally fall into the top catches of the plastic blocks, this can be adjusted by loosening the nut on the bale arm and turning the screw until the position is correct. Lock the nut down to prevent the screw from turning and affecting the adjustment.

If you are unable to resolve the problem with your table, please refer to Section 5, Technical Problems, and contact Living Earth Crafts.



Section 5

TECHNICAL PROBLEMS

Applies to All Serenity Table Models

With proper maintenance, your Living Earth Crafts table is designed to give you years of trouble free operation. If you should have a problem with your table, do not attempt to repair the table yourself. This will void the 2-year warranty that covers your table against defects in material and workmanship. It covers repairs only if you follow these steps:

1. Call **800-358-8292**

Our Customer Service Representative will ask you to provide the following information:

- a) your table's serial number (located on the underside of the head section of the table top)
 - b) a description of the problem
2. Under warranty, our representative will coordinate a technician in your area if one is available. The technician will contact you to arrange for a convenient time for on-site service. This service is scheduled during normal business hours, 8.AM to 5.PM, Monday through Friday. For non-warranty, a referral will be made so that you can contact a service technician in your area.
3. You will need to allow the technician access to your table at the scheduled time. If there is a lengthy delay, you will be charged for the delay time at the service agent's hourly rate. To cancel the appointment, notify the technician 24 hours prior to the scheduled appointment. If you fail to notify the technician, you will be charged for the service call.
4. Please remember that any unauthorized service will not be covered. Please be sure to contact us first.
5. As expressed in your warranty, damage from abuse or mishandling is not covered.



Section 6

WARRANTY

Applies to All Serenity Table Models

Tables are warranted against defects in materials, design and workmanship, to the original owner, as follows:

- Frame
 - Lifetime †
- Foam & Vinyl
 - 3 years
- Hydraulic System, Pneumatic Assisted Lifts, Motors, Controls, Electronics
 - 2 years

Warranty is onsite where available.

Warranty does not cover damage caused by accident, misuse, or neglect. All warranties limited to repair or replacement, at our discretion, to the original purchaser.

- † Lifetime warranty applies to original owner, as long as you own your table or 5 years after the model is discontinued or five years for private label tables



Section 7

SERENITY SPECIFICATIONS

FEATURES:

- Top Width options: 28", 30", and 32"
- Length: 73"
- 3-1/2" Dlx Salon Foam
- Height Range: 25" to 37"

- Electric Hydraulic Lift
 - Heavy-Duty foot pedal to raise and lower table
 - Power Supply: 110 volt, Standard Wall Outlet
 - Wiring system for export available
 - Lifting capacity: 500 lbs
- Standard Base: Trestle
 - Optional Bases: Shelf, Cabinet
- Standard Top: Flat
 - Optional Tops: Manual Back Tilt, Gas-assist Facial Tilt, Gas-assist Salon Top
 - Enclosed hydro-pneumatic system on Facial Tilt & Salon Tilt
- 3/4" Veneer Core Ply
- Solid hardwood Maple & 3/4" Multi-ply frame construction

ELECTRICAL DATA –

Power Cord	Non-grounded, polarized, double insulated
Input Voltage	120VAC ~ , 60 Hz
Input Amperage	Max. 2.7A
Duty Cycle	10%, Max. 2 min./18 min.

