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# Facial Steamer



**Instruction Manual**

**C3723**

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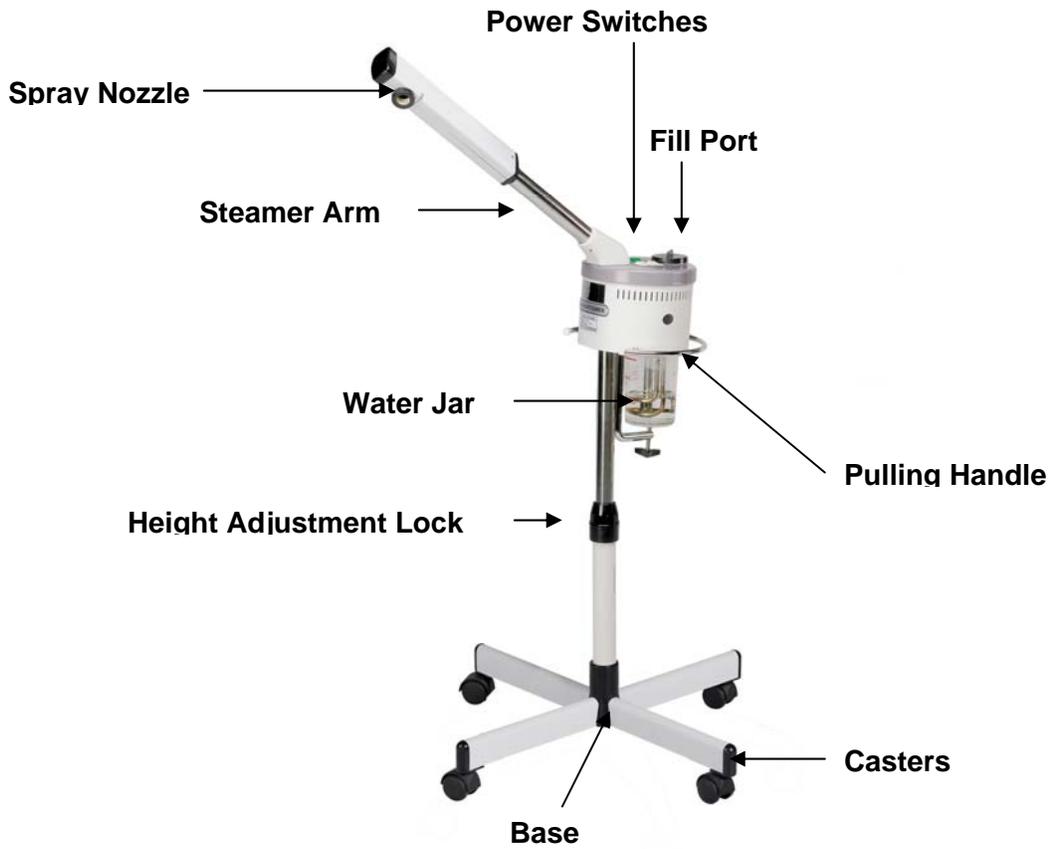
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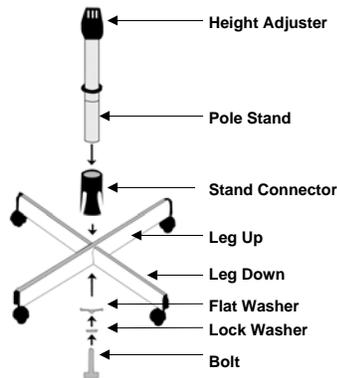
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## Steamer

### Parts/Accessories



## Assembly



Tools Needed: Adjustable wrench, Phillips Head Screwdriver, Scissors or Knife.

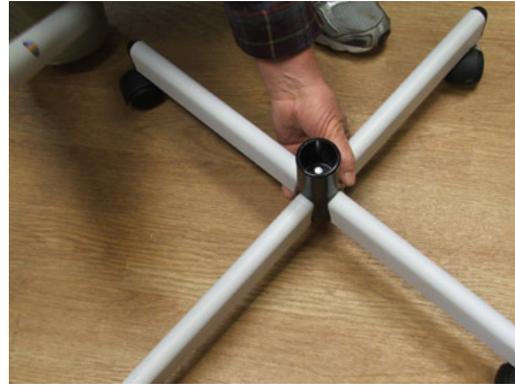
1. To assemble the stand base, select the two cross pieces (Leg-Up and Leg-Down). The Leg-Down has a slot at the top and the Leg-Up has a slot at the bottom. Slip the Leg-Up downward into the slot in the Leg-Down.



2. Insert the flat washer and lock washer on the 4" bolt and insert the assembled piece into the opening in the bottom of the stand.



3. Turn the stand over and insert the Stand Connector into the top of the assembled unit. Note: you will need to hold the bolt assembly in place with your finger.



4. Insert the Pole Stand into the Stand Connector.



5. Turn the stand back over and tighten the bolt using a wrench.



Your stand is complete!

6. Insert the Steamer Pole into the Middle Pole. (*Note: the photos on this page show the support for a magnifying lamp – not included with this steamer.*)



7. Slip the Gasket on top of the Water Jar, establishing a snug fit.



8. Slip the water jar up over the heating element and into place. Rotate the Metal Holding Plate under the Water jar. Then, turn the Plate Locking Knob to secure the plate under the Water Jar. Make sure the top of the Gasket creates a tight seal between the Water Jar and the Steamer. (*Note: the photos below show the arm for a magnifying lamp – not included with this steamer.*)

*Note: You may put water in the jar prior to slipping the jar into place, or you may fill the jar through the fill port at the top of the steamer.*



## Operations/Precautions

### FOR PROFESSIONAL USE ONLY

#### To reduce the risk of electric shock:

- Always unplug the unit when not in use.
- Do not use while bathing.
- Do not place (or drop) into water or any other liquid.
- Do not reach for a unit that has fallen into water. Unplug immediately.

#### To reduce the risk of burns, electric shock, fire, or injury:

- Do not leave the 2-in-1 unattended when in use.
- Do not allow children to operate the 2-in-1.
- Extreme caution should be used when 2-in-1 is used on or near invalids.
- The 2-in-1 should be used only for its intended purpose as described in this manual.
- Do not use attachments that are not recommended by the 2-in-1 manufacturer.
- Do not operate the 2-in-1 unit if:
  - It has a damaged cord or plug.
  - If it is not working properly.
  - If it has been dropped or damaged.
  - If it has been dropped into water.
- If damaged, return the 2-in-1 to an authorized service center for examination and repair.
- Keep the cord of the 2-in-1 away from heated surfaces.
- Never block the air vents of the 2-in-1. Keep the air vents free of lint, hair, etc.
- Do not use the 2-in-1 outdoors.
- Connect the 2-in-1 to a properly grounded outlet (preferably a GFCI outlet).

## Known Contraindications

Individual contraindications for each function are listed at appropriate places in the manual. Please refer to them as you read the manual and/or perform individual treatments.

There may be other, unknown contraindications for this Product. For this reason, you should always recommend that your Client discuss the use of this Product as part of their spa treatment program with their health care professional before commencing treatment. Universal Companies, Inc., its officers, directors, employees and vendors cannot be responsible for any claims, damages, injuries or expenses arising from your Client's use of this Product prior to discussing it with their health care professional or from disregarding the Product's instructions, and you and your Client agree to hold Universal harmless from any such claims. We and our suppliers care about the health and beauty of your Clients. While we make every reasonable effort to maintain strict quality control and training standards, every client is unique and spa treatments do affect people differently. Unless you advise us otherwise, we have to assume that your Client has discussed your spa treatment plan with their health care professional and secured their approval. Doing this will make your Client's spa experience safe and will be supportive of their overall emotional and physical well being. After all, that is the goal of us all.

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## **Facial Steamer**

Many estheticians consider the facial steamer the most important piece of equipment in the business.

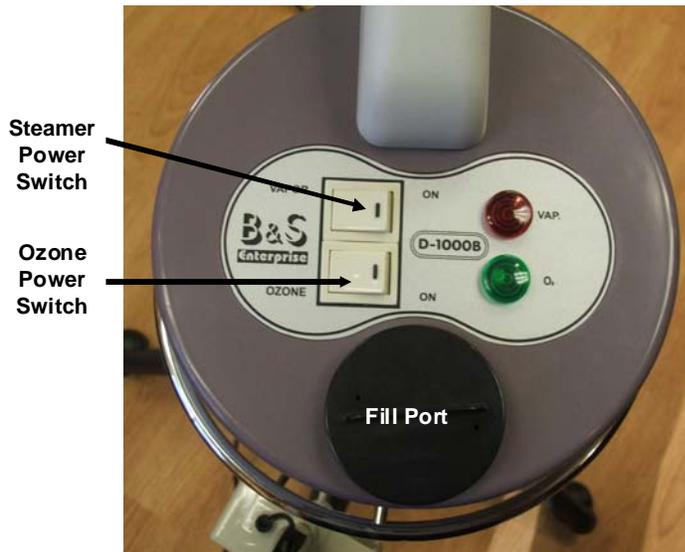
This steamer uses an electro thermal pipe to heat the water for generating steam. It has an ozone lamp that can be used in the last five minutes of the treatment. Ozone has a mild antiseptic effect.

This steamer has an auto turn-off system. When the water level drops below the bottom of the water level sensor, the unit will cut off and sound an alarm to remind the esthetician that there is insufficient water.

## **Benefits**

- Softens cells so they can be removed more easily during exfoliation or massage.
- Opens pores and follicles for a deeper cleansing.
- Stimulates circulation.
- Softens sebum and other debris such as dirt and makeup.
- Assists in eliminating toxins.
- Warm steam relaxes skin and tissues, making extractions easier.
- Helps oxygenate skin because of increased circulation.
- Temporarily softens lines and wrinkles.
- Ozone provides antiseptic effect on the skin. Aids in treating acne and other skin problems.
- Helps relieve head and chest congestion.
- Can provide aromatherapy benefits.

## Parts/Accessories



## Operation and Precautions

- ❑ Move the 2-in-1 Facial System using the curved handle. Do not pull on the steamer arm.
- ❑ Use only with distilled water.
- ❑ Fill the steamer jar to the upper red line. Do not overfill the steamer jar.
- ❑ Do not add cold water to a hot jar! The glass will crack. Water should be room temperature when it is added.
- ❑ Fill steamer with water prior to turning it on.
- ❑ The nozzle of the steamer should never be closer than 12” - 16” to the treatment area.
- ❑ Turn the steamer component “Off” when not in use.
- ❑ Check the steamer jar to ensure that it is secure, and that the steamer jar gasket is in place before adding water to the steamer jar.
- ❑ Turn the steamer off when filling the water jar.
- ❑ Never put essential oils or herbs directly into the water. Use an aroma strip and place it inside the nozzle cap.
- ❑ While operating, the steamer head and arm do get hot. Anyone who has peripheral nerve damage and does not have good feeling in their extremities should avoid touching the steamer unit during and immediately after its operation.
- ❑ The unit will cut off automatically cut off when the water level drops below the bottom of the water level sensor.

## Instructions for Use

### Prior to the Onset of Treatment

1. Plug in the Power Cord to a working electrical outlet, preferably an approved GFCI (ground fault circuit interrupter) outlet.
2. Prior to every client, check the level of the water in the steamer jar and refill if necessary.
  - Pour distilled water into the glass jar through the fill port in the top of the unit until the water level reaches the red fill line. Do not add water above this point. If you overfill the steamer, spitting can occur.
  - Do not add cold water to a hot jar. Water should be room temperature.
  - **Turn the steamer off before refilling the water jar.**

Caution: Only **distilled water** should be used in the facial steamer. Because tap water contains chlorine and other chemicals and mineral deposits, its use will affect the efficiency and lessen the life of the heating element and the thermal cut off sensor due to the buildup of calcium and mineral deposits. The facial steamer will turn off automatically when the water level drops below the bottom of the water level sensor (this will be near the bottom red line). ***No other product or liquid should be used in your facial steamer. Failure to adhere to this instruction voids the warranty.***

3. To use essential oils:
  - **Do not put essential oils in the water jar.**
  - Place 2-3 drops of the essential oil on a felt strip.
  - Insert the felt strip inside the steam nozzle cap.
  - To change oils: remove the felt strip and place a new essential oil on a clean strip.

*Note: Do not attempt to add to or change the essential oils on the felt strip while the steamer is on, as this could result in injury!*

4. Turn the steamer on 5 to 8 minutes prior to the time steam is needed.

*Note: this steamer does not have a timer. It will shut off automatically when the water drops below the bottom of the water level sensor.*

5. You may want to place eye pads over the client's eyes to protect them during steaming.



6. At the appropriate time during the treatment, direct the steam toward your client. The amount of time a client should be steamed depends on the client's skin type and sensitivity level.

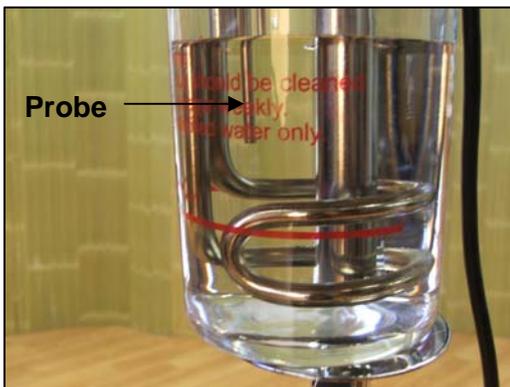
**Time for Steam for Various Skin Types:**

Normal Skin	8 – 10 minutes
Oily Skin	12 – 15 minutes
Sensitive/Dry Skin	3 – 5 minutes
Rosacea or couperose (broken capillaries)	3 – 5 minutes

7. To raise or lower the steamer head, loosen the Height Adjustment Knob and adjust steamer head to desired position. Tighten the knob to hold the steamer head in the place°.
8. Reposition the steam nozzle in accordance with client comfort and skin condition. It will rotate both left and right. Normally, the nozzle should be positioned towards the center of the client's face approximately 12 to 16 inches away from the face depending on the skin type and the condition being treated.
9. If desired, turn the Ozone Light Switch on during last 5 minutes of treatment.

*Note: The implementation of the ozone option does not affect the volume of steam, but it does increase the visibility of the steam and adds a mild antiseptic benefit.*

10. When you have completed the steaming process, turn off the ozone. Move steamer away from the client and turn the power switch off.



Note: If the water drops below the bottom of the water level sensor, the unit will cut off. When water is added, the unit will start heating the water once again and steam will be produced in a few minutes.

Be very careful when adding water. DO NOT add cold water if the jar and the water inside are hot. You could break the jar.

## Caring for Your Facial Steamer

*Note: If you do not clean your steamer and take care of it properly, it may begin to spit hot water due to the buildup of mineral deposits.*

1. Allow the steamer to cool for at least 15 minutes before cleaning it.
2. Do not leave water in the steamer overnight or over the weekend. Empty and rinse the steamer jar every day. The jar is dishwasher safe. Be sure to use a non-foaming detergent. Make sure that all detergent has been thoroughly rinsed off the jar before it is replaced.

To remove the jar: Hold the glass jar in one hand, turn the knob clockwise with the other. Move the jar retaining-arm hinge away and ease the glass jar out of its position.

3. Dry off the heating element with a hand towel.
4. Before replacing the jar, make sure it is dry and that the gasket is clean and dry.
5. At least once a week, clean the steamer jar using a solution of white vinegar and water.
  - Remove the steamer jar.
  - Pour 2 Tablespoons of vinegar directly into the jar (not through the fill port).
  - Put the steamer jar back into its normal operating position.
  - Fill the steamer jar with distilled water.
  - Turn the steamer on. Allow it to heat and produce steam for 1 to 3 minutes in a well-ventilated space.
  - Do not turn on the Ozone feature during the cleaning process.
  - Turn the steamer off and allow it to cool down for 15 minutes.
  - Remove the steamer jar and drain all the vinegar/water solution.
  - Replace with clean distilled water and operate the steamer for 15 minutes to get rid of the vinegar scent.
  - Do not allow the vinegar solution to remain in the jar for a long period of time before steam or after steam. Vinegar can corrode the heating coil.
  - If a vinegar scent remains, drain the water and repeat the process. Alternatively, add a drop or two of Clove Essential Oil to an aromatherapy strip and insert it inside the steam nozzle cap. Turn the steamer on for a few minutes. This should get rid of the vinegar odor.
  - When you have finished cleaning the steamer, remove the water and dry the jar and gasket.

*Note: Because of the vinegar odor, it is a good idea to clean the steamer in a workroom away from the treatment rooms. If possible, open a window to help dissipate the fumes.*

6. Clean the heating element with a damp cloth to remove any excess vinegar, and reassemble the unit.
7. Use a hospital-grade disinfectant to clean the outer surface of the steamer unit.
8. Store until needed for further use.

## Troubleshooting

If you experience problems with the operation of your steamer, please consult this troubleshooting guide before calling technical services at 1-800-558-5571.

1. If the unit quits producing steam, make sure that there is an adequate amount of water in the jar. If it drops below the bottom of the water level sensor (close to the lower red line), the unit will quit producing steam.
2. If unit does not come on and there is an adequate amount of water, check to ensure that:
  - The steamer unit is plugged into an operating outlet.
3. If there is no steam, check to ensure that:
  - There is an adequate amount of water.
  - The steamer is plugged into an operating outlet.
  - The Power Switch is on.
  - The steamer jar gasket, located at the top of the jar, is in place, and not worn.
  - The unit has been preheating for at least 5-8 minutes.
  - The water is boiling and no leaks are present.
  - If there are no leaks and the water is boiling, steam is probably being emitted. You just can't see it. Turn on the Ozone lamp to make the steam more visible. If you still can't see steam, check the Ozone Lamp to see if it is burning. If it is not burning, it will need to be replaced.
4. If the ozone doesn't work properly, check to ensure that:
  - The ozone switch is in the "On" position (the light will be on).
  - The ozone bulb is burning steadily. If operating properly, there will be a constant pale blue light inside the steamer arm.
  - To replace the Ozone bulb, you will need a Phillip's Head Screwdriver.
    - Unplug the steamer.
    - Remove the steamer and lay it on a table.
    - Using a Phillips Screw Driver, remove the two screws at the bottom of the steamer arm. Note: they are located on either side of the housing.
  - Remove the screw in the cap at the top of the steamer arm.
  - Remove the screws found in side the top of the steamer arm.



- Slide the housing off to expose the bulb and starter.



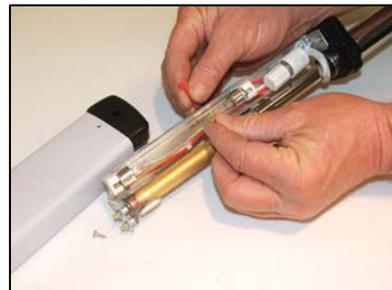
- To remove the bulb, cut the strap that was used to secure the bulb during shipping.



- Turn the bulb a one-quarter turn and remove it. Insert a new bulb and turn it one-quarter turn to secure it in place.



- Optional: attach a new strap to secure the bulb. This is not absolutely necessary. The original strap was there to secure the bulb during shipping. Unless you are shipping your 2-in-1 to another location, this step is not required.



- Reverse the procedure – fit the housing over the top of the steamer tube, reattach the screws, slip the ozone cover back over the arm, replace the steamer cap, and insert and tighten screws.
- Plug in the unit and make sure the bulb lights up. Do not look directly at the light. ***The light emitted can cause damage to the eye.***
- If the bulb doesn't work, you may need to replace the starter. It is located just below the UV bulb. Follow the previous steps to access the starter, unscrew it, and replace it.



**Starter**

5. If there is leaking around the jar, check the steamer jar and gasket:
  - Gasket
    - Check to see that the gasket is properly positioned.
    - If the gasket is properly positioned, make sure it is not deteriorating or worn out.
    - If the gasket is deteriorating, replace it.
  - Jar
    - Check the jar to see if it is fractured or if there are chips around the edge of it.
    - If the jar is fractured or chipped, discontinue use immediately and replace.

*Note: Tighten the knob on the retaining arm assembly to achieve a good seal between the gasket and the steamer jar.*

6. If the steamer is spitting from the steam nozzle, check to ensure that:
  - The steamer jar is not overfilled.
  - The nozzle is not obstructed.
  - There is no contamination in the water. If the water appears contaminated:
    - Discard the water in the steamer jar.
    - Clean all parts of the steamer jar assembly (element, gasket, jar, etc.) with a non-foaming cleanser (vinegar and water solution)
7. If water is boiling out of the fill space:
  - Immediately discontinue use and call technical services at 1-800-558-5571.

## Specifications

- 110V
- Heater Coil 650 Watts
- 60 Hz
- 8 amps max

## Parts List With SKUs

CP9413T	Ozone Bulb
CP9507T	Steamer Jar
CP9508T	Steamer Gasket
CP9083T	Black Nozzle Cap
P93869	Fill Pot Cover
P9013	Starter for Steamer
CP9445T	Steamer Arm Replacement Complete

## Warranty Statement

The manufacturer (the “warrantor”) warrants to the original purchaser that this equipment will be free from defects under normal and proper operation for a period of one (1) year from the date of purchase. This warranty covers all parts and labor for that one (1) year period. This warranty shall not apply to any equipment that has been subjected to abuse, misuse, and alteration of any type or to any defect or damage caused by repair, replacement, substitution or use with parts other than parts approved by the manufacturer.

The manufacturer shall not be liable for the loss of use of this equipment, loss of time or business, inconvenience or any other indirect, consequential, special or incidental damages due to defects covered by this warranty or any implied warranty.

To implement this warranty, contact the dealer from whom you purchased the equipment. If necessary, you will be asked to return all, or the appropriate part, of the equipment. If warranted, the repairs will be performed at no charge and the equipment returned to you. Unit owner must prepay all shipping costs when returning items for warranty service.

This limited warranty is the only written or express warranty given by the manufacturer. This warranty gives you specific legal rights but you may also have other rights, which may vary from state to state or province to province.

## Authorized Technical Service Center:

Universal Companies, Inc.  
18260 Oak Park Drive  
Abingdon, VA 24210  
Phone: 1-800-558-5571  
Fax: 1-800-237-7199  
E-Mail: [info@universalcompanies.com](mailto:info@universalcompanies.com)

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